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› Redsack Rechargeable Water Dispenser Pump (Model SP-02) User Manual

Redsack SP-02

Redsack Rechargeable Water Dispenser Pump (Model SP-02) User Manual

Model: SP-02 | Brand: Redsack

INTRODUCTION

This manual provides detailed instructions for the safe and efficient use of your Redsack Rechargeable Water Dispenser Pump, Model SP-02. Please read this manual thoroughly before operating the device and retain it for future reference.

Key Features

- **High-Power Water Pumping:** Dispenses water rapidly, filling a cup in approximately 3 seconds. Designed for 3-5 gallon water bottles without needing to pry open the bottle cap.

Large flow water dispenser pump

*Fills a glass in **3** seconds*

Fast



Image: The Redsack water dispenser pump provides a large flow, filling a glass in 3 seconds.

- **Whisper-Quiet Operation:** Features a submersible pump design that minimizes noise by operating directly within the water bucket.

Silent submersible pump

Quiet enough not to disturb your family's sleep

Silent



Image: The submersible pump operates silently, designed not to disturb.

- **Long-Lasting Battery Life:** Equipped with a 2000mAh battery, capable of dispensing water from up to 15 five-gallon water jugs on a single full charge. Charges via USB-C.
- **Food-Grade Safety Materials:** Constructed with food-grade silicone tubes and a 304 stainless steel water outlet, ensuring water purity and safety. BPA-free.
- **Simple Operation:** One-touch start/stop functionality. Automatically pumps water for up to 1 minute (3-4 liters) and stops.

Compatible with

5-gallon and 3-gallon PET water bottles



Without cover



Cover with holes



5 GAL



3 GAL TALL



3 GAL STUBBY

Image: The Redsack water dispenser is simple to use for both home and outdoor environments.

PACKAGE CONTENTS

Please verify that all items are present in your package:

- Redsack Water Dispenser Pump (Model SP-02)
- USB-C Charging Cable
- Silicone Water Hose
- User Manual

SETUP INSTRUCTIONS

1. **Charge the Device:** Before first use, fully charge the water dispenser pump using the provided USB-C cable. The charging port is located on the side of the pump unit. A full charge typically takes a few hours.
2. **Attach the Silicone Hose:** Insert one end of the silicone water hose firmly into the inlet port at the bottom of the pump unit. Ensure a secure connection to prevent leaks.
3. **Prepare the Water Bottle:** The Redsack SP-02 is compatible with standard 3-gallon and 5-gallon water bottles. It can be used with bottles that have a cap with a hole (18mm/0.7in diameter) or without a cap (58mm/2.28in opening).
4. **Install the Pump:**
 - For bottles with a cap hole: Insert the silicone hose through the hole in the bottle cap.
 - For bottles without a cap: Place the pump unit directly onto the bottle opening, ensuring the silicone hose reaches the bottom of the water bottle.



Image: Compatibility with various 3-gallon and 5-gallon water bottles. The diagram illustrates how the pump fits bottles with a 58mm (2.28in) opening without a cover, and bottles with an 18mm (0.7in) hole in the cover.

5. **Secure the Pump:** Ensure the pump unit is stable on top of the water bottle. The submersible part of the hose should be fully immersed in the water.

OPERATING INSTRUCTIONS

1. **Dispensing Water:** Press the power button located on the top of the dispenser unit once to start water flow.



Image: Operating the Redsack water dispenser with a single button press.

2. **Stopping Water Flow:** Press the power button again to stop the water flow. The pump also features an automatic shut-off after approximately 1 minute (dispensing 3-4 liters) to prevent overflow.
3. **Charging the Battery:** When the battery is low, the indicator light may change or the pump's performance may decrease. Connect the provided USB-C cable to the charging port and a suitable USB power adapter (not included).

Very simple to use

Suitable for both home and outdoor use



Image: The 2000mAh battery provides long-lasting power, rechargeable via USB-C.

MAINTENANCE

- **Cleaning the Hose:** Periodically clean the silicone water hose. You can run clean water through the pump or detach the hose and wash it with mild soap and water. Rinse thoroughly.
- **Cleaning the Exterior:** Wipe the exterior of the pump unit with a damp cloth. Do not submerge the main pump unit in water.
- **Material Safety:** The pump utilizes food-grade silicone tubes and a 304 stainless steel water outlet, ensuring safety and purity. These materials are BPA-free.

