

CANYON Hexagon 7

CANYON HEXAGON 7 True Wireless Earbuds User Manual

Model: Hexagon 7

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1. INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your CANYON HEXAGON 7 True Wireless Earbuds. Please read this manual thoroughly before using the product to ensure proper function and longevity. The HEXAGON 7 earbuds feature Bluetooth 5.4 connectivity, Active Noise Cancellation (ANC), Environmental Noise Cancellation (ENC), and wireless charging capabilities.

2. PACKAGE CONTENTS

Verify that all items are present in the package:

- CANYON HEXAGON 7 True Wireless Earbuds (Left and Right)
- Charging Case
- USB Type-C Charging Cable
- User Manual

3. PRODUCT OVERVIEW

The CANYON HEXAGON 7 earbuds are designed for comfort and high-quality audio, featuring a distinctive hexagonal design. The charging case provides extended battery life and supports wireless charging.



Image 3.1: CANYON HEXAGON 7 True Wireless Earbuds and Charging Case. The earbuds are white with beige ear tips, resting inside their matching white and beige charging case.

3.1 Unique Design

The Hexagon 7 series features an elegant and angular design, ensuring a comfortable and secure fit while providing a distinct aesthetic.

UNIQUE DESIGN:

Hexagon Series



Image 3.2: The CANYON HEXAGON 7 earbuds and their open charging case are displayed on a laptop keyboard, highlighting their unique hexagonal design.

3.2 Touch Control

The earbuds are equipped with intuitive touch controls for managing playback, calls, and other functions.

TOUCH CONTROL

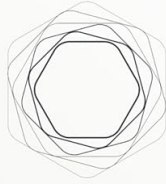


Image 3.3: The CANYON HEXAGON 7 earbuds and their charging case are shown on a notebook with design sketches, illustrating their compact form factor and touch-sensitive surfaces.

3.3 Active Noise Cancelling (ANC)

The Active Noise Cancelling feature reduces ambient noise, allowing for a more immersive audio experience.

ACTIVE

Noise Cancelling



Image 3.4: A visual representation of Active Noise Cancelling (ANC) technology, showing sound waves being canceled around the CANYON HEXAGON 7 earbuds in their open case.

4. SETUP

4.1 Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

- **Using USB-C Cable:** Connect the provided USB Type-C cable to the charging port on the case and to a power source. The charging indicator will show the charging status. A full charge takes approximately 1.5 hours for the earbuds and 2 hours for the case.
- **Wireless Charging:** Place the charging case on any Qi-compatible wireless charging pad. Ensure the case is properly aligned for efficient charging.

