

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

> [VIVO](#) /

> [VIVO MOUNT-E-FD75C-S Electric Flip Down and Swivel Ceiling TV Mount User Manual](#)

VIVO MOUNT-E-FD75C-S

VIVO MOUNT-E-FD75C-S Electric Flip Down and Swivel Ceiling TV Mount User Manual

Model: MOUNT-E-FD75C-S

INTRODUCTION

This manual provides comprehensive instructions for the safe installation, operation, and maintenance of your VIVO MOUNT-E-FD75C-S Electric Flip Down and Swivel Ceiling TV Mount. Please read all instructions carefully before assembly and use. Retain this manual for future reference.

Your browser does not support the video tag.

Video: MOUNT-E-FD75C-S Feature Overview

This video highlights the key features and functionality of the VIVO Electric Flip Down and Swivel Ceiling TV Mount, including its motorized movement and control options.

SAFETY INFORMATION

WARNING:

- Do not install into drywall alone. The mount must be secured into wood studs, solid wood, concrete, or brick walls only.
- Ensure the ceiling structure can safely support the combined weight of the mount and your television.
- For TVs over 65 inches, ensure VESA holes are centered for adequate clearance from the ceiling.
- Always follow the provided drilling and hardware requirements for your specific installation surface.
- Keep children and pets away from the mount during operation.
- Do not attempt to modify the mount.

PACKAGE CONTENTS

Verify that all components are present and undamaged. If any parts are missing or defective, contact VIVO customer support.

- Electric Flip Down and Swivel Ceiling TV Mount (Main Unit)
- RF Remote Control
- Mounting Extensions

- Bracket Rails
- VESA Brackets
- Power Adapter
- Cable Clips
- Hardware Kit (screws, washers, anchors, etc.)
- Installation Template

SETUP AND INSTALLATION

Proper installation is crucial for the safety and functionality of your TV mount. Refer to the detailed video guide for visual assistance.

Your browser does not support the video tag.

Video: MOUNT-E-FD75C-S Assembly Guide

This video provides a step-by-step visual guide for assembling and installing your VIVO Electric Flip Down and Swivel Ceiling TV Mount. It covers attaching components, mounting to the ceiling, and securing the TV.

Step 1: Attach Mounting Extensions to Mount

Secure the mounting extensions to the main mount unit using the provided screws. Ensure they are firmly attached.



Image: Attaching Mounting Extensions

A person is shown attaching the mounting extensions to the main body of the VIVO MOUNT-E-FD75C-S electric ceiling TV mount using screws and an Allen wrench.

Step 2: Plug Power Adapter into Mount and Power Source

Connect the power adapter to the back of the mount and then plug it into a suitable power source. This is for initial setup and testing.



Image: Connecting Power

A hand plugs the power adapter into the back of the VIVO MOUNT-E-FD75C-S mount and then into a wall outlet.

Step 3: Unfold Mount using Remote and Unplug

Use the RF remote control to fully unfold the mount. Once unfolded, unplug the power adapter from the mount. This prepares the mount for ceiling installation.



Image: Unfolding the Mount

A hand uses the remote control to unfold the VIVO MOUNT-E-FD75C-S mount. The mount is shown in its fully extended position.

Step 4: Mark and Drill Mounting Holes

Position the provided template on the ceiling where you intend to install the mount. Mark the mounting holes. Drill pilot holes according to the manual's specifications. Insert screws into the mounting holes, ensuring they align with the keyhole slots of the mount extensions. **DO NOT INSTALL INTO DRYWALL ALONE.**



Image: Marking and Drilling

A person uses a template to mark drilling locations on a ceiling and then drills pilot holes. A warning about not installing into drywall alone is visible.

Step 5: Fit Mount Assembly and Secure

Carefully fit the mount assembly through the keyhole slots on the ceiling. Turn the assembly until it is fully supported by the inserted screws. Secure the remaining screws to firmly attach the mount to the ceiling.



Image: Securing Mount to Ceiling

A person is shown fitting the VIVO MOUNT-E-FD75C-S mount onto the pre-installed screws in the ceiling and then tightening them.

Step 6: Attach Bracket Rails to Center Plate

Attach the bracket rails to the center plate of the VESA assembly. Loosen the top two screws and remove the bottom two screws as indicated in the manual.



