PetPace PRD00SMART2.0

PetPace Smart Collar 2.0 User Manual

Model: PRD00SMART2.0

Brand: PetPace

Introduction

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your PetPace Smart Collar 2.0. Please read this manual thoroughly before using the product to ensure optimal performance and the well-being of your pet.

Product Overview

The PetPace Smart Collar 2.0 is an advanced AI-powered health monitor and GPS tracker designed for dogs. It continuously tracks vital signs such as heart rate, sleep, activity, temperature, pulse, and breathing. The collar provides near real-time data and AI-driven alerts to help detect early signs of stress, pain, or illness, enabling proactive pet health management.

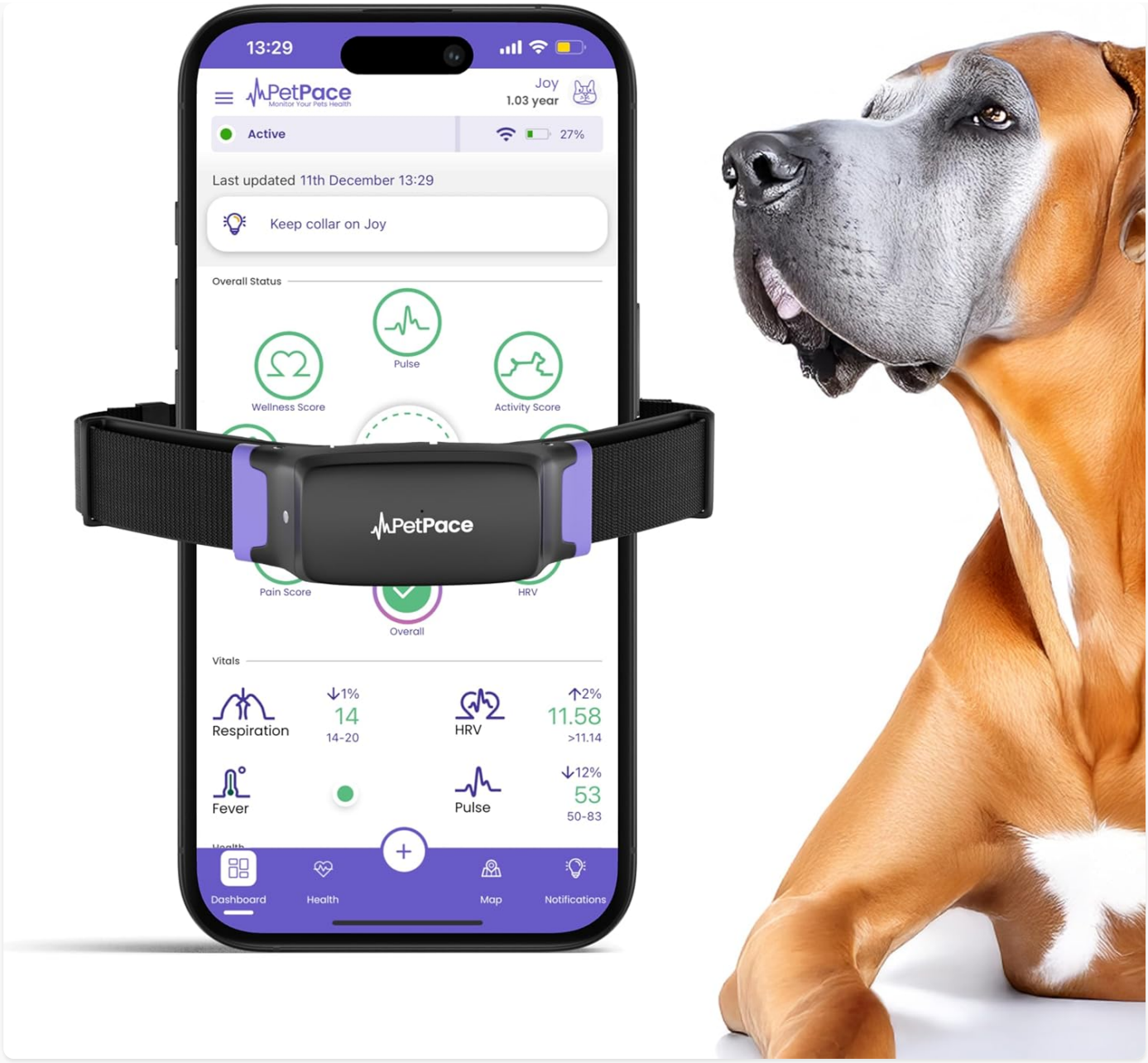


Figure 1: PetPace Smart Collar 2.0 and companion mobile application interface.



Figure 2: Key features of the PetPace Smart Collar 2.0, including vital sign monitoring and location tracking.

	PetPace	Other Health Monitors	Other Activity Trackers
Temperature	✓	✗	✗
Pulse	✓	Resting Rate Only	✗
Stress Level (HRV)	✓	✗	✗
Pain Indicator	✓	✗	✗
Advanced Analytics	✓	✗	✗
Disease Management	✓	✗	✗
Alert Notifications	✓	✗	✗
Respiration Rate	✓	✓	✗
Activity Score	✓	✓	✓
Sleep Score	✓	✓	✓
GPS	✓	✓	✓
Health Data Collection Rate	Every 2 Min.	Once A Day	N/A
Method Of Pulse Detection	Acoustic listening	Emits Ultra High Frequency	N/A

Figure 3: Feature comparison of PetPace Smart Collar 2.0 with other monitoring devices.

Sizing Guide

