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ASHATA AS64vsanqk0m-13

ASHATA 21.5-inch Digital Photo Frame User Manual

Model: AS64vsanqk0m-13

INTRODUCTION

Thank you for purchasing the ASHATA 21.5-inch Digital Photo Frame. This manual provides detailed instructions for setting up, operating, and maintaining your new digital photo frame. Please read this manual thoroughly before use to ensure optimal performance and longevity of your device. Keep this manual for future reference.

PRODUCT FEATURES

- **21.5-inch FHD Screen:** Enjoy your cherished memories on a high-definition display with a 1920x1080 resolution and a wide 178° viewing angle. Supports JPG, JPEG, BMP, PNG, and MP4 video formats.
- **Automatic Rotation:** The frame automatically rotates photos to fill the display without compromising image quality, adapting to both portrait and landscape orientations.
- **Ample Storage:** Equipped with 32GB of built-in storage, capable of holding over 100,000 photos. Expandable via SD card (up to 128GB) and USB drive (up to 128GB).
- **Instant Photo Sharing:** Utilize dual-band 2.4GHz and 5GHz WiFi for secure and instant photo and video sharing through the Vphoto app (supports Android systems).
- **Multiple Functions & Customization:** Features a convenient remote control for easy operation. Customizable settings include sending greetings, displaying photo titles, selecting slideshow modes, adjusting playback order, changing brightness and sound, and enabling sleep mode.
- **Versatile Placement:** Can be placed on a table using the adjustable stand or mounted on a wall using various brackets (wall mounting hardware not included).

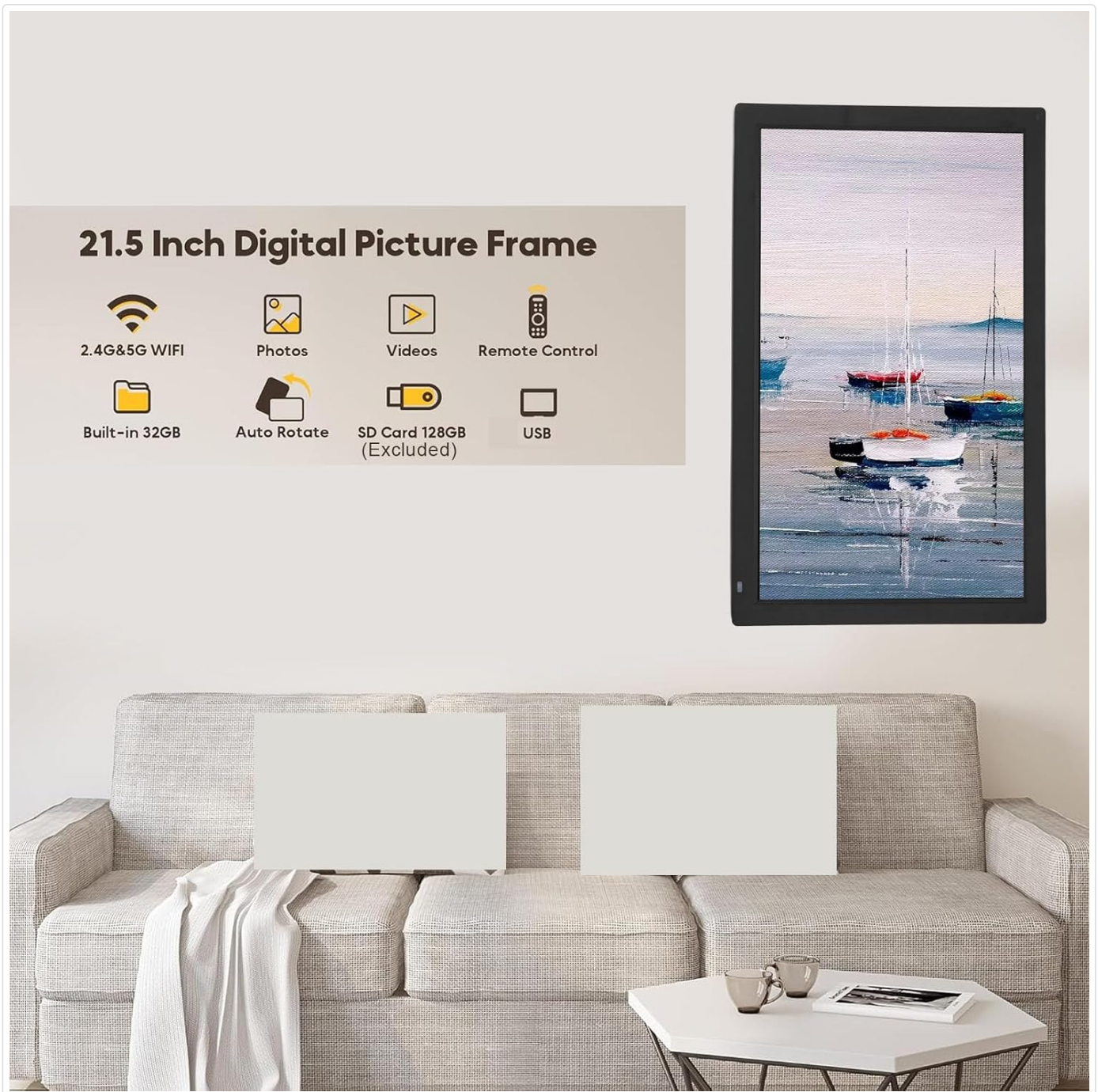


Image: Overview of the ASHATA 21.5-inch Digital Photo Frame highlighting its main features.