Food grade material

All parts in contact with water are made of food grade materials

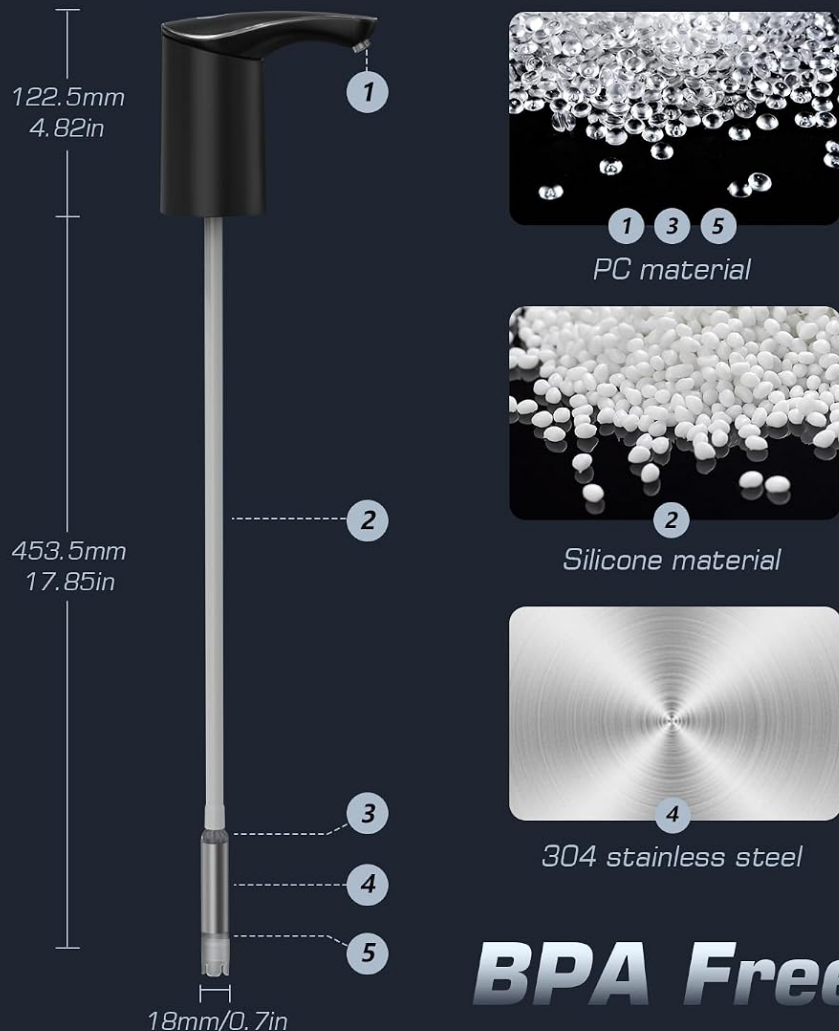


Image: Components made from food-grade PC material, silicone, and 304 stainless steel.

- **Storage:** When not in use for extended periods, ensure the pump is clean and dry. Store it in a cool, dry place.

TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
No water dispensed / Weak water flow	◦ Low battery ◦ Silicone hose not properly immersed ◦ Air in the system ◦ Hose or filter clogged ◦ Plastic cap at the end of the submersible tube is loose or detached.	◦ Charge the pump fully. ◦ Ensure the silicone hose reaches the bottom of the water bottle. ◦ Run the pump for a few seconds to prime it. ◦ Clean the hose and check for obstructions. ◦ Inspect the submersible tube's end cap. If loose, reattach it securely. Contact support if it repeatedly detaches.
Pump does not turn on	◦ Battery is completely drained ◦ Device malfunction	◦ Connect to charger and allow it to charge for at least 30 minutes before attempting to turn on. ◦ If charging does not resolve the issue, contact customer support.
Water leakage	◦ Hose not securely attached ◦ Cracked hose or pump unit	◦ Ensure the silicone hose is firmly inserted into the pump inlet. ◦ Inspect the hose and pump for any visible damage. Replace if necessary.

SPECIFICATIONS

- **Model:** SP-02
- **Brand:** Redsack
- **Color:** Black
- **Material:** Plastic, Stainless Steel, Food-Grade Silicone
- **Capacity:** Compatible with 3-5 Gallon (11.3-18.9 Liters) water bottles
- **Product Dimensions:** 5.15"D x 2.4"W x 22.04"H (approximate, including hose)
- **Power Source:** Battery Powered (2000mAh Nonstandard Battery, included)
- **Charging:** USB-C
- **Item Weight:** 9.9 ounces

WARRANTY AND SUPPORT

Redsack provides a hassle-free warranty for this product. If you encounter any questions or issues regarding your water pump dispenser, please contact our customer support team for timely and effective solutions.

Customer Support Email: support@redsack.vip

Please provide your model number (SP-02) and a detailed description of the issue when contacting support to expedite assistance.

