

## Bennett Read KTD156

# Bennett Read Hot Water Dispenser Portable Smart Flask User Manual

Model: KTD156

## 1. INTRODUCTION

Thank you for choosing the Bennett Read Hot Water Dispenser Portable Smart Flask. This appliance is designed to provide consistent, hassle-free hot water at the touch of a button, offering a huge 5-liter capacity suitable for various occasions. Its premium-quality stainless steel reservoir ensures durability and efficient heating.

Key features include:

- **Cool-touch exterior:** The outer wall remains cool for safer handling.
- **Safety lock:** Prevents accidental activation of the manual pump.
- **Intelligent control:** Automatically boils and regulates water temperature.
- **Carry handle:** For easy portability and relocation.
- **Double-wall insulation:** Keeps boiled water hot for extended periods, allowing for outdoor use without constant power.
- **Multiple dispensing options:** Electronic hands-free button, one-press electronic button, and an easy-press manual pump.

Please read this manual thoroughly before operating the appliance to ensure safe and efficient use.

## 2. IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- Read all instructions carefully before use.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or the appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.

- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Extreme caution must be used when moving an appliance containing hot water.
- Ensure the lid is securely closed before operating or moving the appliance.
- Do not overfill the water dispenser beyond the maximum fill line.
- Only fill with water. Do not add other liquids or food items to the dispenser.

### 3. PRODUCT OVERVIEW

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Familiarize yourself with the components of your Bennett Read Hot Water Dispenser.



**Figure 3.1:** Front-side view of the Bennett Read Hot Water Dispenser, showcasing its sleek silver and black design with a visible water level indicator.



**Figure 3.2:** Direct front view of the hot water dispenser, highlighting the control panel on the lid and the 5.0L capacity marking on the water level gauge.



**Figure 3.3:** Close-up view emphasizing the "SMART FLASK" feature with "THERMOTECH Double-Wall Insulation & Self-Regulating" technology, indicating advanced temperature control and heat retention.



**Figure 3.4:** An illustration of a user pressing the electronic dispensing button to pour hot water into a cup, demonstrating the ease of use and the "Intelligent Control," "Huge Capacity," "Multiple Dispensing," and "Cool Touch" features.



**Figure 3.5:** A hand holding the integrated carry handle of the hot water dispenser, highlighting its portability feature.

### Components:

- **Lid:** Removable for filling, with control panel.
- **Control Panel:** Features electronic dispensing buttons and indicators.
- **Water Level Indicator:** Transparent window to monitor water volume.
- **Dispensing Spout:** Where hot water is dispensed.
- **Drip Tray (if applicable):** Catches any drips.
- **Carry Handle:** For safe transportation.
- **Power Cord:** For electrical connection.
- **Manual Pump:** For dispensing without electricity.

## 4. SETUP AND FIRST USE

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1. **Unpacking:** Carefully remove the appliance from its packaging. Retain packaging for future storage or transport.
2. **Initial Cleaning:** Before first use, wipe the exterior with a damp cloth. Wash the interior reservoir by filling it with water, boiling, and then discarding the water. Repeat this process 2-3 times to remove any manufacturing residues.
3. **Placement:** Place the hot water dispenser on a stable, flat, heat-resistant surface, away from the edge of the counter and out of reach of children. Ensure there is adequate ventilation around the unit.
4. **Filling with Water:**
  - Open the lid.
  - Fill the reservoir with fresh, cold tap water up to the "MAX" fill line. Do not overfill.
  - Close the lid securely.
5. **Power Connection:** Plug the power cord into a grounded electrical outlet. The appliance will typically enter a standby mode or begin heating immediately.

## 5. OPERATING INSTRUCTIONS

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## 5.1 Boiling Water

Once filled and plugged in, the dispenser will automatically begin the boiling process. Indicators on the control panel will show the current status (e.g., "Boiling" or "Keep Warm"). The intelligent control system will bring the water to a boil and then maintain it at a hot temperature.

