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ECOPAD 2025

ECOPAD 11-inch Android 14 Tablet User Manual

Model: 2025

Introduction

Welcome to the user manual for your new ECOPAD 11-inch Android 14 Tablet. This guide provides essential information to help you set up, operate, maintain, and troubleshoot your device. Please read this manual thoroughly to ensure optimal performance and longevity of your tablet.

Package Contents

Upon opening your ECOPAD tablet package, please verify that all the following items are included:

- 1 x ECOPAD E20 Android 14 Tablet
- 1 x Type-C Cable
- 1 x Protective Case
- 1 x User Manual (this document)

Image: The ECOPAD 11-inch Android 14 Tablet displayed with its accompanying Type-C charging cable, protective case, and power adapter.

Product Overview

The ECOPAD 11-inch Android 14 Tablet is designed for versatile use, offering a balance of performance and portability. Key features include an octa-core processor, 12GB RAM, 128GB ROM, and an 8000mAh battery.

Tablet Components

Image: Rear view of the ECOPAD tablet, highlighting the camera and branding.

Dimensions

The tablet features an 11-inch display with a compact design for easy handling.

Image: Dimensional diagram of the tablet, indicating its length, width, and thickness.

Display and Performance

The 11-inch HD touchscreen with 1920x1200 resolution provides sharp and vivid visuals. Powered by an octa-core processor and 12GB RAM, the tablet ensures smooth operation for various tasks, including multitasking.

