

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

› [PETKIT](#) /

› **PETKIT EVER SWEET MAX Cordless Cat Water Fountain User Manual**

PETKIT EVER SWEET MAX

PETKIT EVER SWEET MAX Cordless Cat Water Fountain User Manual

Model: EVER SWEET MAX | Brand: PETKIT

INTRODUCTION

Thank you for choosing the PETKIT EVER SWEET MAX Cordless Cat Water Fountain. This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your new pet water dispenser. Please read this manual thoroughly before use to ensure proper function and longevity of the product. This fountain is designed to provide fresh, filtered water for your pets with the convenience of a cordless design and smart app control.



Image: The PETKIT EVER SWEET MAX Cordless Cat Water Fountain, showcasing its main unit, the wireless pump, and a smartphone displaying the PETKIT app interface.

WHAT'S IN THE BOX

- PETKIT EVER SWEET MAX Water Fountain Unit

- Wireless Water Pump
- Filter Element (pre-installed or separate)
- USB Charging Cable
- User Manual

SETUP INSTRUCTIONS

1. **Unpack Components:** Carefully remove all items from the packaging.
2. **Clean Components:** Wash the water tank, stainless steel tray, and pump components (excluding the main pump body with electronics) with mild soap and water. Rinse thoroughly.
3. **Install Filter:** Place the filter element into its designated slot within the fountain unit. Ensure it is seated correctly.
4. **Assemble Pump:** If the pump is not pre-assembled, follow the instructions in the Maintenance section to assemble it. Place the wireless pump into the designated area at the bottom of the water tank.
5. **Fill Water Tank:** Fill the water tank with clean drinking water up to the MAX fill line. The fountain has a 3-liter capacity.
6. **Place Top Tray:** Carefully place the stainless steel water tray on top of the main unit.
7. **Initial Charge:** Connect the fountain to a power source using the provided USB cable for its initial charge. A full charge can provide up to 83 days of operation.
8. **Download PETKIT App:** Download the PETKIT app from your smartphone's app store.
9. **Connect to App:** Follow the in-app instructions to pair your EVER SWEET MAX fountain with your smartphone. This enables smart monitoring and control features.

83 DAYS BATTERY-OPERATED, FREE PLACEMENT



No wires to bite



Multiple Usage Scenario



Bedroom



Living Room



Bathroom



Camping Tent

Image: The cordless design allows flexible placement in various locations such as bedrooms, living rooms, bathrooms, or even outdoor settings like a camping tent.

OPERATING INSTRUCTIONS

The PETKIT EVER SWEET MAX offers flexible operation modes and smart monitoring via the PETKIT app.

Power On/Off

- The fountain will automatically start operating once assembled and filled with water, provided it has sufficient battery charge.
- Use the PETKIT app to manage power settings and operating modes.

Operating Modes

Customize the water flow based on your pet's preferences through the PETKIT app:

- **Continuous Flow Mode:** Provides a constant stream of fresh water.
- **Intermittent Mode:** Dispenses water periodically to conserve battery and encourage drinking at intervals.

Smart App Control

The PETKIT app provides comprehensive control and monitoring features:

- **Drinking Habit Tracking:** Monitor your pet's real-time drinking records, daily frequency, and duration. The app generates weekly and monthly insights.
- **Energy Management:** Adjust settings to optimize battery life.
- **Working Status:** View the current operational status of the fountain.
- **Reminders:** Receive in-app reminders for filter changes and fountain cleaning.

