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› Monster Open Ear AC390 Headphones User Manual

Monster AC390

Monster Open Ear AC390 Headphones User Manual

Model: AC390

INTRODUCTION

Thank you for choosing the Monster Open Ear AC390 Headphones. These wireless earbuds are designed to provide a rich audio experience with an open-ear design for comfort and situational awareness. Featuring Bluetooth 6.0 connectivity, IPX5 water resistance, and a rotating charging case, the AC390 offers convenience and performance for various activities. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal use of your device.

WHAT'S IN THE BOX

Please check the package contents to ensure all items are present:

- Open Ear AC390 Wireless Earbuds x2
- Charging Case x1
- USB-C Charging Cable x1
- User Instructions x1

WHAT'S IN THE BOX?

Open Ear AC390 Earbuds x2
Charging Case x1
USB-C Charging Cable x1
User Instructions x1
Detachable Hanging Rope x1



Image: The Monster Open Ear AC390 Headphones package contents, showing the earbuds, charging case, USB-C cable, and user manual.

PRODUCT OVERVIEW

The Monster Open Ear AC390 Headphones feature an ergonomic design and advanced audio technology. Below are key components and features:



Image: The Monster Open Ear AC390 Headphones, showcasing the earbuds and their unique rotating charging case.



OPEN EAR AC390

Secure Fit, Effortless Comfort



Only 5g



Rotating
Charging Case



Open Ear
Design



Pure Monster
Sound

Image: Overview of the AC390's main attributes: ultra-lightweight design, innovative rotating charging case, open-ear comfort, and high-fidelity audio.

 **MONSTER®**

OPEN EAR DESIGN

Stay aware of surroundings during
outdoor adventures

Image: The open-ear design of the AC390 headphones, allowing users to remain aware of their surroundings.

PURE MONSTER SOUND

Rich bass, crystal-clear highs,
and immersive audio



13mm PU
titanium diaphragm

Image: Detailed view of the 13mm PU titanium diaphragm driver, which delivers the Pure Monster Sound with crisp highs, full mids, and deep bass.

MAGNETIC ROTATING CHARGING CASE

Snap in, twist open – effortless one-hand access anytime



Image: The innovative magnetic rotating charging case, designed for effortless one-hand access and secure storage.

ULTRA-LIGHT

Lighter than a sheet of paper.
so comfortable you'll forget they're even on!

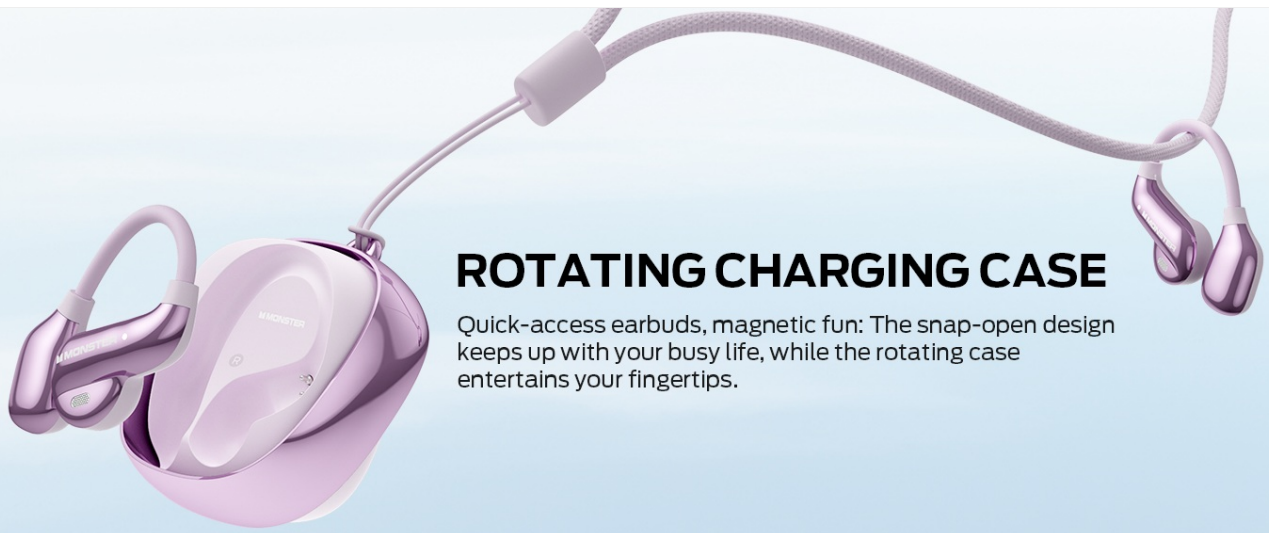


ultra-fine
silicone



only 5g

Image: The ultra-lightweight design of each earbud, weighing only 5g, ensuring comfortable extended wear.



