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› [OPPO](#) /

› Oppo Enco Air 4 True Wireless Earbuds User Manual

OPPO Enco Air 4

Oppo Enco Air 4 True Wireless Earbuds User Manual

Model: Enco Air 4

INTRODUCTION

This manual provides comprehensive instructions for the safe and efficient use of your Oppo Enco Air 4 True Wireless Earbuds. Please read this manual thoroughly before using the product and retain it for future reference.

WHAT'S IN THE BOX

Upon unboxing your Oppo Enco Air 4, please verify that all components are present:

- Oppo Enco Air 4 Earbuds (Left and Right)
- Charging Case
- Extra Ear Tips (various sizes)
- Quick Start Guide



Image: Oppo Enco Air 4 True Wireless Earbuds in their Silky White charging case, with one earbud partially visible. This image illustrates the product as it appears when stored in its case.

SETUP

Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Place the earbuds into the charging case. Connect the charging case to a power source using a compatible USB-C cable (not included). The indicator light on the case will show charging status.

- A full charge provides up to 43 hours of total playback with the charging case, or 12 hours for the earbuds alone.

Pairing with a Device

1. Ensure the earbuds are in the charging case and the case lid is open.
2. Press and hold the function button on the charging case until the indicator light flashes, indicating pairing mode.
3. On your device (smartphone, tablet, etc.), enable Bluetooth.
4. Search for "Oppo Enco Air 4" in the list of available Bluetooth devices.
5. Select "Oppo Enco Air 4" to complete the pairing process. A voice prompt will confirm successful connection.

The earbuds support Bluetooth 5.4 for stable and low-latency transmission.

OPERATING INSTRUCTIONS

Touch Controls

The Oppo Enco Air 4 earbuds feature intuitive touch controls on the stem of each earbud. Specific functions can often be customized via the HeyMelody app (if available for your region).

Action	Function
Double-tap (Left/Right Earbud)	Play/Pause music, Answer/End call
Triple-tap (Left/Right Earbud)	Next track
Press and hold (Left/Right Earbud)	Switch between Active Noise Cancellation (ANC) and Transparency Mode

Active Noise Cancellation (ANC) and Transparency Mode

The earbuds offer 32dB Active Noise Cancellation to reduce ambient noise, and a Transparency Mode to allow you to hear your surroundings without removing the earbuds. Toggle between these modes by pressing and holding the earbud stem.

Call Functions

The Dual-Mic AI Clear Call technology enhances voice clarity during calls. Use the touch controls to manage calls:

- **Answer/End Call:** Double-tap either earbud.
- **Reject Call:** Press and hold either earbud.

MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your Oppo Enco Air 4 earbuds.

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use abrasive cleaners or solvents. Gently remove any earwax or debris from the ear tips and speaker mesh using a small, soft brush or cotton swab.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place away from direct sunlight and extreme temperatures.
- **Water and Dust Resistance:** The earbuds are rated IP55 for dust and water resistance. This means they are protected against limited dust ingress and low-pressure water jets from any direction. They are not waterproof and should not be submerged in water. Avoid exposing them to excessive moisture, sweat, or rain for prolonged periods. Ensure the earbuds are dry before placing them back into the charging case.

TROUBLESHOOTING

If you encounter issues with your Oppo Enco Air 4 earbuds, refer to the following common solutions:

- **No Sound/Poor Sound Quality:**
 - Ensure earbuds are charged.
 - Check Bluetooth connection and re-pair if necessary.
 - Clean earbud speaker mesh and ear tips.
 - Adjust volume on your connected device.
- **Earbuds Not Pairing:**
 - Ensure earbuds are in pairing mode (flashing light on case).
 - Turn off and on Bluetooth on your device.

- Forget "Oppo Enco Air 4" from your device's Bluetooth list and try pairing again.
- Ensure the earbuds and case have sufficient battery.

- **Charging Issues:**

- Verify the charging cable and power adapter are working correctly.
- Ensure charging contacts on earbuds and case are clean and free of debris.

- **Touch Controls Not Responding:**

- Ensure earbuds are properly seated in your ears.
- Try restarting the earbuds by placing them in the case and closing the lid for a few seconds, then reopening.

For persistent issues, consult the official OPPO support website or contact customer service.

SPECIFICATIONS

Detailed technical specifications for the Oppo Enco Air 4 True Wireless Earbuds:

- **Driver:** 12.4mm Titanized Diaphragm Driver
- **Noise Cancellation:** 32dB Active Noise Cancellation (ANC)
- **Call Technology:** Dual-Mic AI Clear Call
- **Connectivity:** Bluetooth 5.4
- **Battery Life:** Up to 43 hours total playback (with charging case), up to 12 hours (earbuds only)
- **Water & Dust Resistance:** IP55
- **Form Factor:** In-Ear
- **Color:** Silky White (also available in Fresh Mint)



Image: Two Oppo Enco Air 4 charging cases, one in Silky White and another in Fresh Mint, showcasing the available color options for the product.

WARRANTY AND SUPPORT

Your Oppo Enco Air 4 True Wireless Earbuds come with a **1 Year Oppo Singapore Warranty**. Please retain your proof of purchase for warranty claims.

For further assistance, technical support, or warranty inquiries, please visit the official OPPO website or contact their

authorized service centers. You can also visit the [OPPO Store](#) on [Amazon](#) for more information.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question