Choosing the correct collar size is crucial for optimal comfort and accurate health monitoring. Measure your dog's neck circumference using a soft measuring tape or a piece of string and a ruler.

Collar Size	Neck Circumference
Small	8" to 12"
Medium	10.5" to 18"

Collar Size	Neck Circumference
Large	16" to 24.5"

Each collar provides a few inches of flexibility for adjustment.



Figure 4: Guide for measuring your dog's neck to select the appropriate collar size.

Setup

To begin using your PetPace Smart Collar 2.0, follow these steps:

1. **Charge the Collar:** Fully charge the collar using the provided charging cable and USB power adapter. The fast-charging battery lasts up to 3 weeks on a 2-hour charge when used indoors via Wi-Fi.
2. **Download the App:** Download the PetPace App from your device's app store. A QR code for the app download is

typically included in the Quick Start Guide inside the product box.

3. **Create Account & Activate Subscription:** Create your PetPace Account within the app. A subscription is required for cellular operation, data collection, tracking, and analytics. It is purchased as part of the initial setup process in the app, starting at $15/month (billed yearly).
4. **Pair the Collar:** Follow the in-app instructions to pair your PetPace Smart Collar 2.0 with your mobile device via Bluetooth.
5. **Fit the Collar:** Securely place the collar on your dog's neck, ensuring a comfortable fit according to the sizing guide.

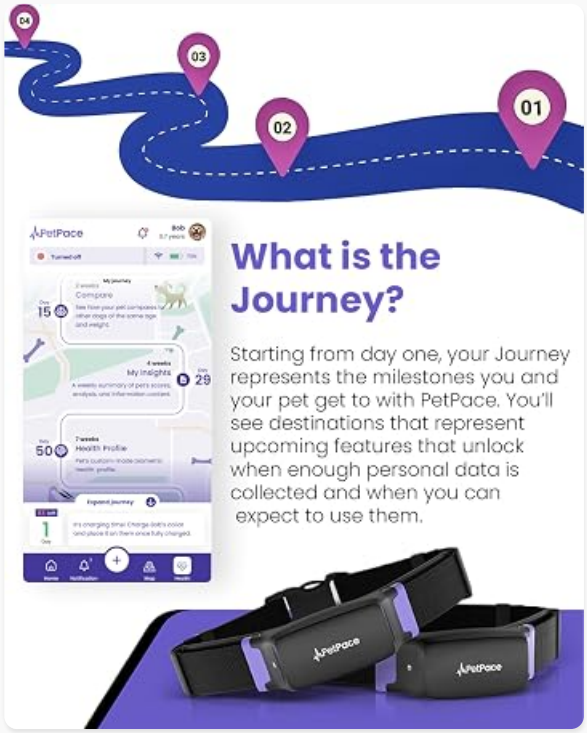


Figure 5: Steps for setting up your PetPace account and activating the required subscription.

