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Soundcore A3388

Soundcore AeroClip by Anker Open-Ear Earbuds User Manual

Model: A3388

Introduction

Thank you for choosing the Soundcore AeroClip Open-Ear Earbuds. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your device. Please read it carefully to ensure optimal performance and longevity of your earbuds.

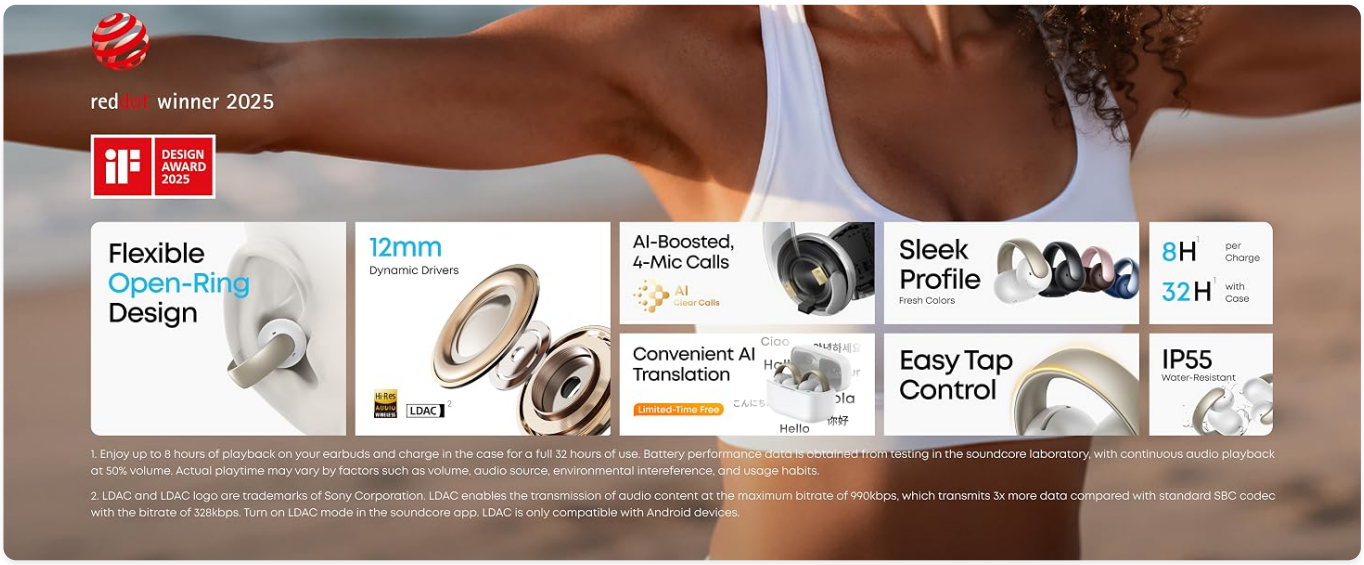


Image: Soundcore AeroClip earbuds designed for adaptive comfort.

What's in the Box

Verify that all items are present in your package:

- Soundcore AeroClip Earbuds x1 pair
- Charging Case x1
- M/L Ear Grips x2 pairs
- USB-C Cable x1
- Quick Start Guide + Safety Card



Image: All components included in the Soundcore AeroClip package.

Setup

1. Initial Use and Pairing

1. **Remove Insulation Film:** Before first use, open the charging case and remove the protective insulation film from both earbuds. This enables Bluetooth connectivity.
2. **Enter Pairing Mode:** Place the earbuds back into the charging case, close the lid, and then reopen it. The earbuds will automatically enter Bluetooth pairing mode.
3. **Connect to Device:** On your device (smartphone, tablet, etc.), go to Bluetooth settings and select "Soundcore AeroClip" from the list of available devices.



Image: Steps for removing insulation film and initiating pairing mode.

2. How to Wear

For optimal sound quality and comfort, ensure the earbuds are worn correctly:

- Identify the left (L) and right (R) earbuds.
- Clip the earbuds onto the thinnest part of the outer edge of your ears.
- Ensure the speaker is positioned towards the front of your ear canal.
- Adjust the position slightly to achieve the best sound and a secure fit.