ROTATING CHARGING CASE

Quick-access earbuds, magnetic fun: The snap-open design keeps up with your busy life, while the rotating case entertains your fingertips.

Image: Further details on the rotating charging case, highlighting its quick-access and magnetic features for convenience.



Image: Illustration of the advanced Bluetooth 6.0 technology, ensuring a fast, stable, and low-latency wireless connection.

24HRS PLAYTIME

Up to 24 hours of continuous playback, these headphones keep the music flowing from dawn till dusk.

8Hrs

Single Charge

24Hrs

with Charging Case



Image: The IPX5 water resistance rating, indicating the headphones are protected against sweat and light rain.

SETUP

1. Initial Charging

1. Place both earbuds into the charging case.
2. Connect the USB-C charging cable to the charging port on the case and plug the other end into a USB power adapter (not included).
3. Allow approximately 2 hours for a full charge of the case and earbuds. The charging indicator lights will provide status.
4. A fully charged case provides an additional 16 hours of playtime, extending the total battery life to 24 hours.

2. Bluetooth Pairing

1. Ensure the earbuds are charged and inside the charging case.
2. Open the charging case. The earbuds will automatically enter pairing mode, indicated by a flashing LED light on the earbuds.
3. On your device (smartphone, tablet, laptop), enable Bluetooth and search for available devices.
4. Select "Monster AC390" from the list of found devices.
5. Once connected, the LED indicator on the earbuds will stop flashing, and you will hear a confirmation tone.
6. The AC390 uses Bluetooth 6.0 for faster pairing and stable connections.

OPERATING INSTRUCTIONS

Touch Controls

The Monster Open Ear AC390 Headphones feature intuitive touch controls on each earbud:



Image: A visual guide to the touch controls on the AC390 earbuds.

- **Single Click:** Volume Up (Right Earbud) / Volume Down (Left Earbud)
- **Double Click:** Answer/End Call / Play/Pause Music
- **Triple Click:** Previous Track / Next Track
- **Press and Hold (2 seconds):** Reject Call

Power On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically power off and begin charging.

MAINTENANCE

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the earbuds and charging case. Avoid using abrasive cleaners or solvents.
- **Water Resistance:** The earbuds are IPX5 water resistant, meaning they can withstand sweat and light rain. Do not submerge them in water or expose them to heavy rain. Ensure they are dry before placing them back in the charging case.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and maintain battery life. Store in a cool, dry place away from extreme temperatures.

TROUBLESHOOTING

Problem	Solution
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Problem	Solution
Earbuds not pairing	◦ Ensure earbuds are charged. ◦ Place earbuds back in the case, close the lid, then open to re-enter pairing mode. ◦ Turn off and on Bluetooth on your device. ◦ Forget/delete "Monster AC390" from your device's Bluetooth list and re-pair.
No sound or low volume	◦ Check volume levels on both earbuds and your connected device. ◦ Ensure earbuds are properly connected to your device. ◦ Re-pair the earbuds with your device.
Charging case not charging	◦ Ensure the USB-C cable is securely connected to both the case and the power source. ◦ Try a different USB-C cable or power adapter. ◦ Clean the charging port on the case.
One earbud not working	◦ Ensure both earbuds are charged. ◦ Place both earbuds back in the charging case, close the lid, and then open it again. ◦ Try resetting the earbuds (refer to manufacturer's website for specific reset instructions if needed).

SPECIFICATIONS

Feature	Detail
Model Name	Monster Open Ear AC390 Headphones
Connectivity Technology	Wireless (Bluetooth 6.0)
Ear Placement	Open Ear
Audio Driver Type	13mm PU Titanium Diaphragm Dynamic Driver
Battery Life (Earbuds)	Up to 8 hours on a single charge
Total Playtime (with Case)	Up to 24 hours
Charging Time	Approximately 2 hours
Water Resistance Level	IPX5 (Moisture Resistant)
Control Type	Touch Control
Item Weight (Each Earbud)	5g (Ultra-Lightweight)
Frequency Range	20Hz - 20,000Hz
Included Components	Earbuds, Charging Case, USB-C Cable, User Instructions

WARRANTY AND SUPPORT

For detailed warranty information and customer support, please refer to the official Monster website or contact their customer service directly. The product typically comes with a limited manufacturer's warranty covering defects in materials and workmanship.

Online Support: Visit the [Monster Store on Amazon](#) for product information and support resources.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

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