

Tomore 5118L-TE

Tomore 5118L-TE Bluetooth RIC Hearing Aids User Manual

Model: 5118L-TE

1. INTRODUCTION

This manual provides detailed instructions for the proper use and care of your Tomore 5118L-TE Bluetooth RIC (Receiver-In-Canal) Hearing Aids. These devices are designed to enhance your hearing experience with features such as Bluetooth connectivity for phone calls and music streaming, and app-based adjustments. Please read this manual thoroughly before using your hearing aids to ensure optimal performance and longevity.

2. WHAT'S IN THE BOX

Carefully unpack your Tomore 5118L-TE hearing aids and verify that all components are present:

- 2 x Hearing Aids (Left and Right)
- 1 x Charging Case
- 1 x Cleaning Brush
- 8 x Cerumen Caps (Wax Guards)
- 4 x Open Ear Domes (2x L, 2x S)
- 8 x Closed Ear Domes (2x S, 2x XS, 2x L, 2x M)
- 1 x USB Charging Cable
- 1 x Tips Card
- 1 x User Manual (this document)

Digital hearing aids



- ✓ It is highly adaptive and adjustable
- ✓ Small size, long battery life, high stability
- ✓ 16-channel intelligent sound processing
- ✓ Three environmental modes



Analog hearing aids



- ✗ Low adaptability and adjustability
- ✗ Large volume, short life, low stability
- ✗ Single channel unified sound processing
- ✗ Single program cannot switch mode

Image: All components included in the Tomore 5118L-TE hearing aid package.

3. PRODUCT OVERVIEW AND FEATURES

The Tomore 5118L-TE hearing aids are equipped with advanced technology to provide a comfortable and effective listening experience. Key features include:

- **16-Channel Digital Processing Chip:** For precise sound processing and clarity.
- **Bluetooth Connectivity:** Seamlessly connect for phone calls and music streaming.
- **App Adjustment:** Customize volume, frequency, and modes via a dedicated mobile application.
- **Advanced Noise Reduction Technology:** Minimizes background noise for clearer conversations.
- **Adaptive Directional Microphone:** Focuses on sounds from the front, reducing distractions.
- **Adaptive Howling Suppression:** Prevents feedback whistling.
- **Ergonomic Ear Mold Design:** Ensures a comfortable and secure fit.
- **Long Battery Life:** Up to 15 hours of working time per charge, with 60 hours total power duration using the charging case.

Product description



Image: Overview of the nine key features of the Tomore 5118L-TE hearing aids.

4. SETUP AND FIRST USE

4.1 Charging the Devices

Before first use, fully charge both the hearing aids and the charging case.

1. Place the hearing aids into their respective slots in the charging case. Ensure the 'L' (left) and 'R' (right) indicators align.
2. Connect the USB charging cable to the charging case and a power source.
3. The charging indicator on the case will show charging status. A full charge takes approximately 2 hours.

4.2 Fitting the Hearing Aids

Select the appropriate ear dome size for a comfortable and secure fit. Experiment with different sizes and types (open or closed) to find the best seal and sound quality.

1. Gently attach the chosen ear dome to the receiver (the small speaker at the end of the thin tube).
2. Place the main body of the hearing aid behind your ear.
3. Carefully insert the ear dome into your ear canal until it feels snug and comfortable. The thin tube should follow the contour of your ear.



Image: A single Tomore hearing aid, illustrating its design for fitting.

5. OPERATING INSTRUCTIONS

5.1 Device Controls



Image: Detailed view of the hearing aid controls and components.

- **Volume Plus Button:**

- Short press to increase volume (6 levels, 'Volume 6' is maximum).
- Long press for 3 seconds to switch between hearing modes (4 modes).

- **Volume Down Button:**

- Short press to reduce volume (6 levels, 'Volume 1' is minimum).
- Long press for 3 seconds to switch between hearing mode and music streaming mode.

5.2 Hearing Modes

Your hearing aids offer four distinct listening modes, adjustable via the Volume Plus button or the mobile app:

1. **General Mode:** Suitable for daily conversations and watching TV.
2. **Interior Mode:** Ideal for indoor or quiet environments.
3. **Outdoor Mode:** Designed for noisy places like parties or airplanes.
4. **Tinnitus Masking Pattern:** Provides white noise to help cover tinnitus and reduce sensitivity to ambient sounds.

