

Lexie B2 Plus

# Lexie B2 Plus Hearing Aids Powered by Bose: User Manual

Model: B2 Plus

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1. INTRODUCTION

This manual provides instructions for the Lexie B2 Plus OTC Hearing Aids Powered by Bose. These devices are designed to assist individuals with perceived mild to moderate hearing loss. The Lexie B2 Plus offers advanced sound technology, Bluetooth call capabilities, and app-controlled customization for an optimized hearing experience. This bundle also includes an additional travel case for convenience.



Image: The Lexie B2 Plus OTC Hearing Aids, including the product packaging, the main charging case with hearing aids, a separate travel charging case, and a USB-C to USB-A charging cable.

## 2. WHAT'S IN THE BOX

Your Lexie B2 Plus package includes the following components:

- 1 Pair Lexie B2 Plus OTC Hearing Aids Powered by Bose
- 1 Rechargeable Charging Case (main)
- 1 Lexie B2 Plus Rechargeable Carry Case (travel bundle)
- 1 USB-C to USB-A Charging Cable
- 1 Lexie Travel Bag
- 3 Pairs Open Domes (Sizes 1, 2, 3)
- 3 Pairs Closed Domes (Sizes 1, 2, 3)

- 1 Cleaning Brush with Magnet
- 1 Pack Wax Guards (8 per pack)
- 1 Wire Sizing Tool
- User Manual
- Quick Start Guide

## What's in the Box



Image: A detailed view of all items included in the Lexie B2 Plus package, such as the hearing aids, main charging case, various dome sizes, cleaning brush, wax guards, wire sizing tool, and documentation.