DRINKING TRACKING & APP CONTROL



Monitor drinking data



Adjust energy management



Switch working modes



View the working status

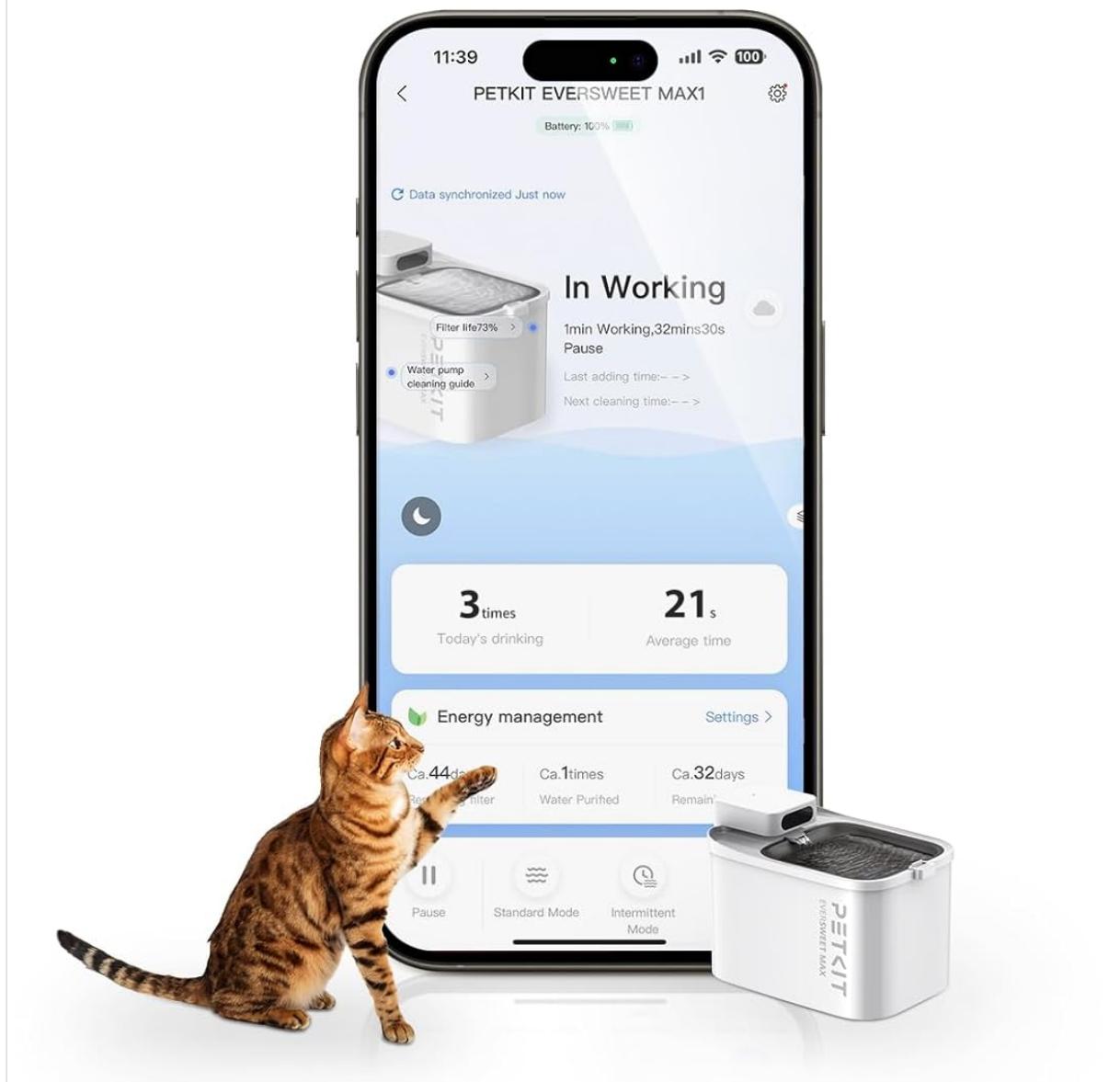


Image: The PETKIT app interface displaying pet drinking data, energy management options, and working status, allowing users to monitor and control the fountain remotely.

LARGE CAPACITY, MULTI-PET FRIENDLY



Image: The large 3000ml (3L) capacity of the PETKIT EVER SWEET MAX water fountain, designed to reduce the frequency of refills for multi-pet households.

MAINTENANCE

Regular cleaning and filter replacement are crucial for maintaining water quality and the longevity of your fountain.

Fountain Cleaning

- The fountain features a removable tank design for easy cleaning.
- Disassemble the top tray, filter, and water tank.
- Wash all components (except the main pump body with electronics) with mild soap and water. Use a soft brush to clean any residue.
- Rinse thoroughly to remove all soap residue.
- Dry all components before reassembly.

- The PETKIT app will provide reminders for cleaning frequency.

Filter Replacement

- The multi-layer filter system ensures thorough purification.
- Replace the filter element according to the schedule recommended by the PETKIT app (typically every 2-4 weeks, depending on usage and water quality).
- Soak new filter elements in clean water for 5-10 minutes before installation.

