

Teamgee TG-S5

Teamgee Portable Monitor User Manual

Model: TG-S5

Brand: Teamgee

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Teamgee 15.6" FHD 1080P IPS Portable Triple Monitor. Please read this manual carefully before using the product to ensure proper functionality and longevity.



Image: The Teamgee portable triple monitor system, featuring two external 15.6-inch screens flanking a laptop, demonstrating an expanded workspace. The image also shows the included power bank.

PACKAGE CONTENTS

Ensure all items are present and in good condition upon unboxing:

- Triple Screen Monitor Unit
- Storage Bag
- Packaging Case
- Quick Start Guide
- 10000mAh Power Bank
- HUB (H5-T) Cable (x1)
- USB-C to USB-C Cables (x2)
- USB-A to USB-C Cable (x1)
- HDMI to Type-C Cable (x1)
- User Manual (this document)



Image: An exploded view of the product packaging, clearly labeling each included accessory such as cables, power bank, and carrying case.

SETUP

1. Unfolding and Positioning

1. Carefully unfold the monitor unit. The central section is designed to attach to your laptop screen.
2. Position the central section securely on top of your laptop screen. The unit features a foldable 90° stand for stability.
3. Adjust the side screens to your desired viewing angle. The screens can be adjusted up to 180 degrees for optimal viewing.

INSTALLATION RAPIDE



Pas besoin de le fixer à l'ordinateur portable, pas de poids supplémentaire sur l'écran de l'ordinateur portable. Les ordinateurs portables avec des écrans petits ou extrêmement fins peuvent également l'utiliser sans problème.

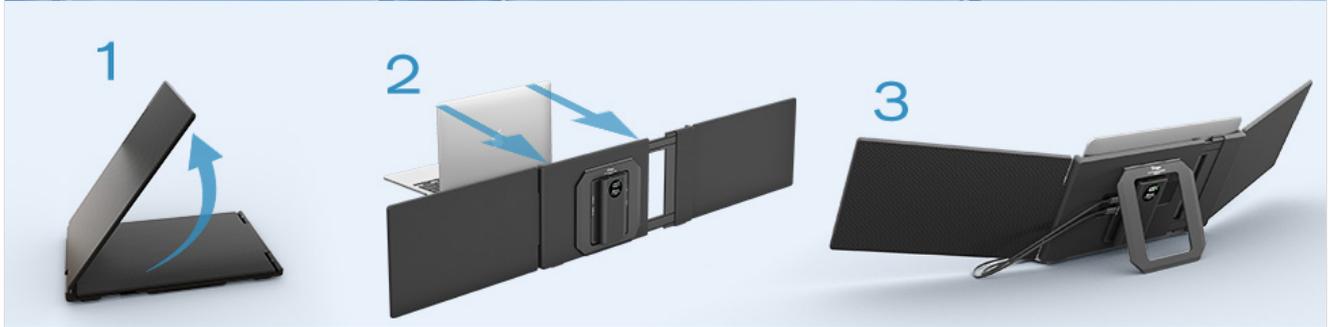


Image: A visual guide demonstrating the three simple steps for quick installation of the monitor unit onto a laptop, highlighting the secure attachment and unfolding process.

2. Connecting to Your Laptop

The monitor supports various connection methods depending on your laptop's ports:

- **Option 1: Two Full-featured USB-C Ports**

Connect each side screen directly to a full-featured USB-C port on your laptop using the provided USB-C to USB-C cables. This provides both video and power.

- **Option 2: One Full-featured USB-C Port and One HDMI Port**

Connect one side screen to the full-featured USB-C port. For the second screen, use the HDMI to Type-C cable for video and a USB-A to USB-C cable for power (if needed, or power from the power bank).

- **Option 3: Standard USB-C, USB-A, and HDMI Ports**

Use the provided HUB (H5-T) for Mac OS compatibility (M1/M2/M3/M4). Connect the screens using a combination of USB-C, USB-A, and HDMI cables as required by the HUB.

Note: If the screen has no signal or an unstable signal after connection, connect an external 5V/2A power adapter to power the laptop or the monitor directly.