Millisecond speed response Instant sound transmission



3ms ultra-fast response, sound immediately conveyed.
smooth communication



American ONSEMI
professional hearing aid chip



Adaptive howling
suppression



Intelligent noise
reduction



Multichannel
compression processing



Fine tuning of 32
frequency bands



Wind noise
suppression



Image: Explanation of the four available hearing modes.

5.3 Bluetooth Pairing and Music Streaming

To pair your hearing aids with a Bluetooth device (e.g., smartphone) for calls and music:

1. Ensure your hearing aids are turned on and in pairing mode (refer to the app or quick start guide for specific pairing instructions if needed).
2. On your smartphone or other Bluetooth device, go to Bluetooth settings and search for available devices.
3. Select the Tomore hearing aids from the list to pair.
4. Once paired, you can switch to music streaming mode by long-pressing the Volume Down button for 3 seconds.

Note: Some users may experience streaming to only one ear at a time. If this occurs, try re-pairing the devices or consulting the app for specific stereo streaming settings.

6. CHARGING AND BATTERY LIFE

The Tomore 5118L-TE hearing aids are designed for extended use with a convenient rechargeable system.

- **Full Charge Time:** Approximately 2 hours for the hearing aids and charging case.
- **Working Time:** Up to 15 hours on a single charge.
- **Charging Case Capacity:** Provides approximately 3 full recharges for the hearing aids.
- **Total Power Duration:** Up to 60 hours with a fully charged case.

60 hours battery life Don't worry



The portable charging case will provide
60hrs working power after 2hrs charging



2 hrs

Fully charge time



3 times

Recycle charging



15 hrs

Working time



60 hrs

Total power duration



Image: Battery life and charging specifications for the Tomore hearing aids.

7. MAINTENANCE AND CARE

Regular cleaning and maintenance will ensure optimal performance and extend the lifespan of your hearing aids.

- **Daily Cleaning:** Use the provided cleaning brush to gently remove any earwax or debris from the ear domes and microphone ports.
- **Ear Dome Replacement:** Replace ear domes regularly, or when they appear worn or discolored, to maintain hygiene and sound quality.
- **Cerumen Cap (Wax Guard) Replacement:** If sound becomes muffled or stops, the cerumen cap may be blocked. Replace it using the instructions provided with the caps.
- **Storage:** When not in use, store the hearing aids in their charging case to protect them and keep them charged.
- **Avoid Moisture:** Keep the hearing aids dry. Do not expose them to excessive moisture, humidity, or water.
- **Avoid Extreme Temperatures:** Do not expose the hearing aids to extreme heat or cold.

8. TROUBLESHOOTING

If you encounter issues with your Tomore 5118L-TE hearing aids, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound or weak sound	Low battery; blocked ear dome/cerumen cap; incorrect volume setting; device off.	Charge the hearing aids; clean or replace ear dome/cerumen cap; increase volume; turn on the device.
Whistling or feedback sound	Improper fit; ear dome too small; earwax in ear canal; hand/object near ear.	Re-insert the hearing aid for a snug fit; try a larger ear dome; clean ear canal; avoid covering the hearing aid.

Problem	Possible Cause	Solution
Bluetooth streaming to only one ear	Pairing issue; device settings.	Unpair and re-pair both hearing aids with your device; check the mobile app for stereo streaming options.
Difficulty connecting to app	Bluetooth off; app not updated; hearing aids not in pairing mode.	Ensure Bluetooth is enabled on your phone; update the app; restart hearing aids and phone.
Short battery life	Aging battery; frequent streaming/high volume.	Ensure full charge; reduce volume or streaming time if possible. If issues persist, contact support.

9. SPECIFICATIONS

- **Model Number:** 5118L-TE
- **Brand:** Tomore
- **Battery Type:** Lithium Ion
- **Item Weight:** 275 g (total package)
- **Manufacturer:** Tomore Medical (Shenzhen) Co., Ltd

10. WARRANTY AND SUPPORT

For warranty information, please refer to the documentation included with your purchase or visit the official Tomore website. If you require technical assistance or have questions not covered in this manual, please contact Tomore customer support through their official channels.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question