

Eureka J15 Ultra

Eureka J15 Ultra Robot Vacuum & Mop Instruction Manual

Model: J15 Ultra

Brand: Eureka

INTRODUCTION

The Eureka J15 Ultra is an advanced self-emptying robot vacuum and mop system designed for comprehensive home cleaning with minimal effort. It features powerful 19,000 Pa suction, an innovative Flex-Arm mop design for edge cleaning, and an 8-in-1 base station that handles hot water mop washing (167°F) and hot air drying (131°F). Equipped with IntelliView AI Dirt Detection, LiDAR, and LED headlights, it offers intelligent obstacle avoidance and precise navigation, ensuring a spotless home.

WHAT'S INCLUDED

- Eureka J15 Ultra Robot Vacuum
- 8-in-1 Self-Emptying Base Station
- Instruction Guide
- Dust Bag (pre-installed in base station)
- Mop Pads (2)
- Roller Brush (pre-installed)
- Side Brush (1)
- Cleaning Tool



Image: All components included with the Eureka J15 Ultra Robot Vacuum.

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Video: A detailed look at the contents included in the Eureka J15 Ultra package.

SETUP

1. **Unpack and Place:** Carefully remove all packaging materials. Place the 8-in-1 self-emptying base station against a wall with adequate clear space around it for the robot to maneuver. Ensure it's near a power outlet.
2. **Power On and Charge:** Plug in the base station. Place the Eureka J15 Ultra robot vacuum onto the charging contacts of the base station. The robot will begin charging automatically. Ensure it is fully charged before first use (approximately 4-6 hours).
3. **Fill Water Tanks:** Open the top covers of the base station. Remove the clean water tank and fill it with clean tap water. Replace the tank. The dirty water tank should be emptied as needed.
4. **Download and Connect App:** Download the Eureka Robot app from your smartphone's app store (available for iOS and Android). Follow the in-app instructions to connect your J15 Ultra to your home Wi-Fi network.
5. **Initial Mapping:** Once connected, initiate the mapping process through the app. The robot will navigate your home to create a detailed map, identifying different rooms, floor types, and obstacles. Ensure the floor is clear of small items during this initial run.



Image: The Eureka J15 Ultra robot vacuum docked with its self-emptying base station.

Your browser does not support the video tag.

Video: Overview of the Eureka J15 Pro Ultra robot vacuum and its self-emptying base station, demonstrating its features and setup.

OPERATING THE EUREKA J15 ULTRA

Vacuuming

The J15 Ultra provides powerful vacuuming with up to 19,000 Pa suction, effectively removing dust, debris, and pet hair from various floor types, including carpets and hard floors. Its FlexiRazor™ anti-tangle brush is designed to cut hair as it vacuums, preventing tangles and maintaining optimal suction. The IntelliView™ AI Dirt Detection system identifies dry messes and adjusts cleaning modes accordingly.



Advanced Edge Cleaning with ScrubExtend

Powerful, robust, extendable mopping with wider coverage.

Image: The Eureka J15 Ultra showcasing its powerful 19,000 Pa suction.



167 °F Hot Water Mop Washing



131 °F Hot Air Mop Drying

167 °F Hot Water Mop Washing & 131 °F Hot Air Mop Drying

Keep your robot's mop impressively clean as well as free of mold and odor.

Image: The FlexiRazor™ anti-tangle brush actively cutting hair to prevent wraps.

Mopping

For mopping, the J15 Ultra utilizes a Flex-Arm mop design and a square-round body to ensure precise edge cleaning, covering up to 99.95% of edges. It features 167°F hot water mop washing and 131°F hot air drying at the base station, ensuring the mop pads are thoroughly cleaned and dried after each session to prevent mold and odors. The IntelliView™ AI also detects wet messes and adjusts the mopping strategy.



Powerful Suction of 19,000 Pa

Give your home a deeper clean with jaw-dropping suction power.

Image: The Eureka J15 Ultra's Flex-Arm mop design for advanced edge cleaning.