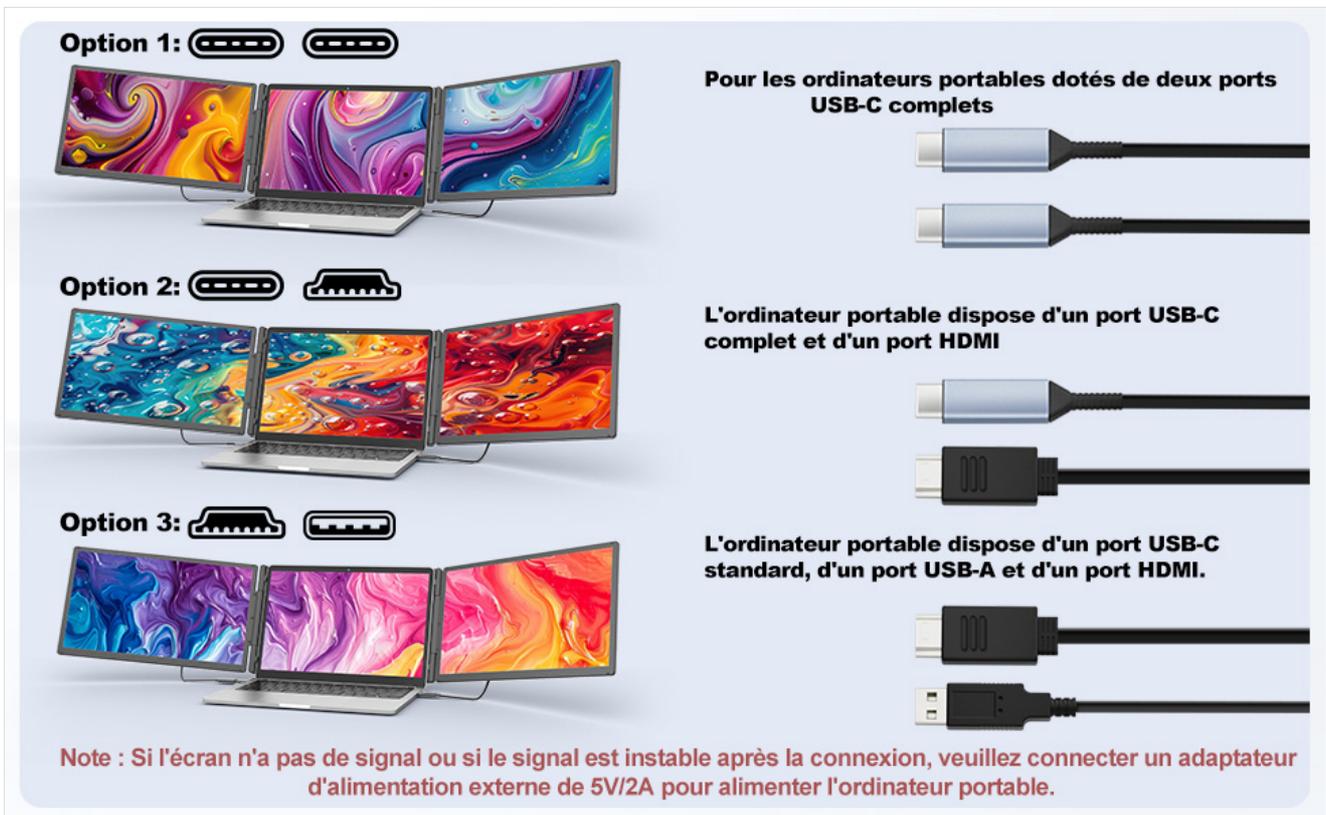


Image: A detailed diagram showing three different connection options for the monitor, including configurations for laptops with dual USB-C, USB-C and HDMI, or standard USB-C, USB-A, and HDMI ports, along with corresponding cable types.

3. Powering the Monitor

The monitor includes a 10000mAh power bank for extended use without draining your laptop battery. Connect the power bank to the monitor unit via the designated Type-C port (PD for power only) or a full-featured Type-C port.



Image: A close-up of the integrated power bank, highlighting its Type-C ports (C1, C2), charge port, power button, and speaker, with a note about its standalone power bank functionality.