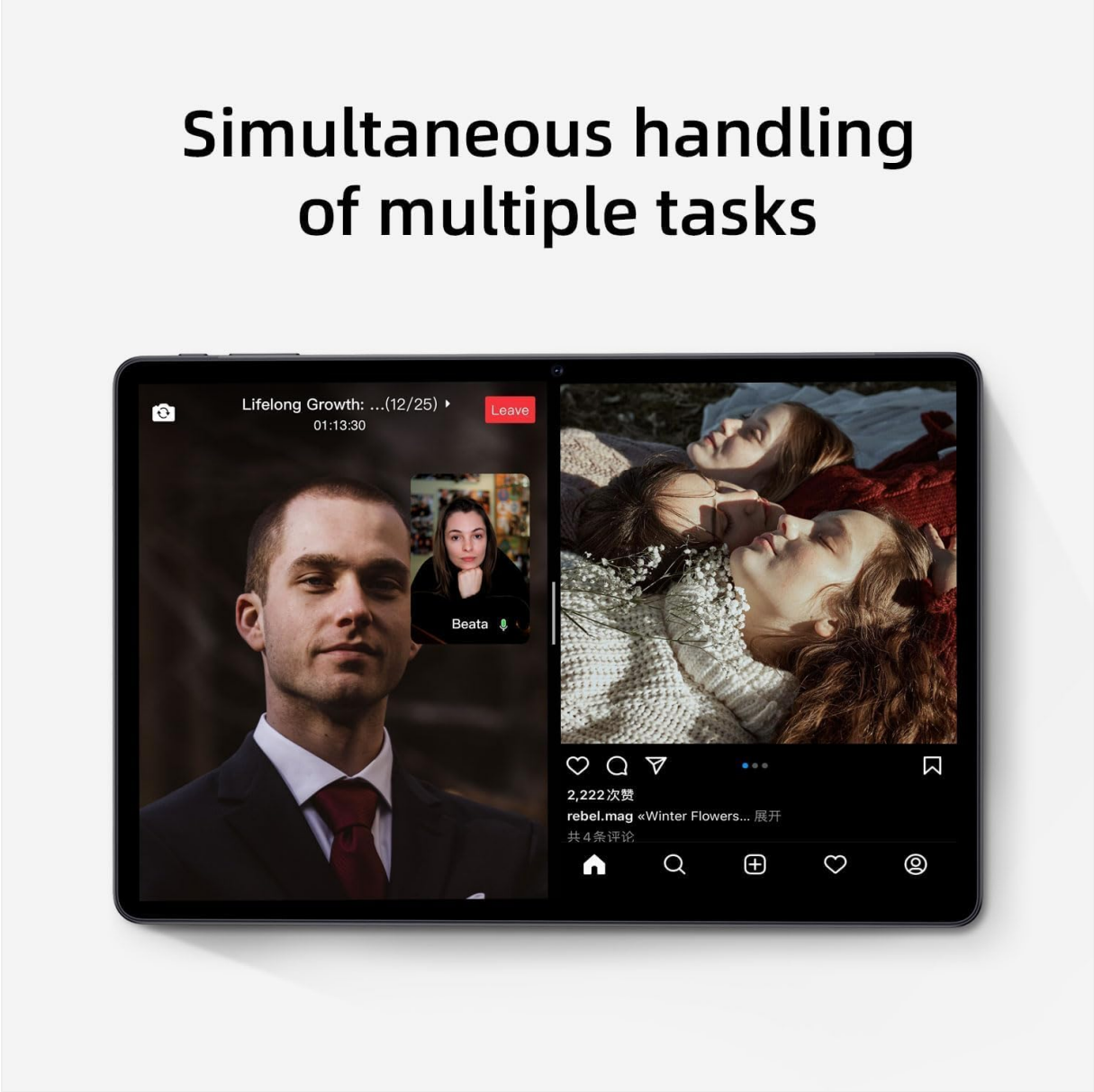


Image: The tablet displaying two applications side-by-side, illustrating its multitasking capability.

Entertainment Features

With Widevine L1 support, the tablet is ideal for streaming high-definition content from popular platforms, providing an immersive viewing experience.