Image: Proper wearing technique for Soundcore AeroClip earbuds.

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Video: Official guide on how to use Soundcore AeroClip earbuds, including wearing instructions.

3. Choosing Ear Grips

If the fit feels loose, use the attachable ear grips provided. The M/L ear grips offer a more stable fit. Choose the size that provides the best comfort and security for your ears.

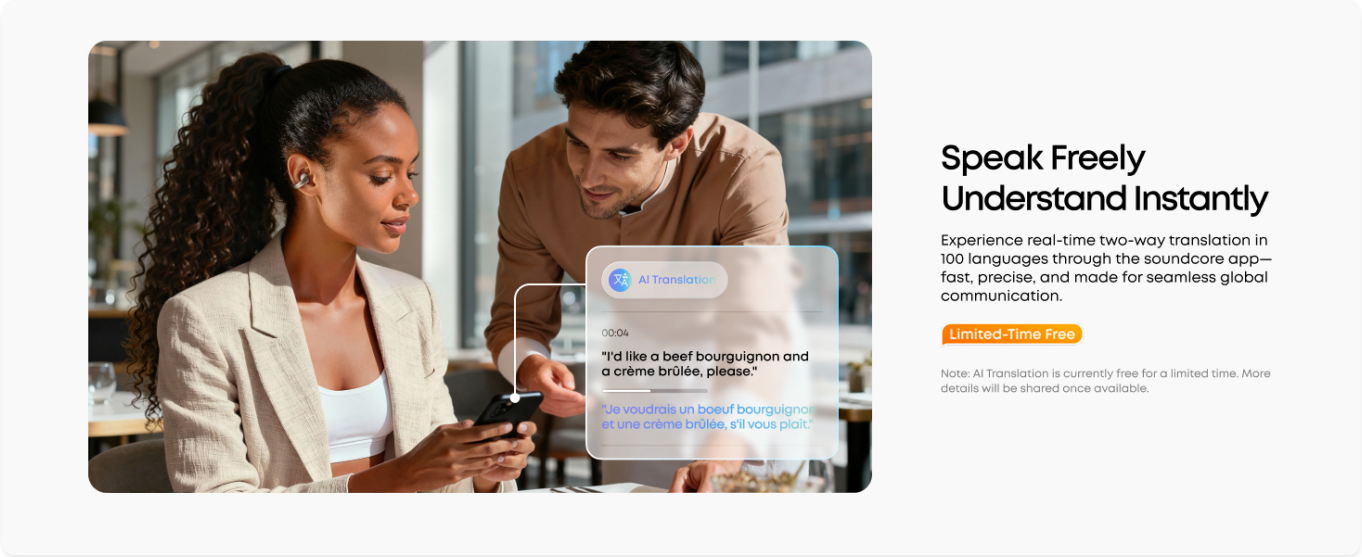


Image: Illustration of optional ear grips for a more secure fit.

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Video: A user demonstrating the excellent fit of the Soundcore AeroClip earbuds.

Operating Instructions

1. Touch Controls

The Soundcore AeroClip earbuds feature intuitive touch controls for managing music, calls, and voice assistance. The recommended tap area is on the outer surface of the earbud.

- **Play/Pause Audio:** Double Tap
- **Skip to Next Track:** Triple Tap
- **Answer/End a Call:** Double Tap
- **Reject a Call:** Triple Tap

Note: A slight pressure may be required for the earbuds to register the command.