QUICK RECHARGE

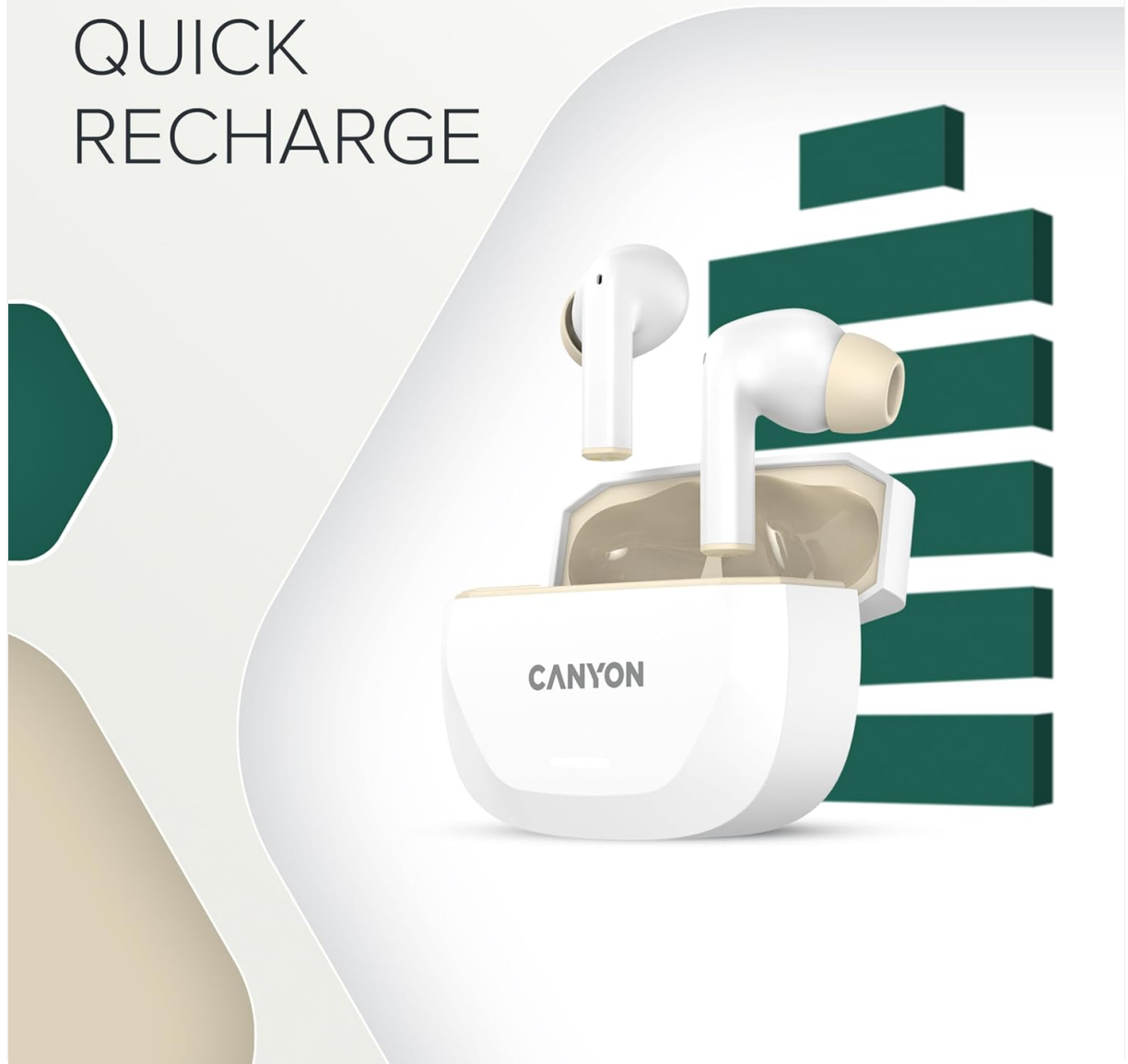


Image 4.1: The CANYON HEXAGON 7 charging case is shown resting on a wireless charging pad, indicating its wireless charging capability.

WIRELESS CHARGING

Support



Image 4.2: A graphic illustrating the quick recharge feature of the CANYON HEXAGON 7 earbuds, with a battery icon showing rapid charging progress.

4.2 Pairing with a Device

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Search for available Bluetooth devices and select "CANYON HEXAGON 7".
4. Once connected, a confirmation sound will play, and the indicator light on the earbuds will change.

4.3 Multipoint Connection

The HEXAGON 7 supports connecting to two devices simultaneously. To use this feature:

1. Pair the earbuds with the first device as described above.
2. Disable Bluetooth on the first device. The earbuds will re-enter pairing mode.
3. Pair the earbuds with the second device.
4. Re-enable Bluetooth on the first device. The earbuds should automatically connect to both devices. You can then switch between them seamlessly.

5. OPERATING INSTRUCTIONS

5.1 Touch Controls

The touch-sensitive areas on the earbuds allow for various functions:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Volume Up:** Triple tap on the right earbud.
- **Volume Down:** Triple tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud during an incoming call or active call.
- **Reject Call:** Press and hold either earbud for 2 seconds during an incoming call.
- **Activate Voice Assistant:** Press and hold either earbud for 3 seconds (when not on a call).

5.2 ANC and ENC Functions

The HEXAGON 7 features Active Noise Cancellation (ANC) and Environmental Noise Cancellation (ENC) for calls.

- **ANC Activation/Deactivation:** Press and hold the touch area on the left earbud for 2 seconds to cycle through ANC On, ANC Off, and Transparency modes.
- **ENC for Calls:** Environmental Noise Cancellation is automatically active during phone calls, utilizing the 4 built-in microphones to filter out background noise and ensure clear voice transmission.

5.3 Battery Life

The earbuds provide up to 6.5 hours of playback with ANC off, and 5.5 hours with ANC on. The charging case extends the total playtime to 27 hours.

27H
of PlayTime



Image 5.1: A graphic highlighting the 27 hours of total playtime offered by the CANYON HEXAGON 7 earbuds with their charging case.

6. MAINTENANCE

6.1 Cleaning

- Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Gently remove any earwax or debris from the ear tips and speaker grilles using a small, soft brush or cotton swab.