Image: Assembling Bracket Rails

A person is assembling the bracket rails to the center plate of the VESA assembly, loosening and removing specific screws.

Step 7: Slide VESA Brackets onto Bracket Rails

Slide the VESA brackets onto the bracket rails. Attach the screws onto the bracket rails to secure them in place.



Image: Attaching VESA Brackets

The VESA brackets are being slid onto the bracket rails and secured with screws.

Step 8: Attach VESA Assembly to TV

Carefully attach the assembled VESA bracket system to the back of your television. Insert the set screws into the VESA bracket to secure the TV.



Image: Securing VESA to TV

The VESA bracket assembly is being attached to the back of a television, with screws being inserted to secure it.

Step 9: Place TV Assembly onto Mount

With assistance, carefully lift the TV assembly and place it onto the ceiling mount. Tighten the loosened top screws and reinsert the previously removed bottom screws to secure the TV to the mount.



Image: Mounting TV to Ceiling Mount

The television with the VESA assembly is being lifted and attached to the ceiling mount, with screws being tightened to secure it.

Step 10: Cable Management

Remove the adhesive backing from the cable clips and place them where desired on the mount to manage and conceal cables, ensuring they do not interfere with the mount's movement.

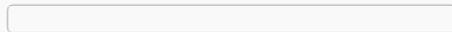


Image: Cable Management

A person is attaching cable clips to the VIVO MOUNT-E-FD75C-S mount to organize and secure the power and video cables.

Step 11: Plug Mount into Power Source

Plug the mount's power adapter into a power source to enable its motorized functions.



Image: Final Power Connection

The power adapter is plugged into the VIVO MOUNT-E-FD75C-S mount and then into a wall outlet, completing the power connection.

OPERATING INSTRUCTIONS

Your VIVO MOUNT-E-FD75C-S mount offers versatile control options:

- **RF Remote Control:** Use the included RF remote for height adjustment and +90° to -90° swivel. It features 2

memory settings for convenience.

- **Mobile App Control:** Download the Tuya mobile app from the App Store or Google Play. Connect the mount to the app for easy height adjustment and voice control (via Amazon Alexa or Google Home). The app offers 3 memory settings.



Image: Remote and App Control

This image displays the physical RF remote control and a smartphone screen showing the Tuya app interface, highlighting the dual control options for the VIVO electric TV mount. Links to download the app are provided below.

Download the Tuya Smart App: [Google Play](#) | [App Store](#)

The mount also features manual 0° to -80° tilt and +3° to -3° screen leveling for fine adjustments.

MAINTENANCE

- Regularly check all screws and connections to ensure they remain tight.
- Clean the mount and TV with a soft, dry cloth. Avoid abrasive cleaners.
- Ensure cables are properly managed and do not snag during movement.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Mount does not move.	No power, remote battery low, or motor issue.	Check power connection, replace remote batteries, contact support if motor is unresponsive.
TV is not level.	Manual leveling adjustment needed.	Adjust the +3° to -3° screen leveling feature.
App control not working.	Mount not connected to app, Wi-Fi issue.	Ensure mount is paired with the Tuya app and your device has a stable internet connection.

SPECIFICATIONS

Feature	Detail
Brand	VIVO
Model Number	MOUNT-E-FD75C-S
Compatible Screen Sizes	37" to 70"
VESA Compatibility	200x100, 200x200, 300x200, 300x300, 400x200, 400x300, 400x400, 600x200, 600x300, 600x400mm
Weight Capacity	Up to 99 lbs
Movement Type	Electric Flip Down and Swivel
Swivel Range	+90° to -90°
Tilt Range	0° to -80° (manual)
Screen Leveling	+3° to -3° (manual)
Control Options	RF Remote, Tuya Mobile App, Amazon Alexa, Google Home
Material	Steel, Plastic
Color	Black
Product Dimensions	21.9 x 16.3 x 26.8 inches
Item Weight	28.5 pounds

WARRANTY AND SUPPORT

VIVO products are backed by a manufacturer's warranty. For specific warranty details, product support, or to report missing/defective parts, please refer to the documentation included with your purchase or visit the official VIVO website. VIVO offers U.S.-based support and generous product protection.