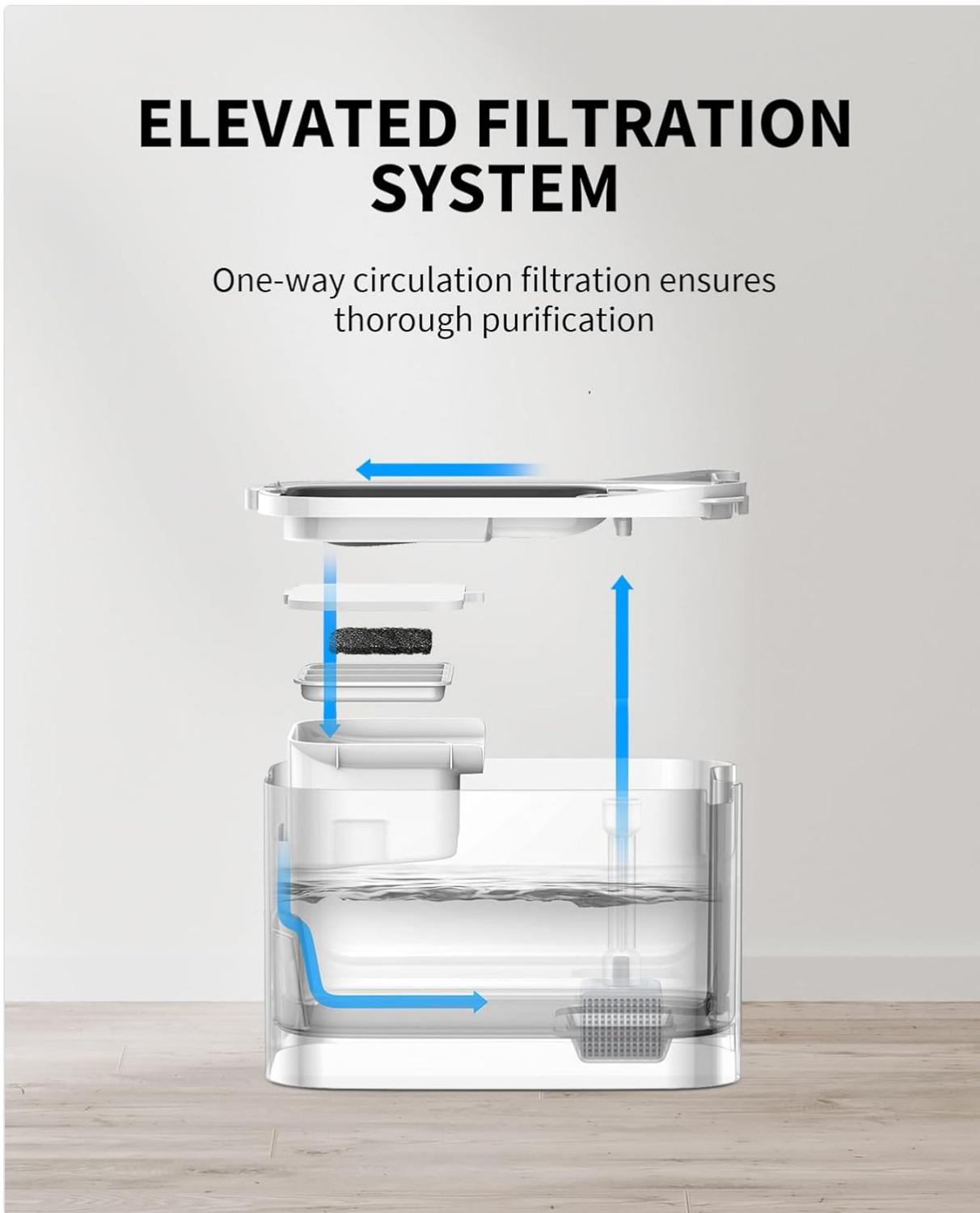


Image: A diagram illustrating the elevated one-way circulation filtration system, showing how water is purified through multiple layers before being dispensed.

Pump Cleaning

Regular cleaning of the wireless pump is essential for optimal performance and to prevent blockages.

- 1. Disassemble Pump:** Remove the foam filter, front cover, and impeller cover from the pump.
- 2. Remove Impeller:** Use tweezers or a small tool to carefully clamp out and remove the impeller.
- 3. Clean Components:** Rinse the foam filter and wash all other pump components with a brush under running water to remove hair, debris, and slime.
- 4. Reinstall:** Reinstall all components in reverse order, ensuring the impeller is properly seated and covers are securely attached.