6.2 Storage

- When not in use, store the earbuds in their charging case to protect them and keep them charged.
- Store the device in a cool, dry place, away from direct sunlight and extreme temperatures.

7. TROUBLESHOOTING

If you encounter issues with your CANYON HEXAGON 7 earbuds, refer to the following common solutions:

Problem	Possible Solution
Earbuds not pairing	Ensure earbuds are charged. Turn off Bluetooth on other nearby devices. Forget the device in your phone's Bluetooth settings and try pairing again. Place earbuds back in the case, close, then reopen to reset pairing mode.
No sound or low volume	Check device volume and earbud volume. Ensure earbuds are properly seated in your ears. Clean any debris from speaker grilles. Reconnect the earbuds to your device.
Charging issues	Ensure the USB-C cable is securely connected to both the case and power source. Try a different USB-C cable or power adapter. For wireless charging, ensure the case is centered on the charging pad. Clean the charging contacts on the earbuds and inside the case.
ANC not working effectively	Ensure ANC is activated (refer to section 5.2). Adjust earbud fit to ensure a proper seal in your ear canal.

8. SPECIFICATIONS



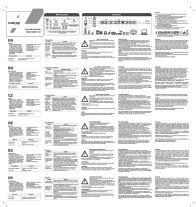


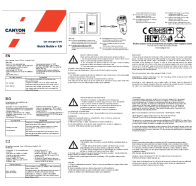
Feature	Detail
Model Name	Hexagon 7
Wireless Technology	Bluetooth 5.4
Noise Cancellation	Active Noise Cancellation (ANC), Environmental Noise Cancellation (ENC) with 4 microphones
Battery Life (Earbuds)	Up to 6.5 hours (ANC off), 5.5 hours (ANC on)
Total Playtime (with Case)	Up to 27 hours
Charging Time (Earbuds)	Approx. 1.5 hours
Charging Time (Case)	Approx. 2 hours
Charging Interface	USB Type-C, Wireless (Qi-compatible)
Control Method	Touch Control
Multipoint Connection	Yes, connect to two devices simultaneously
Material	Plastic
Water Resistance Level	Waterproof (specific IP rating not provided)
Impedance	32 Ohms
Frequency Response	20 Hz (lower limit, upper limit not specified)

Feature	Detail
Compatible Devices	Mobile phones, tablets, PCs

9. WARRANTY AND SUPPORT

CANYON products are designed for reliability and performance. For warranty information, technical support, or service inquiries, please refer to the official CANYON website or contact your local retailer. Keep your proof of purchase for warranty claims.
Manufacturer: CANYON

Related Documents - Hexagon 7

	<p>Canyon OnGo 10 ANC True Wireless Stereo Headset Quick Guide</p> <p>User guide for the Canyon OnGo 10 ANC true wireless stereo headset, covering features, charging, pairing, controls, troubleshooting, and warranty information.</p>
	<p>Canyon USB Type-C Multiport Hub 8-in-1 (CNS-TDS08DG) Quick Start Guide</p> <p>Quick start guide for the Canyon USB Type-C Multiport Hub 8-in-1 (CNS-TDS08DG), detailing features, connection, safety instructions, troubleshooting, and warranty information.</p>
	<p>Canyon DS-90 14-in-1 USB-C Hub Quick Start Guide</p> <p>Get started quickly with the Canyon DS-90, a versatile 14-in-1 USB-C hub. This guide covers its features, ports, connection steps, specifications, and system requirements for expanding your device's connectivity.</p>
	<p>Canyon CNS-HDS09DG Type-C 12-Port Hub Quick Guide</p> <p>A quick guide for the Canyon CNS-HDS09DG Type-C 12-Port Hub, detailing its features, connectivity options including HDMI, DP, VGA, Ethernet, USB 3.0, and Power Delivery. Learn about plug-and-play operation, safety, and troubleshooting for this versatile laptop docking station.</p>
	<p>Canyon USB 3.0 Type-C 5-Port Hub DS-4 Quick Guide</p> <p>Quick guide for the Canyon USB 3.0 Type-C 5-Port Hub DS-4, detailing features, connection, safety instructions, troubleshooting, and warranty information.</p>
	<p>Canyon C-04 Dual USB Car Charger 2.4A - User Manual and Specifications</p> <p>User guide for the Canyon C-04 Dual USB Car Charger, detailing features, specifications, connection, safety instructions, and warranty information for this 2.4A automotive accessory.</p>