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Video 1: An overview of the PetPace Smart Collar 2.0's features and how it helps monitor a dog's anxiety and overall well-being.

Operating Instructions

Once set up, the PetPace Smart Collar 2.0 continuously collects data. Access and interpret this data through the PetPace App:

- **Dashboard:** View an overall snapshot of your pet's wellness, including activity, sleep, temperature, pulse, and breathing.
- **Health Center:** Dive deeper into specific health metrics. The AI-powered analysis provides alerts for abnormal patterns, such as unusual heart rate or activity levels.
- **Behavior Monitoring:** Track your pet's posture and other behavioral insights.
- **GPS Tracking:** Monitor your pet's movement and activity levels. Note that this collar provides activity-based GPS insights and not real-time geo-fencing.
- **Vet Reports:** Generate one-click full health reports to share with your veterinarian for informed discussions and better treatment plans.
- **Journey Milestones:** The app features a "Journey" that unlocks more advanced analytics and features over time as sufficient data is collected. Ensure the collar is worn for at least 18 hours a day for optimal data collection.

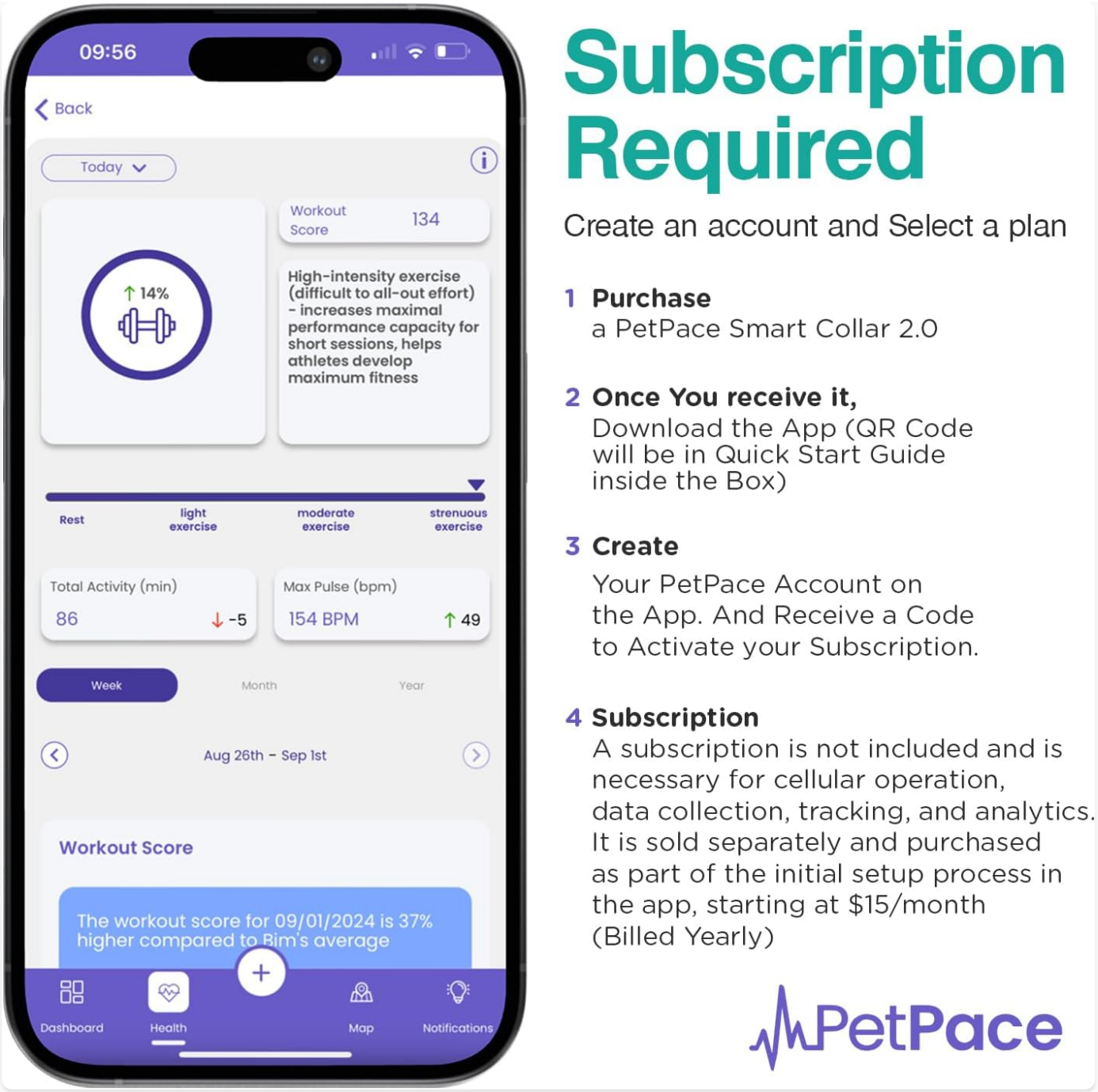


Figure 6: Various data displays within the PetPace mobile application, including activity, sleep, and posture.



Figure 7: Overview of AI-powered insights provided by the PetPace Smart Collar 2.0.

Maintenance

- **Cleaning:** The collar is ruggedized and waterproof (IP66 and IP68 international standards, IEC), making it easy to clean. Wipe off any mud or dirt with a damp cloth.
- **Battery Life:** The collar's battery lasts up to 3 weeks on a 2-hour charge. Recharge as needed to ensure continuous monitoring.
- **Optimal Usage:** For best results and accurate data collection, the collar should remain on your dog for a minimum of 18 hours a day.

