

Poloma LD1102

Poloma LD1102 Towel Warmer Rack User Manual

Model: LD1102 | Matt Black | 31.5"(L) x 23.6"(W)

1. INTRODUCTION AND OVERVIEW

Thank you for choosing the Poloma LD1102 Electric Heated Towel Warmer Rack. This appliance is designed to provide warm, dry towels, enhancing comfort and hygiene in your bathroom. It offers versatile installation options, allowing it to be either freestanding or wall-mounted, and can be connected via a standard plug-in or hard-wired setup. Please read this manual thoroughly before installation and operation to ensure safe and efficient use.

2. SAFETY INSTRUCTIONS

WARNING: To reduce the risk of fire, electric shock, or injury, observe the following:

- Read all instructions before using this towel warmer.
- This appliance is for household use only. Do not use outdoors.
- Do not immerse the towel warmer in water or other liquids.
- Ensure the power supply matches the voltage specified on the product label.
- Always unplug the appliance from the electrical outlet before cleaning or when not in use.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact customer support for assistance.
- Do not allow the cord to hang over the edge of a table or counter, or touch hot surfaces.
- Do not use this towel warmer to dry wet clothing or shoes. It is intended for warming and drying towels only.
- The surface of the towel warmer will become hot during operation. Avoid direct contact with heated surfaces.
- Keep children and pets away from the appliance during operation.
- This appliance has an IPX4 waterproof rating, making it safe for bathroom use. However, avoid direct water spray onto the control panel.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- Towel Warmer Rack Unit
- Freestanding Base Feet (2x)
- Wall Mounting Brackets (4x)
- Installation Hardware (screws, anchors)
- User Manual

4. INSTALLATION

The Poloma LD1102 offers two installation methods: freestanding or wall-mounted.

4.1 Freestanding Installation

1. Attach the two freestanding base feet to the bottom of the towel warmer unit using the provided screws. Ensure they are securely fastened.
2. Place the assembled towel warmer on a flat, stable surface in your desired location. Ensure it is away from direct water sources and has adequate clearance from other objects.

4.2 Wall-Mounted Installation

1. Choose a suitable wall location, ensuring it is structurally sound and can support the weight of the towel warmer and towels. Avoid mounting directly above a bathtub or shower.
2. Mark the positions for the four wall mounting brackets. Use a level to ensure proper alignment.
3. Drill pilot holes at the marked positions. Insert wall anchors if necessary (for drywall or hollow walls).
4. Secure the wall mounting brackets to the wall using the provided screws.
5. Carefully align the towel warmer unit with the mounted brackets and secure it in place.

TWO

FORMS OF USAGE



Figure 1: Freestanding and Wall-Mounted Usage Options

This image illustrates the two primary ways to use the Poloma towel warmer: as a freestanding unit with its base feet, or securely mounted to a wall to save space. Both configurations provide stable support for the heated rack.

5. POWER CONNECTION

The Poloma LD1102 offers two power connection methods: plug-in or hard-wired.

5.1 Plug-In Option

For quick setup, simply plug the towel warmer's power cord into any standard 110V electrical outlet. Ensure the outlet is grounded and located in a safe area, away from direct water exposure.

5.2 Hard-Wired Option

For a clean, built-in appearance, the towel warmer can be hard-wired directly into your wall power source. This installation should only be performed by a qualified electrician to ensure compliance with local electrical codes and safety standards.