20 RPM
rotate speed



12 MM
Mop Lifting

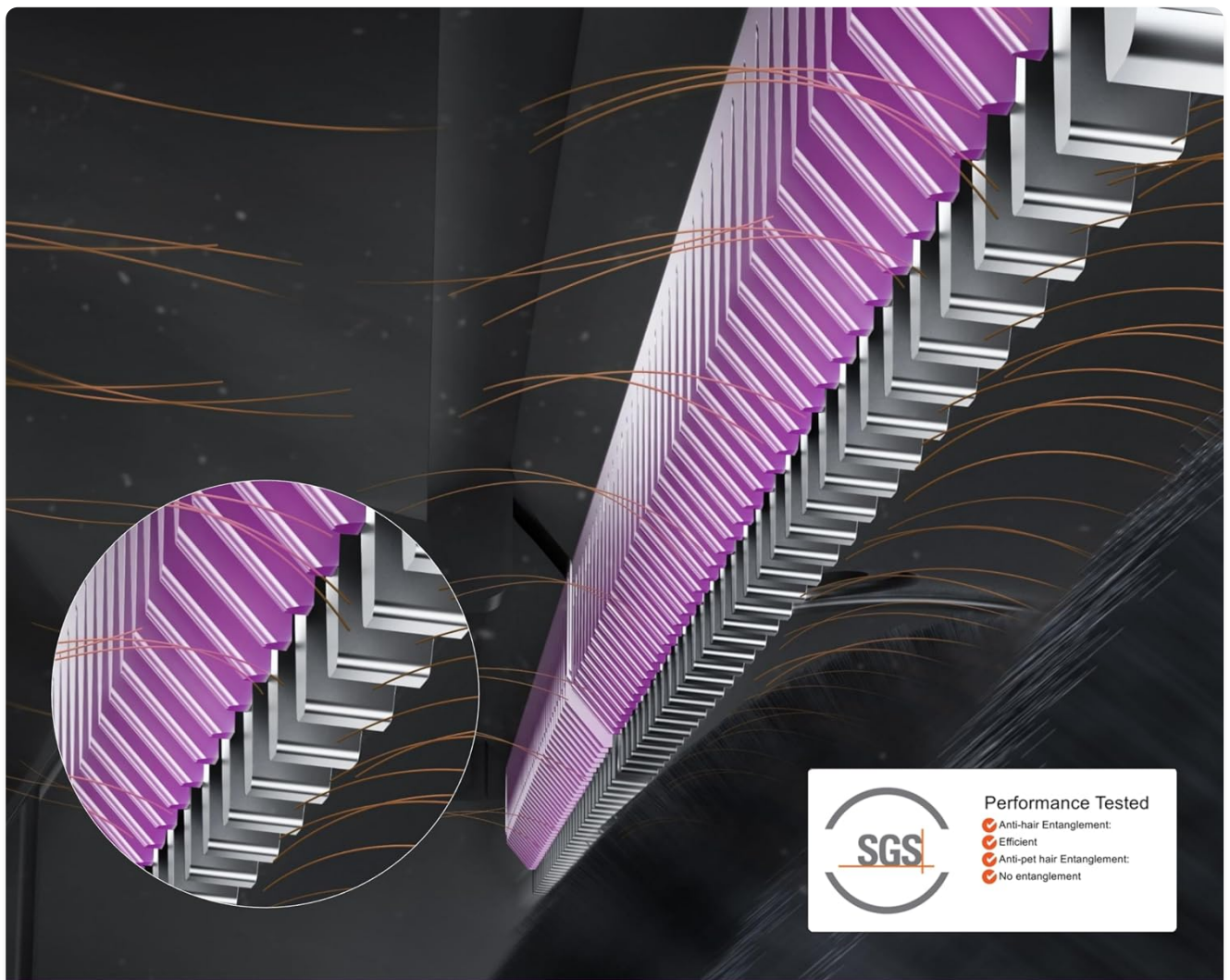
High-Speed Dual Rotating Mop

Dual rotating mop brings an efficient cleaning experience.

Image: The base station's 167°F hot water mop washing and 131°F hot air mop drying.