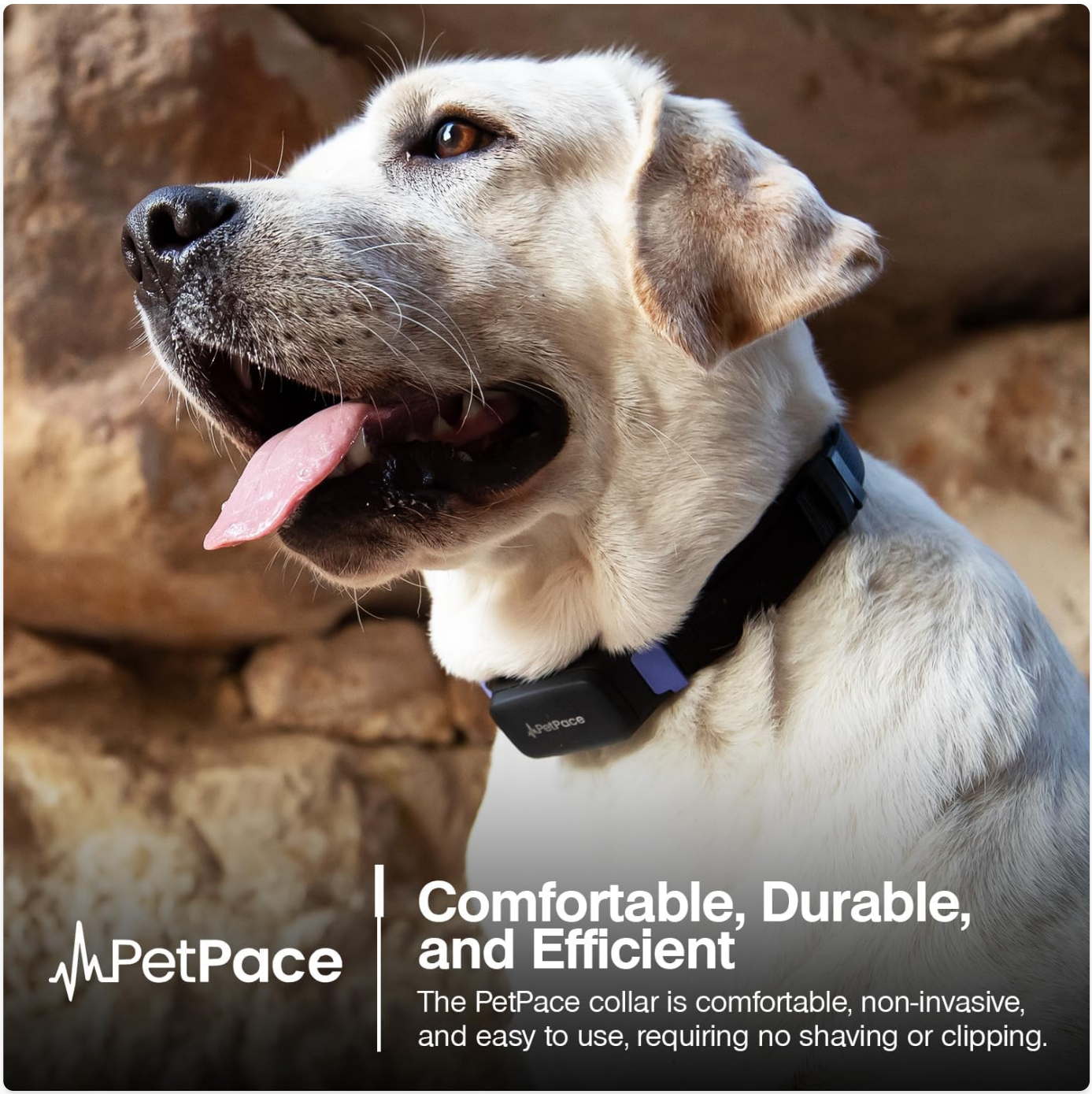


Figure 8: The PetPace collar is designed for comfort, durability, and efficient data collection.

Troubleshooting

If you encounter issues with your PetPace Smart Collar 2.0, consider the following:

- **Connectivity Issues:** Ensure Bluetooth is enabled on your device and the collar is within range. Check your Wi-Fi connection for data synchronization.
- **Data Not Updating:** Verify the collar is properly charged and worn by your pet for the recommended duration (at least 18 hours/day). Ensure your subscription is active.
- **App Functionality:** Close and reopen the app, or restart your mobile device. Ensure the app is updated to the latest version.
- **Subscription Activation:** If you have trouble activating your subscription, refer to the in-app instructions or contact PetPace customer support.

For further assistance, please refer to the in-app help section or contact PetPace customer support directly.

Specifications

- **Model Name:** Smart Collar 2.0
- **Item Model Number:** PRD00SMART2.0
- **Brand:** PetPace
- **Size:** Large (Fits neck circumference 16" to 24.5")
- **Color:** Purple
- **Material:** Nylon
- **Item Weight:** 11.3 ounces
- **Product Dimensions:** 3.54 x 3.93 x 9.44 inches
- **Connectivity Technology:** Cellular, Wi-Fi, Bluetooth
- **Waterproof Rating:** IP66 and IP68 (IEC standards)
- **Battery Life:** Up to 3 weeks on a 2-hour charge (indoors via Wi-Fi)
- **Included Components:** Charging Cable, Health Collar, USB Power Adaptor
- **Supported Application:** PetPace App
- **Target Audience:** Pets (All Life Stages)
- **Specific Uses:** Active, Behavior, Heart monitoring

Warranty and Support

The PetPace Smart Collar 2.0 comes with a**1 Year Manufacturer's Warranty**.
For customer support, technical assistance, or warranty claims, please utilize the PetPace App's support features or visit the official PetPace website. You can also visit the PetPace Store on Amazon for additional information.

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Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question