

[Manuals.plus](#) /

› [TMEZON](#) /

› TMEZON MZ-M790/EU 2-Wire Touchscreen Video Intercom Monitor User Manual

TMEZON MZ-M790

TMEZON MZ-M790/EU 2-Wire Touchscreen Video Intercom Monitor User Manual

Model: MZ-M790

1. PRODUCT OVERVIEW

The TMEZON MZ-M790/EU is an advanced 2-wire touchscreen video intercom monitor designed for home and office security and communication. This high-definition monitor provides clear visual and audio communication with visitors at your door, enhancing convenience and safety. Its intuitive touchscreen interface allows for easy operation and control of various intercom functions.



Image 1.1: The TMEZON MZ-M790/EU monitor, showcasing its sleek design and a vibrant display.

2. SAFETY INFORMATION

Please read all safety instructions carefully before installation and operation to prevent damage or injury.

- Ensure power is disconnected before any installation or maintenance.
- Do not expose the monitor to water, moisture, or extreme temperatures.
- Avoid placing the device near heat sources or in direct sunlight.
- Only use the power adapter supplied or recommended by the manufacturer.
- Do not attempt to open or repair the device yourself. Refer all servicing to qualified personnel.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- TMEZON MZ-M790/EU Monitor (1 unit)
- Mounting Bracket (1 unit)
- Connection Cables (set)
- Power Adapter (1 unit)
- User Manual (this document)
- Screws and Wall Plugs (set)

4. SETUP

This section outlines the general steps for installing your TMEZON MZ-M790/EU monitor. For detailed wiring diagrams, please refer to the separate installation guide or consult a professional electrician.

1. **Preparation:** Choose a suitable indoor location for the monitor, away from direct sunlight, heat sources, and moisture. Ensure the wall can support the monitor's weight.
2. **Mounting:** Secure the mounting bracket to the wall using the provided screws and wall plugs. Ensure it is level and firmly attached.
3. **Wiring (2-Wire System):** Connect the 2-wire bus cable from your outdoor station or distribution box to the designated terminals on the monitor. Pay close attention to polarity if indicated. Connect the power adapter to the monitor and a suitable power outlet.
4. **Monitor Attachment:** Carefully attach the monitor to the mounted bracket, ensuring all cables are neatly tucked away and not pinched.
5. **Initial Power-On:** Once all connections are secure, connect the power adapter to the mains supply. The monitor should power on and display the initial setup screen.

5. OPERATING INSTRUCTIONS

The MZ-M790/EU monitor features a user-friendly touchscreen interface. Below are basic operating functions:

- **Answering Calls:** When a visitor presses the call button on the outdoor station, the monitor will ring and display the visitor's image. Tap the "Answer" icon on the screen to establish two-way communication.
- **Unlocking Door:** During a call or while viewing the outdoor station, tap the "Unlock" icon to remotely open the connected door lock.
- **Monitoring:** Tap the "Monitor" icon to view the live feed from the outdoor station at any time, even without an incoming call.
- **Settings:** Access the settings menu by tapping the "Settings" icon. Here you can adjust volume, ringtones, display brightness, time, date, and network settings.
- **Intercom Function:** If multiple indoor monitors are installed, use the "Intercom" function to communicate between different monitors within the system.

6. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your TMEZON monitor.

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the screen and exterior. For stubborn marks, slightly dampen the cloth with water. Do not use abrasive cleaners, solvents, or aerosol sprays.
- **Dust Removal:** Regularly dust the monitor to prevent accumulation, especially around ventilation openings.
- **Avoid Liquids:** Never spray liquids directly onto the monitor or allow them to drip into openings.

7. TROUBLESHOOTING

If you encounter issues with your TMEZON MZ-M790/EU monitor, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
---------	----------------	----------

Problem	Possible Cause	Solution
Monitor does not power on.	No power supply; loose connection.	Check if the power adapter is securely plugged into the monitor and the wall outlet. Verify the outlet has power.
No image from outdoor station.	Wiring issue; outdoor station malfunction.	Check the 2-wire connection between the monitor and the outdoor station. Ensure the outdoor station is powered and functioning.
No audio during call.	Volume too low; wiring issue.	Adjust the volume settings on the monitor. Verify audio wiring connections.
Door unlock not working.	Wiring issue; lock malfunction.	Check the wiring to the electric lock. Ensure the lock itself is functional.

If the problem persists after trying these solutions, please contact TMEZON customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	TMEZON
Model Number	MZ-M790
Item Code	MZ-M790
Power Type	AC/DC
Included Components	Monitor
ASIN	B0DXTHYX1H
First Available Date	February 20, 2025

9. WARRANTY AND SUPPORT

TMEZON products come with a standard manufacturer's warranty. For specific warranty terms and conditions, please refer to the warranty card included with your product or visit the official TMEZON website.

For technical support, troubleshooting assistance, or spare parts, please contact TMEZON customer service through their official channels. When contacting support, please have your product model number (MZ-M790) and ASIN (B0DXTHYX1H) ready.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question