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## YI YI Pro 2K 4PC

# YI Pro 2K Home Security Camera User Manual

Model: YI Pro 2K 4PC
Brand: YI

## Introduction

This user manual provides comprehensive instructions for the setup, operation, and maintenance of your YI Pro 2K Home Security Camera system. Designed for indoor use, these cameras offer advanced monitoring capabilities including 2K resolution, smart AI detection, and two-way audio, ensuring enhanced security and peace of mind for your home.
Please read this manual thoroughly before using the product to ensure proper installation and optimal performance.

## Product Features

### 2K Super Clear Video & Image Quality




The YI Pro 2K camera captures video and images in stunning 2K resolution (2304 x 1296 pixels), providing clear and detailed visuals of your indoor environment. This high resolution ensures that critical details are visible, enhancing your ability to monitor your home effectively.

## Smart AI Motion Detection




Equipped with advanced Smart AI capabilities, the camera can accurately distinguish between persons, vehicles, and animals. This intelligent detection system significantly reduces false alarms, ensuring you are only notified of relevant events. *(Note: Subscription may be needed for full AI features and cloud storage.)*

### Two-Way Audio Communication



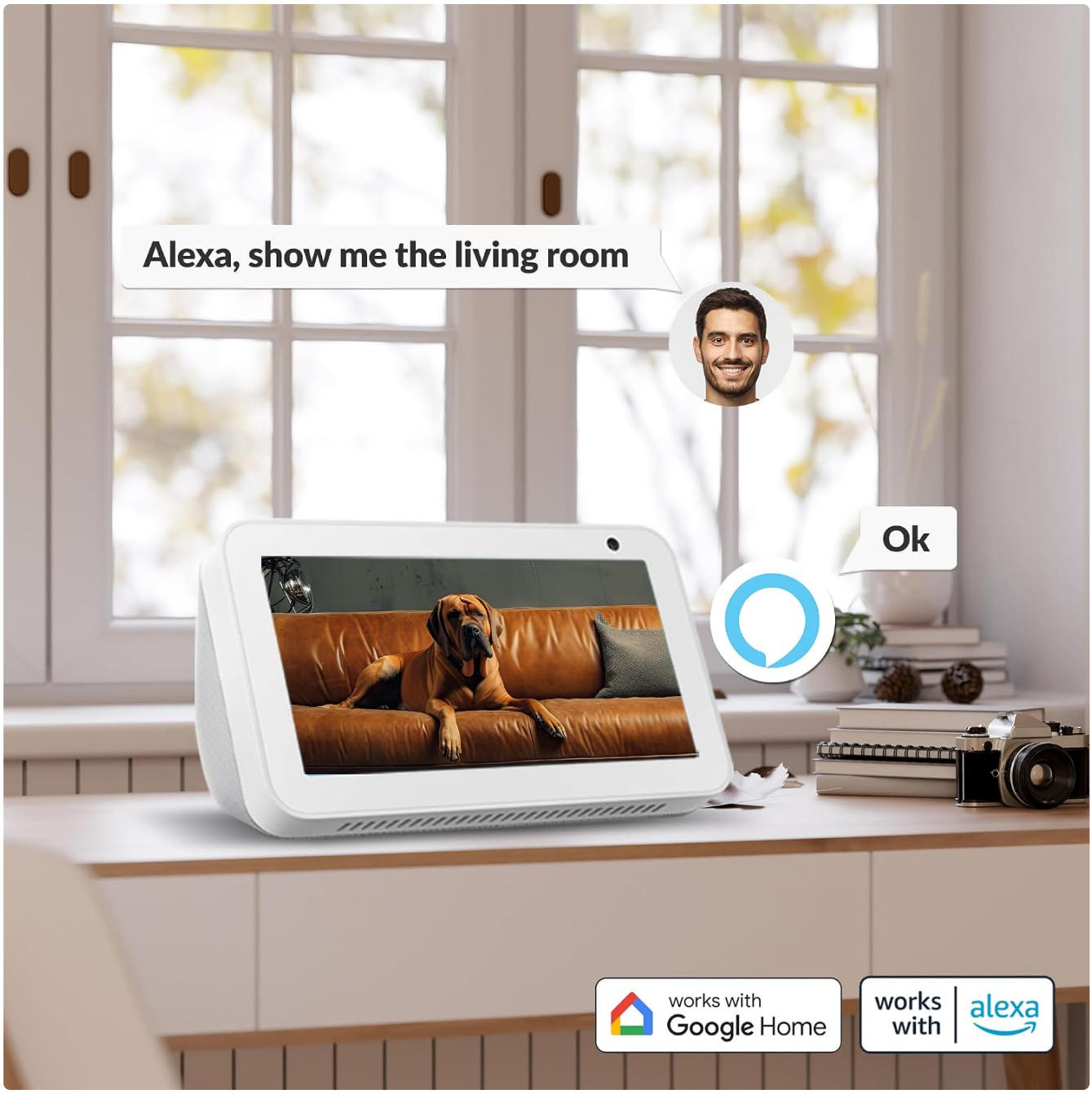

The integrated two-way audio feature allows you to communicate directly through the camera. You can listen to what's happening in the room and speak through the camera's speaker, enabling interaction with family members, pets, or even deterring intruders.

### Wide Field of View



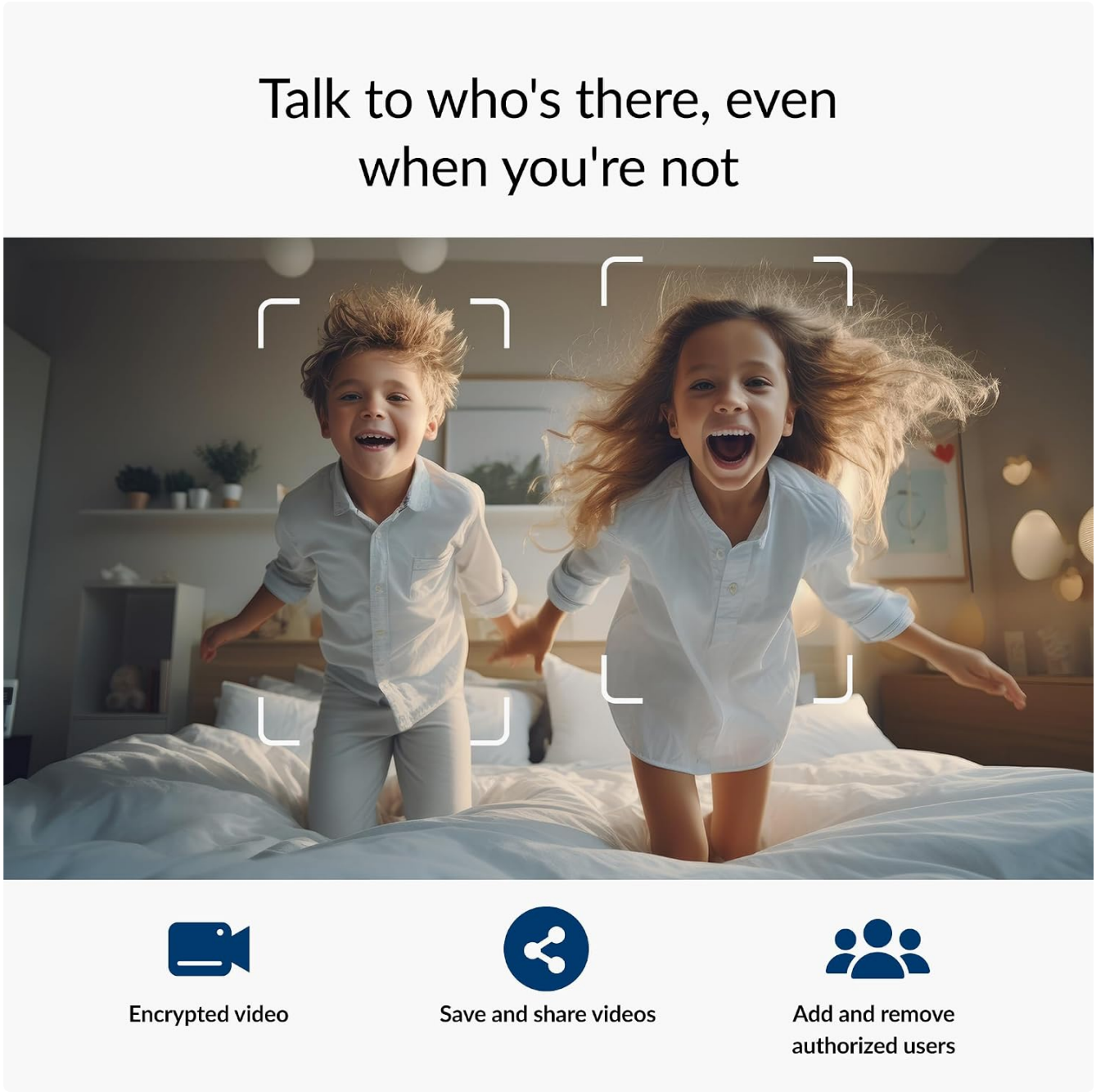

The camera is designed to provide a wide field of view, minimizing blind spots and allowing you to monitor a larger area of your room with a single device. This comprehensive coverage is ideal for open living spaces or larger rooms.