PACKAGE CONTENTS

Please check the package for the following items:

- ASHATA 21.5-inch Digital Photo Frame
- Power Adapter
- Remote Control (CR2025 battery not included)
- Adjustable Stand
- User Manual (this document)



Image: Contents of the ASHATA Digital Photo Frame package.

SETUP

1. **Attach the Stand:** Securely attach the adjustable stand to the back of the digital photo frame. Ensure it is stable for desktop placement.
2. **Power Connection:** Connect the power adapter to the DC input port on the back of the frame, then plug the adapter into a power outlet.
3. **Insert Remote Battery:** Open the battery compartment on the remote control and insert a CR2025 battery (not included), ensuring correct polarity.
4. **Initial Power On:** Press the power button on the back of the frame or on the remote control to turn on the device.
5. **Network Connection:**
 - Navigate to the 'Settings' menu using the remote control.

- Select 'Wi-Fi' and choose your desired 2.4GHz or 5GHz network.
- Enter the Wi-Fi password to connect.

6. **Install Vphoto App:** Download and install the "Vphoto" app on your Android smartphone or tablet for easy photo and video sharing. Follow the in-app instructions to pair your device with the frame.

7. **Load Media:**

- **Via App:** Use the Vphoto app to send photos and videos directly to the frame over Wi-Fi.
- **Via SD Card:** Insert an SD card (up to 128GB) into the SD card slot on the side of the frame.
- **Via USB Drive:** Insert a USB drive (up to 128GB) into the USB port on the side of the frame.



Image: Rear view of the frame with ports and stand.





Image: Side view of the frame highlighting connectivity ports.

OPERATING INSTRUCTIONS

Using the Remote Control

The included remote control allows for convenient navigation and control of your digital photo frame from a distance.



Image: Remote control in use with the digital photo frame.

- **Power Button:** Turns the frame on or off.
- **Navigation Buttons (Up/Down/Left/Right):** Used to navigate through menus and select options.
- **OK/Enter Button:** Confirms a selection or enters a menu.
- **Exit/Setup Button:** Returns to the previous menu or accesses setup options.
- **Volume Buttons:** Adjusts the audio volume for videos.
- **Playback Controls:** Play, Pause, Next, Previous for media.

Displaying Photos and Videos

1. From the main menu, select 'Photos' or 'Videos'.
2. Choose the source (Internal Storage, SD Card, or USB Drive).
3. Select a file or folder to start a slideshow or video playback.

Customizing Settings

Access the 'Settings' menu to personalize your frame:

- **Slideshow Mode:** Adjust transition effects, display time per photo, and playback order (sequential, random).
- **Brightness & Sound:** Modify screen brightness and speaker volume.
- **Sleep Mode:** Set schedules for the frame to automatically turn on/off.
- **Photo Titles:** Enable or disable the display of photo titles.
- **Greetings:** Configure personalized greetings to be displayed.