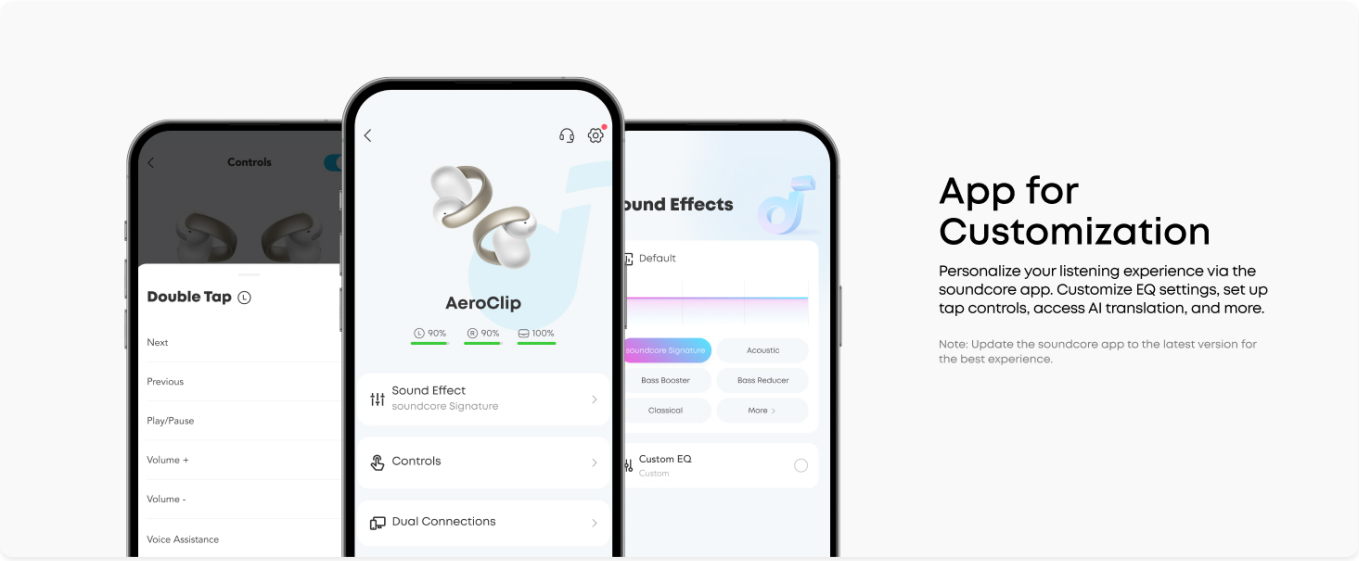


Image: Visual guide to the touch control functions.

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Video: A user review demonstrating how to use the earbuds and their experience.

2. Soundcore App Support

Download the Soundcore app to unlock additional features and personalize your listening experience. The app allows for software updates, EQ mode customization (including HearID and Spatial Audio), and control over various settings.



Image: The Soundcore app interface for customizing your AeroClip earbuds.

3. Multipoint Connection

The AeroClip earbuds support multipoint connection, allowing you to seamlessly switch between two connected devices, such as your laptop and smartphone, without manually disconnecting and reconnecting.



Image: Demonstrating multipoint connection capability.

4. AI Translation

Experience real-time two-way translation in over 100 languages through the Soundcore app, facilitating seamless global communication. This feature is available for a limited time.



Image: AI translation feature in action.

Maintenance

Regular cleaning helps maintain sound quality and extends the lifespan of your earbuds.

Cleaning the Earbud Mesh

1. Gently wipe the exterior of the earbuds with a soft, dry cloth.
2. Dampen a cotton swab with isopropyl alcohol and carefully clean the mesh area to remove any trapped debris.
3. If necessary, use adhesive tape to press and lift any remaining debris from the mesh. Repeat 2-3 times.

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Video: Official guide on cleaning the earbud mesh.

Troubleshooting

If you encounter issues with your Soundcore AeroClip earbuds, consider the following:

- **No Sound/Poor Sound Quality:** Ensure earbuds are properly seated in your ears. Check device volume and earbud volume. Clean the earbud mesh for any blockages.
- **Connection Issues:** Ensure Bluetooth is enabled on your device and the earbuds are in pairing mode. Try forgetting the device in your Bluetooth settings and re-pairing.
- **Charging Problems:** Verify the charging cable is securely connected and the charging case has power. Clean the charging contacts on both the earbuds and the case.
- **App Not Functioning:** Ensure the Soundcore app is updated to the latest version. Restart the app and your device.

