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> DWVO Queen Size Bed Frame with Charging Station User Manual

**DWVO MADWViEH8i**

# DWVO Queen Size Bed Frame with Charging Station User Manual

Model: MADWViEH8i

## INTRODUCTION

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Thank you for choosing the DWVO Queen Size Bed Frame with Charging Station. This manual provides essential information for the safe assembly, operation, and maintenance of your new bed frame. Please read all instructions carefully before beginning assembly and retain this manual for future reference.



Image: The DWVO Queen Size Bed Frame, featuring a tall, button-tufted velvet headboard and a sturdy platform design. This image illustrates the overall appearance of the assembled product.

## SAFETY INFORMATION

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Your safety is paramount. Please adhere to the following safety guidelines:

- Always assemble the bed frame according to the provided instructions to ensure stability.
- Be cautious when using the charging ports to prevent electrical hazards. Ensure devices are compatible and cables are not damaged.
- Secure the bed frame to the wall to prevent tipping, especially if you have pets or children. Wall anchoring hardware may be required and is often sold separately.
- Do not exceed the weight capacity of the bed frame. Refer to the specifications section for details.
- Keep small parts and packaging materials away from children to prevent choking hazards.
- Periodically check all bolts and screws to ensure they remain tight.

## SETUP AND ASSEMBLY

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Assembly of this bed frame requires careful attention to detail. It is recommended that two adults perform the assembly. Please ensure you have sufficient space and all components before starting.

## Included Components:

- Headboard
- Side Rails
- Footboard
- Slats and Support Legs
- Charging Station Unit
- Hardware Pack (bolts, screws, washers, Allen wrench)
- Installation Manual (this document)

*Note: A separate, detailed installation manual with diagrams is included in the packaging. Refer to that manual for step-by-step visual instructions.*

## General Assembly Steps:

1. **Unpack and Identify Parts:** Carefully remove all components from the packaging. Lay them out on a clean, soft surface (like a carpet) to prevent scratches. Compare all parts against the component list in the separate installation manual to ensure nothing is missing or damaged.
2. **Assemble Headboard:** Attach any necessary support legs or decorative elements to the headboard as per the specific instructions.
3. **Attach Side Rails:** Connect the side rails to the headboard and footboard using the provided hardware. Ensure all connections are secure but do not fully tighten bolts until the frame is fully assembled.
4. **Install Center Support:** Assemble and install any central support beams and legs to provide adequate mattress support.
5. **Place Slats:** Position the bed slats across the frame. Secure them according to the instructions, ensuring even spacing and firm attachment.
6. **Install Charging Station:** Integrate the charging station unit into the designated slots on the headboard or side rails. Connect any necessary power cables.
7. **Final Tightening:** Once the entire frame is assembled and aligned, go back and securely tighten all bolts and screws. Do not overtighten.
8. **Placement:** Position the bed frame in its desired location, ensuring it is level and stable.

*Important: If any parts are damaged, missing, or do not fit correctly, do not proceed with assembly. Contact customer support immediately.*

## OPERATING INSTRUCTIONS

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### Mattress Placement:

Once assembled, carefully place your Queen size mattress directly onto the bed slats. No box spring is needed for this platform bed frame. Ensure the mattress is centered and sits securely within the frame.

### Using the Charging Station:

Your DWVO bed frame is equipped with convenient charging ports on both sides of the headboard. These ports allow you to easily charge your electronic devices while in bed.

- **Power Connection:** Ensure the bed frame's power cord for the charging station is securely plugged into a functional wall outlet.
- **Device Connection:** Insert your device's charging cable into the appropriate USB port on the charging station.
- **Safety:** Avoid overloading the charging ports. Do not use damaged cables or adapters. Disconnect

devices when not in use.

Text Description: The charging station is integrated into the headboard, offering accessible USB ports on both sides for convenient device charging. This feature eliminates the need for extension cords or reaching for distant wall outlets.

## MAINTENANCE

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Regular maintenance will help prolong the life and appearance of your bed frame.

- **Cleaning Velvet Upholstery:**
  - For light dust, use a soft brush or vacuum cleaner with an upholstery attachment.
  - For spills, blot immediately with a clean, dry cloth. Do not rub.
  - For stubborn stains, consult a professional upholstery cleaner or use a mild, water-free cleaning solvent specifically designed for velvet, testing on an inconspicuous area first.
- **Cleaning Metal Frame:** Wipe down metal surfaces with a soft, damp cloth. Avoid abrasive cleaners or harsh chemicals that could damage the finish.
- **Hardware Check:** Periodically (every 3-6 months) inspect all bolts, screws, and connections. Tighten any loose hardware to maintain stability and prevent noise.
- **Charging Ports:** Keep charging ports free of dust and debris. Do not force plugs into the ports.

## TROUBLESHOOTING

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If you encounter any issues with your bed frame, please refer to the following common solutions:

- **Bed Frame is Wobbly or Noisy:**
  - Ensure all bolts and screws are securely tightened. Loose connections are the most common cause of wobbling and noise.
  - Verify that all slats are properly seated and secured.
  - Check if the bed frame is on an even surface. Adjust if necessary.
- **Parts Do Not Fit During Assembly:**
  - Double-check the separate installation manual to ensure you are using the correct parts for each step and that they are oriented correctly.
  - Do not force parts together. If a part appears bent or damaged, contact customer support for replacement.
- **Charging Ports Not Working:**
  - Confirm the bed frame's power cord is firmly plugged into a live wall outlet.
  - Test the outlet with another device to ensure it is functional.
  - Try a different charging cable and device to rule out issues with your accessories.
  - Inspect the charging ports for any visible damage or debris.

If these steps do not resolve the issue, please contact DWVO Customer Support.

## SPECIFICATIONS

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<b>Model Number</b>	MADWViEH8i
<b>Size</b>	Queen

<b>Product Dimensions (L x W x H)</b>	86.6" x 79.9" x 52.8"
<b>Material</b>	Metal frame, Velvet upholstered headboard
<b>Special Features</b>	Integrated Charging Station, No Box Spring Needed, Noise-Free Design
<b>Item Weight</b>	101.4 Pounds
<b>Assembly Required</b>	Yes
<b>Color</b>	Dark Black

## WARRANTY AND SUPPORT

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For warranty information, please refer to the documentation included with your purchase or contact DWVO Customer Support directly. Warranty terms and conditions may vary.

If you require assistance with assembly, have questions about your product, or need to report a damaged/missing part, please contact DWVO Customer Support. Have your model number (MADWViEH8i) and purchase details ready for faster service.

**Customer Support:** Refer to the contact information provided on the DWVO official website or your purchase receipt.