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ASKGO HT-T4

ASKGO Electric Scooter User Manual

Model: HT-T4 | Brand: ASKGO

INTRODUCTION

Thank you for choosing the ASKGO Electric Scooter. This manual provides essential information for the safe operation, maintenance, and troubleshooting of your new electric scooter. Please read it thoroughly before your first ride to ensure optimal performance and safety.

The ASKGO Electric Scooter is designed for adult commuting and short trips, featuring a powerful 350W motor, a range of up to 21 miles, and a top speed of 19 mph. Its foldable design and maintenance-free solid tires make it a convenient and reliable choice for urban mobility.



Image: A man relaxing in a park with the ASKGO electric scooter beside him, showcasing its compact form.

IMPORTANT SAFETY INFORMATION

Your safety is paramount. Always adhere to the following guidelines:

- Always wear a helmet and appropriate safety gear (knee pads, elbow pads) when riding.
- Perform a pre-ride check before each use, including brakes, tires, and battery level.
- Do not ride in wet conditions, heavy rain, or on slippery surfaces.

- Observe all local traffic laws and regulations.
- The maximum load capacity is 265 lbs (120 kg). Do not exceed this limit.
- This scooter is designed for adults. Minimum recommended age is 16 years.
- Avoid sudden turns or maneuvers at high speeds.
- Ensure the scooter is fully unfolded and locked before riding.
- The scooter has passed UL2272 testing, ensuring a higher standard of safety.

PACKAGE CONTENTS

Upon opening your ASKGO Electric Scooter package, please verify that all the following items are included:

- ASKGO Electric Scooter (1 pc)
- User Manual (1 pc)
- Tool Kit (1 pc)
- Charging Adapter (1 pc)

If any items are missing or damaged, please contact customer support immediately.

SETUP GUIDE

1. Unfolding the Scooter

1. Place the scooter on a flat surface.
2. Locate the folding mechanism latch near the base of the handlebar stem.
3. Release the latch and carefully lift the handlebar stem until it clicks into place, indicating it is fully upright and locked.
4. Ensure all locking mechanisms are securely engaged before riding.



Image: The scooter's portable folding design, showing how it can be easily carried and stored.

2. Initial Charging

Before your first ride, fully charge the scooter's battery. The charging time is approximately 5 hours.

1. Ensure the scooter is powered off.
2. Locate the charging port, usually covered by a rubber flap, on the scooter's frame.
3. Connect the charging adapter to the scooter's charging port, then plug the adapter into a standard wall outlet.
4. The indicator light on the charger will change (e.g., from red to green) when charging is complete.
5. Always charge in a well-ventilated area and avoid flammable environments.

3. Pre-Ride Checks

- **Brakes:** Test both front and rear brakes to ensure they are responsive.
- **Tires:** Although solid, visually inspect tires for any damage or debris.
- **Handlebar & Stem:** Confirm the handlebar is securely fastened and the stem is locked in the upright position.
- **Battery Level:** Check the battery indicator on the display.

OPERATING INSTRUCTIONS

1. Power On/Off

Press and hold the power button on the display for a few seconds to turn the scooter on or off.

2. Riding Basics

To start riding, place one foot on the deck and push off with the other foot to gain some initial momentum. Once moving, gently press the throttle lever to engage the motor. To slow down, release the throttle and apply the brakes.

3. Liquid Crystal Display Meter

The integrated display provides real-time information about your ride:

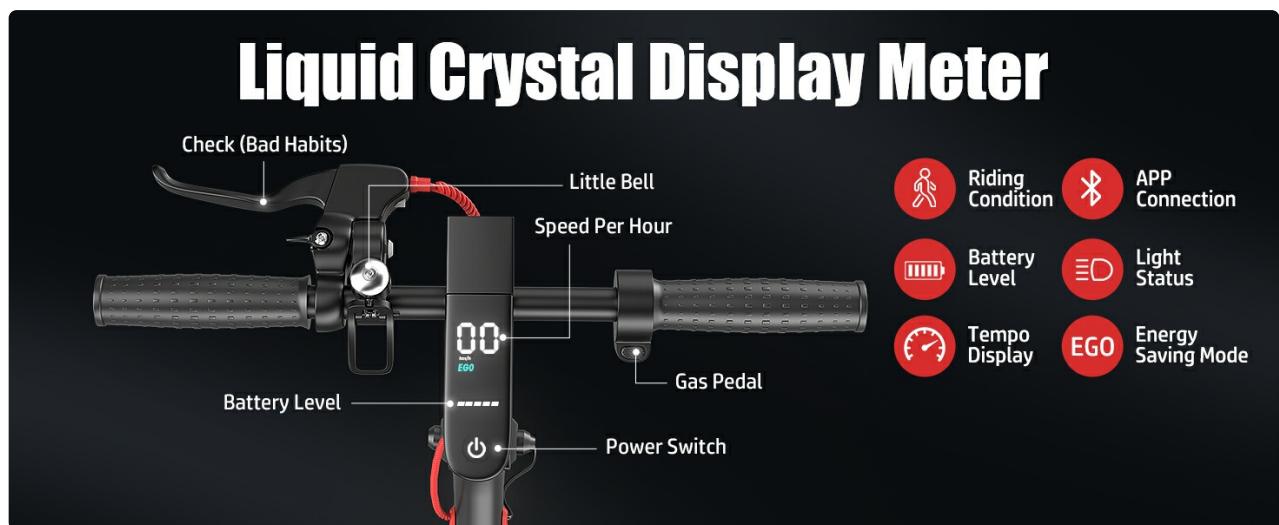


Image: Detailed view of the Liquid Crystal Display Meter and handlebar controls.

