OUKITEL WP28S

OUKITEL WP28S Rugged Smartphone User Manual

Model: WP28S

1. INTRODUCTION

This manual provides essential information for the proper use and maintenance of your OUKITEL WP28S Rugged Smartphone. Please read this guide thoroughly before operating the device to ensure optimal performance and longevity.

2. PACKAGE CONTENTS

Verify that all items are present in your product package:

- OUKITEL WP28S Rugged Phone x 1
- USB Data Cable x 1
- Charger x 1
- Quick Start Guide x 1
- Warranty Card x 1

3. DEVICE OVERVIEW

The OUKITEL WP28S is designed for durability and performance. Familiarize yourself with its key components.

Image: Front and rear view of the OUKITEL WP28S smartphone, showcasing the 6.52-inch display and the circular rear camera module.

3.1 Physical Features

- **Display:** 6.52-inch HD IPS screen.
- **Rear Camera:** 13MP main camera with flash.
- **Front Camera:** 5MP camera.
- **Side Buttons:** Power button (with integrated fingerprint sensor), Volume Up/Down buttons.
- **Ports:** USB Type-C charging port, 3.5mm audio jack.
- **SIM/TF Card Slot:** Located on the side, supports Nano+Nano or Nano+TF card configuration.

4. SETUP

4.1 SIM Card and TF Card Installation

To install your SIM card(s) and/or TF card:

1. Locate the SIM card tray on the side of the device.
2. Use the provided SIM ejector tool to open the tray.

3. Carefully place your Nano-SIM card(s) and/or TF card into the designated slots. Ensure correct orientation.
4. Gently push the tray back into the device until it is flush.

Image: Detail of the OUKITEL WP28S showing the SIM card tray and various connectivity and security features.

4.2 Initial Power On

1. Press and hold the Power button located on the side of the phone until the OUKITEL logo appears.
2. Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, and Google account login.

5. OPERATING INSTRUCTIONS

5.1 Basic Phone Functions

- **Calls:** Tap the Phone icon to make calls.
- **Messages:** Tap the Messages icon to send and receive SMS/MMS.
- **Internet:** Connect to Wi-Fi or enable mobile data for internet access.

5.2 Camera Usage

The OUKITEL WP28S features a 13MP rear camera and a 5MP front camera.

1. Open the Camera application.
2. Switch between front and rear cameras as needed.
3. Select various shooting modes such as Panorama, Portrait, and Beauty.
4. Tap the shutter button to capture photos or start/stop video recording.

Image: The OUKITEL WP28S camera interface displaying a scenic view, highlighting the 5MP front and 13MP rear camera capabilities.

5.3 Connectivity

- **Bluetooth 5.0:** For connecting wireless accessories.
- **NFC:** For contactless payments (Google Pay) and data exchange.
- **GPS:** Supports GPS, GLONASS, Beidou, and Galileo for accurate navigation.
- **Wi-Fi:** Connect to wireless networks for internet access.

5.4 Security Features

- **Face Recognition:** Unlock your device using your face.

- **Fingerprint Unlocking:** Use the side-mounted fingerprint sensor for quick and secure access.

6. BATTERY MANAGEMENT

The OUKITEL WP28S is equipped with a 10600mAh large-capacity battery.

Image: The OUKITEL WP28S screen showing the 10600mAh battery capacity and estimated usage times for various activities.

- **Charging:** Use the provided charger and USB data cable.
- **OTG Reverse Charging:** The device supports OTG, allowing it to charge other electronic devices in emergency situations.
- **Battery Life:** Provides approximately 1000 hours of standby, 60 hours of calls, 18 hours of video playback, and 50 hours of music playback.

7. DURABILITY FEATURES

The OUKITEL WP28S is built to withstand harsh environments.

Image: Visual representation of the OUKITEL WP28S's waterproof, drop-proof, and dustproof features, indicating compliance with IP68, MIL-STD-810H, and IP69K standards.

- **IP68 Rating:** Water-resistant up to 1.5 meters for 30 minutes.
- **IP69K Rating:** Provides protection against high-pressure, high-temperature water jets and dust ingress.
- **MIL-STD-810H:** Military standard for drop resistance up to 1.5 meters.
- **Corning Gorilla Glass:** 6th generation glass for enhanced scratch resistance.

8. SPECIFICATIONS

Feature	Specification
Model Name	WP28S
Operating System	Android 14
Processor	Octa-core (UMS9230 T606)
RAM	16GB (4GB physical + 12GB virtual)

Feature	Specification
Internal Storage	128GB
Expandable Storage	Up to 1TB via TF card
Display Size	6.52 Inches
Display Resolution	1280 x 576 HD IPS
Screen Brightness	400nit
Rear Camera	13MP
Front Camera	5MP
Battery Capacity	10600mAh
Connectivity	4G Dual SIM, Bluetooth 5.0, NFC, Wi-Fi
Navigation	GPS, GLONASS, Beidou, Galileo
Durability Ratings	IP68, IP69K, MIL-STD-810H
Audio Jack	3.5 mm
Item Weight	1.46 pounds
Dimensions	9.37 x 6.69 x 2.48 inches (Package)

9. TROUBLESHOOTING

This section addresses common issues you might encounter with your OUKITEL WP28S.

9.1 Device Not Powering On

- Ensure the battery is charged. Connect the phone to the charger for at least 10 minutes before attempting to power on.
- Press and hold the Power button for 10-15 seconds to force a restart.

9.2 Poor Network Signal

- Check if your SIM card is correctly inserted.
- Verify that mobile data is enabled in your phone settings.
- Move to an area with better network coverage.

9.3 Fingerprint Sensor Not Working

- Ensure your finger and the sensor are clean and dry.
- Re-register your fingerprints in the security settings.

9.4 Device Freezing or Lagging

- Close unnecessary background applications.
- Clear cache for frequently used apps.
- Restart the device.

10. Maintenance and Care

- **Cleaning:** Use a soft, damp cloth to clean the device. Avoid harsh chemicals.
- **Water Exposure:** While waterproof, ensure all port covers are securely closed before exposing the device to water. After water exposure, dry the device thoroughly before charging.
- **Temperature:** Avoid exposing the device to extreme temperatures (below -40°C or above 70°C) for prolonged periods.
- **Storage:** Store the device in a cool, dry place when not in use.

11. Warranty and Support

OUKITEL provides comprehensive support for your WP28S smartphone:

- **Warranty:** A 2-year free long-term warranty is provided.
- **Returns:** A 30-day free return guarantee is offered.
- **Customer Service:** 24-hour online customer service and year-round customer support are available.
- **Contact:** For any product-related questions, please contact OUKITEL customer service via email.