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KppeX 4D Neck Massage

KppeX 4D Deep Tissue Cordless Neck Massager Instruction Manual

Model: 4D Neck Massage

1. Introduction

Thank you for choosing the KppeX 4D Deep Tissue Cordless Neck Massager. This manual provides essential information for the safe and effective use of your device. Please read it thoroughly before operation and retain it for future reference.

2. Important Safety Information

To reduce the risk of electric shock, burns, fire, or injury, please observe the following precautions:

- Always unplug the massager when not in use.
- Do not use the heating function for more than 15 minutes at a time.
- Keep the massager away from water and do not use it while sleeping or taking a bath.
- If the massager becomes hot, unplug it and let it cool down before using again.
- Do not use the massager if you have any medical conditions or are pregnant without consulting a doctor first.
- Always follow the instructions provided with the massager.
- Statements regarding dietary supplements have not been evaluated by the FDA and are not intended to diagnose, treat, cure, or prevent any disease or health condition.

3. Product Features

- **4D Expert Kneading Massage:** Features 4D massage heads designed to simulate a real masseur's hand for deep tissue kneading.
- **Hands-Free Design:** Equipped with an adjustable strap for secure wear around the neck, allowing freedom of movement during use.
- **Rechargeable & Wireless:** Integrated 1800mAh lithium-ion battery provides approximately 100 minutes of massage per full charge. Charges via USB Type-C cable.
- **Multiple Massage Modes & Intensity Levels:** Offers 2 massage modes and 3 intensity levels, along with a gentle warmth function to soothe muscles and improve circulation.

- **Automatic Shut-off:** Includes a 10-minute intelligent timing mode for safety and optimal use.

4. Product Components

Familiarize yourself with the main parts of your KppeX Neck Massager:



Image 1: Control Panel Overview

This image displays the massager's control panel, highlighting the power button, rotation direction control, intensity level adjustment (low, medium, high), temperature regulation, and the 10-minute auto shut-off indicator.



Image 2: 4D Massage Mechanism

This image illustrates the internal 4D massage heads simulating a hand-like kneading motion for deep tissue massage.



Image 3: Heating Function

This image shows the massager's comfortable heating feature, indicating a temperature range of 107°F to 118°F for muscle soothing.



Image 4: Adjustable Elastic Band

This image highlights the adjustable elastic band on the massager, designed to fit various body types for a secure and hands-free experience.



Image 5: USB-C Charging Port

This image shows the USB-C charging port and indicates that a 5-hour charge provides power for 12 smart cycles (100 minutes of use).

5. Setup and Charging

1. **Initial Charge:** Before first use, fully charge the massager using the included USB Type-C cable. Connect the cable to the massager's charging port and a suitable USB power adapter (not included). The charging indicator light will show the charging status. A full charge takes approximately 5 hours and provides about 100 minutes of massage use.
2. **Wearing the Massager:** Place the massager around your neck. Secure it by locking the adjustable strap at the back. Adjust the strap for a comfortable and snug fit that allows the massage nodes to contact the desired area.

6. Operating Instructions

The massager features an intuitive control panel located on the side for easy access.

1. **Power On/Off:** Press the power button (usually indicated by a power symbol) to turn the massager on or off.
2. **Select Massage Mode:** Press the mode button to cycle through the 2 available massage modes.
3. **Adjust Intensity:** Use the intensity buttons (often marked with '+' and '-' or level indicators) to select one of the 3 intensity levels (low, medium, high).
4. **Activate Heat Function:** Press the heat button (often indicated by a star or heat symbol) to turn the gentle warmth function on or off. Do not use heat for more than 15 minutes continuously.
5. **Automatic Timer:** The massager is equipped with a 10-minute intelligent timing mode, after which it will automatically shut off. This is a safety feature to prevent overuse.
6. **Targeted Use:** While primarily designed for the neck and shoulders, the massager can also be used on other body parts like the lower back or legs. For these areas, you may need to hold it in place manually.

7. Care and Maintenance

- **Cleaning:** Disconnect the massager from power before cleaning. Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners or immerse the device in water.
- **Storage:** Store the massager in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the battery frequently. Charge the device regularly, even if not in use for extended periods.

8. Troubleshooting

Problem	Possible Cause	Solution
Massager does not turn on.	Battery is low or depleted.	Charge the massager fully using the USB Type-C cable.
Heat function is not working.	Heat function not activated or device overheated.	Ensure the heat button is pressed. If the device was recently used with heat, allow it to cool down.
Massage intensity feels weak.	Incorrect intensity setting.	Adjust the intensity level using the control panel. Ensure proper contact with the body area.
Massager stops unexpectedly.	Automatic 10-minute shut-off activated or battery depleted.	Restart the massager if the 10-minute cycle completed. If not, recharge the battery.

9. Specifications

- **Model Number:** 4D Neck Massage
- **Brand:** KppeX
- **Product Dimensions:** 9.45 x 6.1 x 6.54 inches
- **Item Weight:** 2.95 Pounds
- **Battery:** 1800mAh Lithium-ion (Rechargeable)
- **Charging Port:** USB Type-C
- **Massage Type:** 4D Deep Tissue Kneading, Shiatsu
- **Target Body Parts:** Neck, Shoulder, Back, Leg
- **Heat Function:** Yes (107°F-118°F)

- **Automatic Shut-off:** 10 minutes

10. Warranty and Support

KppeX provides a replacement service for issues encountered during use. For any problems or support inquiries, please contact the seller directly. We offer a twice-a-year replacement service.

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