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› Airzeen Q10 Pro Robot Vacuum and Mop User Manual

Airzeen Q10 Pro

Airzeen Q10 Pro Robot Vacuum and Mop

USER MANUAL

Introduction

The Airzeen Q10 Pro is an advanced robot vacuum and mop system designed for comprehensive home cleaning. It features powerful 5000Pa suction, LiDAR navigation for intelligent mapping, and a self-emptying base for hands-free convenience. This manual provides detailed instructions for setting up, operating, and maintaining your Airzeen Q10 Pro to ensure optimal performance.



The Airzeen Q10 Pro is an advanced robot vacuum and mop system designed for comprehensive home cleaning.

What's in the Box

Carefully unpack all components and ensure you have received the following items:

- Robot Vacuum Cleaner x 1
- Charging Base Station x 1
- 2-in-1 Dustbin & Water Tank x 1
- Roller Brush x 1
- Washable Mop x 3
- Mop Holder x 1
- Side Brush x 2
- HEPA Filter x 2
- Cleaning Brush x 1
- Dust Bags x 2
- User Manual x 1
- Quick Guide x 1

Customize Your Household Cleaning

Select specific rooms to be cleaned, create no-go zones, set different suction and water volumes, select cleaning frequency and sequence, control cleaning time, and create no-mopping zones.



This diagram illustrates all items packaged with your Airzeen Q10 Pro, including the robot vacuum, charging base, dustbin, water tank, brushes, filters, and user manual.

Setup

1. Initial Charging

Place the charging base against a wall in an open area, ensuring there is at least 0.5 meters of clear space on both sides and 1.5 meters in front. Connect the power adapter to the charging base and plug it into a wall outlet. Place the robot vacuum onto the charging pins. The robot will automatically begin charging. For first-time use, fully charge the robot before operation.

Up to **60** Days of Hands-Free Cleaning



Large Dust Bag

Ensure the charging base is placed against a wall with clear space around it for optimal robot navigation and charging.

2. App Connection

Download the 'HomeIoT' app from your smartphone's app store. Follow the in-app instructions to connect your Airzeen Q10 Pro to your home Wi-Fi network (2.4GHz only). The app allows for remote control, scheduling, map management, and various customization options.

3. Water Tank and Dustbin Installation

Ensure the 2-in-1 dustbin and water tank is properly installed in the robot. For mopping, fill the water tank with clean water. Attach the mop pad to the mop holder and slide it into place on the robot.

Operating Instructions

Navigation and Mapping

The Airzeen Q10 Pro utilizes advanced SLAM algorithms and LiDAR technology to intelligently map your home. This allows the robot to plan efficient cleaning routes, prevent missed areas, and avoid obstacles. It supports multi-floor mapping, saving up to 5 maps simultaneously.



The robot uses advanced LiDAR technology to accurately map your home, ensuring efficient and thorough cleaning paths.



The Q10 Pro employs a matrix cleaning pattern for comprehensive coverage, ensuring no spots are missed.

Cleaning Modes

This versatile robot combines sweeping, vacuuming, and mopping functions. You can easily switch between modes via the HomeAIoT app. It is suitable for various floor types including wooden floors, hard floors, low-piled carpets, and ceramic tiles.

Sweeping & Vacuuming & Mopping 3 in 1



3 Water
Flow Levels



260ml
Water Tank



300mL
Dust Tank



The Q10 Pro combines sweeping, vacuuming, and mopping for comprehensive floor cleaning.

Suction Power

The Q10 Pro features a powerful 5000Pa suction, adjustable through three levels (Quiet, Standard, Max) via the app. When cleaning carpets, the robot automatically increases suction power to effectively remove debris embedded deep within the fibers.



Excellent 5000Pa Suction Power

Strong power motor can provide 3 levels of suction adjustment, up to 5000Pa, effectively clean all kinds of dust, debris, hair, cereal and other dry garbage

The robot features a powerful 5000Pa suction, capable of effectively cleaning various debris from different floor types.

Smart Features

The robot supports auto-recharge and resume, returning to its charging dock when the battery is low and continuing cleaning from where it left off. Control your Airzeen Q10 Pro using the HomeAIoT app to customize schedules, monitor cleaning progress, and adjust settings. It is also compatible with Alexa and Google Assistant for convenient voice control.