## 5.2 Dispensing Hot Water

Your Bennett Read Smart Flask offers three convenient ways to dispense hot water:

### 1. Electronic One-Press Dispensing:

- Place your cup or mug under the dispensing spout.
- Press the designated electronic dispensing button on the control panel.
- Release the button when the desired amount of water is dispensed.

### 2. Electronic Hands-Free Dispensing:

- Place your cup or mug against the electronic hands-free button located under the non-drip spout.
- The water will dispense automatically as long as the cup is pressing the button.
- Remove the cup to stop dispensing.

### 3. Manual Pump Dispensing (without electricity):

- Ensure the safety lock for the manual pump is disengaged.
- Place your cup or mug under the dispensing spout.
- Press the manual pump button repeatedly until the desired amount of water is dispensed.
- This method is ideal for outdoor use or during power outages.

**Caution:** Hot water is dispensed. Exercise extreme care to avoid burns or scalds.

## 6. CARE AND MAINTENANCE

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### 6.1 Cleaning

1. **Unplug and Cool:** Always unplug the dispenser from the power outlet and allow it to cool completely before cleaning.
2. **Exterior:** Wipe the exterior surface with a soft, damp cloth. Do not use abrasive cleaners or scouring pads, as they may scratch the finish.
3. **Interior:** The interior stainless steel reservoir can be cleaned with a soft sponge and mild dish soap. Rinse thoroughly. Do not immerse the entire unit in water.
4. **Drip Tray (if applicable):** Remove and empty the drip tray regularly. Wash with warm soapy water and rinse.
5. **Lid:** The lid can be wiped clean with a damp cloth. Ensure all parts are dry before reassembling.

### 6.2 Descaling

Over time, mineral deposits (limescale) can build up inside the dispenser, especially in hard water areas. Regular descaling is essential for optimal performance and longevity.

1. **Prepare Descaling Solution:** Mix a solution of white vinegar and water (e.g., 1 part vinegar to 2 parts water) or use a commercially available descaling agent suitable for hot water dispensers.
2. **Fill and Heat:** Pour the descaling solution into the reservoir up to the MAX fill line. Plug in the dispenser and allow it to heat the solution. Do not dispense the solution for consumption.
3. **Soak:** Unplug the dispenser and let the solution soak for 30 minutes to an hour, or as recommended by the

descaling agent's instructions. For heavy buildup, you may let it soak longer or gently scrub with a non-abrasive brush.

4. **Rinse:** Empty the descaling solution. Fill the reservoir with fresh water, boil, and then discard the water. Repeat this rinsing process 2-3 times to ensure all traces of the descaling solution are removed.

**Warning:** Do not drink the descaling solution or the water from the first few rinse cycles.

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Dispenser does not heat.	Not plugged in; power outage; faulty outlet.	Ensure the power cord is securely plugged into a working outlet. Check circuit breaker.
Water is not hot enough.	Insufficient heating time; heavy limescale buildup.	Allow more time for the water to reach temperature. Perform descaling if necessary.
Water flow is weak or inconsistent.	Limescale buildup in spout; low water level.	Perform descaling. Ensure the water level is above the minimum mark.
Leakage from the unit.	Lid not properly closed; overfilling; damaged seal.	Ensure the lid is securely closed. Do not overfill. If leakage persists, contact customer support.
Manual pump is stuck or difficult to press.	Safety lock engaged; internal mechanism issue.	Disengage the safety lock. If the issue persists, do not force it; contact customer support.

If you encounter problems not listed here, or if the suggested solutions do not resolve the issue, please contact Bennett Read customer support.

## 8. PRODUCT SPECIFICATIONS

Feature	Detail
Brand	Bennett Read
Model Number	KTD156
Colour	Black/Grey
Capacity	5 Liters
Material	Stainless Steel
Item Weight	2.6 kg
Product Dimensions	26D x 26W x 46H centimetres
Installation Type	Screw-In (Note: This might be a generic spec, the product is a countertop appliance)
Special Features	Cool-touch exterior, Safety lock, Intelligent control, Carry handle, Double-wall insulation, Multiple dispensing methods.

