Incase LXM-00001

Incase Ergonomic Keyboard User Manual

Model: LXM-00001

INTRODUCTION

The Incase Ergonomic Keyboard, designed by Microsoft, is engineered to provide a comfortable and efficient typing experience. Its refined ergonomic design, featuring a split keyset and a layered palm rest, aims to reduce strain and promote a natural wrist posture during extended use. This manual provides comprehensive instructions for setting up, operating, and maintaining your keyboard.

Image: Top-down view of the Incase Ergonomic Keyboard, highlighting its ergonomic split design and integrated palm rest.

SETUP

Follow these steps to set up your Incase Ergonomic Keyboard:

1. **Unpack the Keyboard:** Carefully remove the keyboard from its packaging.

2. **Connect to Your Device:** The Incase Ergonomic Keyboard uses a wired USB-A connection. Locate an available USB-A port on your computer (laptop, PC, or desktop).

3. **Insert USB Connector:** Plug the USB-A connector from the keyboard firmly into the USB-A port on your computer.

4. **Driver Installation (Automatic):** Your operating system (Windows or macOS) should automatically detect and install the necessary drivers. This process typically takes a few moments.

5. **Verify Connection:** Once drivers are installed, the keyboard should be ready for use. Test by typing in a text editor or browser.

Image: The Incase Ergonomic Keyboard showing its wired USB-A connection, ready to be plugged into a computer.

OPERATING INSTRUCTIONS

The Incase Ergonomic Keyboard is designed for intuitive use with enhanced features for productivity.

Ergonomic Design Benefits

The split keyset and curved shape are designed to align your wrists and forearms in a more natural, relaxed position, reducing pronation and promoting comfort during long typing sessions. The integrated layered palm rest provides cushioned support for your wrists.

Image: A diagram illustrating the ergonomic design, layered palm rest, and built-in shortcut keys of the Incase Ergonomic Keyboard.

Shortcut Keys

The keyboard includes dedicated function keys for quick access to common tasks and applications. These keys are pre-programmed for convenience.

- **Microsoft 365 Key:** Quickly launch Microsoft 365 applications.
- **Emoji Key:** Access the emoji panel for quick emoji input.
- **Search Key:** Open your system's search function.
- **Media Controls:** Play/pause, volume up/down, and mute buttons for audio and video playback.
- **Other Quick-Use Keys:** Additional keys for common functions to enhance productivity.

Integrated Number Pad

The full-sized integrated number pad on the right side of the keyboard allows for efficient data entry and calculations.

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MAINTENANCE

Proper care will extend the life of your Incase Ergonomic Keyboard.

- **Cleaning the Surface:** Use a soft, lint-free cloth slightly dampened with water or a mild, non-abrasive cleaner to wipe down the keyboard surface and palm rest. Avoid excessive moisture.

- **Cleaning Between Keys:** Use compressed air to remove dust and debris from between the keys. For stubborn particles, a small brush can be used gently.

- **Avoid Harsh Chemicals:** Do not use alcohol, ammonia-based cleaners, or abrasive materials, as these can damage the keyboard's finish and key legends.

- **Storage:** When not in use for extended periods, store the keyboard in a clean, dry environment away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

If you encounter issues with your Incase Ergonomic Keyboard, refer to the following common solutions:

Problem	Solution
Keyboard is not responding.	- Ensure the USB-A cable is securely plugged into both the keyboard and the computer. - Try plugging the keyboard into a different USB-A port on your computer. - Restart your computer. - Check your computer's Device Manager (Windows) or System Information (macOS) to see if the keyboard is recognized.
Specific keys are not working.	- Clean around and under the affected keys using compressed air. - Ensure no software conflicts are present (e.g., remapping utilities). - Test the keyboard on another computer to determine if the issue is with the keyboard or the computer.
Shortcut keys are not functioning.	- Ensure your operating system is up to date. - Some shortcut keys may require specific software or drivers from Microsoft or Incase, though basic functionality is usually plug-and-play. - Check your system's keyboard settings for any disabled function key rows.

SPECIFICATIONS

Feature	Detail
Model Number	LXM-00001
Product Dimensions	19.2 x 10.3 x 2.39 inches (48.77 x 26.16 x 6.07 cm)
Item Weight	3.83 pounds (1.74 kg)
Connectivity Technology	Wired, USB-A

Feature	Detail
Keyboard Description	Membrane
Number of Keys	104
Color	Black
Material	Plastic
Compatible Devices	Laptop, PC, Desktop
Special Features	Shortcut Keys, Ergonomic, Layered Palm Rest for Wrist Support, Quick Use Keys
Country of Origin	China

Image: Technical drawing showing the dimensions of the Incase Ergonomic Keyboard: 19.2 inches in length, 10.3 inches in width, and 2.4 inches in height.

WARRANTY AND SUPPORT

The Incase Ergonomic Keyboard is backed by a **1-year limited warranty**. This warranty covers defects in materials and workmanship under normal use.
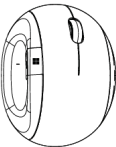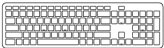
For warranty claims, technical support, or further assistance, please contact Incase customer service through their official website or the retailer where the product was purchased. Keep your proof of purchase for warranty validation.

Online Resources: For additional information, FAQs, and support, visit the official Incase website: www.incase.com

Related Documents - LXM-00001

	[Incase Sculpt Ergonomic Mouse Quick Start Guide](#) A concise guide to setting up and using your Incase Sculpt Ergonomic Mouse, including connection instructions and ergonomic tips.
	[Incase Bluetooth Keyboard Quick Start Guide](#) A quick start guide for the Incase Bluetooth Keyboard, detailing setup and pairing instructions.
	[Incase Wireless Desktop 850 Keyboard and Mouse Quick Start Guide](#) Get started quickly with your Incase Wireless Desktop 850 keyboard and mouse. This guide provides simple instructions for setup and usage.
	[Incase Wireless Desktop 900: Quick Start Guide for Wireless Keyboard and Mouse](#) Setup and connection guide for the Incase Wireless Desktop 900, featuring a wireless keyboard and mouse. Learn how to install batteries, connect the USB receiver, and start using your devices.
	[Incase Product Guide: Safety, Usage, and Regulatory Information](#) Comprehensive guide from Incase covering safety instructions, usage guidelines, battery safety, RF exposure, regulatory compliance, and troubleshooting for Incase electronic accessories.

Incase

[Incase Product Guide: Safety, Usage, and Regulatory Information](#)
Comprehensive guide to Incase products, covering safety instructions, proper usage, cleaning guidelines, and regulatory compliance information for various models. Includes details on RF exposure, battery safety, and disposal.