

CANDY TCA286TM5-S

Candy ProWash 500 TCA286TM5-S 8 KG Top Load Washing Machine User Manual

Model: TCA286TM5-S (31020205)

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Candy ProWash 500 TCA286TM5-S 8 KG Top Load Washing Machine. Please read these instructions carefully before using the appliance and keep them for future reference. Proper use and maintenance will ensure optimal performance and extend the lifespan of your washing machine.





Image 1.1: Front view of the Candy ProWash 500 TCA286TM5-S Top Load Washing Machine.

2. SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury to persons.

- Ensure the appliance is properly grounded.
- Do not allow children to play on or in the appliance.
- Keep flammable materials away from the washing machine.
- Do not wash items that have been previously cleaned in, washed with, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances.
- Unplug the appliance before cleaning or performing any maintenance.
- Do not operate the appliance if it is damaged or malfunctioning. Contact qualified service personnel.

3. SETUP AND INSTALLATION

3.1 Unpacking

Carefully remove all packaging materials. Check for any transport damage. Keep packaging materials out of reach of children.

3.2 Removing Transit Bolts

Before operating the washing machine, it is crucial to remove all transit bolts located at the rear of the appliance. Failure to do so will cause severe vibration and damage during operation. Refer to the diagram in your printed manual for exact locations.

3.3 Positioning and Leveling

Place the washing machine on a firm, level floor. Adjust the leveling feet to ensure the appliance is stable and balanced. This prevents excessive vibration and noise during operation.



Consulta el dibujo técnico para más información

Image 3.1: Dimensions of the washing machine (Height: 86 cm, Width: 41 cm, Depth: 60 cm).

3.4 Water and Drainage Connection

Connect the water inlet hose to a cold water tap. Ensure connections are tight to prevent leaks. Position the drain hose correctly into a standpipe or sink, ensuring it is not kinked or obstructed.

3.5 Electrical Connection

Plug the appliance into a grounded electrical outlet. Ensure the voltage and frequency match the specifications on the rating plate of the washing machine.

4. OPERATING INSTRUCTIONS

4.1 Loading Laundry

Open the top lid using the Gentle Touch mechanism. Load laundry into the drum, ensuring not to overload the machine. The 8 KG capacity refers to dry laundry weight.



Smart Door Opening

Cargar y descargar tu colada será un proceso fácil y seguro.

Image 4.1: Gentle Touch opening for easy loading and unloading.

4.2 Adding Detergent and Softener

Add the appropriate amount of detergent to the dispenser. If using fabric softener, add it to the designated compartment.

Refer to detergent packaging for dosage recommendations.

4.3 Selecting a Program

Turn the program selection knob to choose the desired wash cycle. The digital display will show relevant information. You can also select additional options like spin speed or delayed start.



Ahorra tiempo en tus coladas

Un set completo de programas rápidos para satisfacer las necesidades diarias de lavado.

Image 4.2: Digital display and program selection for various wash cycles.

4.4 Starting a Cycle

Press the Start/Pause button to begin the selected wash cycle. The machine will automatically proceed through the wash, rinse, and spin phases.

4.5 Delayed Start

To delay the start of a wash cycle, select your program and then use the delay start function (up to 24 hours). This allows you to set the machine to finish at a convenient time.

5. PROGRAMS AND CYCLES

Your Candy ProWash 500 offers 17 standard cycles and additional options via the hOn App. Key cycles include:

