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## Motorola Motorola Moto G15 Power

# Motorola Moto G15 Power User Manual

Model: Motorola Moto G15 Power

## INTRODUCTION

Welcome to the user manual for your new Motorola Moto G15 Power smartphone. This guide provides essential information to help you set up, operate, and maintain your device, ensuring you get the most out of its features.

The Motorola Moto G15 Power is a high-performance smartphone featuring a 2.0 GHz Octa-core processor, 8GB of RAM, and 256GB of internal storage, expandable via microSDXC. It runs on Android 15 and is equipped with a long-lasting 6000mAh non-removable battery, designed for extended usage.

## WHAT'S IN THE BOX

Please verify that all items are present in your product packaging:

- Motorola Moto G15 Power Smartphone
- USB Cable

## SETUP

### Device Overview



Front view of the Motorola Moto G15 Power smartphone, displaying the screen and front camera.



Back view of the Motorola Moto G15 Power smartphone in Gravity Grey, highlighting the camera array and textured finish.

## Inserting SIM Cards

The Motorola Moto G15 Power supports Dual-SIM functionality, allowing you to use two different network services simultaneously.

1. Locate the SIM card tray on the side of your device.
2. Use the SIM ejector tool (not included, typically comes with phone) to open the tray.
3. Carefully place your Nano-SIM cards into the designated slots (SIM CARD 1 and SIM CARD 2).
4. Ensure the SIM cards are correctly oriented according to the tray's diagram.
5. Gently push the tray back into the device until it clicks into place.

### Important Network Compatibility Note:

This smartphone is compatible with GSM Networks such as AT&T and T-Mobile in the USA. It will NOT work with any CDMA Networks such as VERIZON, SPRINT, or US CELLULAR. Please verify 2G GSM, 3G, and 4G/LTE compatibility with your network provider prior to purchase.

### Supported Frequencies:

#### SIM CARD 1:

2G: GSM 850 / 900 / 1800 / 1900

3G: WCDMA 850(B5) / 900(B8) / 1900(B2) / 2100(B1)

4G: LTE FDD 700(B28) / 800(B20) / 850(B5) / 900(B8) / 1800(B3) / 1900(B2) / 2100(B1) / 2600(B7) ; LTE TDD 2300(B40) / 2500(B41) / 2600(B38)

#### SIM CARD 2:

2G: GSM 850 / 900 / 1800 / 1900

3G: WCDMA 850(B5) / 900(B8) / 1900(B2) / 2100(B1)

4G: LTE FDD 700(B28) / 800(B20) / 850(B5) / 900(B8) / 1800(B3) / 1900(B2) / 2100(B1) / 2600(B7) ; LTE TDD 2300(B40) / 2500(B41) / 2600(B38)

## Charging the Battery

Before first use, it is recommended to fully charge your device to ensure optimal battery calibration.

1. Connect the USB cable to the USB Type-C port on your phone.
2. Connect the other end of the USB cable to a compatible power adapter (not included) or a computer's USB port.
3. The charging indicator will appear on the screen, showing the charging progress.

## Powering On/Off

To power on your device, press and hold the Power button located on the side until the Motorola logo appears on the screen.

To power off, press and hold the Power button, then select "Power off" from the options that appear on the screen.

## OPERATING YOUR DEVICE

### Android 15 Operating System

Your Motorola Moto G15 Power runs on Android 15, offering an intuitive and customizable user experience. Navigate through apps, settings, and features using touch gestures, and personalize your device with widgets and wallpapers.

### Camera Features

The device is equipped with a versatile camera system to capture your moments:

- **Main Camera:** 50 MP, f/1.8, (wide), 0.64µm, PDAF for high-resolution photos.
- **Ultrawide Camera:** 5 MP, f/2.4, (ultrawide) for broader landscape shots.
- **Front Camera:** 8 MP, f/2.0, (wide), 1.12µm for clear selfies and video calls.

Open the Camera app from your home screen or app drawer to access various shooting modes and settings.

### Storage and Memory

Your device comes with a generous 256GB of internal storage, providing ample space for apps, photos, and videos. It also features 8GB of RAM for smooth multitasking.

Expand storage further using a microSDXC card (not included) in the dedicated slot, if you require additional space.

### Battery Management

The 6000mAh non-removable battery provides extended usage time. To optimize battery life, consider the following tips:

- Adjust screen brightness to a comfortable level.
- Disable unused features like Bluetooth, Wi-Fi, and GPS when not needed.
- Close background applications that are not in active use.
- Utilize battery saver modes available in settings.

# MAINTENANCE

## General Care

To ensure the longevity of your device, keep it clean and free from dust and moisture. Use a soft, lint-free cloth to gently wipe the screen and body. Avoid exposing the phone to extreme temperatures, direct sunlight, or harsh chemicals for prolonged periods.

## Software Updates

Regularly check for and install software updates to ensure optimal performance, security, and access to new features. Updates often include bug fixes and improvements. Navigate to **Settings > System > System update** to check for available updates and install them over a Wi-Fi connection.

# TROUBLESHOOTING

## Common Issues and Solutions

### Device not powering on:

Ensure the battery is charged. Connect the device to a charger for at least 15 minutes before attempting to power on again. If the issue persists, try a forced restart (refer to Motorola support for specific key combinations).

### No network signal:

Check if SIM cards are correctly inserted and activated. Verify network compatibility with your carrier. Try restarting the device or toggling Airplane Mode on and off.

### Apps crashing or freezing:

Close background apps. Clear app cache (**Settings > Apps > [App Name] > Storage > Clear cache**). If the issue persists, restart the device or consider reinstalling the problematic app.

### Battery draining quickly:

Reduce screen brightness. Disable Wi-Fi, Bluetooth, and GPS when not in use. Limit background app refresh and check battery usage in settings to identify power-hungry apps.

For further assistance with specific issues, refer to the official Motorola support website or contact their customer service.

# SPECIFICATIONS

| Feature                | Specification |
|------------------------|---------------|
| Item Weight            | 12 ounces     |
| ASIN                   | B0DZPDZD3T    |
| OS                     | Android 15    |
| Other display features | Wireless      |

| Feature                   | Specification             |
|---------------------------|---------------------------|
| Form Factor               | Slate                     |
| Color                     | Gravity Grey              |
| Battery Power Rating      | 6000 Milliamp Hours       |
| Whats in the box          | USB Cable                 |
| Manufacturer              | Motorola                  |
| Date First Available      | March 7, 2025             |
| Memory Storage Capacity   | 256 GB                    |
| Ram Memory Installed Size | 8 GB                      |
| Weight                    | 0.34 Kilograms            |
| Brand                     | Motorola                  |
| Operating System          | Android 15                |
| CPU Speed                 | 2E+3 MHz                  |
| Model Name                | Motorola Moto G15 Power   |
| Wireless Carrier          | Unlocked for All Carriers |
| Cellular Technology       | 4G                        |
| Connector Type            | USB Type C                |

## WARRANTY AND SUPPORT

Your Motorola Moto G15 Power comes with a standard manufacturer's warranty. Please refer to the warranty card included with your purchase or visit the official Motorola website for detailed warranty terms and conditions, as well as information on how to register your product.

For technical support, product registration, or service inquiries, please visit the official Motorola support portal or contact their customer service directly. Keep your purchase receipt handy for warranty claims.

Official Motorola Store: [Visit the Motorola Store on Amazon](#)

## ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

### Name

Anonymous

### Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

### Question

Example: How do I reset this device or fix this error?

### Details

Model number, symptoms, what you tried, or the section of the manual you are using.

**Submit question**