Image: A four-step visual guide demonstrating how to disassemble, clean, and reassemble the wireless water pump for the PETKIT EVER SWEET MAX fountain.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No water flow	Low water level, clogged pump, low battery, pump not properly installed.	Refill water, clean pump (refer to Maintenance), charge battery, ensure pump is correctly seated.
Fountain is noisy	Low water level, dirty pump/impeller, improper assembly.	Refill water, clean pump thoroughly, check all components are correctly assembled.

Problem	Possible Cause	Solution
App not connecting	Bluetooth/Wi-Fi issue, app not updated, fountain not in pairing mode.	Ensure Bluetooth/Wi-Fi is on, restart app/phone, check fountain's pairing status, update app.
Water tastes/smells bad	Filter needs replacement, fountain needs cleaning.	Replace filter, thoroughly clean all fountain components.

SPECIFICATIONS

- **Model Name:** EVER SWEET MAX
- **Brand:** PETKIT
- **Capacity:** 3 Liters (105 fl oz)
- **Battery:** 5000mAh (up to 83 days service life)
- **Noise Level:** Less than 26dB (Ultra-quiet operation)
- **Material:** Stainless steel water tray (SUS 304), ABS plastic body
- **Connectivity:** App Control (Bluetooth/Wi-Fi dependent on model version)
- **Filtration System:** Multi-layer, unidirectional recirculation

STAINLESS STEEL WATER TRAY



SUS 304



Non-stick coating



120ml capacity

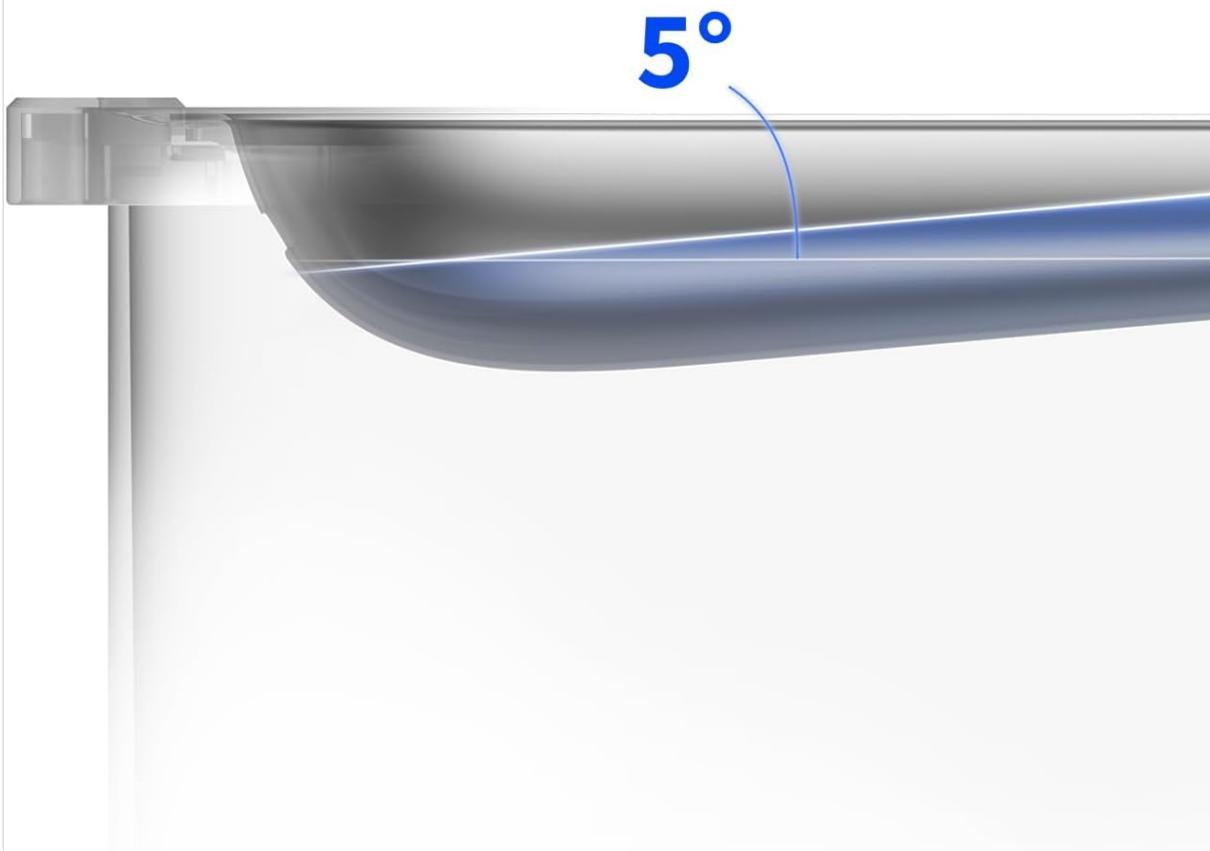


Image: A close-up view of the stainless steel water tray, highlighting its SUS 304 material, non-stick coating, 120ml capacity, and a slight 5-degree tilt for optimal water flow.