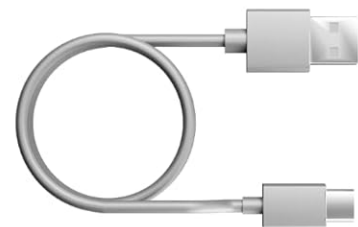
# What's in the Box



Rechargeable charging case



Lexie travel bag



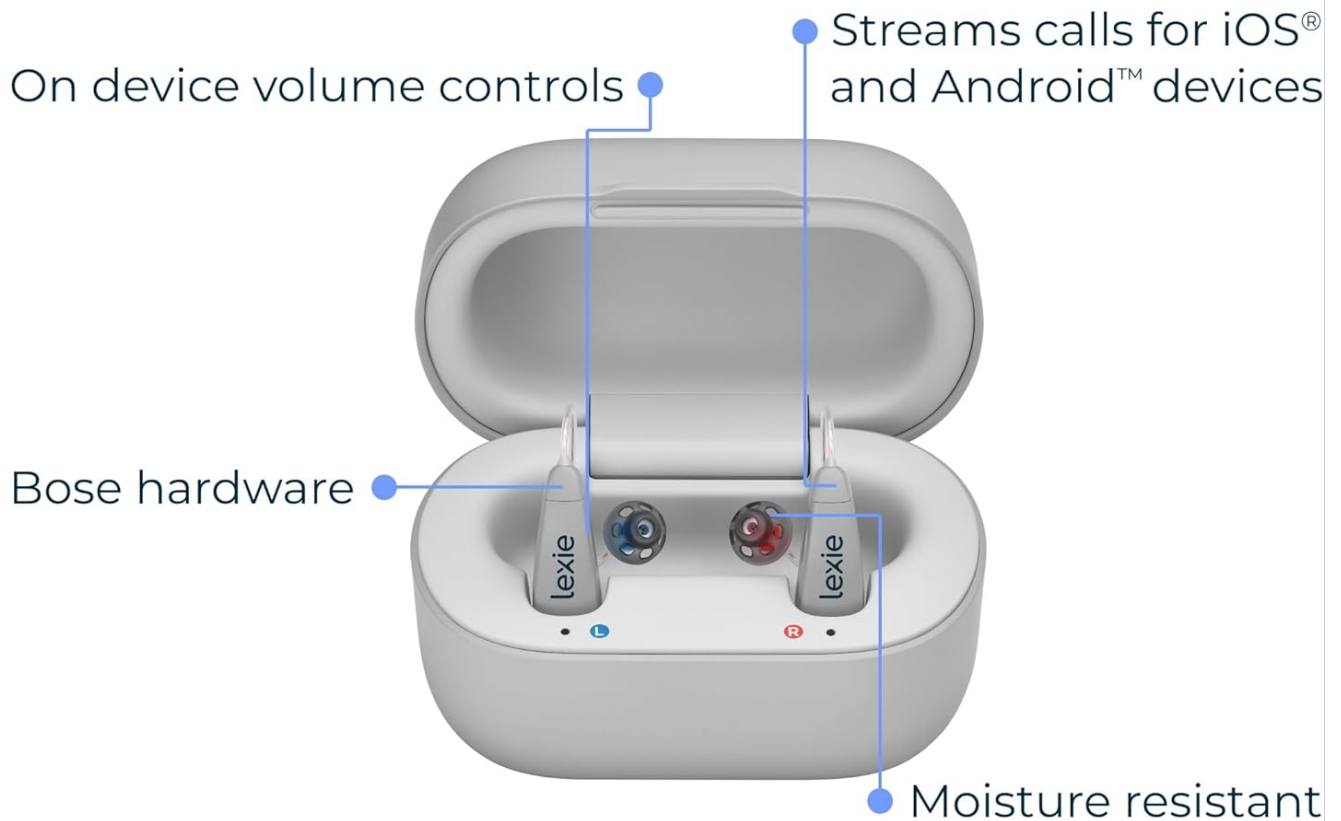
USB-C to USB-A cable

Image: The additional travel kit components, including the Lexie B2 Plus rechargeable carry case, the Lexie travel bag, and a USB-C to USB-A charging cable.

## 3. PRODUCT OVERVIEW

The Lexie B2 Plus hearing aids are designed for comfort and performance, integrating Bose sound technology for clear audio. They feature a discreet, behind-the-ear design.

# Lexie B2 Plus Features



- Up to 14 listening modes
- Rechargeable batteries plus charging case
- Noise & wind reduction and feedback cancellation

Image: A graphic highlighting key features of the Lexie B2 Plus, including on-device volume controls, Bose hardware integration, moisture resistance, and the ability to stream calls for iOS and Android devices.

## Key Features:

- **Bose Sound Technology:** Provides clear, natural sound.
- **Bluetooth Call Streaming:** Enables convenient phone calls from iOS or Android devices.
- **Rechargeable:** Hearing aids and charging cases are rechargeable.
- **Lexie App Control:** Personalize settings, monitor battery, and select hearing environments.
- **Customization:** Choose from 4 pre-set options or create up to 10 custom hearing environments.
- **Discreet Design:** Small, behind-the-ear form factor.
- **Moisture Resistant:** Designed for daily use.
- **Noise & Wind Reduction:** Enhances listening comfort in various environments.
- **Feedback Cancellation:** Reduces whistling sounds.
- **Travel Bundle:** Includes an additional rechargeable carry case and travel bag for extended use and portability.



## 4. SETUP

### 4.1 Initial Charging

Before first use, fully charge your Lexie B2 Plus hearing aids and both charging cases. Connect the USB-C cable to the charging case and a power source. The indicator lights on the case will show charging status.



Image: The Lexie B2 Plus hearing aids placed inside their main rechargeable charging case, indicating they are ready for charging or storage.

### 4.2 Downloading the Lexie App

The Lexie app is essential for customizing and controlling your hearing aids. Download the Lexie app from the App Store (iOS) or Google Play Store (Android) on your smartphone.

### 4.3 Pairing with the Lexie App

1. Ensure your hearing aids are charged and out of the charging case.
2. Open the Lexie app on your smartphone.
3. Follow the on-screen instructions to pair your hearing aids. This typically involves turning them on and allowing the app to detect them via Bluetooth.
4. The app will guide you through an initial hearing test and personalization process to optimize settings for your specific hearing needs.