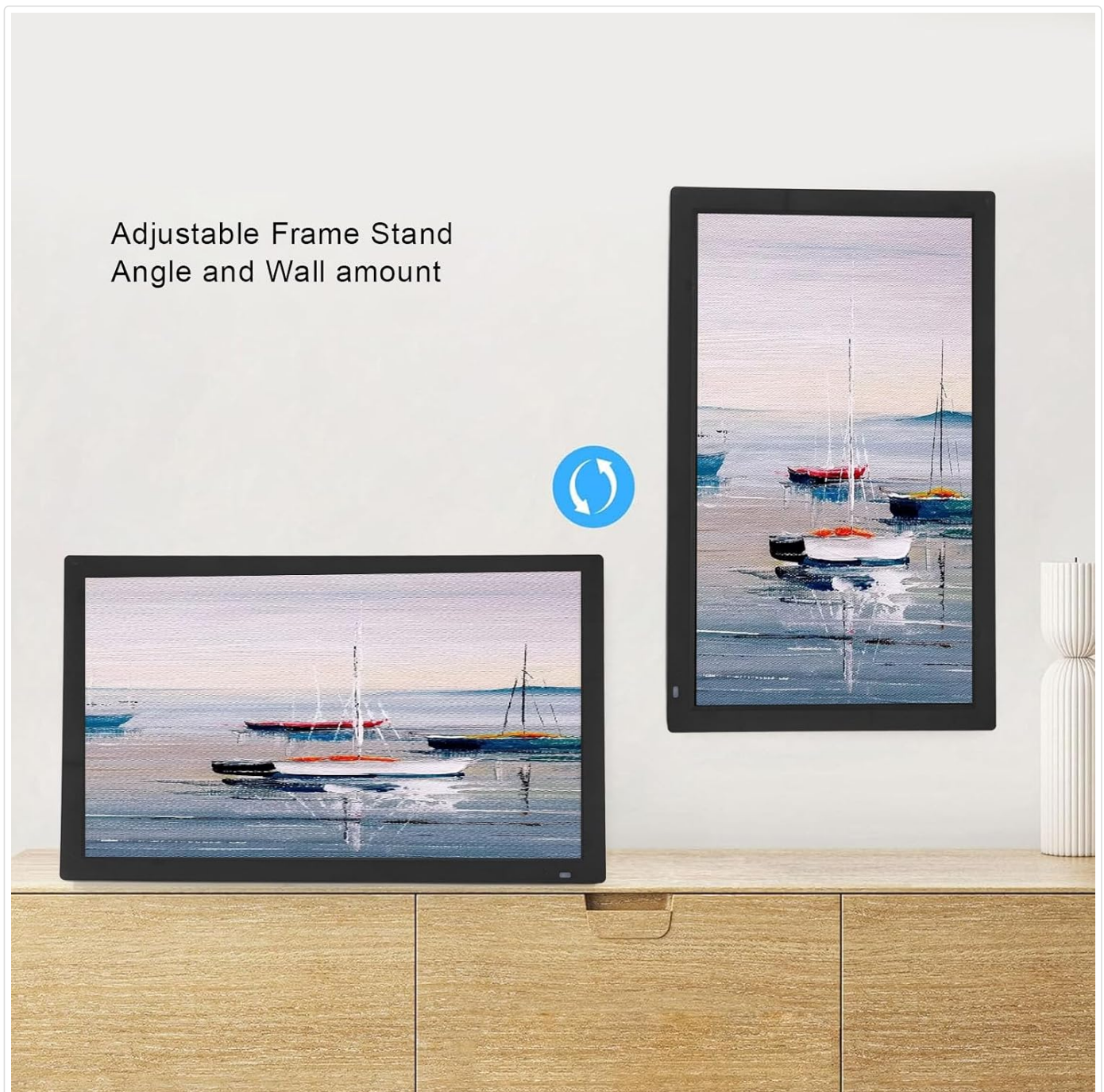


Image: The frame's automatic rotation feature.

MAINTENANCE

- **Cleaning the Screen:** Use a soft, dry, lint-free cloth to gently wipe the screen. For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution. Avoid harsh chemicals.
- **Cleaning the Frame:** Wipe the frame's exterior with a soft, dry cloth.
- **Storage:** When not in use for extended periods, store the frame in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Software Updates:** Periodically check for software updates through the frame's settings menu or the Vphoto app to ensure optimal performance and new features.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Frame does not power on.	Power adapter not connected or faulty; power outlet not working.	Ensure the power adapter is securely connected to the frame and a working power outlet. Try a different outlet.
No images displayed.	No media loaded; incorrect file format; media source not selected.	Load photos/videos via app, SD card, or USB. Ensure files are in supported formats (JPG, JPEG, BMP, PNG, MP4). Select the correct media source in the menu.
Remote control not working.	Battery depleted or incorrectly inserted; remote not pointed at IR receiver.	Replace the CR2025 battery. Ensure correct polarity. Point the remote directly at the frame's IR receiver.
Cannot connect to Wi-Fi.	Incorrect password; out of range; router issue.	Double-check the Wi-Fi password. Move the frame closer to the router. Restart your router. Ensure the frame is not too far from the router.
Vphoto app not connecting.	Frame not connected to Wi-Fi; app not paired; app or frame software outdated.	Ensure the frame is connected to Wi-Fi. Follow the app's pairing instructions. Update the app and frame software if available.

SPECIFICATIONS

Feature	Detail
Brand	ASHATA
Model	AS64vsanqk0m-13
Screen Size	21.5 inches
Resolution	1920x1080 (FHD)
Viewing Angle	178°
Internal Storage	32GB

Feature	Detail
External Storage Support	SD Card (up to 128GB), USB Drive (up to 128GB)
Wi-Fi Connectivity	Dual-band 2.4GHz & 5GHz
Supported Image Formats	JPG, JPEG, BMP, PNG
Supported Video Formats	MP4
Dimensions (L x W)	57 cm x 43 cm (approximate)
Country of Origin	China

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your purchase or contact ASHATA customer service directly. Details can often be found on the manufacturer's official website or through your retailer.

Online Resources:

- ASHATA Brand Store on Amazon: [Visit ASHATA Store](#)

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

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Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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