

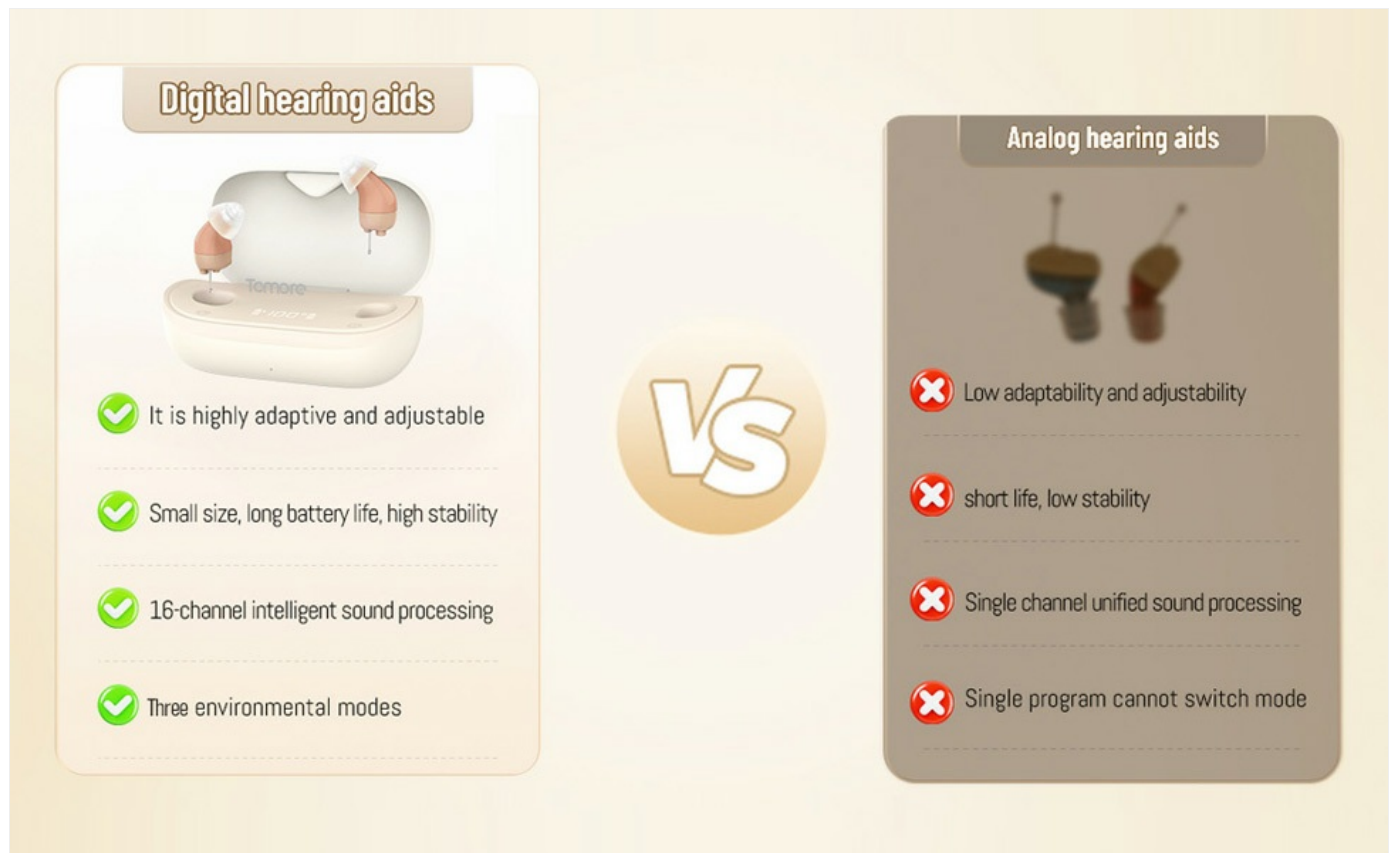
Tomore 6120

Tomore 6120 Digital Hearing Aids User Manual

Model: 6120

INTRODUCTION

Thank you for choosing the Tomore 6120 Digital Hearing Aids. These ultra-small, rechargeable hearing aids are designed to provide clear sound and enhanced listening experiences for seniors. Featuring 16-channel digital sound processing and advanced noise reduction technology, they aim to improve your ability to hear conversations and sounds in various environments. Please read this manual thoroughly before using your device to ensure proper operation and maintenance.



