

Alizen forMR24

Alizen Replacement Remote Control User Manual

Compatible with LG Smart TVs (MR18-MR24 Series, 2018-2024 Models)

1. INTRODUCTION

This manual provides instructions for the Alizen Replacement Remote Control, designed for use with various LG Smart TV models from 2018 to 2024. This remote offers features such as voice control, pointer functionality, and quick access buttons for popular streaming services.





Image 1.1: The Alizen Replacement Remote Control, featuring a sleek black design with clearly labeled buttons for navigation, voice control, and quick app access.

1.1. Compatibility

This remote is compatible with the newest LG Magic Remote models from 2018 to 2024. It supports LG Smart TV series including OLED, NanoCell, QNED MiniLED, and 4K Ultra HD TVs. Specific compatible LG TV models include: ZX, WX, GX, CX, BX, W9, E9, C9, B9, NANO99, NANO97, NANO95, NANO91, NANO90, NANO86, NANO81, NANO80, SM99, SM95, SM90, SM86, SM81, UN85, UN81, UN80, UN74, UN73, UN71, UM80, UM75, UM73, UM71, UM6970 series.

Four shortcut keys
Make streaming easy and fun.



Image 1.2: Visual representation of compatible LG TV types, including OLED evo, QNED MiniLED, NanoCell, and 4K Ultra HD TVs, indicating broad compatibility across LG's 2018-2024 range.

Compatible with TV remotes from 2024-2018



Image 1.3: A comparison chart showing various compatible LG Magic Remote models (AN-MR24GA/GN, AN-MR23GA/GN, AN-MR22GA/GN, AN-MR21GA/GN, AN-MR20GA/GN, AN-MR19GA/GN, AN-MR18BA, AN-MR650A AKB75855501) and explicitly stating that older models like MR500 and MR600 are not supported.

2. SETUP

2.1. Battery Installation

The remote control requires two (2) AA batteries (not included) for operation.

1. Locate the battery compartment cover on the back of the remote control.
2. Slide the cover downwards or press the latch to open it.
3. Insert two AA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
4. Replace the battery compartment cover until it clicks securely into place.

2.2. Pairing the Remote Control with Your LG Smart TV

To enable full functionality, including pointer and voice control, the remote must be paired with your LG Smart TV.

1. Ensure your LG Smart TV is turned on.
2. Point the Alizen Replacement Remote Control towards your LG TV.
3. Press the **Wheel (OK)** button located in the center of the directional pad. The remote will attempt to register with the TV.
4. A pairing confirmation message should appear on your TV screen, indicating successful registration.

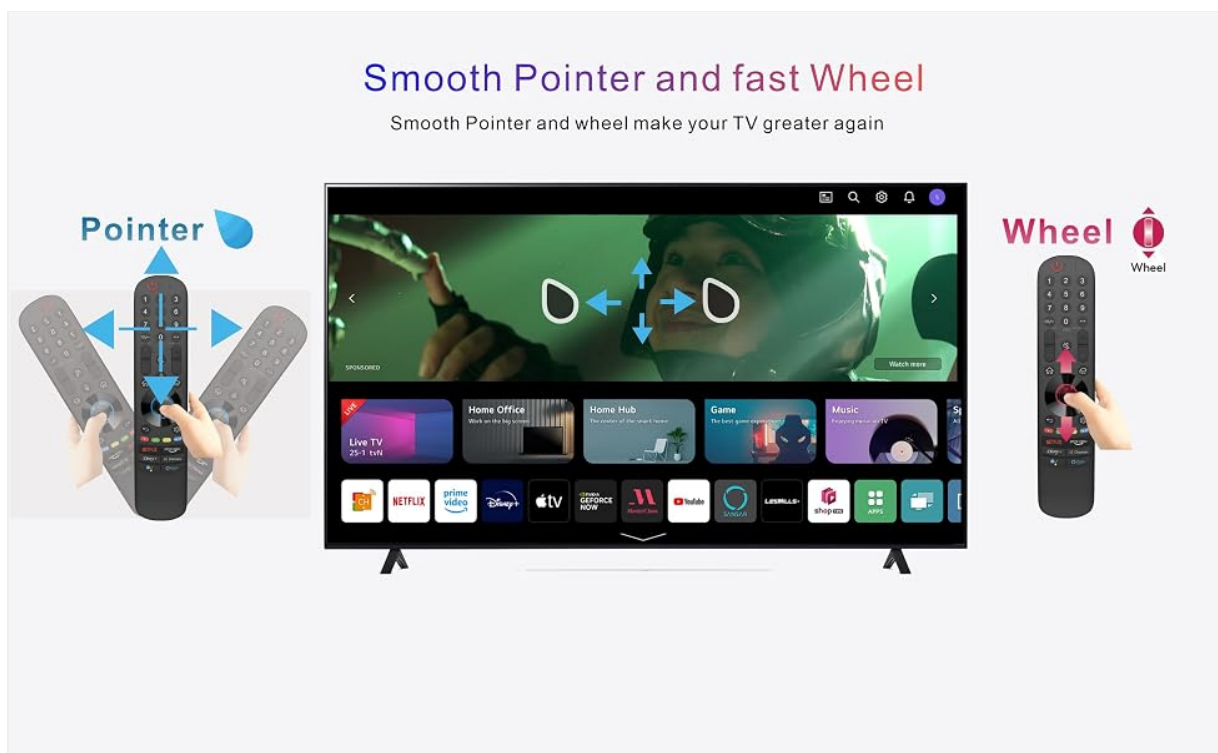


Image 2.1: Illustration demonstrating the pairing process, showing a hand pressing the Wheel (OK) button on the remote to initiate registration with the LG TV.