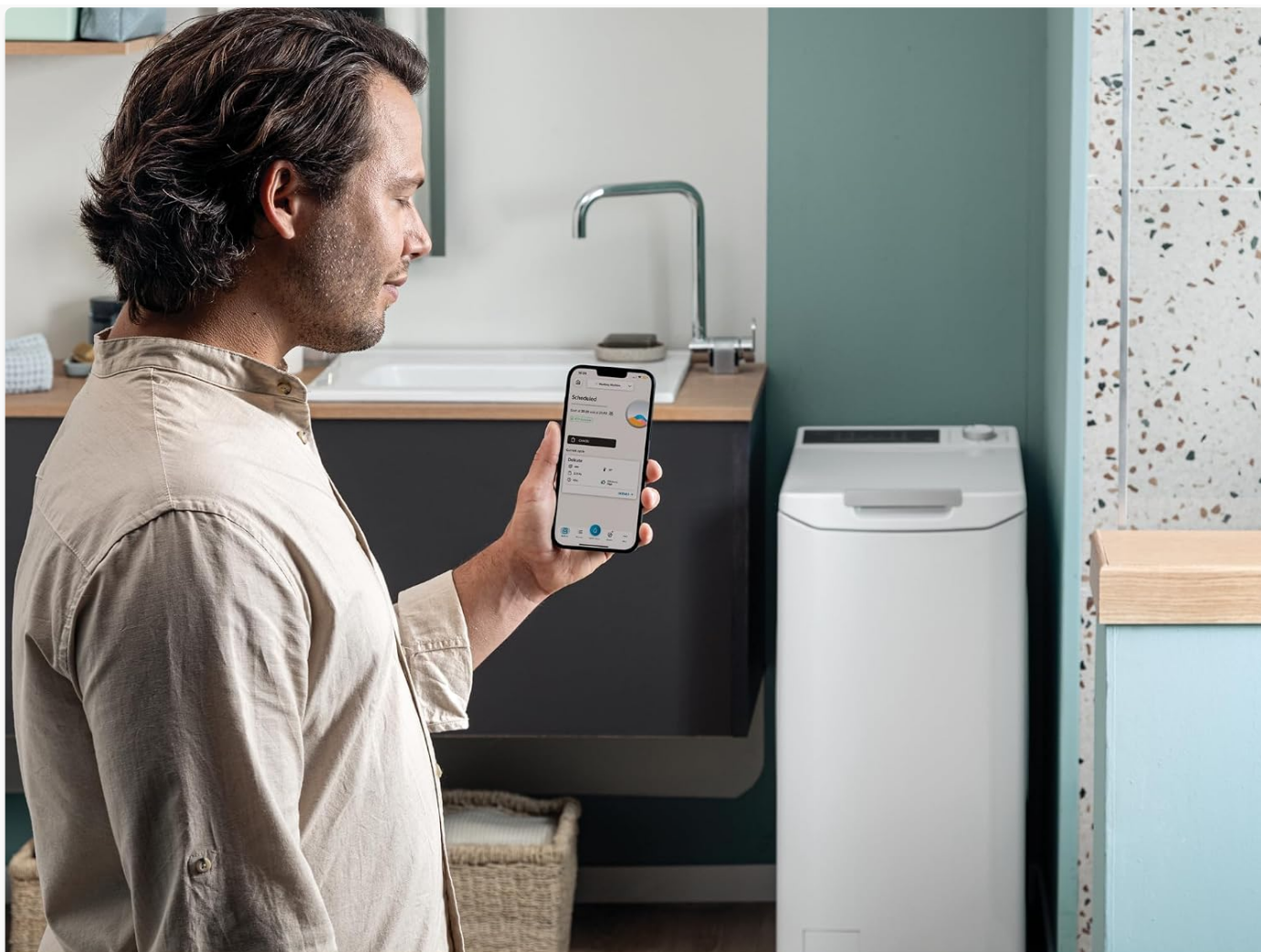
- **Quick Cycles:** 14, 30, 44, or 59 minutes for lightly soiled items.
- **Eco 40-60:** Energy-efficient program for cotton and mixed fabrics at 40-60°C.
- **Delicates 59':** Gentle wash for delicate garments.
- **Sport Plus 39':** Designed for sportswear.
- **Hygiene Plus 59':** For items requiring thorough sanitization.
- **Other Cycles:** Specific programs for cotton, synthetics, wool, rinse, spin, etc.