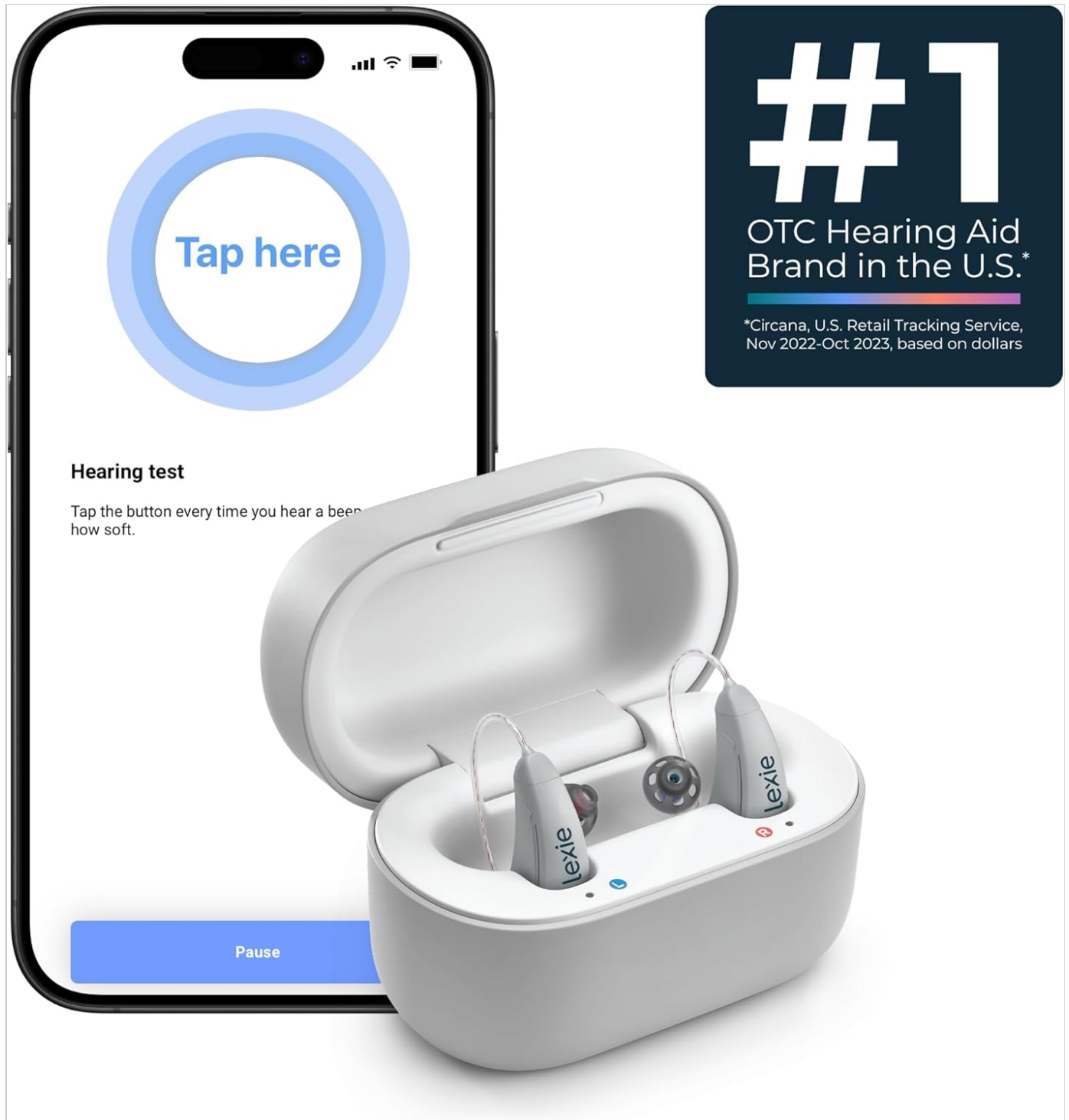


Image: A smartphone displaying the Lexie app's hearing test interface, with the prompt "Tap here," positioned alongside the Lexie B2 Plus hearing aids in their charging case.

### 4.4 Fitting the Hearing Aids

- Select the appropriate dome size (open or closed) that provides a comfortable and secure fit in your ear canal.

Experiment with the included sizes.

- Place the hearing aid behind your ear, then gently insert the dome into your ear canal.
- Use the wire sizing tool if necessary to ensure the wire fits comfortably over your ear.

