

Bissell 3888A

Bissell Crosswave Turbo Vacuum Mop 3888A and Sanitize Formula 2504L Instruction Manual

Model: 3888A

INTRODUCTION

Thank you for purchasing the Bissell Crosswave Turbo Vacuum Mop 3888A. This all-in-one wet and dry vacuum mop is designed to clean hard floors and area rugs efficiently, combining vacuuming and washing functions. This manual provides essential information for the safe and effective use, maintenance, and troubleshooting of your appliance, along with the Bissell Hard Floor Sanitize Formula 2504L.

IMPORTANT SAFETY INSTRUCTIONS

WARNING: Read all safety warnings and instructions before using this appliance. Failure to follow the warnings and instructions may result in electric shock, fire, and/or serious injury.

- Always connect to a properly grounded outlet.
- Unplug from outlet when not in use and before cleaning, maintaining, or servicing the appliance.
- Do not immerse in water or liquid.
- Do not use with damaged cord or plug. If the appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not use without filters in place.
- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not use in an enclosed space where vapors are present from oil base paint, paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Use only BISSELL cleaning products intended for use with this appliance to prevent internal component damage.
- This appliance is for household use only.

PACKAGE CONTENTS

Verify that all components are included in your package:

- Bissell Crosswave Turbo Vacuum Mop (Model 3888A)
- Bissell Hard Floor Sanitize Formula (80 oz, Model 2504L)
- Storage Tray
- Brush Roll
- FreshStart Filter



Image: The Bissell Crosswave Turbo Vacuum Mop 3888A shown with the included Sanitize Formula 2504L and storage tray.

SETUP

1. Handle Assembly

Insert the handle into the main body of the machine until it clicks securely into place. Ensure it is firmly seated before use.

2. Filling the Clean Water Tank

1. Remove the clean water tank from the back of the machine by lifting it upwards.
2. Unscrew the cap at the bottom of the tank.
3. For large area cleaning, fill with warm tap water to the "WATER" fill line. Then, add Bissell Hard Floor Sanitize Formula 2504L to the "FORMULA" fill line. For small area cleaning, fill to the respective "SMALL AREA" lines.
4. Replace the cap and reinsert the clean water tank into the machine, ensuring it is seated properly.

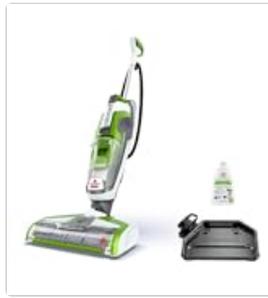


Image: A close-up view of the Bissell Crosswave Turbo 3888A, highlighting its main body and handle connection point.

OPERATING INSTRUCTIONS

1. Powering On and Selecting Mode

Plug the machine into a grounded outlet. Press the power button located on the handle. Select the appropriate cleaning mode for your surface: **Hard Floor** or **Area Rug**. The machine will begin to vacuum and wash simultaneously.

2. Cleaning Technique

- Hold the spray trigger on the handle to dispense cleaning solution onto the floor. Release the trigger to allow the brush roll to clean and the vacuum to suction up the dirty solution.
- Move the machine in forward and backward passes. For best results, make a wet pass (with trigger held) followed by a dry pass (trigger released) to remove excess moisture.
- For tough messes, hold the trigger over the mess for a few seconds to allow the solution to penetrate, then make several passes.
- The two-tank technology keeps clean water and formula separate from dirty water, ensuring you always clean with fresh solution.

3. Using Sanitize Formula

The included Bissell Hard Floor Sanitize Formula 2504L is designed to eliminate 99.9% of bacteria on sealed hard floors. Ensure you use this formula as directed in the clean water tank for sanitizing benefits.

MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your Bissell Crosswave Turbo.

1. Emptying and Cleaning the Dirty Water Tank

1. Turn off and unplug the machine.
2. Remove the dirty water tank from the front of the machine.
3. Carefully remove the filter and pour out the dirty water.
4. Rinse the tank and filter thoroughly with water. Allow to air dry completely before reassembling.

2. Cleaning the Brush Roll

1. With the dirty water tank removed, locate the brush roll window on the foot of the machine.
2. Lift the brush roll window to access the brush roll.

3. Remove the brush roll and rinse it under running water. Remove any hair or debris.
4. Allow the brush roll to air dry completely before reinserting.

3. Cleaning the FreshStart Filter

The FreshStart filter is designed to protect against odors. Rinse the filter after each use and allow it to air dry completely before placing it back into the dirty water tank. Replace the filter periodically for best performance.

4. Storage

Store the machine in a dry, protected area. Use the provided storage tray to keep the machine upright and to catch any drips after cleaning.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Machine will not turn on	Not plugged in; Blown fuse/tripped breaker	Ensure plug is securely in outlet; Check/replace fuse or reset breaker.
Poor suction	Dirty water tank full; Filter clogged; Brush roll jammed	Empty and clean dirty water tank; Clean/replace filter; Clear brush roll of debris.
No spray	Clean water tank empty; Tank not seated properly; Spray nozzle clogged	Refill clean water tank; Re-seat tank firmly; Clean spray nozzle.
Leaking from machine	Dirty water tank not seated correctly; Tank cap loose	Ensure dirty water tank is securely in place; Tighten tank cap.

SPECIFICATIONS

Model: Bissell Crosswave Turbo 3888A

Brand: Bissell

Function: Wet and Dry Vacuum Mop

Cleaning Surfaces: Sealed Hard Floors, Area Rugs

Formula Included: Bissell Hard Floor Sanitize Formula 2504L (80 oz)

Technology: Two-Tank System, Antimicrobial Treated FreshStart Filter

WARRANTY AND SUPPORT

For warranty information, product registration, or further assistance, please refer to the official Bissell website or contact Bissell customer support. Keep your purchase receipt as proof of purchase.

Online Support: www.bissell.com/support