- **Speed Per Hour:** Displays current riding speed.
- **Battery Level:** Shows remaining battery charge.
- **Light Status:** Indicates if headlights are on/off.
- **Riding Condition:** May show current riding mode or status.
- **Tempo Display:** Potentially indicates motor output or power usage.
- **Energy Saving Mode:** Indicator for eco-friendly riding mode.

4. App Control

Enhance your riding experience by connecting your scooter to the dedicated mobile application via Bluetooth. The app allows for advanced control and monitoring:



Image: The mobile application interface for controlling the ASKGO electric scooter.

- **Automatic Switch:** Control power settings.
- **Smart Unlock:** Lock and unlock your scooter remotely.
- **Riding Tracks:** View your ride history and routes.
- **Travel Mode:** Select different riding modes (e.g., Eco, Sport).
- **Lighting Control:** Turn headlights on/off.
- **Bluetooth Connection:** Manage your scooter's connection.

5. Braking System

The scooter is equipped with a dual braking system (front and rear braking) for enhanced safety. Apply both brakes simultaneously for effective stopping. Practice braking in a safe, open area before riding in traffic.

MAINTENANCE

1. Tire Care

The ASKGO Electric Scooter features 8.5" honeycomb solid tires, which are designed to be maintenance-free and do not require inflation. This reduces the risk of punctures and eliminates the need for regular air pressure

checks.

8.5"High-elasticity honeycomb tires

Effective cushioning of road impacts, reducing wear and tear on tires and prolonging service life



Anti-Puncture



High Elasticity



Less Maintenance



Image: The 8.5" high-elasticity honeycomb tires, designed for durability and low maintenance.

Periodically inspect the tires for any signs of wear, cracks, or embedded debris. While solid, severe impacts can still cause damage.

2. Battery Care

Proper battery maintenance extends its lifespan:

- Charge the battery fully before first use.
- Avoid completely draining the battery before recharging.
- If storing the scooter for an extended period, charge the battery to about 50-70% and recharge every 1-2 months.
- Do not charge in extreme temperatures.
- Always use the original charging adapter provided.

3. Cleaning

Clean the scooter with a damp cloth. Do not use high-pressure water jets or corrosive cleaning agents. Avoid getting water into electrical components.

4. Storage

Store the scooter in a cool, dry place away from direct sunlight and extreme temperatures. When folded, it occupies minimal space.

TROUBLESHOOTING

This section addresses common issues you might encounter with your ASKGO Electric Scooter.

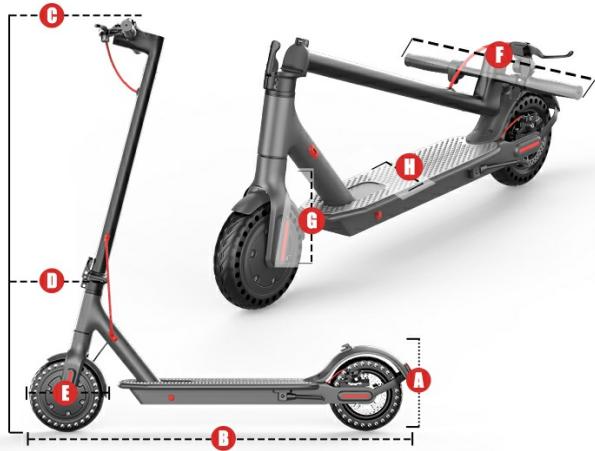
Problem	Possible Cause	Solution
Scooter does not turn on.	Low battery; Power button not pressed correctly; Loose connection.	Charge the battery; Press and hold the power button firmly; Check all visible connections.

Problem	Possible Cause	Solution
Motor not engaging.	Throttle issue; Low battery; Safety mode engaged.	Ensure scooter has initial momentum before pressing throttle; Charge battery; Restart scooter.
Brakes feel weak.	Brake cable adjustment needed; Worn brake pads.	Adjust brake cable tension; Contact support for brake pad replacement.
Reduced range or speed.	Low battery; Overload; Riding uphill; Cold weather.	Fully charge battery; Ensure rider weight is within limits; Performance may vary with conditions.
App connection issues.	Bluetooth off; App not updated; Scooter not discoverable.	Ensure Bluetooth is on; Update app; Restart scooter and phone.

For issues not listed here, please contact ASKGO customer support.

TECHNICAL SPECIFICATIONS

Feature	Specification
Model Name	HT-T4
Motor Power	350W
Max Speed	19 mph
Max Range	21 miles
Battery	36V 7.5AH Lithium Ion
Charging Time	Approx. 5 hours
Tire Size	8.5 inches
Tire Type	Solid (Honeycomb)
Weight Limit	265 lbs (120 kg)
Net Weight	24 lbs (10.9 kg)
Frame Material	Carbon Steel
Brake Style	Dual Braking (Front & Rear)
Suspension Type	Front Suspension
Recommended User Height	4.9 ft - 6 ft



A -- Rear Side Height	9.8 inch
B -- Lengths	43.3 inch
C -- High Degree	46 inch
D -- Folding Height	20 inch
E -- Tire Size	8.5 inch
F -- Handlebar Width	16.7 inch
G -- Shock-absorbing height	7.8 inch
H -- Pedal Width	5.7 inch

4.9 ft - 6 ft
Recommended Height **23.5 LBS**
Scooter Weight

MAX 265 LBS
Maximum Load

Image: Detailed dimensions of the ASKGO electric scooter.

WARRANTY AND SUPPORT

ASKGO provides a 1-year warranty for the electric scooter. We are committed to providing quality service and support for our products. If you have any questions, require assistance with troubleshooting, or need to inquire about returns or exchanges for different parts, please do not hesitate to contact our customer service team. Please refer to the contact information provided on the product packaging or the official ASKGO website for support details.

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