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Mova V50 Ultra Complete (RLV72LE-1)

Mova V50 Ultra Complete Robot Vacuum Cleaner with Mopping Function User Manual

MODEL: V50 ULTRA COMPLETE (RLV72LE-1)

Introduction

Welcome to the user manual for your Mova V50 Ultra Complete Robot Vacuum Cleaner. This advanced cleaning device is designed to provide a comprehensive and effortless cleaning experience for your home. Featuring powerful suction, intelligent navigation, and innovative mopping capabilities, the V50 Ultra Complete ensures your floors are spotless and fresh. Please read this manual carefully to understand the full potential of your new robot vacuum and ensure its optimal performance and longevity.

What's in the Box

Before you begin, please ensure all components are present in the package:

- 1 x Robot Vacuum Cleaner
- 1 x Base Station
- 1 x Base Station Ramp Extension Plate
- 2 x Dust Bags (1 pre-installed)
- 2 x Mop Pad Holders
- 2 x Mop Pads (pre-installed)
- 1 x Pet Odor Removal Solution
- 1 x Cleaning Solution
- 1 x User Manual
- 1 x Cleaning Solution Automatic Dispenser Module - Two Containers (pre-installed)
- Filter for Washboard (pre-installed)



1 x Saugroboter



1 x Basisstation



Filter für Waschbrett
(vormontiert)



1 x Basisstationsrampen-
Erweiterungsplatte



2 x Staubbeutel
(1 x vormontiert)



2 x Halter für
Wischmoppad



2 x Wischmoppad
(vormontiert)



1 x Lösung gegen
Haustiergerüche



1 x Reinigungslösung



1 x Benutzerhandbuch



Reinigungslösung-
Automatikspender-Modul –
Zwei Behälter (vormontiert)

*Mit Ihrem MOVA V50 Ultra Complete erhalten Sie ein Zubehör-Extrakit mit folgendem Inhalt: 1 x Hauptbürste, 2 x Seitenbürste, 3 x Filter für Staubbehälter, 3 x Staubbeutel, 12 x Moppad, 1 x 1 L Reinigungslösung und 1 x 200 ml Lösung gegen Haustiergerüche.

Lieferumfang

Image: Detailed view of the Mova V50 Ultra Complete's package contents.

Setup

1. Unpacking and Placement

Remove all packaging materials from the robot and the base station. Place the base station on a hard, flat surface against a wall, ensuring there is at least 0.5 meters of clear space on both sides and 1.5 meters in front for optimal navigation and docking.

2. Initial Charging

Connect the base station to a power outlet. Place the robot onto the charging contacts of the base station. Ensure the robot is properly docked. The indicator lights on the robot will show its charging status. Fully charge the robot before its first use, which may take several hours.