Smart Features & Navigation

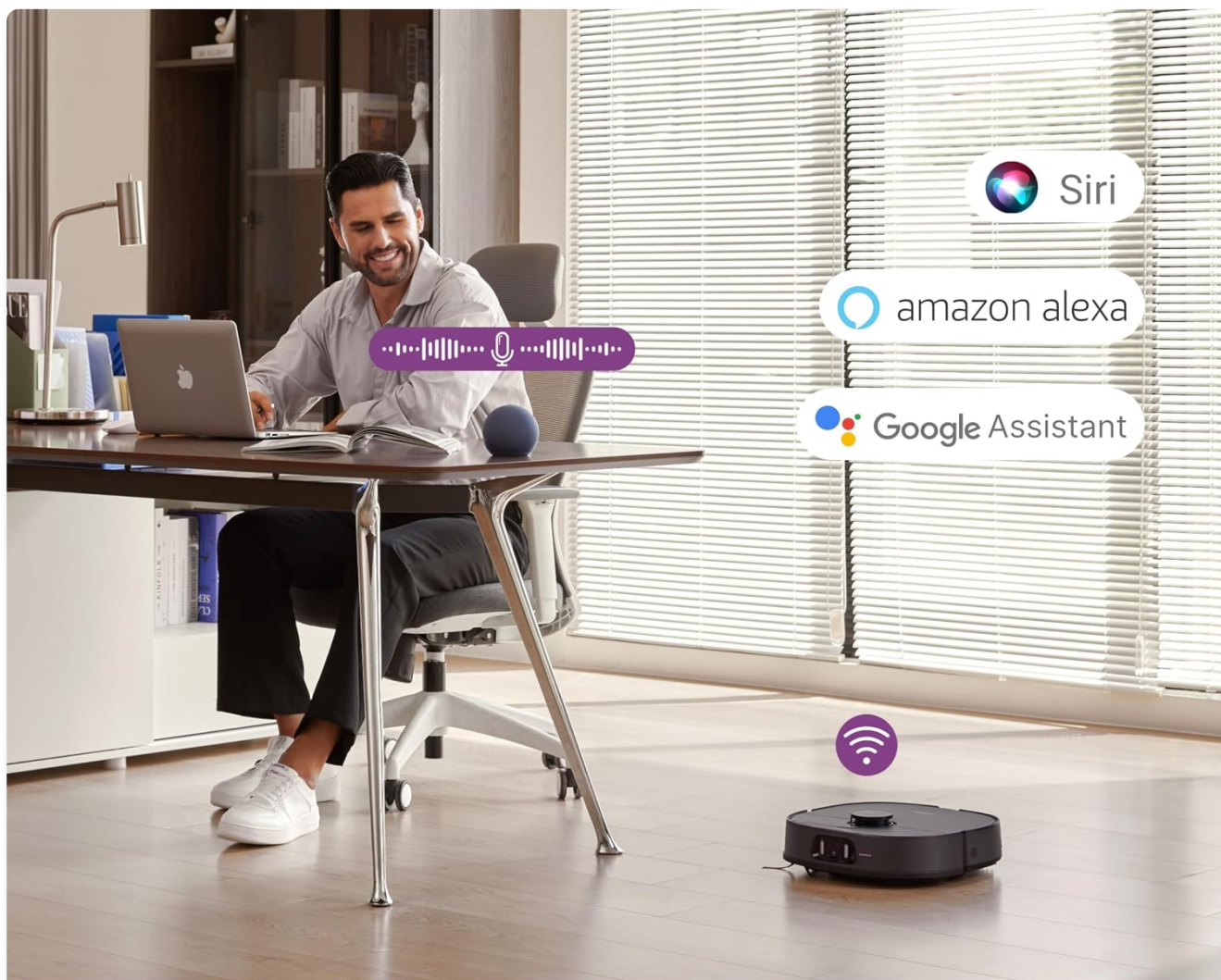
The J15 Ultra uses advanced AI obstacle avoidance, combining LiDAR, cameras, and LED headlights to recognize and avoid over 150 types of objects, even in the dark. Control the robot via the Eureka Robot app, where you can view the mapped layout of your home, set cleaning schedules, define no-go zones, and adjust cleaning preferences. It also supports voice control through Amazon Alexa, Google Home, and Siri.



FlexiRazor™ Anti-Hair Tangling

Say goodbye to hair tangling! Featuring FlexiRazor™ blades that cut through tangled hair 400 times per minute.

Image: The Eureka J15 Ultra utilizing AI for advanced obstacle avoidance.



Supports Alexa, Google Assistant, and Siri

The Eureka robot app seamlessly integrates with Alexa, Google Assistant, and Siri, offering robust voice control functionality.