For more detailed troubleshooting steps, please refer to theOfficial Troubleshooting Guide (PDF).

Specifications

Feature	Detail
Brand	Soundcore
Model Number	A3388
Ear Placement	Open Ear
Form Factor	Open ear
Connectivity Technology	Wireless (Bluetooth 5.4)
Audio Driver Type	Dynamic Driver
Audio Driver Size	12 millimeters
Impedance	16 ohm
Frequency Response	20 KHz
Sensitivity	84 dB
Water Resistance Rating	IP55
Battery Life (Earbuds)	Up to 8 hours
Total Playtime with Case	Up to 32 hours
Battery Charge Time	2 hours
Control Type	Touch Control, App, Voice
Item Weight	51.6 g
Material	Acrylonitrile Butadiene Styrene (ABS), Polycarbonate (PC)

Warranty and Support

Warranty Information

Soundcore AeroClip earbuds come with an 18-month warranty, designed for reliable use. This warranty covers hassle-free replacements or parts exclusively for quality issues.
For full details, please refer to theOfficial Warranty Document (PDF).

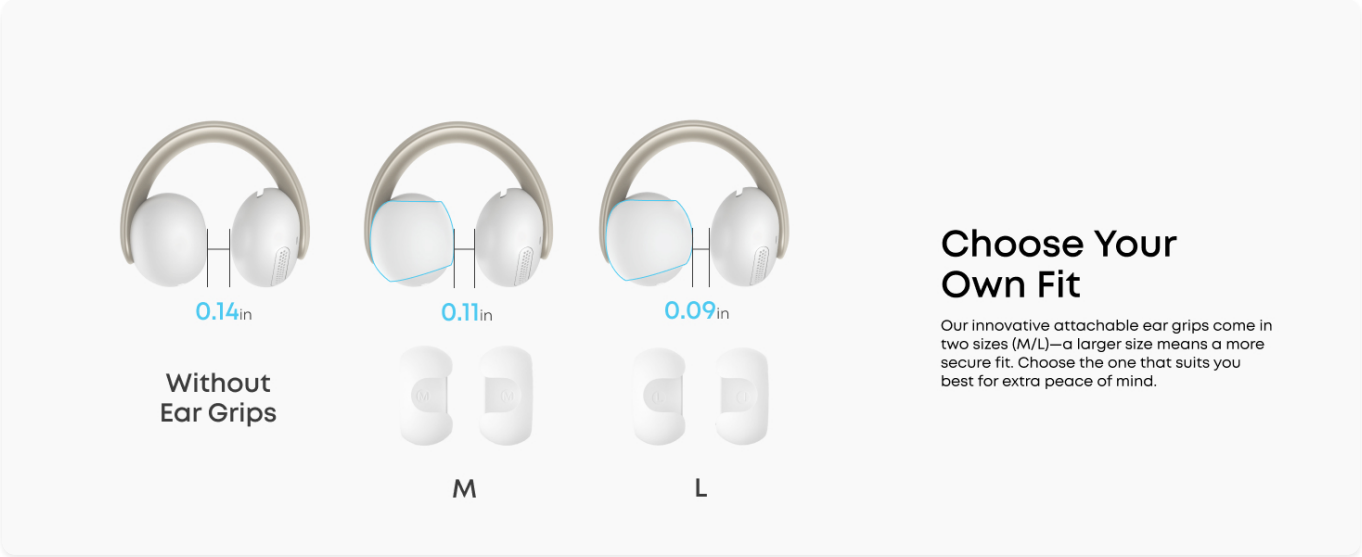


Image: Warranty and support details.

Customer Support

If you have any questions about your Soundcore AeroClip earbuds or require assistance, please contact us before initiating a return. We offer lifetime expert help. To reach us:

1. Go to your Order Details page on Amazon.
2. Click "Ask a question".
3. Send a message. We typically reply within 1 business day.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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