## Compatibility with Smart Home Ecosystems



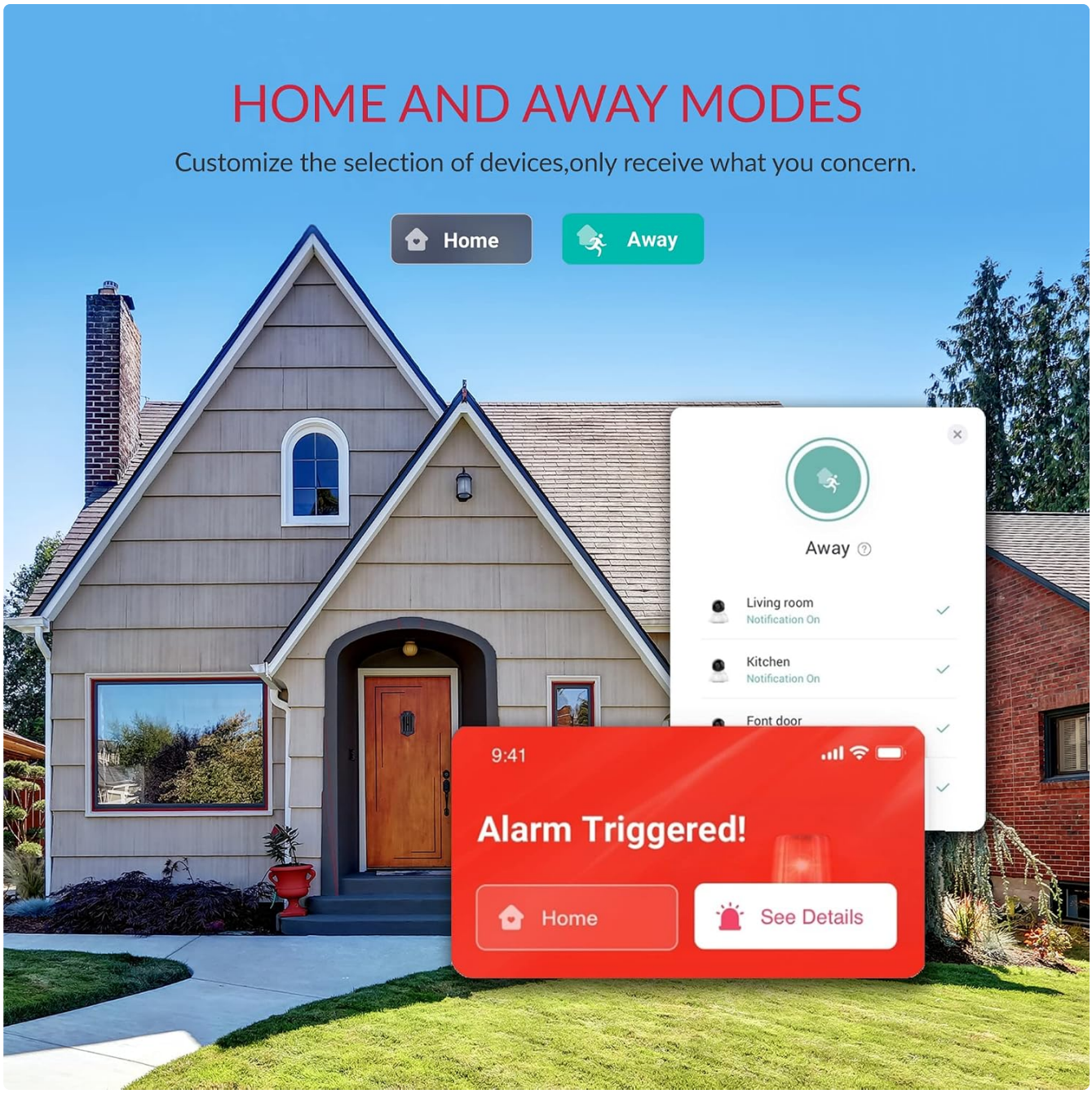

The YI Pro 2K camera seamlessly integrates with popular smart home platforms such as Amazon Alexa and Google Assistant. This allows for convenient voice control and viewing of your camera feed on compatible smart displays.