## 9. WARRANTY AND CUSTOMER SUPPORT



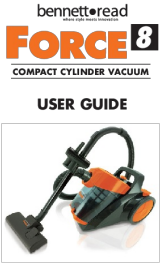
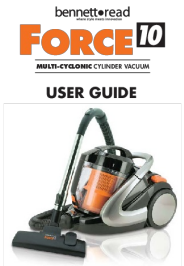
For warranty information, please refer to the warranty card included with your purchase or visit the official Bennett Read website.



If you require assistance, have questions about your product, or need to report a fault, please contact Bennett Read customer support.

- **Website:** [www.bennettread.co.za](http://www.bennettread.co.za) (example link, actual link may vary)
- **Contact Information:** Refer to your product packaging or the official website for up-to-date contact details.

Please have your model number (KTD156) and proof of purchase ready when contacting support.

### Related Documents - KTD156

	<p><a href="#">Bennett Read ONE 114 R Complete Home Cleaning System User Guide</a></p> <p>Comprehensive user guide for the Bennett Read ONE 114 R complete home cleaning system, covering setup, operation, cleaning, maintenance, and troubleshooting.</p>
	<p><a href="#">Bennett Read FORCE 10 Multi-Cyclonic Cylinder Vacuum User Guide</a></p> <p>This user guide provides comprehensive instructions for the Bennett Read FORCE 10 Multi-Cyclonic Cylinder Vacuum (Model CP-CY4503ES-8), covering assembly, operation, maintenance, troubleshooting, and warranty information. Learn how to use and care for your vacuum for optimal performance.</p>
	<p><a href="#">Bennett Read Force 8 Compact Cylinder Vacuum User Guide</a></p> <p>User guide for the Bennett Read Force 8 Compact Cylinder Vacuum (Model EV-505-S16), covering safety instructions, assembly, operation, maintenance, troubleshooting, and warranty information.</p>
	<p><a href="#">Bennett Read FORCE 10 Vacuum Cleaner User Guide - CP-CY4503ES-8</a></p> <p>Comprehensive user guide for the Bennett Read FORCE 10 Multi-Cyclonic Cylinder Vacuum cleaner (Model CP-CY4503ES-8), covering assembly, operation, maintenance, troubleshooting, and warranty information.</p>

 <p>The image shows the cover of the user guide for the Bennett Read Sapphire Glow Toaster. It features the Bennett Read logo at the top, followed by the product name 'SAPPHIRE GLOW TOASTER' and 'PREMIUM ILLUMINATING DESIGN'. A photograph of the toaster is in the center, and the words 'USER GUIDE' are at the bottom. A QR code is located in the bottom left corner.</p>	<p><a href="#">Bennett Read Sapphire Glow Toaster BR2SIL1 User Guide   Premium Illuminating Design</a></p> <p>Comprehensive user guide for the Bennett Read Sapphire Glow Toaster (Model BR2SIL1). Learn about setup, operation, safety precautions, functions, cleaning, storage, and warranty from Tevo.</p>
 <p>The image shows the cover of the user guide for the Bennett Read Power Up Compact Upright Vacuum. It features the Bennett Read logo at the top, followed by 'Power UP' in large, bold letters and 'Compact Upright Vacuum'. A photograph of the vacuum is in the center, and the words 'USER GUIDE' are at the bottom.</p>	<p><a href="#">Bennett Read Power Up Compact Upright Vacuum User Guide</a></p> <p>Comprehensive user guide for the Bennett Read Power Up Compact Upright Vacuum (Model CJTG002 59B-120), covering safety instructions, assembly, operation, maintenance, troubleshooting, and warranty information.</p>