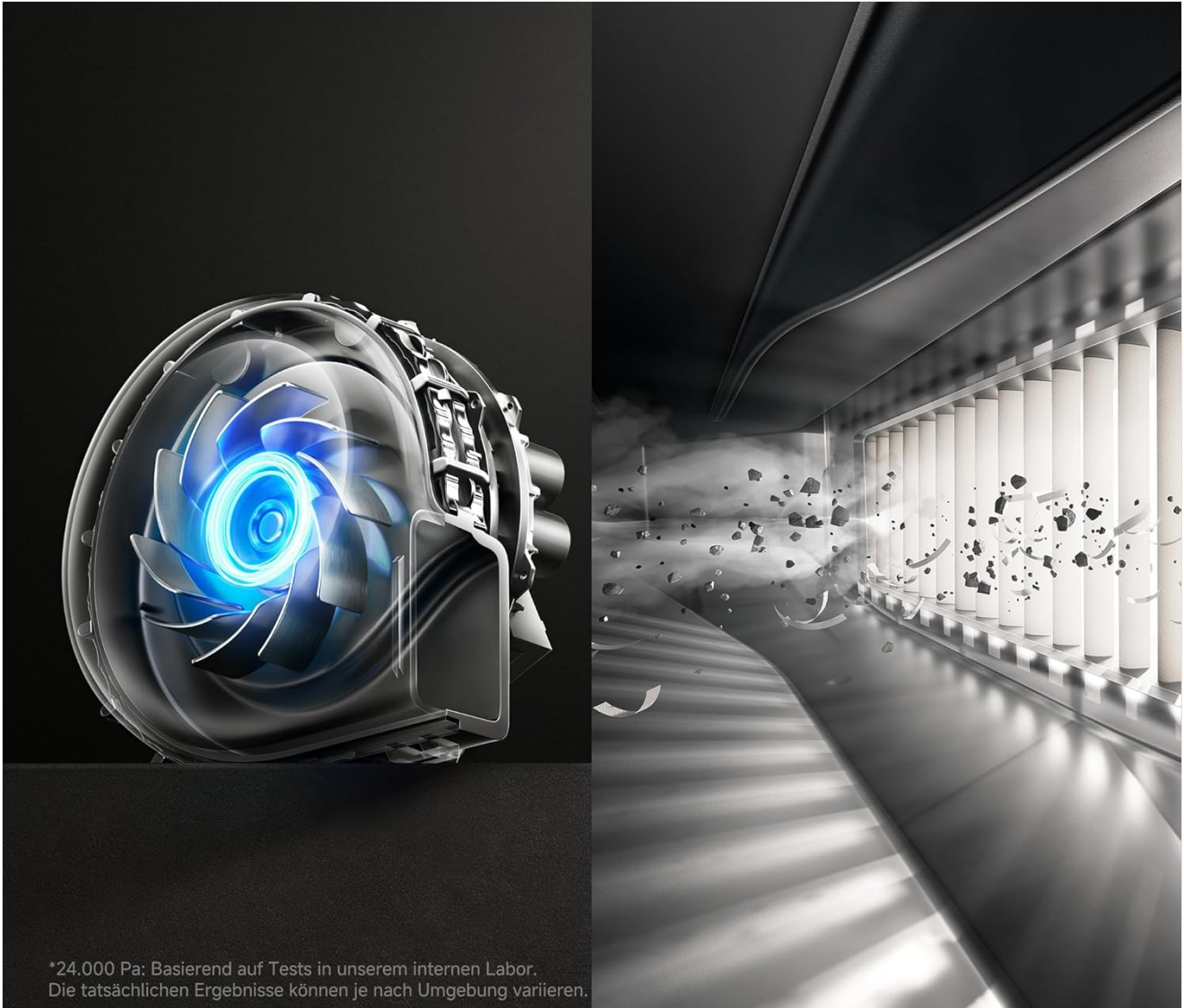
3. App Installation and Connection

Download the official Mova app from your smartphone's app store. Follow the in-app instructions to create an

account and connect your Mova V50 Ultra Complete. This typically involves scanning a QR code on the robot or base station and connecting to your home Wi-Fi network.

4. Filling Water Tanks and Solutions

Open the covers on the base station to access the clean water tank, dirty water tank, and solution dispenser. Fill the clean water tank with clean tap water. If desired, add the provided cleaning solution or pet odor removal solution to the designated dispenser. Ensure all tanks are securely closed before operation.



Starke 24.000 Pa Saugkraft mit HEPA-Selbstreinigung

Image: The Mova V50 Ultra Complete's low profile allows it to clean under furniture.

Operating Your Mova V50 Ultra Complete

Cleaning Modes

The Mova V50 Ultra Complete offers versatile cleaning modes to suit your needs:

- **Vacuuming:** Utilizes a powerful 24,000 Pa suction to effectively remove dust, debris, and pet hair from carpets and hard floors.
- **Mopping:** The DuoSolution-System employs warm water mopping to tackle stubborn stains. It can automatically spray all-purpose cleaning solution or pet odor removal solution onto the mop pads.
- **Vacuum & Mop:** A combined mode for comprehensive cleaning, simultaneously vacuuming and mopping your floors.



Bessere Sichtweite: von freien bis zu engen Bereichen

Image: Demonstrating the powerful 24,000 Pa suction of the Mova V50 Ultra Complete.



Image: The DuoSolution warm water mopping system in action.

Navigation and Obstacle Avoidance

The V50 Ultra Complete features advanced navigation systems:

- **FlexiRise-Navigation:** The Versalift LDS Sensor retracts in narrow spaces (e.g., under sofas) for a compact size and extends in open areas for precise navigation and efficient route planning.
- **StepMaster-System:** Equipped with extendable wheels, the robot can lift itself to overcome obstacles like steps, thresholds, door sills, and U-shaped furniture legs up to 6 cm. It can clear single obstacles or vertical steps up to 4.2 cm.



StepMaster™-System zur Überwindung von Hindernissen

Image: The StepMaster System allows the robot to overcome various obstacles.

App Control and Voice Commands

Manage your robot vacuum effortlessly through the dedicated Mova app. You can set cleaning schedules, define no-go zones, select specific rooms for cleaning, and monitor cleaning progress. For added convenience, the V50 Ultra Complete supports voice commands. Simply say "Hey, MOVA" to activate the integrated intelligent voice assistant and control your cleaning tasks.

Maintenance

Regular maintenance ensures the longevity and optimal performance of your Mova V50 Ultra Complete.

Base Station Maintenance

- **OmniDry System:** The base station automatically dries the mop pads and dustbin with 60°C hot air in just 1

hour, preventing odors and mold growth. This system also extends the lifespan of components.

- **UV Sterilization:** UV lamps in the base station sterilize the mop pads and dustbag, eliminating up to 99.9% of bacteria for enhanced hygiene.
- **JetSpray-Dryboard:** The optimized washboard features 20 spray nozzles for even water distribution and thorough cleaning of the mop pads. A central filter collects dirt and removes used water, minimizing water stains.