2.3. Re-pairing or Troubleshooting Pairing Issues

If the initial pairing fails or if you need to re-pair the remote:

1. Point the remote control towards the TV.
2. Press and hold the **Home** button and the **Back** button simultaneously for more than 5 seconds. This action will disconnect the current pairing.
3. After disconnecting, press the **Wheel (OK)** button to re-register the remote.

3. OPERATING THE REMOTE CONTROL

3.1. Basic Navigation

- **Power Button:** Turns the TV on or off.
- **Number Buttons (0-9):** Directly select channels.
- **Volume Up/Down:** Adjusts the TV volume.
- **Channel Up/Down:** Changes TV channels.
- **Directional Pad (Up/Down/Left/Right):** Navigates menus and selections.
- **Wheel (OK) Button:** Confirms selections and activates the pointer function.
- **Back Button:** Returns to the previous screen or menu.
- **Home Button:** Accesses the LG Smart TV Home screen.

3.2. Voice Control Function

The remote supports both LG Voice Control and Alexa Voice Search functions, allowing you to control your TV and search for content using voice commands.

1. Press and hold the **Microphone** button on the remote control.
2. Speak your command clearly into the remote. For example, say "Open YouTube" or "Alexa, play some music?"
3. Release the Microphone button when finished.



Image 3.1: Depiction of the remote's voice control feature, illustrating how to activate LG Voice Control and Alexa Voice

Control by pressing the microphone button and speaking commands.

3.3. Pointer Function

The pointer function allows for intuitive navigation by moving a cursor on the TV screen, similar to a computer mouse.

1. Once the remote is paired, simply move the remote in the air to activate the pointer on the TV screen.
2. Move the remote to guide the pointer to your desired selection.
3. Press the **Wheel (OK)** button to select an item.



Image 3.2: An illustration demonstrating the use of the pointer function by moving the remote and the wheel function for scrolling, enhancing navigation on the LG Smart TV interface.

3.4. One-Click Shortcut Keys

The remote includes dedicated buttons for quick access to popular streaming applications:

- **Netflix:** Launches the Netflix application.
- **Prime Video:** Launches the Amazon Prime Video application.
- **Disney+:** Launches the Disney+ application.
- **LG Channels:** Accesses LG's free streaming channels.

Two Voice Control Choices

Do more on your TV with
just your voice



Image 3.3: A visual showing the four dedicated shortcut keys on the remote for direct access to Netflix, Prime Video, Disney+, and LG Channels, simplifying streaming access.

4. MAINTENANCE

4.1. Cleaning

To maintain the remote control's appearance and functionality, clean it regularly with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials, as these can damage the surface or internal components.

4.2. Battery Replacement

When the remote control's performance degrades (e.g., unresponsive buttons, weak pointer), it is time to replace the batteries. Follow the battery installation steps in Section 2.1 to replace the two AA batteries.

5. TROUBLESHOOTING

If you encounter issues with your Alizen Replacement Remote Control, refer to the following common solutions:

- **Remote Not Responding:**

- Check if the batteries are correctly inserted and have sufficient charge. Replace them if necessary.
- Ensure there are no obstructions between the remote and the TV.

- **Pairing Failure:**

- If the remote does not pair successfully, try the re-pairing procedure described in Section 2.3: hold the **Home** and **Back** buttons for 5 seconds, then press the **Wheel (OK)** button.
- Ensure your TV is an LG Smart TV model from 2018-2024 and is compatible with Magic Remotes.

- **Voice Control Not Working:**

- Confirm the remote is properly paired with the TV. Voice functionality requires a successful pairing.

- Ensure you are pressing and holding the **Microphone** button while speaking.
- Check your TV's network connection, as voice search often requires internet access.
- **Pointer Not Appearing or Unresponsive:**
 - Ensure the remote is properly paired.
 - Move the remote gently to activate the pointer.
 - If the pointer is erratic, try re-pairing the remote.

6. SPECIFICATIONS

Feature	Detail
Product Dimensions	2 x 1 x 6 inches
Item Weight	3.52 ounces
Item Model Number	forMR24
Batteries Required	2 AAA batteries (not included)
Special Features	Universal, Voice Search, Google Search, Alexa Voice Search, Pointer Function
Color	Black
Compatible Devices	LG OLED evo, OLED, QNED, Mini-LED, Signature, Lifestyle, Objet Collection, Flex, LG TVs made in 2024-2018

7. WARRANTY AND SUPPORT

Alizen provides one year of worry-free service for this replacement remote control. For any issues or further assistance, please refer to the seller's contact information on the product's purchase page or your order details.