Important: Remember to disconnect the power bank from the monitors when not in use to conserve its charge.

OPERATING INSTRUCTIONS

Display Modes

The monitor supports multiple display modes to enhance your workflow:

- **Extended Mode:** Expands your desktop across all three screens, providing maximum workspace. Ideal for multitasking, video production, and design.
- **Mirror Mode:** Duplicates your laptop screen onto the external monitors. Useful for presentations or sharing content.
- **Collaborative Mode:** Allows for flexible screen orientation for group work.
- **Secondary Screen Mode:** Uses only one or two external screens as needed.



Image: A collage showing the monitor in use for home office, small business meetings, and gaming, illustrating its versatility for stationary productivity.

Adjusting Display Settings

Use the multifunction buttons on the monitor unit to precisely control display parameters:

- **Brightness:** Adjust the screen brightness to your preference.
- **Color Tone:** Modify color temperature and saturation.
- **Volume:** Control the audio output from the integrated speakers.
- Other settings for contrast, aspect ratio, etc., can also be accessed.



Image: A detailed view of one of the 15.6-inch FHD IPS displays, emphasizing its visual quality and key specifications such as 1920x1080p resolution, 1000:1 contrast ratio, and 300 nits brightness.

MAINTENANCE

Cleaning the Screens

- Always power off the monitor before cleaning.
- Use a soft, lint-free cloth, preferably microfiber, to gently wipe the screen surface.
- For stubborn smudges, lightly dampen the cloth with water or a screen-safe cleaning solution. Do not spray liquid directly onto the screen.

- Avoid using harsh chemicals, abrasive cleaners, or alcohol-based solutions, as these can damage the screen coating.

Storage

- When not in use, fold the monitor unit and store it in the provided storage bag to protect it from dust and scratches.
- Store in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Screen not displaying / No signal	Incorrect cable connection, insufficient power, incompatible port.	<ul style="list-style-type: none"> • Ensure cables are securely connected to the correct ports on both the monitor and laptop. • Verify your laptop's USB-C port supports video output (DisplayPort Alternate Mode). • Connect an external 5V/2A power adapter to the monitor or laptop if power is insufficient. • For Mac OS, ensure the HUB (H5-T) is correctly used.
One side of the screen does not light up	Loose connection, specific port issue.	<ul style="list-style-type: none"> • Check the cable connection for that specific screen. • Try connecting that screen to a different port on your laptop or using a different cable if available. • Ensure sufficient power is supplied to both screens.
Unstable signal / Flickering screen	Cable quality, power fluctuations, driver issues.	<ul style="list-style-type: none"> • Use the original cables provided. • Ensure stable power supply. • Update your laptop's graphics drivers.
Power bank not charging / not powering monitor	Incorrect charging cable/adaptor, power bank issue.	<ul style="list-style-type: none"> • Use the correct charging cable and a compatible power adapter for the power bank. • Ensure the power bank is turned on and connected to the correct power input port on the monitor.

SPECIFICATIONS

Feature	Detail
Model Number	TG-S5

Feature	Detail
Screen Size	15.6 inches
Display Type	LCD, IPS
Resolution	1920 x 1080 (FHD 1080p)
Aspect Ratio	16:9
Contrast Ratio	1000:1
Brightness	300 nits (cd/m ²)
Refresh Rate	60 Hz
Response Time	3 milliseconds
Color Gamut	120% NTSC
Viewing Angle	180 degrees
Interface	USB Type C, HDMI, USB Type A
Power Bank Capacity	10000mAh
Dimensions (L x W x H)	33 x 390 x 217 millimeters
Compatibility	Most 13.7"-17" laptops (Windows, Android, Linux, Switch/PS5/Xbox, Mac OS with HUB H5-T)

WARRANTY AND SUPPORT

Teamgee provides a **1-year warranty** for this product. If you encounter any issues with compatibility, connectivity (e.g., one side of the screen not lighting up), or have any questions before or after purchase, please contact our professional after-sales support team.

For prompt assistance, please refer to the contact information provided on the product packaging or the official Teamgee website. Our team is dedicated to ensuring a quick resolution to any problems you may experience.

Please retain your proof of purchase for warranty claims.