*Null-Haare-Verhedderung: Von TÜV SÜD zertifiziert.

Keine Verhedderung der Haare dank dreifachem Antiverhedderungsmechanismus für Räder und Bürsten

Image: The OmniDry system ensures quick and hygienic drying of mop pads and dustbin.

Robot Cleaning and Component Replacement

- **Anti-Tangle Mechanisms:** The TroboWave DuoBrush and other anti-tangle features prevent hair from wrapping around the brushes, reducing maintenance effort. Regularly check and clean the main brush and side brushes if necessary.
- **Dustbin and Filter:** The robot automatically empties its dustbin into the base station's dust bag. Replace the dust bag when full (indicated by the app or base station). Clean or replace the HEPA filter as recommended in the app to maintain strong suction performance.
- **Mop Pads:** The mop pads are self-cleaned by the base station. Periodically inspect them for wear and tear and replace them when their cleaning effectiveness diminishes.

Entfernt bis zu **99,9**%*
der Flecken auf dem Wischmopp

*99,9%: Basierend auf Tests in unserem internen Labor.

Optimierte Wartung für eine lange Lebensdauer

Image: The anti-tangle design of the main and side brushes.

Troubleshooting

If you encounter any issues with your Mova V50 Ultra Complete, refer to the table below for common problems and their solutions.

Problem	Possible Cause	Solution
Robot does not turn on or charge.	Battery is completely drained; charging contacts are dirty; power cable is disconnected.	Ensure the robot is properly docked. Clean charging contacts on both the robot and base station. Check if the power cable is securely plugged into the base station and wall outlet.

Problem	Possible Cause	Solution
Poor suction performance.	Dustbin is full; filter is clogged; main brush or side brushes are tangled.	Empty the dustbin and replace the dust bag. Clean or replace the HEPA filter. Remove any tangled hair or debris from the main brush and side brushes.
Mopping leaves streaks or is ineffective.	Mop pads are dirty or worn out; water tank is empty; cleaning solution is depleted.	Ensure mop pads are clean; replace if worn. Refill the clean water tank. Check and refill the cleaning solution dispenser.
Robot gets stuck frequently or navigates erratically.	Sensors are dirty or blocked; too many obstacles in the cleaning area; mapping issues.	Clean all sensors on the robot. Clear the cleaning area of excessive cables, small objects, or furniture. Reset the map in the app and allow the robot to remap the area.
Base station not performing self-cleaning/drying.	Dirty water tank is full; clean water tank is empty; washboard is clogged.	Empty the dirty water tank. Refill the clean water tank. Clean the washboard and ensure no debris is blocking the nozzles.

Specifications

Feature	Detail
Brand	Mova
Model Number	RLV72LE-1
Color	White
Product Dimensions	42 x 47 x 45.5 cm
Item Weight	24.91 Kilograms
Suction Power	24,000 Pa
Obstacle Climbing Capability	Up to 6 cm (combined height of two steps); 4.2 cm (single vertical step)
Mopping System	DuoSolution Warm Water Mopping, FlexiPress Mop Pad
Navigation System	FlexiRise-Navigation (Versalift LDS Sensor), StepMaster-System
Base Station Features	OmniDry System (60°C hot air drying), JetSpray-Dryboard, UV Sterilization, Automatic Dust Collection
Filter Type	Fabric (HEPA-compatible)

Warranty and Support

Mova stands behind the quality of its products. The Mova V50 Ultra Complete comes with **3-year warranty**, ensuring reliable quality and peace of mind. For detailed warranty information and terms, please refer to the official Mova website or contact customer support.

3 3 Jahre Garantie* zuverlässige Qualität

*Bitte besuchen Sie die offizielle MOVA-Website für weitere Garantiehinweise. Auf einige Modelle und Teile möglicherweise nicht anwendbar.

Überquert 6 cm* an zweistufigen Schwellen (1,8 cm + 4,2 cm)

24.000 Pa* Starke Saugkraft mit Drei-Räder- und Bürsten-Antiverhedderungssystem

DuoSolution-System zum Wischen mit Warmwasser

*6 cm: Bezieht sich auf die kombinierte Höhe zweier Stufen.
*Alle technischen Daten basieren auf Daten aus unserem internen Labor.

Bei der Hochleistungsreinigung schon einen Schritt weiter

Image: Mova V50 Ultra Complete with 3-year warranty information.

If you require technical assistance, have questions about your product, or need to claim warranty service, please contact Mova Customer Support through the following channels:

- **Online Support:** Visit the official Mova website for FAQs, troubleshooting guides, and online contact forms.
- **Email Support:** Refer to your product packaging or the Mova website for the dedicated support email address.
- **Phone Support:** Check the Mova website for regional customer service phone numbers.

Please have your model number (RLV72LE-1) and purchase information ready when contacting support.