6. SMART FEATURES (Wi-Fi & hOn App)

The washing machine features Wi-Fi and Bluetooth connectivity, allowing you to control and monitor it remotely via the hOn App.

6.1 Connecting to the hOn App

1. Download the hOn App from your smartphone's app store.
2. Follow the in-app instructions to pair your washing machine with your device.
3. Ensure your home Wi-Fi network is active and the washing machine is within range.



Avanzada experiencia de usuario

Control a distancia y una amplia gama de programas de lavado, funciones, consejos y estadísticas de uso.

Image 6.1: Remote control and monitoring via the hOn App.

6.2 App Functions

Through the hOn App, you can:

- Access over 60 additional wash cycles.
- Monitor energy consumption.
- Receive notifications about cycle status.
- Get tips and advice for optimal washing.

7. MAINTENANCE AND CLEANING

Regular maintenance ensures the longevity and efficiency of your washing machine.

7.1 Cleaning the Detergent Dispenser

Periodically remove and clean the detergent dispenser drawer to prevent residue buildup. Rinse it under running water and reinsert.

7.2 Cleaning the Filter

The filter should be cleaned regularly to prevent blockages. Locate the filter cover at the bottom front of the machine, open it, and carefully remove the filter. Clean it under running water and replace securely.

7.3 Cleaning the Drum

Run a maintenance wash cycle (e.g., a hot wash with no laundry and a descaling agent) periodically to clean the drum and remove any odors or residue.

7.4 Exterior Cleaning

Wipe the exterior surfaces of the washing machine with a soft, damp cloth. Avoid abrasive cleaners or solvents.

8. TROUBLESHOOTING

Before contacting service, consult this section for common issues and their solutions.

Problem	Possible Cause	Solution
Machine does not start	Power cord unplugged, door not closed, program not selected, Start/Pause not pressed.	Check power, ensure door is latched, select program, press Start/Pause.
Excessive vibration/noise	Transit bolts not removed, machine not level, uneven load.	Remove transit bolts, adjust leveling feet, redistribute laundry.
Water leakage	Hoses loose, detergent dispenser overflowing, filter not secured.	Check hose connections, do not overfill dispenser, ensure filter is tight.
Poor washing results	Overloading, incorrect detergent dosage, wrong program.	Reduce load, adjust detergent, select appropriate program.

9. TECHNICAL SPECIFICATIONS

- **Model:** TCA286TM5-S (31020205)
- **Capacity:** 8 Kilograms
- **Maximum Spin Speed:** 1200 RPM
- **Dimensions (H x W x D):** 86 cm x 41 cm x 60 cm
- **Weight:** 58 Kilograms
- **Noise Level (Spin):** 77 Decibels
- **Energy Efficiency Class:** A
- **Motor Type:** Inverter
- **Drum Material:** Stainless Steel
- **Control Type:** Digital Touch

- **Number of Programs:** 17 standard cycles (plus 60+ via hOn App)
- **Connectivity:** Wi-Fi + Bluetooth (hOn App compatible)
- **Voltage:** 230 Volts
- **Included Components:** Top load washing machine, User Manual



**Motor
inverter**



**Máxima
eficiencia**



Conectividad



Image 9.1: Key features including Inverter Motor, Class A Efficiency, and hOn Connectivity.



Speed-Drive
Inverter

Motor inverter de larga duración

Reduce significativamente las vibraciones, logrando un funcionamiento rápido, eficiente y duradero.

Image 9.2: Inverter motor for powerful, quiet, and durable operation.

10. WARRANTY AND SUPPORT

Your Candy ProWash 500 TCA286TM5-S washing machine comes with a **3-year product warranty**. Please retain your proof of purchase for warranty claims.

For technical assistance, spare parts, or further information, please refer to the contact details provided in the separate warranty card or visit the official Candy website. When contacting support, please have your model number (TCA286TM5-S) and serial number ready.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question