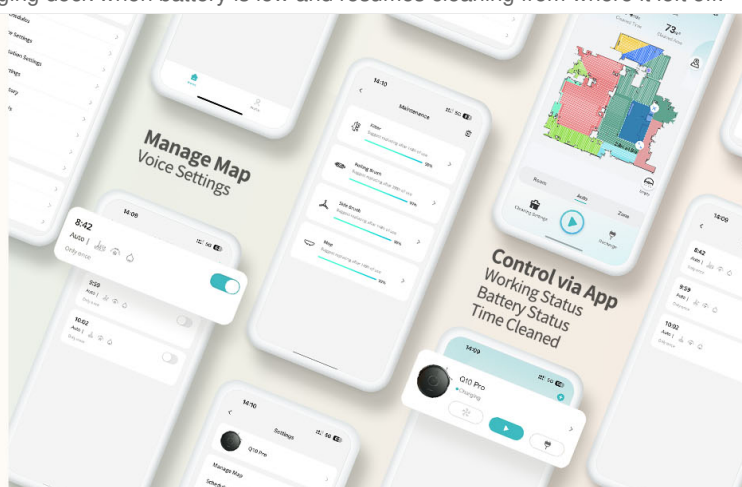
Auto Recharge and Resume

The Q10 Pro robotic vacuum has a location memory function that automatically returns to the charging station to recharge when power is low, and return to the location where the cleaning was interrupted to continue completing the task after recharging, making home cleaning completely hassle-free.

The robot intelligently returns to its charging dock when battery is low and resumes cleaning from where it left off.

Multiple Control Methods

APP supports you to experience all the functions of the robot vacuum, check and control the cleaning anytime and anywhere.



Control your robot vacuum using the HomeAIoT app or voice commands via Alexa and Google Assistant.

Maintenance

1. Dust Bag Replacement

The self-emptying base holds a 3.3L dust bag, providing up to 60 days of hands-free cleaning. When the dust bag is full, the app will notify you. To replace, open the dust bag compartment on the self-emptying base, remove the old bag, and insert a new one, ensuring it is securely seated.



The 3.3L dust bag in the self-emptying base requires replacement approximately every 60 days, depending on usage.

2. Cleaning Components

- **Roller Brush:** Regularly remove hair and debris tangled around the roller brush. Use the included cleaning tool for assistance.
- **Side Brushes:** Check side brushes for wear and tear. Clean any tangled hair or debris. Replace if bristles are bent or damaged.
- **Filters:** Tap the HEPA filter to remove dust. Rinse the washable filter and dustbin with water, ensuring they are completely dry before reinstallation.
- **Mop Pads:** Remove and wash mop pads after each mopping session. Air dry completely.
- **Sensors and Charging Contacts:** Wipe the robot's sensors and charging contacts on both the robot and the base with a clean, dry cloth to ensure proper function.

Troubleshooting

If you encounter issues with your Airzeen Q10 Pro, refer to the following common problems and solutions:

- **Robot not charging:** Ensure the charging base is plugged in and the robot is correctly aligned with the charging contacts. Clean the charging contacts on both the robot and the base.
- **Robot not connecting to Wi-Fi:** Verify your Wi-Fi network is 2.4GHz. Ensure the robot is within Wi-Fi range. Restart your router and the robot, then try connecting again via the HomeIoT app.
- **Robot getting stuck frequently:** Clear obstacles from the cleaning path. Ensure no-go zones are set for areas where the robot might get stuck. Clean the drive wheels.
- **Poor cleaning performance:** Check if the dustbin is full or the dust bag needs replacement. Clean the roller brush, side brushes, and filters. Ensure the suction power is set appropriately for the floor type.
- **Mopping not effective:** Ensure the water tank is filled and the mop pad is clean and properly attached. Check water flow settings in the app.

For further assistance, please contact Airzeen customer support.

Specifications

Feature	Specification
Brand	Airzeen
Model Name	Q10 Pro
Product Dimensions	34.7L x 34.7W x 33H Centimetres
Item Weight	6.98 kg
Voltage	14.4 Volts
Runtime	Up to 150 minutes
Suction Power	5000Pa (Max)
Dust Bag Capacity	3.3L (Self-emptying base)
Water Tank Capacity	260ml (Integrated)
Navigation Type	LiDAR (LDS)
Surface Recommendation	Wooden Floor, Hard Floor, Low-piled Carpet, Ceramic
Controller Type	App Control, Button Control, Voice Control (Alexa, Google Assistant)
Included Components	Robot, Charging Base, 2-in-1 Dustbin & Water Tank, Roller Brush, 3 Mop Cloths, Mop Holder, 2 Side Brushes, 2 HEPA Filters, Cleaning Brush, 2 Dust Bags, Manual, Quick Guide

Warranty and Support

Airzeen is committed to product quality and customer satisfaction. The Airzeen Q10 Pro comes with a **2-year warranty** from the date of purchase.

Our professional after-sales team is available to provide timely feedback and assistance within 24 hours. For technical support, warranty claims, or any inquiries, please contact Airzeen customer service through the contact information provided in your Quick Guide or via the HomeAloT app.

Thank you for choosing Airzeen. We appreciate your trust and support.