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Relihom RMP02-1

Relihom Smart Combination Padlock

Model: RMP02-1

Introduction

The Relihom Smart Combination Padlock provides advanced security and convenient access control for various applications. This keyless padlock integrates with the Tuya Smart App, allowing users to manage access remotely, generate temporary passwords, and monitor usage logs. Its durable, waterproof design ensures reliable performance in diverse environments.



Front view of the Relihom Smart Combination Padlock.

What's Included

- One Relihom Smart Combination Padlock

- 2 x CR2032 Coin Batteries (pre-installed in the lock)
- Instruction Manual

Setup Guide

1. Prepare the Padlock

Before initial use, ensure the padlock has power. Pull off the plastic film from the battery cover to activate the pre-installed CR2032 coin cell batteries.



Image showing the padlock with its battery compartment open and a CR2032 coin cell battery.

2. Download and Install the App

The Relihom Smart Padlock can be managed using either the 'Smart Life' or 'Tuya Smart' application. Download your preferred app from your device's app store (iOS or Android).

3. Add the Padlock to the App

1. Open the 'Smart Life' or 'Tuya Smart' app.
2. Press the '1' button on the padlock to wake up its Bluetooth. The padlock's indicator lights will turn blue.
3. The app should automatically discover the padlock. If not, click the '+' icon in the top right corner of the app to manually add a device.
4. Select the discovered padlock (e.g., 'P02-PADLock') and click 'Add'.
5. Press the '1' button on the padlock again when prompted by the app. The indicator lights will flash green three times, confirming successful addition.
6. Click 'Save' or 'Done' in the app to complete the pairing process.

4. Tutorial Video: Adding the Padlock to the App

▶ **Watch video online**
Tutorial Video for Relihom Padlock

Official tutorial video from Relihom demonstrating how to add the padlock to the app and set up passwords.

Operating Instructions

1. Adding Permanent Passwords

1. In the app, navigate to 'Member Management'.
2. Click on 'Me' (Admin) and then 'Add'.
3. Enter your desired 6-digit password. You can also change the code name for easy identification.
4. Click 'Save' in the top right corner. The padlock's indicator lights will flash green three times, confirming the password has been added successfully.

2. Testing Permanent Passwords

To test a newly added password, enter the 6-digit code on the padlock's keypad. If the password is correct, the indicator lights will flash green three times, and the shackle will automatically pop out, unlocking the padlock.

3. Generating Temporary Passwords

Temporary passwords can be time-limited or one-time use. This feature does not require a Bluetooth connection to the padlock, allowing you to generate codes remotely.

1. In the app, select 'Temporary Code'.
2. Choose 'Time-Limited' or 'One-Time'.
3. For 'Time-Limited', set the effective and expiration times.
4. Click 'Get Code'. A temporary password will be generated.
5. Click 'Share' to copy or share this code with visitors. Note: You cannot view this code again after leaving this page.

4. Using Temporary Passwords (for Visitors)

When visitors use a temporary code, they must first enter '111111' on the padlock's keypad. All indicator lights will turn blue. Then, they must continue to press the right temporary code (e.g., '691387395'). If the code is correct, all LED lights will flash green three times, and the shackle will pop out automatically.

5. Deleting Temporary Passwords

To delete a temporary code from the padlock:

1. In the app, go to 'Temporary Code'.
2. Select 'Clearing'.
3. You can choose 'Clear All' to delete all temporary codes or 'Clear One' to select a specific code to delete.
4. Click 'Get Code'. A clearing code will be generated.
5. Click 'Share' to copy this code. You cannot view this code again after leaving this page.
6. To apply the clearing code to the padlock, enter '111111' on the padlock's keypad. All indicator lights will turn blue. Then, continue to press the clearing code (e.g., '29412217891'). If the code is correct, all LED lights will flash red once, indicating the temporary code has been successfully deleted. If you enter an incorrect clearing code, the lights will flash red three times, indicating the attempt has failed.

Maintenance

Battery Replacement

The padlock is powered by two CR2032 coin cell batteries, which provide over 12 months of standby time or more than 3,000 uses. When the battery is low, the app will notify you. To replace the batteries, open the battery compartment on

the back of the padlock and insert new CR2032 batteries, ensuring correct polarity.

Waterproof Rating

The padlock has an IP67 waterproof rating, making it resistant to dust and immersion in water up to 1 meter for 30 minutes. While designed for harsh weather, avoid prolonged submersion or high-pressure water jets to ensure longevity.



The padlock demonstrating its IP67 waterproof capability.

Troubleshooting

If you encounter any issues with your Relihom Smart Combination Padlock, please refer to the in-app user manual or contact our dedicated support team via email. We guarantee a response within 24 hours and provide free replacements or repairs for qualified cases.

Specifications

Feature	Detail
Brand	Relihom
Model Name	RMP02-1 Smart Bluetooth Padlock
Lock Type	Combination Lock
Material	Zinc (Body), Stainless Steel (Shackle)
Color	Black
Dimensions (L x W x H)	1.81 x 0.8 x 3 inches
Item Weight	4.2 ounces (0.27 Pounds)
Special Features	Portable, Passcode Unlock, Weather Resistant
Waterproof Rating	IP67
Controller Type	iOS, Android (Tuya Smart App)
Connectivity Protocol	Bluetooth
Batteries	2 x CR2032 (included)
Battery Life	12+ months standby / 3,000+ uses

UPC	615870412770

Warranty and Support

Relihom is committed to providing high-quality products and excellent customer service. For any questions, concerns, or support needs regarding your Smart Combination Padlock, please contact our dedicated support team. We are always here to help you and ensure your satisfaction.

Please refer to your purchase platform (e.g., Amazon) for specific warranty details and contact methods.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Why is my Relihom RMP02-1 Smart Padlock showing red lights and failing to unlock after entering my 6-digit combination?

If your Relihom RMP02-1 Smart Padlock is flashing red lights and refusing your 6-digit passcode, it typically indicates an authentication failure or a power issue. Please try the following steps: Check the Batteries: Red...

Read full answer

How do I unlock my Relihom RMP02-1 Smart Padlock if the 6-digit code I set is no longer working?

If your 6-digit code is not working on the Relihom RMP02-1 Smart Padlock, please try the following troubleshooting steps: Check the Batteries: This lock is powered by two CR2032 coin cell batteries. If the...

Read full answer

Will the Relihom RMP02-1 Smart Padlock remember my password when I change the battery?

Yes, the Relihom RMP02-1 Smart Padlock will remember your passwords when you change the batteries. Smart locks of this type store user data and settings in non-volatile memory, which does not require constant power...

Read full answer

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