## Secure Cloud Storage and Data Management




YI Cloud offers secure loop-recording without storage limits, ensuring your footage is safe even if the camera is stolen or damaged. The system also supports encrypted video, allows for saving and sharing video clips, and provides options to manage authorized users for enhanced privacy and control.

## Home and Away Modes




Customize your security settings with Home and Away modes. This feature allows you to select which devices are active and what notifications you receive based on whether you are home or away, optimizing alerts and privacy.

### 2.4 GHz WiFi Connectivity

The camera connects to your home network via 2.4 GHz WiFi, providing a stable and reliable connection for continuous monitoring and data transmission.

## Setup Guide

1. **Unpack the Cameras:** Carefully remove all cameras and accessories from the packaging.
2. **Power On:** Connect each camera to a power outlet using the provided power adapters. The camera's indicator light will turn on.
3. **Download the YI Home App:** Search for "YI Home" in your smartphone's app store (iOS or Android) and download the official application.

4. **Create an Account:** Open the YI Home app and follow the on-screen instructions to create a new user account or log in if you already have one.
5. **Add Camera:** In the app, tap the "+" icon to add a new device. Select your camera model from the list.
6. **Connect to Wi-Fi:** Follow the app's prompts to connect the camera to your 2.4 GHz Wi-Fi network. You may need to scan a QR code displayed on your phone screen with the camera lens.
7. **Placement:** Position your cameras in desired locations, ensuring they have a clear view of the areas you wish to monitor and are within range of your Wi-Fi signal.
8. **Initial Configuration:** Complete any initial settings within the app, such as naming the camera, setting up motion detection zones, and notification preferences.

## Operating Instructions

- **Live View:** Open the YI Home app and tap on a camera's thumbnail to view its live feed.
- **Playback:** Access recorded footage by selecting the playback option within the camera's live view interface. You can scroll through the timeline to review specific events.
- **Two-Way Audio:** While in live view, tap the microphone icon to speak through the camera. Tap the speaker icon to listen to audio from the camera's location.
- **Motion Detection Settings:** Navigate to the camera settings in the app to adjust motion detection sensitivity, set activity zones, and configure notification preferences.
- **Smart Home Integration:** To connect with Alexa or Google Assistant, follow the instructions provided by Amazon or Google for linking third-party smart home devices. Typically, this involves enabling the "YI Home" skill/action in their respective apps.
- **Home/Away Modes:** Utilize the Home and Away modes in the app to quickly switch between different monitoring configurations based on your presence.

## Maintenance

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive cleaners.
- **Firmware Updates:** Regularly check for and install firmware updates through the YI Home app. Updates often include performance improvements, new features, and security enhancements.
- **Network Stability:** Ensure your Wi-Fi network is stable and strong in the areas where cameras are placed to maintain optimal performance.

## Troubleshooting

| Problem | Possible Cause / Solution |
| --- | --- |
| Camera offline / Cannot connect | • Ensure camera is powered on.<br>• Check Wi-Fi signal strength at camera location.<br>• Verify correct Wi-Fi password was entered during setup.<br>• Restart your Wi-Fi router and the camera.<br>• Ensure your Wi-Fi network is 2.4 GHz. |

| Problem | Possible Cause / Solution |
|---|---|
| Poor video quality | • Clean the camera lens.<br>• Ensure adequate lighting in the monitored area.<br>• Check Wi-Fi signal strength; a weak signal can affect streaming quality. |
| False motion alerts | • Adjust motion detection sensitivity in the app.<br>• Define specific activity zones to exclude irrelevant areas (e.g., windows with outdoor movement).<br>• Ensure AI detection is enabled if you have a subscription. |
| Two-way audio not working | • Check microphone and speaker permissions for the YI Home app on your phone.<br>• Ensure the microphone and speaker icons are enabled in the live view.<br>• Verify camera firmware is up to date. |

## Specifications

- **Model:** YI Pro 2K 4PC Home Security Camera
- **Resolution:** 2K (2304 x 1296 pixels)
- **Connectivity:** 2.4 GHz Wi-Fi
- **Audio:** Two-Way Audio
- **Detection:** Smart AI (Person, Vehicle, Animal)
- **Compatibility:** Amazon Alexa, Google Assistant
- **Storage:** Cloud Storage (Subscription Needed)
- **Indoor/Outdoor Use:** Indoor

## Warranty and Support

For warranty information and technical support, please refer to the official YI website or contact YI customer service directly. Details are typically available on the product packaging or within the YI Home application's help section.
You can also visit the YI Store on Amazon for additional product information and support resources.

## Official Product Videos

No official product videos from the seller were provided in the product data for this manual.

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