realme Realme 14 Pro+

User Manual: realme 14 Pro+ 5G Smartphone

Model: Realme 14 Pro+ (631011004926)

1. Introduction

This manual provides essential information for the safe and efficient use of your new realme 14 Pro+ 5G smartphone. Please read this manual thoroughly before using the device to ensure optimal performance and longevity. The realme 14 Pro+ is a high-performance 5G smartphone featuring a powerful Octa-core processor, 12GB of RAM, and 512GB of internal storage. It operates on Android 15 and is equipped with a long-lasting 6000mAh non-removable battery.

2. Safety Information

- **Battery Safety:** Do not attempt to replace the non-removable battery. Avoid exposing the device to extreme temperatures or direct sunlight.
- **Water Resistance:** This device is not waterproof. Avoid contact with liquids.
- **Network Compatibility:** This smartphone is designed for GSM networks. It will not work with CDMA networks (e.g., Verizon, Sprint, US Cellular). Verify network compatibility with your service provider before use.
- **Disposal:** Dispose of the device and its accessories responsibly according to local regulations. Do not dispose of with household waste.
- **Driving Safety:** Always prioritize driving safety. Do not use your phone while driving if it distracts you.

3. Package Contents

Please check the box for the following items:

- realme 14 Pro+ 5G Smartphone
- USB Cable
- SIM Ejector Tool
- Quick Start Guide
- Safety Information Booklet

Note: Specific accessories may vary by region.

4. Product Overview





Figure 4.1: Front View

This image displays the front of the realme 14 Pro+ smartphone, highlighting its large OLED display and the front-facing camera located at the top center.





Figure 4.2: Back View

This image shows the back of the realme 14 Pro+ smartphone in Pearl White, featuring the prominent circular camera module with multiple lenses and the realme branding at the bottom.



Figure 4.3: Angled View

This image provides an angled perspective of the realme 14 Pro+, showcasing both the front display and the unique Pearl White back panel with its camera array.

Component Identification:

- **Front Camera:** For selfies and video calls.

- **Display:** 6.83-inch OLED screen (1272 x 2800 pixels).
- **Power Button:** Located on the side, for turning the device on/off and screen lock.
- **Volume Buttons:** Located on the side, for adjusting volume.
- **USB-C Port:** For charging and data transfer.
- **SIM Card Tray:** Supports Dual-SIM functionality.
- **Rear Camera Module:** Includes 50 MP wide, 50 MP periscope telephoto (3x optical zoom), and 8 MP ultrawide lenses.

5. Setup

5.1. Inserting SIM Cards

1. Locate the SIM card tray on the side of your device.
2. Insert the SIM ejector tool into the small hole next to the tray and push gently until the tray pops out.
3. Place your Nano-SIM cards into the designated slots on the tray. Ensure the gold contacts face downwards. This device supports Dual-SIM.
4. Carefully push the tray back into the slot until it clicks into place.

5.2. Initial Charging

Before first use, it is recommended to fully charge your realme 14 Pro+.

1. Connect the USB cable to the USB-C port at the bottom of the phone.
2. Connect the other end of the USB cable to a compatible power adapter (not included) and plug it into a power outlet.
3. The charging indicator will appear on the screen. A full charge for the 6000mAh battery may take several hours.

5.3. Powering On and Initial Setup

1. Press and hold the Power button until the realme logo appears.
2. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account setup, and security settings.

6. Operating Your Device

6.1. Basic Navigation

- **Home Screen:** Swipe left or right to navigate between home screens.
- **App Drawer:** Swipe up from the bottom of the screen to access all installed applications.
- **Notifications & Quick Settings:** Swipe down from the top of the screen to view notifications and quick settings toggles.

6.2. Making Calls

1. Tap the **Phone** icon on the home screen.
2. Enter the phone number using the dial pad or select a contact from your address book.
3. Tap the **Call** button to initiate the call.

6.3. Using the Camera

The realme 14 Pro+ features a versatile triple camera system:

- **50 MP Wide Lens:** For standard photos.
- **50 MP Periscope Telephoto Lens:** Offers 3x optical zoom for distant subjects.
- **8 MP Ultrawide Lens:** For capturing broader scenes.

1. Tap the **Camera** icon.
2. Select your desired mode (Photo, Video, Portrait, Night, etc.).
3. Tap the **Shutter** button to take a photo or start/stop recording a video.

6.4. Internet Connectivity

Your device supports 5G, 4G LTE, 3G, and 2G networks, as well as Wi-Fi.

- **Wi-Fi:** Go to **Settings > Network & internet > Wi-Fi** to connect to available Wi-Fi networks.
- **Mobile Data:** Ensure your SIM card has an active data plan. Enable mobile data via Quick Settings or **Settings > Network & internet > Mobile network**.

7. Maintenance

- **Cleaning:** Use a soft, lint-free cloth to clean the screen and body. Avoid abrasive materials or harsh chemicals.
- **Software Updates:** Regularly check for and install system updates to ensure optimal performance and security. Go to **Settings > About phone > Software update**
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge the device using the provided USB cable.
- **Storage Management:** Periodically clear unnecessary files and apps to free up storage space. Your device has 512GB of internal storage.

8. Troubleshooting

Problem	Possible Solution
Device won't turn on	Ensure the battery is charged. Press and hold the Power button for at least 10 seconds to force restart.
Cannot connect to network	Check if SIM card is properly inserted. Verify network compatibility with your carrier. Restart the device.
Apps are crashing or freezing	Clear app cache/data in Settings. Update the app or uninstall and reinstall it. Ensure sufficient RAM (12GB available).
Battery drains quickly	Reduce screen brightness. Close background apps. Disable unnecessary features like GPS or Bluetooth when not in use.
No sound	Check volume settings. Ensure "Do Not Disturb" mode is off. Restart the device. Note: This model has no headphone jack.

9. Specifications

Feature	Detail

Feature	Detail
Model Name	realme 14 Pro+
Item Model Number	631011004926
Operating System	Android 15, Realme UI 6.0
Processor	Qualcomm SM7635 Snapdragon 7s Gen 3 (4 nm), Octa-core (1x2.5 GHz Cortex-A720 & 3x2.4 GHz Cortex-A720 & 4x1.8 GHz Cortex-A520)
RAM	12GB
Internal Storage	512GB (non-expandable)
Display	6.83 inches OLED, 1272 x 2800 pixels
Rear Camera	50 MP (wide, OIS), 50 MP (periscope telephoto, 3x optical zoom, OIS), 8 MP (ultrawide)
Front Camera	32 MP
Battery	6000mAh (non-removable)
Connectivity	5G, 4G LTE, 3G, 2G, Wi-Fi, Bluetooth
SIM Support	Dual-SIM (GSM Only)
Dimensions	3.94 x 59.06 x 5.91 inches
Weight	1.1 pounds (0.5 Kilograms)
Color	Pearl White

10. Warranty and Support

10.1. Warranty Information

Your realme 14 Pro+ smartphone comes with a standard manufacturer's warranty. Please refer to the separate warranty card included in your package for detailed terms and conditions, including warranty period and coverage. Keep your proof of purchase for warranty claims.

10.2. Customer Support

For technical assistance, troubleshooting, or service inquiries, please visit the official realme support website or contact their customer service. Contact details can typically be found on the realme official website or in the warranty booklet.
Online Support: www.realme.com/global/support
Note: Support availability and contact methods may vary by region.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question