

Fanvil V66-Pro

Fanvil V66-Pro Premium IP Phone User Manual

Model: V66-Pro

1. INTRODUCTION

The Fanvil V66-Pro is a professional IP phone designed for modern business communication. It features a 7-inch adjustable touch screen, supports 20 SIP lines, and includes built-in 2.4G/5G Wi-Fi (Wi-Fi 6) and a wireless Bluetooth handset. This manual provides detailed instructions for the proper installation, configuration, and operation of your Fanvil V66-Pro IP Phone.

2. PACKAGE CONTENTS

Verify that all items are present in your package. If any item is missing or damaged, contact your vendor immediately.

- Fanvil V66-Pro IP Phone Unit
- Wireless Bluetooth Handset
- Handset Cord
- Ethernet Cable
- Power Adapter
- Desk Stand
- Quick Installation Guide

3. PHYSICAL OVERVIEW

Familiarize yourself with the components of your Fanvil V66-Pro IP Phone.



Figure 3.1: Fanvil V66-Pro IP Phone with its wireless Bluetooth handset shown separately.



Figure 3.2: Front view of the Fanvil V66-Pro IP Phone with the handset attached to the main unit.

3.1 Key Components

- **Adjustable Touch Screen:** 7-inch color display for navigation and information.
- **Keypad:** Standard numeric and function keys for dialing and control.
- **Wireless Bluetooth Handset:** For cordless communication.
- **Speakerphone:** Integrated speaker and microphone for hands-free calls.
- **Function Keys:** Dedicated buttons for common features like message, hold, transfer, and conference.
- **Ports:** Ethernet ports (LAN/PC), Power port, USB port, Headset port.

4. SETUP

4.1 Assembling the Phone

1. Attach the desk stand to the main phone unit.
2. Connect the coiled handset cord to the main unit and the wired handset (if using a wired handset). For the wireless Bluetooth handset, ensure it is placed on the charging cradle.

4.2 Connecting to Network and Power

1. **Network Connection:** Connect one end of the Ethernet cable to the LAN port on the back of the phone and the other end to your network switch or router. If connecting a PC, use the PC port on the phone.
2. **Power Connection:** Connect the power adapter to the power port on the phone and then plug it into an

electrical outlet. The phone will automatically power on.

4.3 Initial Boot-Up and Configuration

Upon first power-up, the phone will display a boot-up sequence. Once complete, it will attempt to obtain network settings via DHCP. If your network requires static IP configuration or specific SIP server details, these can be configured via the phone's menu or a web interface. Consult your network administrator for specific settings.

5. OPERATING INSTRUCTIONS

5.1 Making and Receiving Calls

- **To Make a Call:** Pick up the handset, press the speakerphone button, or press a line key. Dial the number and press the Dial soft key or #.
- **To Answer a Call:** Pick up the handset, press the speakerphone button, or press the Answer soft key.
- **To End a Call:** Hang up the handset, press the speakerphone button again, or press the End Call soft key.

5.2 Using the Touch Screen

The 7-inch touch screen allows for intuitive navigation. Tap icons to access features like Call Log, Contacts, DND (Do Not Disturb), and Menu. Swipe gestures may be supported for additional screens or options.

5.3 Basic Call Features

- **Hold:** During an active call, press the **Hold** soft key. Press it again to resume the call.
- **Transfer:** During an active call, press the **Transfer** soft key. Dial the number to transfer to, then press the **Transfer** soft key again (blind transfer) or wait for the party to answer and then press **Transfer** (attended transfer).
- **Conference:** During an active call, press the **Conference** soft key. Dial the second party's number and wait for them to answer. Press the **Conference** soft key again to join all parties.

5.4 Wi-Fi and Bluetooth Setup

- **Wi-Fi:** Navigate to the phone's menu, select 'Settings' > 'Wi-Fi'. Enable Wi-Fi, scan for available networks, select your network, and enter the password if required.
- **Bluetooth:** Navigate to the phone's menu, select 'Settings' > 'Bluetooth'. Enable Bluetooth. For the wireless handset, ensure it is charged and in pairing mode. Select the handset from the discovered devices list to pair.

6. MAINTENANCE

6.1 Cleaning the Device

Use a soft, dry cloth to clean the phone's surface and screen. Avoid using liquid cleaners or abrasive materials, as they may damage the device. For stubborn marks, a slightly damp cloth with water may be used, ensuring no moisture enters openings.

6.2 Software Updates

Periodically check for firmware updates to ensure optimal performance and access to new features. Updates can typically be performed via the phone's web interface or through your service provider's provisioning

system. Consult your network administrator or service provider for guidance on updates.

7. TROUBLESHOOTING

7.1 No Dial Tone

- Check all cable connections (Ethernet, power, handset).
- Ensure the phone is powered on and the screen is active.
- Verify network connectivity.
- Contact your service provider to confirm SIP registration status.

7.2 Cannot Connect to Network

- Ensure the Ethernet cable is securely connected to the LAN port and your network.
- Check if your network switch or router is functioning correctly.
- If using Wi-Fi, verify the correct network is selected and the password is entered accurately.
- Restart the phone and your network equipment.

7.3 Display Issues

- If the screen is blank, ensure the phone is powered on.
- Adjust screen brightness settings in the phone's menu.
- Restart the phone.

8. SPECIFICATIONS

Feature	Detail
Product Dimensions	9 x 7 x 5.6 inches
Item Weight	3.3 pounds
ASIN	B0DYKWF779
Manufacturer	Fanvil
Color	black
Telephone Type	Corded
Material	Metal, Plastic
Power Source	Corded Electric
Answering System Type	Digital
Compatible Devices	VoIP Services, Traditional Phone Networks
Conference Call Capability	Basic
Multiline Operation	Multi-Line Operation

9. WARRANTY INFORMATION

Fanvil products are typically covered by a limited manufacturer's warranty. The specific terms and duration of the warranty may vary by region and retailer. Please refer to the warranty card included with your product or visit the official Fanvil website for detailed warranty information. Keep your purchase receipt as proof of purchase for warranty claims.

10. SUPPORT

For technical assistance, product inquiries, or further support, please contact your vendor or visit the official Fanvil support website:

Fanvil Official Website: www.fanvil.com

You may find FAQs, firmware downloads, and additional documentation on their support pages.