## 5. OPERATING YOUR LEXIE B2 PLUS HEARING AIDS

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### 5.1 Power On/Off

To power on, remove the hearing aids from the charging case. To power off, place them back into the charging case or press and hold the button on each hearing aid for a few seconds.

### 5.2 Adjusting Settings via Lexie App

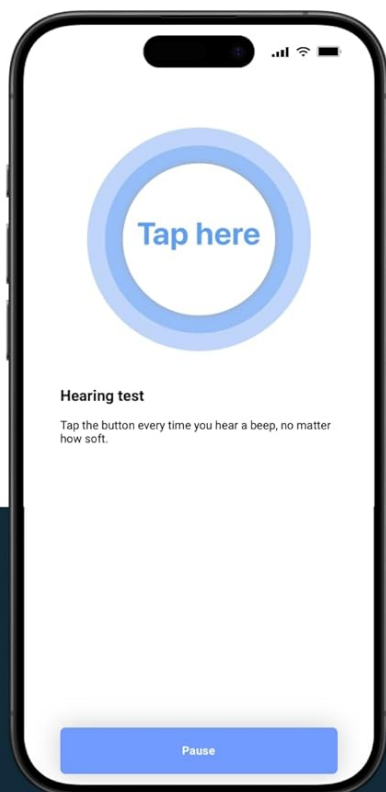
The Lexie app provides comprehensive control over your hearing aids:

- **Volume Control:** Adjust the overall volume.
- **Treble & Bass:** Fine-tune the sound profile to make voices brighter or richer.
- **Environment Settings:** Select from pre-set environments (e.g., "Noisy Indoor," "Outdoors," "Music," "Everyday") or create up to 10 personalized settings.
- **Directionality:** Adjust focus for specific sound sources.

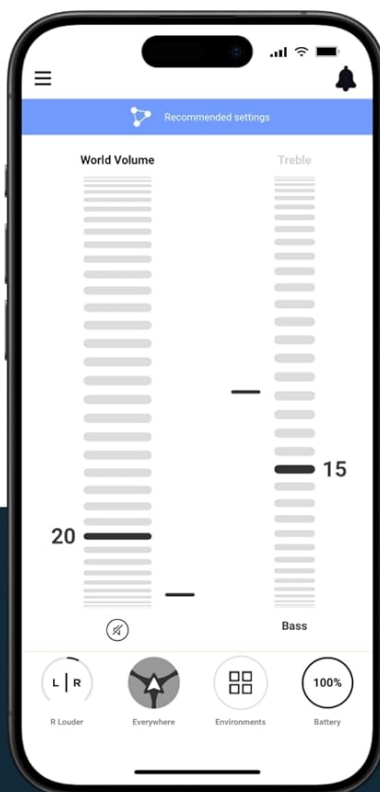




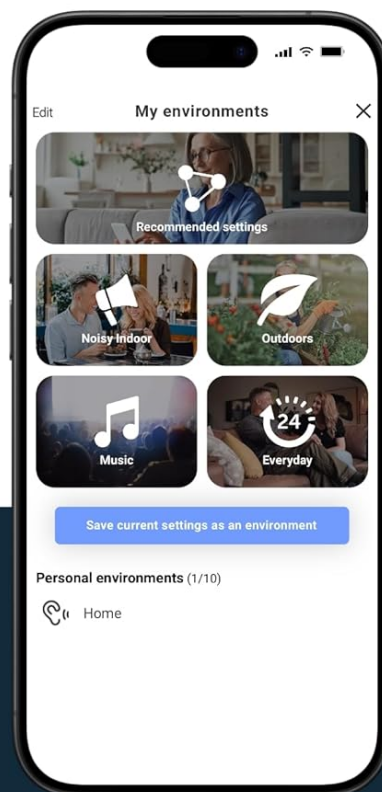
### In-App Hearing Test



### World Volume, Treble & Bass, and Directionality Adjustments



### Environment Settings



**POWERED BY  
BOSE**

Image: A visual representation of the Lexie app's interface, demonstrating the in-app hearing test, detailed adjustments for world volume, treble, and bass, and the selection screen for various environment settings.