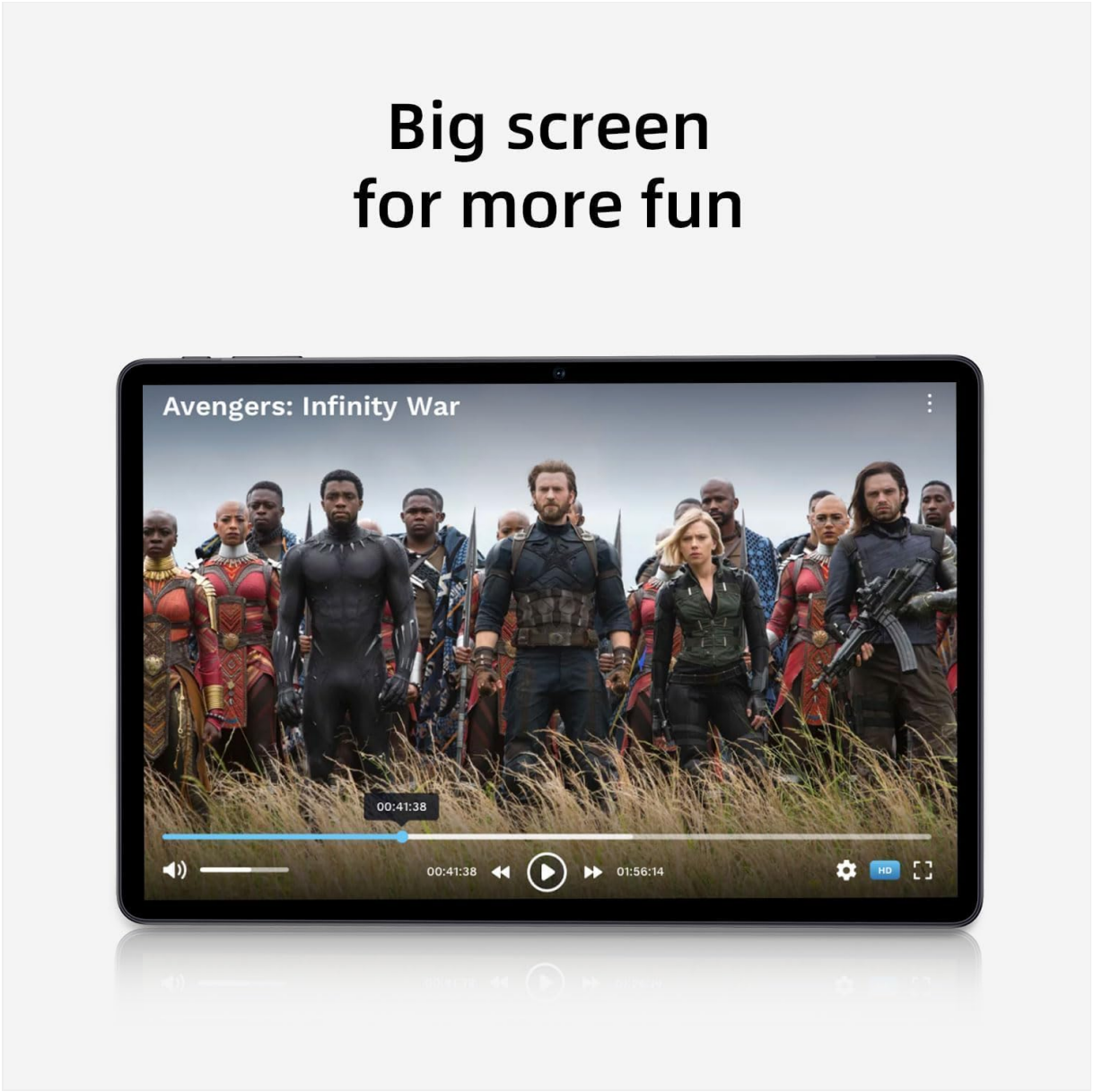


Image: The tablet screen showing a video playing, highlighting its suitability for media consumption.

Battery and Charging

The built-in 8000mAh lithium battery provides extended usage, and the tablet supports 18W Type-C fast charging with PD protocol.