TWO INSTALL OPTIONS

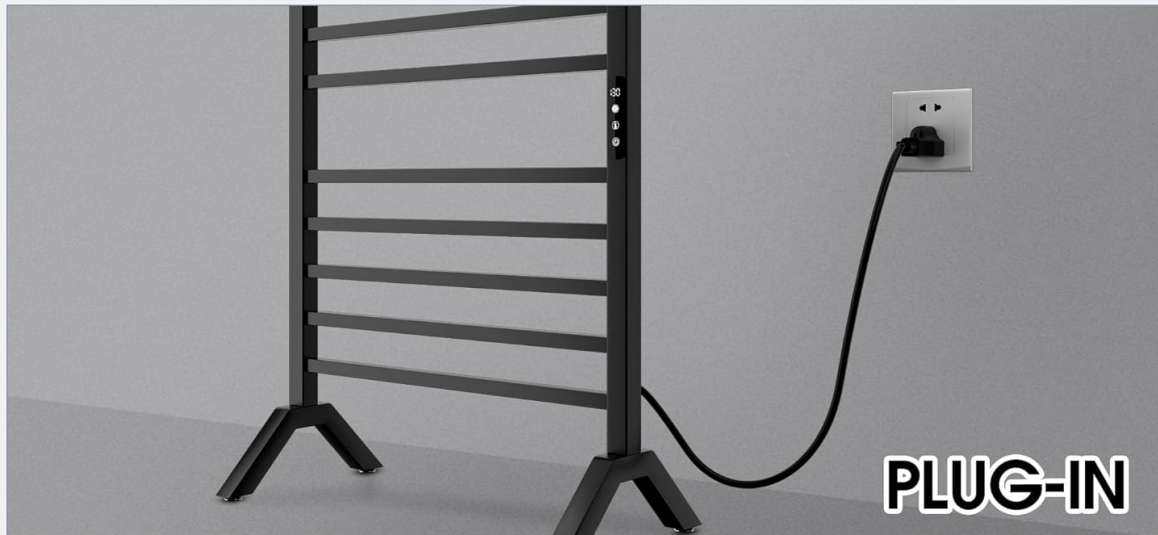


Figure 2: Plug-In and Hard-Wired Installation Options

This image demonstrates the flexibility of the Poloma towel warmer's power connection. It can be easily plugged into a standard wall outlet for convenience or hard-wired into the electrical system for a seamless, integrated look.

6. OPERATING INSTRUCTIONS

The Poloma LD1102 features an intuitive control panel with an LED display for easy operation.



Figure 3: Control Panel with Timer and Temperature Settings

This image highlights the digital control panel integrated into the side of the towel warmer. It features an LED display for clear visibility of settings, along with buttons for adjusting the timer and temperature.

6.1 Power On/Off

- Press the power button (O) once to turn the unit on. The LED display will illuminate.
- Press and hold the power button for a few seconds to turn the unit off.

6.2 Adjusting Temperature

- With the unit powered on, press the temperature button (°F) to cycle through available temperature settings.
- The temperature can be adjusted between 115°F (46°C) and 155°F (68°C).
- The LED display will show the selected temperature.

6.3 Setting the Timer

- Press the timer button (CLOCK ICON) to set the operating duration.
- The timer can be set from 1 to 9 hours. Each press will increase the duration by one hour.
- The LED display will show the remaining operating time.
- Once the set time expires, the towel warmer will automatically turn off.

The towel warmer typically reaches its set temperature within 10-15 minutes. For optimal warmth, place towels on the rack and allow sufficient time for heating.

7. CARE AND MAINTENANCE

Proper care ensures the longevity and performance of your towel warmer.

- **Cleaning:** Always unplug the unit before cleaning. Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.
- **Storage:** If storing the towel warmer for an extended period, ensure it is clean, dry, and unplugged. Store it in a cool, dry place.
- **Inspection:** Regularly inspect the power cord and plug for any signs of damage. If damage is found, discontinue use and contact customer support.



Figure 4: IPX4 Waterproof Rating Detail

This image provides a close-up view of the towel warmer's surface, demonstrating its IPX4 waterproof rating. This rating confirms its resistance to splashing water, making it suitable for bathroom environments.

8. TROUBLESHOOTING

If you encounter any issues with your Poloma LD1102 Towel Warmer, refer to the following troubleshooting guide:

Problem	Possible Cause	Solution
Towel warmer does not turn on.	No power supply.	Check if the power cord is securely plugged into a working outlet. For hard-wired units, check the circuit breaker.
Towel warmer is not heating.	Unit is off or temperature is set too low.	Ensure the unit is powered on and the temperature is set to your desired level (115°F-155°F). Allow 10-15 minutes for heating.
LED display is not working.	Power issue or internal fault.	Check power supply. If problem persists, contact customer support.

Problem	Possible Cause	Solution
Unit turns off unexpectedly.	Timer expired.	This is normal operation if the timer was set. Reset the timer or turn the unit back on manually.

If the problem persists after attempting these solutions, please contact Poloma customer support.

9. SPECIFICATIONS

Feature	Detail
Model Number	LD1102
Dimensions (L x W)	31.5" x 23.6" (Approximate)
Material	Stainless Steel with Eco-friendly spray layer, Anti-corrosion layer, Premium steel layer
Installation Options	Freestanding, Wall-Mounted
Power Connection	Plug-in (110V) or Hard-wired
Adjustable Temperature	115°F - 155°F (46°C - 68°C)
Timer Settings	1-9 Hours
Waterproof Rating	IPX4
Item Weight	14.32 pounds
Package Dimensions	33.6 x 26 x 4 inches



Figure 5: Material Construction Layers

This diagram illustrates the robust construction of the towel warmer, featuring multiple layers including an eco-friendly spray layer, an anti-corrosion layer, and a premium steel layer, ensuring durability and safety.

10. WARRANTY AND CUSTOMER SUPPORT

Poloma is committed to providing high-quality products. For warranty information, please refer to the documentation included with your purchase or visit the official Poloma website. If you have any questions, require technical assistance, or need to report an issue, please

contact our customer support team:

- **Manufacturer:** Poloma
- **Brand Store:** [Poloma Store on Amazon](#)
- Please have your model number (LD1102) and purchase date available when contacting support.