## 5.3 Bluetooth Call Functionality

Your Lexie B2 Plus hearing aids support Bluetooth streaming for phone calls from your iOS or Android device. Ensure your hearing aids are paired with your phone's Bluetooth settings. When a call comes in, the audio will stream directly to your hearing aids.

*Note: While music and media streaming is technically possible, the primary optimization is for phone calls, and media streaming quality may not be optimal.*

## 6. CHARGING AND BATTERY LIFE

### 6.1 Main Charging Case

- A 3-hour charge of the case provides up to 18 hours of hearing aid use.
- The case itself holds an additional full charge for your hearing aids, allowing for on-the-go recharging without a power outlet.

## 6.2 Travel Carry Case

The included Lexie B2 Plus Rechargeable Carry Case provides an additional power source for your hearing aids, extending their use when away from home. Charge it using the provided USB-C cable.



Image: The Lexie travel bag and an empty Lexie B2 Plus charging case, illustrating the portability and additional charging option provided by the travel bundle.

## 7. MAINTENANCE

### 7.1 Daily Cleaning

- Use the provided cleaning brush to gently remove any earwax or debris from the domes and hearing aid body.
- Wipe the hearing aids with a soft, dry cloth. Avoid using water or cleaning solutions directly on the devices.

### 7.2 Replacing Wax Guards

Regularly check and replace the wax guards to prevent earwax buildup from affecting sound quality. Use the wax guard tool to remove the old guard and insert a new one.

### 7.3 Storage

When not in use, store your hearing aids in their charging case to keep them protected and charged.

## 8. TROUBLESHOOTING

Problem	Possible Cause	Solution
No sound or weak sound	Low battery, blocked dome/wax guard, incorrect volume setting.	Charge hearing aids, clean/replace dome/wax guard, adjust volume via app.
Whistling/Feedback	Improper fit, earwax buildup, hearing aid too close to an object.	Re-insert hearing aid for a snug fit, clean ear canal, move away from objects.
Difficulty pairing with app	Bluetooth off, hearing aids not in pairing mode, app issue.	Ensure Bluetooth is on, restart hearing aids, restart app, try pairing again.
Short battery life	Hearing aids not fully charged, old battery.	Ensure full charge, contact Lexie support if issue persists.

If you encounter issues not listed here or if solutions do not resolve the problem, please refer to the "Warranty & Support" section for assistance.

## 9. SPECIFICATIONS

- **Model:** Lexie B2 Plus
- **Technology:** Powered by Bose
- **Intended Use:** Perceived mild to moderate hearing loss in adults
- **Connectivity:** Bluetooth (for calls on iOS/Android)
- **Battery Type:** Rechargeable
- **Battery Life (Hearing Aids):** Up to 18 hours per charge (with case providing additional charge)
- **Charging Time (Case):** Approximately 3 hours for 18 hours of hearing aid use
- **Design:** Behind-the-ear (BTE)
- **Features:** App control, customizable sound environments, noise & wind reduction, feedback cancellation, treble/bass adjustment, moisture resistant.

## 10. WARRANTY & SUPPORT

### 10.1 Warranty Information

The Lexie B2 Plus hearing aids come with a 1-year warranty. Please refer to the official Lexie website or your purchase documentation for full warranty terms and conditions.

### 10.2 Customer Support

Lexie offers on-demand support from Lexie Experts. You can access assistance via video or voice call through the Lexie app. A 30-day risk-free trial is also available.  
For further assistance, visit the Lexie website or contact customer service directly.

## 11. IMPORTANT SAFETY INFORMATION

Lexie B2 Plus OTC Hearing Aids are intended for adults (18 years or older) with perceived mild to moderate hearing loss. They are not intended for severe hearing loss or for children.  
Consult a medical professional if you experience any of the following:

- Pain or discomfort in the ear.
- Drainage from the ear.
- Sudden or rapidly worsening hearing loss.
- Dizziness or vertigo.
- Unilateral hearing loss (hearing loss in only one ear).

Always follow the instructions in this manual and the Quick Start Guide. Keep out of reach of children and pets. Do not expose to extreme temperatures or moisture beyond its resistance rating.