ULTRA-QUIET OPERATION

Operation noise is 26dB, quieter than whisper



Image: A chart comparing noise levels, indicating that the EVER SWEET MAX operates at an ultra-quiet 26dB, significantly quieter than a whisper (30dB) or chat (50dB).

100% SAFETY

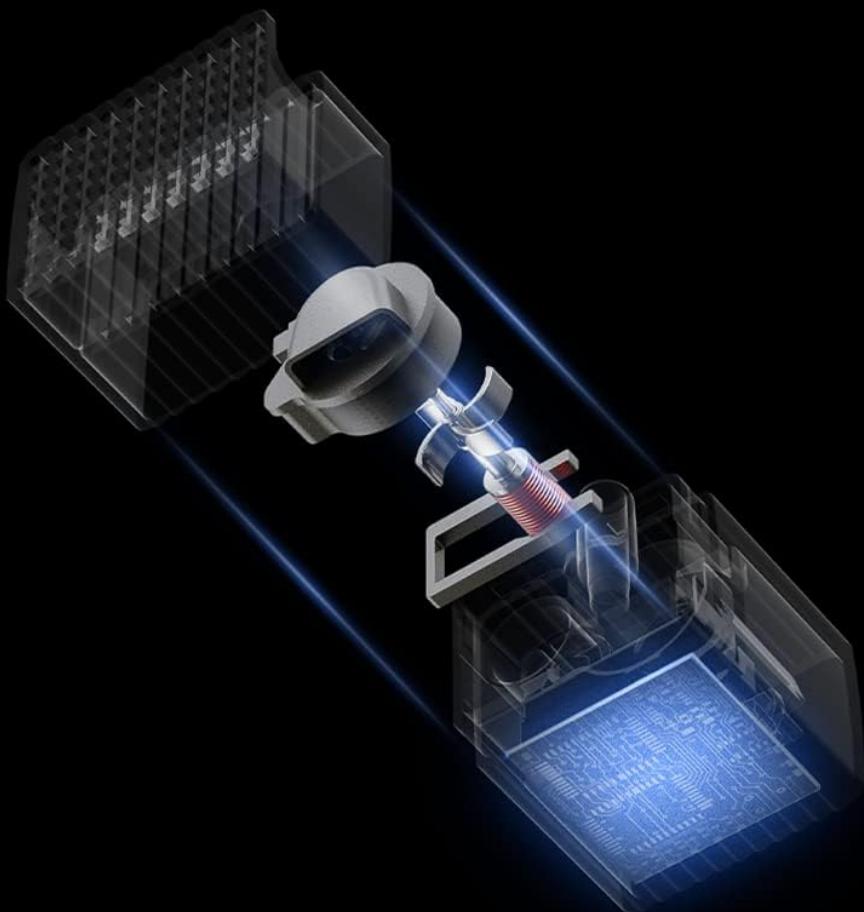


Image: An internal, transparent view of the PETKIT EVER SWEET MAX pump, illustrating its sealed and safe design.

SAFETY INFORMATION

- This product is intended for indoor use only.
- Use only clean drinking water in the fountain.
- Keep out of reach of children and pets during assembly and maintenance if small parts are exposed.
- Do not immerse the main fountain body (containing electronics) or the wireless pump's electronic components in water.
- Ensure the charging port is dry before connecting the USB cable.
- Do not use abrasive cleaners or harsh chemicals on any part of the fountain.
- Regularly inspect the product for any damage. Discontinue use if damaged.

WARRANTY AND SUPPORT

PETKIT products are manufactured to high-quality standards. For warranty information, technical support, or to purchase replacement parts (such as filters or pumps), please visit the official PETKIT website or contact PETKIT customer service. Keep your purchase receipt as proof of purchase for warranty claims.

PETKIT Official Website: [Visit the PETKIT Store on Amazon](#)