Digital hearing aids	VS	Analog hearing aids
		
✔ It is highly adaptive and adjustable		✘ Low adaptability and adjustability
✔ Small size, long battery life, high stability		✘ short life, low stability
✔ 16-channel intelligent sound processing		✘ Single channel unified sound processing
✔ Three environmental modes		✘ Single program cannot switch mode

Image: Digital vs. Analog Hearing Aids Comparison.

PACKAGE CONTENTS

Package includes

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Image: Contents of the Tomore 6120 hearing aid package.

The Tomore 6120 package includes the following items:

- 2 x Tomore 6120 Hearing Aids (Left and Right)
- 1 x Portable Charging Case
- 1 x USB Charging Cable
- Multiple pairs of Earplugs (various sizes)
- 1 x Cleaning Brush
- Cerumen Caps
- User Manual

PRODUCT OVERVIEW

Familiarize yourself with the key components and features of your Tomore 6120 hearing aid:

Product description

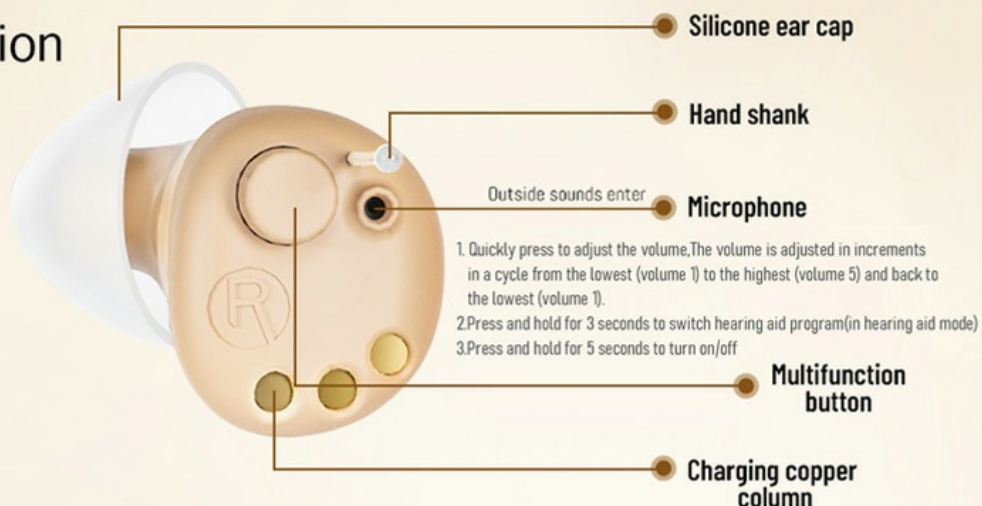
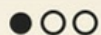


Image: Detailed diagram of the Tomore 6120 hearing aid components.

- **Silicone Ear Cap:** Provides a comfortable and secure fit in the ear canal.
- **Hand Shank:** For easy insertion and removal of the hearing aid.
- **Microphone:** Captures sound from the environment.
- **Multifunction Button:** Controls power, volume, and program settings.
- **Charging Copper Column:** Connects to the charging case for power.

Millisecond speed response Instant sound transmission



3ms ultra-fast response, sound immediately conveyed.
smooth communication



SETUP INSTRUCTIONS

1. Initial Charging

Before first use, fully charge both the hearing aids and the charging case.

1. Place the hearing aids into their respective slots in the charging case. Ensure the charging contacts align.
2. Connect the USB charging cable to the charging case and a power adapter (not included).
3. The indicator lights on the case will show charging status. A full charge typically takes approximately 2 hours.
4. Once fully charged, disconnect the charging cable. The case can hold multiple charges for the hearing aids, providing up to 150 hours of total power duration.