Image: The Eureka J15 Ultra supports voice control with Alexa, Google Assistant, and Siri.

MAINTENANCE

Regular maintenance ensures optimal performance of your Eureka J15 Ultra. The 8-in-1 base station provides up to 75 days of hands-free cleaning by automatically emptying the robot's dustbin into a 3-liter dust bag, refilling the water tank, and washing/drying the mop pads.

- **Dust Bag Replacement:** The 3-liter dust bag in the base station needs replacement approximately every 75 days, depending on usage. Open the front cover of the base station to access and replace the bag.
- **Water Tank Cleaning:** Periodically empty and rinse the dirty water tank in the base station. The clean water tank should be refilled with fresh water as needed.
- **Mop Pad Cleaning:** The base station automatically washes and dries the mop pads. For deeper cleaning, the mop pads can be removed and hand-washed.
- **Roller Brush & Side Brush Cleaning:** Regularly check and clean the main roller brush and side brush for

tangled hair or debris. The FlexiRazor™ feature helps minimize hair tangles on the roller brush.

- **Filter Cleaning:** The HEPA filter in the robot's dustbin should be cleaned regularly and replaced every 3-6 months, depending on usage.
- **Sensor Cleaning:** Wipe the robot's sensors (LiDAR, camera, cliff sensors) with a soft, dry cloth to ensure accurate navigation and obstacle avoidance.



Advanced Obstacle Avoidance Powered by IntelliView™ AI

Feel confident letting the robot clean while you are away.

Image: The Eureka J15 Ultra returning to its self-emptying base station for automatic maintenance.

TROUBLESHOOTING

If you encounter issues with your Eureka J15 Ultra, refer to the following common troubleshooting tips:

- **Robot Not Charging:** Ensure the base station is plugged in and the robot is correctly aligned with the charging contacts. Clean the charging contacts on both the robot and the base station.
- **No Suction/Poor Cleaning:** Check if the dustbin is full or the dust bag in the base station needs replacement.

Clean the roller brush and side brush for any tangled hair or debris. Ensure the filter is clean and properly installed.

- **Mopping Issues:** Verify that the clean water tank is filled and the mop pads are correctly attached. Check if the dirty water tank is full. Ensure the mop pads are clean and not overly worn.
- **Navigation Errors/Getting Stuck:** Clear any obstacles or loose cables from the cleaning path. Wipe the robot's sensors (LiDAR, camera, cliff sensors) with a dry cloth to remove dust or debris.
- **App Connectivity Issues:** Ensure your Wi-Fi network is stable and the robot is within range. Restart both the robot and your router. Try re-pairing the robot with the app if the issue persists.
- **Unusual Noises:** Check the roller brush and side brush for any foreign objects or excessive tangles. Ensure all removable parts are securely in place.

For more detailed troubleshooting or persistent issues, please consult the full instruction guide or contact Eureka customer support.

SPECIFICATIONS

Feature	Specification
Brand	Eureka
Model Name	J15 Ultra Robot Vacuum and Mop with Self Emptying Base
Special Feature	Intelligent Mop Lifting, Self-Refilling, Dirt Detection Sensor, Obstacle Avoidance, Self-Emptying
Color	Jet Black
Product Dimensions	15.55"L x 18.03"W x 18.3"H
Included Components	Instruction Guide, Dust Bag, Mop Pad, Roller Brush, Side Brush
Filter Type	Cloth
Battery Life	240 minutes
Cleaning Path Width	7.8 Inches
Voltage	14.4 Volts (DC)
Capacity	3 Liters
Power Source	Battery Powered
Are Batteries Included	Yes
Control Method	App, Push Button, Voice

Feature	Specification
Compatible Devices	Smartphones, Amazon Echo, Google Home
Form Factor	Robotic
UPC	840296514870
Item Weight	32.3 pounds
Manufacturer	Eureka
ASIN	B0DZ2GQ4VQ
Country of Origin	China
Item model number	J15 Ultra
Batteries	1 AAA batteries required. (included)
Batteries required	Yes

WARRANTY AND SUPPORT

The Eureka J15 Ultra comes with standard manufacturer's warranty. For extended coverage, 2-Year and 3-Year Protection Plans are available for purchase.

For any product inquiries, technical support, or warranty claims, please contact Eureka customer service through their official website or the contact information provided in your instruction guide.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question