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Devoko 3x3

Devoko 3x3 Aluminum Pergola User Manual

Model: 3x3
Brand: Devoko

Introduction

This manual provides detailed instructions for the assembly, operation, maintenance, and troubleshooting of your Devoko 3x3 Aluminum Pergola. Please read this manual thoroughly before installation and use to ensure safe and correct operation. Keep this manual for future reference.

The Devoko Aluminum Pergola is designed to provide a comfortable and flexible shading solution for your outdoor spaces. It features a durable aluminum frame and an adjustable canopy with magnetic fixings for secure positioning.

Setup and Assembly

The Devoko pergola is designed for easy installation. Detailed assembly instructions are provided to ensure a smooth setup process. It is recommended to have at least two people for assembly.

1. Unpacking and Component Check

Carefully unpack all components and lay them out. Verify that all parts listed in the packing list are present and undamaged. If any parts are missing or damaged, contact customer service immediately.

Note: Some users have reported missing screws. Ensure all fasteners are accounted for before starting assembly.

2. Frame Assembly

Assemble the main aluminum frame according to the provided diagrams. Ensure all connections are secure. The frame is constructed from durable, corrosion-resistant aluminum.



Figure 1: Sturdy Structure. The image shows the robust aluminum frame of the pergola, highlighting additional beams for enhanced load capacity and stability, and thickened powder-coated aluminum for rust resistance and durability.

3. Securing the Pergola Stand

The pergola features stable stands with pre-drilled holes for secure mounting to any ground surface. Use appropriate anchors (not included) for your specific surface type (e.g., concrete, wood deck).



Figure 2: Stable Pergola Stand. This image illustrates the base of a pergola leg with four pre-drilled holes, designed for secure mounting to various ground surfaces, ensuring stability.

4. Canopy Installation

Install the polyester canopy onto the frame. The canopy is made of 180G PA-coated polyester, offering excellent UV protection. Ensure the magnetic fixings are properly aligned and secured.



Figure 3: Product Dimensions. An illustration of the Devoko 3x3 pergola with key dimensions: 296cm width, 296cm depth, and 220cm height, indicating its overall size.

Operating Instructions

Adjusting the Canopy

The pergola features an adjustable canopy that allows you to manually regulate the shaded area. Simply slide the canopy fabric along its tracks to open or close it as desired. The magnetic fixings ensure the canopy stays in place once adjusted.



Figure 4: Adjustable Canopy. This image illustrates the retractable pergola canopy with its smooth slide mechanism, allowing for optimal shade adjustment.

For full closure, slide the canopy completely to one side. This prevents the canopy from trapping wind and rain during storms and reduces the risk of damage from overturning.



Figure 5: Fully Closable Canopy. The image demonstrates the canopy fully retracted to one side, preventing it from trapping wind and rain during adverse weather conditions.

Maintenance

Frame Care

The aluminum frame is highly resistant to corrosion and rust. Clean the frame periodically with a mild soap solution and water. Rinse thoroughly and dry with a soft cloth. Avoid abrasive cleaners or harsh chemicals that could damage the finish.

Canopy Care

The polyester canopy is waterproof and UV-protected. Clean the canopy with a soft brush and mild soap solution. Do not machine wash or tumble dry. Allow the canopy to air dry completely before retracting it for extended periods or storing it.

During strong winds, heavy rain, or snow, it is recommended to fully retract the canopy to prevent damage. For prolonged

periods of non-use or during winter months, consider removing and storing the canopy indoors to extend its lifespan.

Troubleshooting

Problem	Possible Cause	Solution
Canopy rollers get stuck when opening/closing.	Rollers may be catching on connection points of the profiles.	Manually adjust the rollers past the connection points. Ensure all profiles are correctly aligned during assembly.
Missing screws or parts during assembly.	Packaging error or oversight during unpacking.	Contact Devoko customer service with your product details and the specific missing parts. Do not attempt to substitute with incorrect fasteners.
Bent bar/profile upon arrival.	Shipping damage.	Document the damage with photos and contact Devoko customer service for a replacement part.
Pergola feels unstable after assembly.	Improper anchoring to the ground or loose frame connections.	Ensure all frame bolts are tightened. Verify that the pergola stands are securely mounted to the ground using appropriate anchors for your surface type.

Product Specifications

Feature	Detail
Brand	Devoko
Model Number	3x3
Product Dimensions (L x W x H)	300 x 268 x 300 cm (3L x 3W x 2.25H meters)
Item Weight	30 kilograms
Frame Material	Aluminum
Canopy Material	Polyester (180G PA-coated)
Color	Beige
Water Resistance Level	Waterproof
UV Protection	Yes
Assembly Required	Yes
Country of Origin	China

Warranty and Support

Devoko is committed to providing high-quality products and reliable customer service. If you encounter any issues or have

questions during the installation or use of your pergola, please do not hesitate to contact our professional technical team and customer service.

For support, please refer to the contact information provided with your purchase documentation or visit the official Devoko website. Please have your model number (3x3) and purchase details ready when contacting support.

Note: Specific warranty details may vary by region and retailer. Please consult your purchase receipt or retailer for precise warranty terms.

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