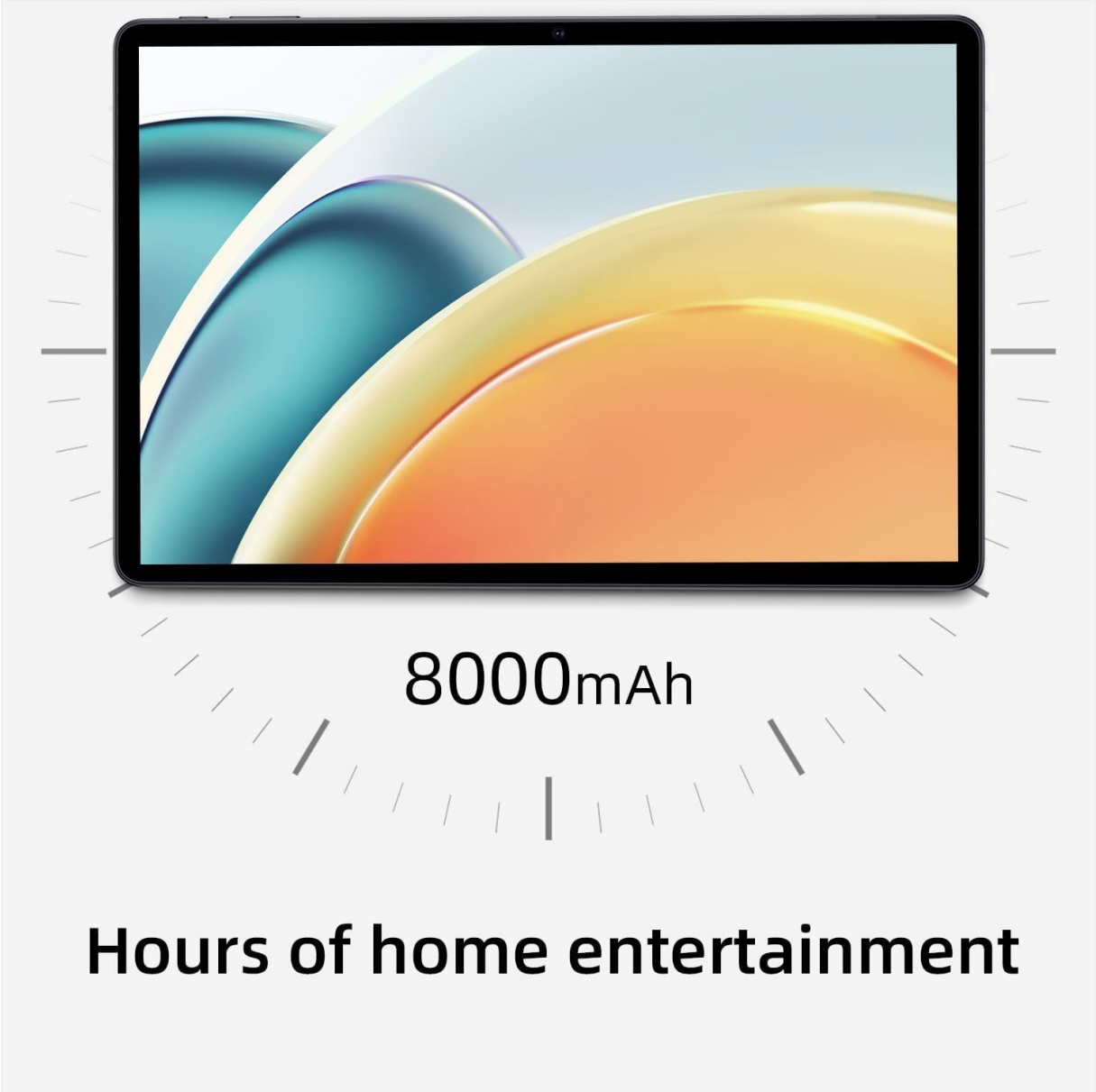


Image: Visual representation of the tablet's 8000mAh battery, signifying long usage times.

Setup

Initial Charge

Before first use, it is recommended to fully charge your tablet. Connect the provided Type-C cable to the tablet's charging port and the other end to a compatible power adapter. Charge for at least 2 hours, or until the battery indicator shows a full charge. If the tablet won't power on initially, charge it for 1-3 minutes during initial startup.

Power On/Off

To power on, press and hold the power button until the screen turns on. To power off, press and hold the power button, then select "Power off" from the options.

Initial Setup Wizard

Upon first power-on, the tablet will guide you through an on-screen setup process. This includes selecting your language, connecting to a Wi-Fi network, and setting up your Google account. Follow the prompts to complete the setup.

Wi-Fi Connection

To connect to Wi-Fi:

1. Go to **Settings** > **Network & internet** > **Internet**.
2. Turn on Wi-Fi.
3. Select your desired Wi-Fi network from the list.
4. Enter the password if prompted, then tap **Connect**.

Note on Wi-Fi: Ensure your tablet is within 8 meters of the router. This tablet supports 2.4/5GHz dual-band Wi-Fi. If your router is emitting only 2.4GHz Wi-Fi, ensure the tablet is configured to connect to it. If you experience issues, try restarting your router.

Operating

Basic Navigation (Android 14)

Your tablet runs on Android 14, offering an intuitive user interface. Swipe up from the bottom to access the app drawer, swipe down from the top for quick settings and notifications, and use gestures or navigation buttons for Home, Back, and Recent Apps.

Multitasking and Split-Screen

The tablet supports split-screen applications, allowing you to run two apps simultaneously. To activate split-screen:

1. Open the first app.
2. Swipe up from the bottom of the screen and hold to view recent apps.
3. Tap the app icon at the top of the first app's card, then select **Split screen**.
4. Choose the second app from your recent apps or app drawer.

Media Consumption (Widevine L1)

Thanks to Widevine L1 support, you can enjoy high-definition video streaming on platforms like Netflix, Prime Video, and YouTube. Ensure a stable internet connection for the best experience.

Storage Expansion

The tablet comes with 128GB of internal storage, which can be expanded up to 1TB using a Micro SD card. Insert the Micro SD card into the designated slot on the tablet.

FM Radio Function

The tablet includes an FM radio function. To use it, please plug in headphones before turning on the FM radio, as the headphones act as the antenna.

