Ultenic U15

Ultenic U15 Cordless Stick Vacuum Cleaner

User Manual

Overview Setup Operation Maintenance Troubleshooting Specifications Warranty & Support

1. Product Overview

The Ultenic U15 Cordless Stick Vacuum Cleaner is designed for efficient and versatile home cleaning. It features powerful suction, a long-lasting battery, and multiple cleaning modes to tackle various surfaces and debris types.



Figure 1.1: Ultenic U15 Cordless Stick Vacuum Cleaner and Included Accessories.

Key Features:

- **Powerful Suction:** Up to 50KPa suction power for effective removal of pet hair, litter, and stubborn dirt.
- **Long Runtime:** Up to 65 minutes of runtime in Eco mode with a removable battery.
- **Telescopic Wand:** Adjustable height for ergonomic cleaning and reaching high areas.
- **Self-Standing Design:** Allows the vacuum to stand upright independently for convenient storage and pauses during cleaning.
- **Anti-Tangle Brush:** 90% anti-entanglement technology specifically designed for pet hair, preventing tangles.
- **Large Dust Bin:** 1.2L extra-large dust bin with one-touch emptying and washable filters for easy maintenance.
- **GreenEye Technology:** High-intensity green light reveals hidden dust and debris for thorough cleaning.
- **6-Stage HEPA Filtration:** Captures 99.97% of allergens, pollen, and dust for cleaner air.

2. Setup and Assembly

Follow these steps to assemble your Ultenic U15 vacuum cleaner and prepare it for first use.

2.1 Package Contents:

Before assembly, ensure all components are present:

- Main Vacuum Body
- Telescopic Wand
- Motorized Floor Brush
- Removable Battery
- Power Adapter
- Wall Mount Charger
- Crevice Tool
- 2-in-1 Upholstery Tool
- Cleaning Tool
- HEPA Filters (x2)
- User Manual



Figure 2.1: Contents of the Ultenic U15 Package.

2.2 Assembly Steps:

1. **Attach the Telescopic Wand:** Insert the telescopic wand into the main vacuum body until it clicks securely into place.

2. **Attach the Floor Brush:** Connect the motorized floor brush to the other end of the telescopic wand, ensuring it clicks firmly.
3. **Install the Battery:** Slide the removable battery into the designated slot on the main vacuum body until it locks.

2.3 Initial Charging:

Before first use, fully charge the battery. Connect the power adapter to the wall mount charger, then connect the charger to a power outlet. Place the vacuum onto the wall mount or connect the adapter directly to the battery. The charging indicator will show the charging status.

3. Operating Instructions

Learn how to effectively use your Ultenic U15 for various cleaning tasks.

3.1 Powering On/Off:

Press the power button on the handle to turn the vacuum on or off.

3.2 Adjusting Suction Modes:

The Ultenic U15 offers three cleaning modes:

- **Floor Mode (Eco):** Ideal for hard floors and light debris. Provides up to 65 minutes of runtime.
- **Carpet Mode (Standard):** Suitable for carpets and moderate dirt. Provides up to 45 minutes of runtime.
- **Turbo Mode (Max):** For deep cleaning and stubborn dirt on any surface. Provides up to 25 minutes of runtime.

Press the mode selection button on the display to cycle through the modes.



Figure 3.1: Ultenic U15 Cleaning Modes and Runtimes.

3.3 Using the Telescopic Wand:

The telescopic wand can be adjusted to your preferred height for comfortable cleaning. Press the release button on the wand and extend or retract it to the desired length. This feature also allows for cleaning high areas or under furniture.



Figure 3.2: Adjustable Telescopic Wand for Customized Comfort.

3.4 Utilizing Attachments:

The Ultenic U15 comes with various attachments for specialized cleaning:

- **Crevice Tool:** Ideal for narrow gaps, corners, and edges.
- **2-in-1 Upholstery Tool:** Use the brush for dusting delicate surfaces and the nozzle for upholstery and fabrics.

Simply detach the main floor brush and attach the desired accessory directly to the main vacuum body or the telescopic wand.



Figure 3.3: Versatile Cleaning with Included Attachments.

3.5 GreenEye Technology:

The GreenEye technology illuminates hidden dust and debris on your floors, ensuring no spot is missed. This feature is automatically active when the floor brush is in use.



Figure 3.4: GreenEye Technology Revealing Hidden Dust.

4. Maintenance

Regular maintenance ensures optimal performance and extends the lifespan of your Ultenic U15 vacuum cleaner.

4.1 Emptying the Dust Bin:

The 1.2L dust bin should be emptied regularly, ideally after each use or when the MAX line is reached. To empty, hold the vacuum over a trash can and press the one-touch release button on the dust bin. The bottom flap will open, releasing the contents.



Figure 4.1: One-Touch Dust Bin Emptying.

4.2 Cleaning Filters:

The Ultenic U15 features a 6-stage HEPA filtration system. All filters are washable. It is recommended to clean the filters monthly or as needed, depending on usage.

1. Twist and remove the dust bin from the main vacuum body.
2. Remove the internal filter components (primary cyclone, metal mesh filter, HEPA filters).
3. Rinse all washable components under running water until clean.
4. Allow all parts to air dry completely for at least 24 hours before reassembling. Do not use a dryer or direct heat.



Figure 4.2: 6-Stage HEPA Filtration System Components.

4.3 Cleaning the Brush Roll:

The anti-tangle brush roll minimizes hair wrapping, but occasional cleaning may be necessary. To clean:

1. Turn off the vacuum and detach the motorized floor brush.
2. Locate the brush roll release mechanism (usually a latch or button) on the side of the brush head.
3. Remove the brush roll.
4. Use the included cleaning tool to cut and remove any tangled hair or debris.
5. Reinsert the brush roll and secure it in place.



Figure 4.3: Anti-Tangle Brush Roll Design.

5. Troubleshooting

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
Vacuum does not turn on	Battery is not charged Battery not properly installed	Charge the battery fully Ensure battery is securely clicked into place
Low suction power	Dust bin is full Filters are clogged Brush roll is obstructed Hose/wand is blocked	Empty the dust bin Clean or replace filters Remove any obstructions from the brush roll Check and clear any blockages in the wand or hose
Brush roll not spinning	Obstruction in brush roll Brush roll not properly installed	Remove any tangled hair or debris Ensure brush roll is securely locked in place
Short runtime	Using Turbo mode excessively Battery not fully charged Battery degradation	Switch to Eco or Standard mode for longer cleaning sessions Ensure battery is fully charged before use Contact customer support if battery life significantly decreases

6. Specifications

Feature	Detail
Brand	Ultenic
Model Number	U15
Dimensions (L x W x H)	43 x 31 x 19 cm (16.9 x 12.2 x 7.5 inches)
Weight	3.04 kg (6.71 lbs)
Dust Bin Capacity	1.2 Liters
Suction Power	Up to 50 kPa
Voltage	29.6 Volts
Battery Capacity	2200 mAh
Runtime	Up to 65 minutes (Eco Mode)
Noise Level	70 dB
Filter Type	HEPA Filter (6-stage filtration)

Feature	Detail
Power Source	Battery Powered
Surface Recommendation	All floors

7. Warranty and Support

Ultenic stands behind the quality of its products.

7.1 Warranty Information:

The Ultenic U15 Cordless Stick Vacuum Cleaner comes with a**2-year worry-free warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.

7.2 Customer Support:

For any questions, technical assistance, or warranty claims, please contact Ultenic customer support. Support is available 24/7. Local service centers are available in Europe for returns and repairs.
Please visit the official Ultenic website for the most up-to-date contact information and support resources.

© 2025 Ultenic. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question