

SUNVIVI ZES018

Sunvivi 8.5 Quart Programmable Slow Cooker User Manual

Model: ZES018

INTRODUCTION

Thank you for choosing the Sunvivi 8.5 Quart Programmable Slow Cooker. This appliance is designed to simplify your cooking process, offering a large capacity for family meals and gatherings. With its digital timer, adjustable temperature control, and convenient locking lid, preparing delicious slow-cooked dishes is effortless. Please read this manual thoroughly before first use to ensure safe and optimal operation.

IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. Read all instructions before operating the slow cooker.
2. Do not touch hot surfaces. Use handles or knobs.
3. To protect against electrical shock, do not immerse the base unit, cord, or plug in water or other liquid.
4. Close supervision is necessary when any appliance is used by or near children.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
6. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner. Contact customer service for examination, repair, or adjustment.
7. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
8. Do not use outdoors.
9. Do not let cord hang over edge of table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
12. Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off," then remove plug from wall outlet.
13. Do not use appliance for other than intended use.
14. Avoid sudden temperature changes, such as adding refrigerated foods into a heated pot.

15. The ceramic pot is designed for use with this appliance only. It must never be used on a stovetop or in an oven.

PRODUCT COMPONENTS

The Sunvivi 8.5 Quart Programmable Slow Cooker consists of the following main parts:

- **Base Unit:** Contains the heating element and control panel.
- **Removable Ceramic Pot:** The cooking vessel where food is placed.
- **Glass Lid:** Transparent lid with a handle, designed to seal the pot.
- **Lid Locking Mechanism:** Integrated latches on the lid for secure transport.



Image: Overview of the Sunvivi 8.5 Quart Slow Cooker components with dimensions. The image displays the ceramic pot (12.4" top diameter, 14.6" bottom diameter, 7" height), the glass lid (16.2" width, 10.4" height including handle), and the assembled slow cooker (16.5" width, 11.4" depth, 12.6" height).

SETUP

1. **Unpacking:** Carefully remove all packaging materials and promotional labels from the slow cooker.
2. **Initial Cleaning:** Before first use, wash the removable ceramic pot and glass lid in warm, soapy water. Rinse thoroughly and dry completely. The ceramic pot and glass lid are dishwasher safe. Wipe the exterior of the base unit with a damp cloth. Do not immerse the base unit in water.
3. **Placement:** Place the slow cooker on a flat, stable, heat-resistant surface, away from walls or cabinets to allow for proper ventilation. Ensure the power cord is not dangling where it can be pulled or tripped over.
4. **Assembly:** Place the clean ceramic pot into the base unit. Position the glass lid securely on top of the ceramic pot.

OPERATING INSTRUCTIONS

The Sunvivi Slow Cooker features an intuitive LED digital display and touch controls for easy operation.

3 Modes for All Your Needs!

Customizable Cooking – Set time and temperature according to different ingredients.

HIGH

LOW

WARM



Image: The control panel of the slow cooker, highlighting the 'HIGH', 'LOW', and 'WARM' cooking modes.

Cooking Modes

The slow cooker offers three primary cooking modes:

- **HIGH:** For faster cooking. Typically used for 2-4 hours.
- **LOW:** For slower cooking. Typically used for 4-8 hours.
- **WARM:** Automatically activates after cooking is complete to keep food at a serving temperature. Can also be manually selected.

Basic Operation

1. **Prepare Food:** Place your ingredients into the ceramic pot.
2. **Secure Lid:** Place the glass lid on the ceramic pot.
3. **Plug In:** Plug the power cord into a standard electrical outlet. The display will illuminate.
4. **Select Mode:** Press the 'MODE' button to cycle through HIGH, LOW, or WARM settings. The selected mode indicator will light up.
5. **Set Time:** Use the '+' and '-' buttons to adjust the cooking time. The time can typically be set in 30-minute increments. The maximum cooking time is usually 20 hours.
6. **Start Cooking:** The slow cooker will begin heating automatically after a few seconds of inactivity or by pressing the power button again.
7. **Keep Warm Function:** Once the set cooking time is complete, the slow cooker will automatically switch to the 'WARM' setting for up to 20 hours. This ensures your food remains at a safe serving temperature without overcooking.
8. **Turn Off:** To turn off the slow cooker, press and hold the power button until the display turns off, or unplug the unit from the wall outlet.