Maintenance

Battery Care

To prolong battery life, avoid completely draining the battery. It is recommended to charge the tablet when the battery level is below 20%. If you do not use the tablet for an extended period, ensure it is charged for more than 2 hours before storing it.

Cleaning

Use a soft, lint-free cloth to clean the screen and body of the tablet. For stubborn smudges, slightly dampen the cloth with water or a screen-cleaning solution. Avoid using harsh chemicals or abrasive

materials.

Software Updates

Periodically check for system updates to ensure your tablet has the latest features, security patches, and performance improvements. Go to **Settings** > **System** > **System update** to check for and install available updates.

Troubleshooting

If you encounter issues with your ECOPAD tablet, please refer to the following common solutions:

Tablet Not Turning On or Charging

- Ensure the charging cable is securely connected to both the tablet and the power adapter.
- Try using a different power outlet or a different compatible Type-C charger.
- If the tablet has been completely discharged, it may take a few minutes of charging before it responds or turns on.

Overheating

If the tablet feels excessively warm or displays an overheating warning and shuts down:

- Immediately disconnect the charger.
- Close all running applications.
- Allow the tablet to cool down in a well-ventilated area, away from direct sunlight or heat sources.
- Avoid using the tablet while charging, especially for demanding tasks.
- If overheating persists, contact customer support.

Wi-Fi Connectivity Issues

- Verify that Wi-Fi is enabled on your tablet.
- Ensure the tablet is within range of your Wi-Fi router (within 8 meters).
- Restart your Wi-Fi router.
- Forget the network on your tablet and reconnect.
- Confirm that your router is operating on a 2.4GHz or 5GHz band, as supported by the tablet.

Tablet Freezes or Becomes Unresponsive

- Press and hold the power button for approximately 10-15 seconds to force a restart.
- If the issue persists, consider performing a factory reset (note: this will erase all data on the tablet, so back up important files first).

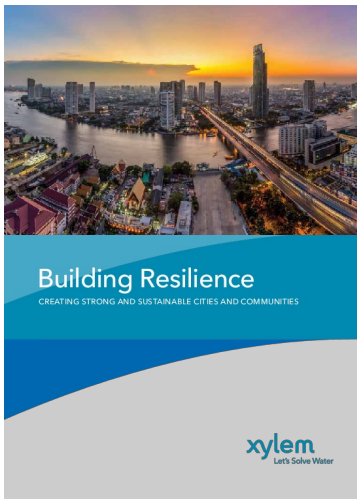
Specifications

Feature	Specification
Brand	ECOPAD
Model Name	2025
Operating System	Android 14

Feature	Specification
Screen Size	11 Inches
Screen Resolution	1920 x 1200 Pixels
RAM	12GB (6+6)
Internal Storage	128GB
Expandable Storage	Up to 1TB via Micro SD card
Battery Capacity	8000mAh
Charging	18W Type-C PD Fast Charge
Average Battery Life	8 Hours
Connectivity	2.4/5GHz Dual-Band WiFi, Bluetooth 5.0, GPS, FM Radio
Item Weight	2.33 pounds
Product Dimensions (LxWxH)	10.2 x 6.7 x 0.41 inches
Color	Black

Warranty and Support

Your ECOPAD tablet comes with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the documentation included with your purchase or contact the seller directly.
For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact the seller from whom you purchased the product. They will be able to provide the most accurate and timely support for your device.
We are committed to providing a satisfactory experience with our products. If you encounter any problems, please reach out to the seller first for assistance.



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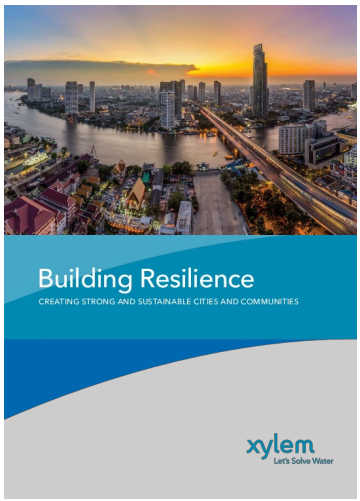

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