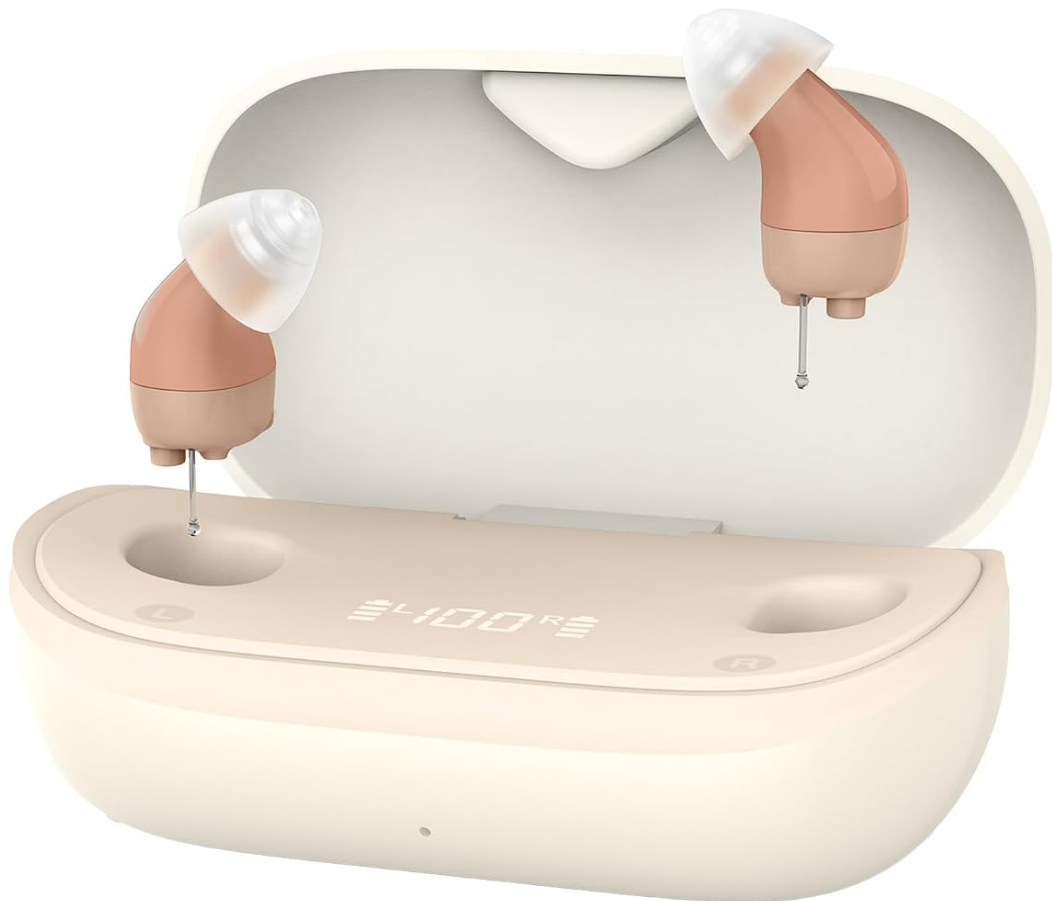


Image: Hearing aids in the open charging case.

2. Selecting Earplugs

Choose the earplug size that provides the most comfortable and secure fit in your ear canal. A proper fit is crucial for optimal sound quality and to prevent feedback (whistling).

- Experiment with different sizes provided in the package.
- The correct size should feel snug but not uncomfortable, creating a good seal.

3. Wearing the Hearing Aids

1. Gently hold the hearing aid by the hand shank.
2. Insert the ear cap into your ear canal, rotating slightly until it feels secure and comfortable.
3. Ensure the hearing aid is flush with your outer ear.

OPERATING INSTRUCTIONS

Power On/Off

- **To Power On:** Press and hold the multifunction button for 5 seconds. You will hear an audible indication.
- **To Power Off:** Press and hold the multifunction button for 5 seconds. You will hear an audible indication.

Volume Adjustment

The Tomore 6120 has 5 volume levels.

- **To Increase Volume:** Quickly press the multifunction button. The volume will increase in increments from level 1 to level 5.
- **To Decrease Volume:** After reaching level 5, pressing the button again will cycle it back to level 1.

Program Selection

The hearing aids feature 16-channel WDRC (Wide Dynamic Range Compression) processing with three distinct listening programs:

16 channels WDRC Professional hearing aid

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Automatic calculation of low, medium and high frequency hearing compensation gain, the human voice is more clearer.