Using the Locking Lid

The locking lid feature is designed for secure transport, preventing spills.

LOCKING LID DESIGN, GREAT FOR ON THE GO

Effectively prevents food leaks and spills, making it worry-free to carry for parties or picnics.



Image: Detailed view of the locking lid mechanism. The image shows how to press the latch to secure the lid handles in place for spill-proof transport.

1. **To Lock:** After placing the lid on the ceramic pot, push the latch handles on both sides upwards until they click into place over the lid's edge.
2. **To Unlock:** Gently pull the latch handles downwards to release them from the lid's edge.

Note: Do not lock the lid during cooking. The locking mechanism is intended for transport only. Always ensure the lid is properly seated before locking.

CLEANING AND MAINTENANCE

Regular cleaning ensures the longevity and hygienic operation of your slow cooker.

1 Pot, Countless Creations!

Adapt to various dishes with ease



Stews

Soups

Sauces

Curry

Roasts

Casseroles



Image: The removable ceramic pot being hand-washed and the ceramic pot and glass lid in a dishwasher, illustrating their dishwasher-safe nature.

1. **Unplug and Cool:** Always unplug the slow cooker from the power outlet and allow it to cool completely before cleaning.
2. **Ceramic Pot and Glass Lid:** The removable ceramic pot and glass lid are dishwasher safe. Alternatively, they can be washed by hand with warm, soapy water and a non-abrasive sponge or cloth. Rinse thoroughly and dry completely.
3. **Base Unit:** Wipe the exterior of the base unit with a soft, damp cloth. Do not use abrasive cleaners or scouring pads, as they may scratch the surface. Never immerse the base unit in water or any other liquid.
4. **Stubborn Residue:** For stubborn food residue in the ceramic pot, fill it with warm, soapy water and let it soak for a few hours before cleaning. A plastic or nylon scouring pad can be used if necessary.
5. **Storage:** Ensure all parts are clean and dry before storing. Store the slow cooker in a cool, dry place.

TROUBLESHOOTING

If you encounter issues with your Sunvivi Slow Cooker, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Slow cooker does not turn on.	Not plugged in; power outlet malfunction; unit malfunction.	Ensure the unit is securely plugged into a working outlet. Test the outlet with another appliance. If the problem persists, contact customer support.
Food is not cooking properly.	Incorrect temperature setting; lid not sealed properly; insufficient cooking time.	Verify the correct temperature (HIGH/LOW) and cooking time are selected. Ensure the lid is seated firmly on the ceramic pot. Avoid frequently lifting the lid during cooking.
Food is burning on the bottom.	Too little liquid; cooking on HIGH for too long; ingredients sticking.	Ensure adequate liquid is used for the recipe. Consider using the LOW setting for longer cooking times. Stir ingredients occasionally if possible.
Digital display is unresponsive or flickering.	Temporary electrical glitch; control panel issue.	Unplug the unit for a few minutes, then plug it back in. If the issue continues, contact customer support.
Lid locking mechanism is stiff.	Food residue; misalignment.	Ensure the lid and locking latches are clean. Verify the lid is correctly positioned on the ceramic pot before attempting to lock.

SPECIFICATIONS

- **Brand:** SUNVIVI
- **Model Number:** ZES018
- **Capacity:** 8.5 Quarts
- **Color:** Black
- **Material:** Ceramic (Pot)
- **Product Dimensions:** 16.26"D x 11.94"W x 11.34"H
- **Wattage:** 280 watts
- **Voltage:** 119.99 volts
- **Control Method:** Touch
- **Number of Settings:** 3 (High, Low, Warm)

WARRANTY AND SUPPORT

Your Sunvivi 8.5 Quart Programmable Slow Cooker is backed by a manufacturer's warranty. For specific details regarding your warranty coverage, please refer to the documentation included with your purchase or contact Sunvivi customer service.

- **Service:** 1 Year Service
- **Returns/Exchanges:** 30 Days Return/Exchange policy
- **Customer Support:** For assistance, troubleshooting, or warranty claims, please contact Sunvivi customer service.

An official User Manual (PDF) is available for download[here](#).

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question