01 **General model**
Suitable for daily conversation and watching TV.

02 **Noise reduction mode**
Suitable for public places or some noisy environments, it can effectively eliminate background noise

03 **Tinnitus masking pattern**
Suitable for people with tinnitus or those who want to reduce their sensitivity to ambient sounds.



Image: Three listening programs for various environments.

- **To Switch Programs:** Press and hold the multifunction button for 3 seconds. The hearing aid will cycle through the programs.
- **Program 1: General Mode:** Suitable for daily conversations and watching TV.
- **Program 2: Noise Reduction Mode:** Ideal for public places or noisy environments, effectively reducing background noise.
- **Program 3: Tinnitus Masking Pattern:** Designed for individuals with tinnitus or those sensitive to ambient sounds.

CHARGING AND BATTERY LIFE

The Tomore 6120 hearing aids and their portable charging case are designed for extended use.

150 hours battery life

Don't worry

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The portable charging case will provide 150hrs working power after 2hrs charging



2 hrs
Fully charge time



5 times
Recycle charging



25 hrs
Working time



150 hrs
Total power duration



Image: Battery life and charging details.

- **Full Charge Time:** Approximately 2 hours for both hearing aids and charging case.
- **Working Time per Charge:** Up to 25 hours for the hearing aids.
- **Charging Case Capacity:** Provides approximately 5 full recharges for the hearing aids.
- **Total Power Duration:** Up to 150 hours with a fully charged case.

Always ensure the charging contacts are clean and dry before placing the hearing aids in the case.

MAINTENANCE

Regular cleaning and proper storage will extend the lifespan and performance of your hearing aids.

Cleaning Instructions

- Use the provided cleaning brush to gently remove any earwax or debris from the ear cap and microphone port daily.
- Wipe the hearing aid body with a soft, dry cloth. Do not use water or cleaning solutions directly on the hearing aids.
- Periodically check and replace the cerumen caps (wax guards) as needed to prevent blockages.
- Clean the charging contacts on both the hearing aids and the charging case with a dry cotton swab.

Storage

- When not in use, store the hearing aids in their charging case to protect them from dust, moisture, and physical damage.
- Store the charging case in a cool, dry place, away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

If you experience issues with your Tomore 6120 hearing aids, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound or weak sound	• Low battery • Ear cap blocked by earwax • Volume too low • Hearing aid not powered on	• Charge the hearing aids. • Clean the ear cap and microphone port. Replace cerumen cap if necessary. • Increase the volume using the multifunction button. • Press and hold the multifunction button for 5 seconds to power on.
Whistling or feedback sound	• Improper fit of ear cap • Ear cap too small or damaged • Volume too high	• Re-insert the hearing aid for a snug fit. • Try a larger ear cap size or replace a damaged one. • Decrease the volume.
Hearing aid not charging	• Charging contacts are dirty • Hearing aids not properly seated in case • Charging cable or adapter issue	• Clean the charging contacts on both the hearing aids and the case. • Ensure hearing aids are correctly placed in their slots. • Try a different USB cable or power adapter.

If the problem persists, please contact Tomore customer support.

SPECIFICATIONS

Technical specifications for the Tomore 6120 Digital Hearing Aids:

- **Brand:** Tomore
- **Model Number:** 6120
- **Sound Processing:** 16-Channel Digital
- **Battery Type:** Lithium Ion (rechargeable)
- **Item Weight:** 275 g (total package weight)
- **Battery Weight:** 50 g (total battery weight)
- **Included Components:** Host (hearing aids), earplugs, charging cable, charging case
- **Manufacturer:** Tomore Medical (Shenzhen) Co., Ltd



Image: American ONSEMI 16-channel professional hearing aid chip.

WARRANTY AND SUPPORT

Warranty Information

For detailed warranty information regarding your Tomore 6120 Digital Hearing Aids, please refer to the warranty card included in your product packaging or visit the official Tomore website. Warranty terms and conditions may vary by region and retailer.

Customer Support

If you have any questions, require technical assistance, or need to report an issue that cannot be resolved using the troubleshooting guide, please contact Tomore customer support through their official website or the contact information provided in your product documentation.

You can also visit the [Tomore Store on Amazon](#) for more product information and support resources.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question