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› Airzeen Q10 Pro Robot Vacuum and Mop User Manual

Airzeen Q10 Pro

Airzeen Q10 Pro Robot Vacuum and Mop User Manual

Model: Q10 Pro

INTRODUCTION

This manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Airzeen Q10 Pro Robot Vacuum and Mop. Please read this manual thoroughly before using the product to ensure safe and efficient operation. Keep this manual for future reference.



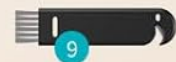
Figure 1: Airzeen Q10 Pro Robot Vacuum and Mop with its self-emptying station and included mop pads.

1. SETUP

1.1 Unboxing and Components

Carefully remove all components from the packaging. Verify that all items listed below are present.

What's in the Box



1 Robot Vacuum Cleaner*1

2 Charging Base Station*1

3 2 in 1 Dustbin & Water Tank*1

4 Roller Brush*1

5 Mop Cloth*3

6 Mop Holder*1

7 Side Brush*2

8 HEPA Filter*2

9 Cleaning Brush*1

10 Dust Bag*2

11 User Manual*1

Figure 2: Contents of the Airzeen Q10 Pro package.

- 1. Robot Vacuum Cleaner
- 2. Charging Base Station
- 3. 2-in-1 Dustbin & Water Tank

- 4. Roller Brush
- 5. Mop Cloth (x3)
- 6. Mop Holder
- 7. Side Brush (x2)
- 8. HEPA Filter (x2)
- 9. Cleaning Brush
- 10. Dust Bags (x2)
- 11. User Manual (this document)

1.2 Charging Base Placement

Place the charging base against a wall in an open area, ensuring there is at least 0.5 meters (1.6 feet) of clear space on both sides and 1.5 meters (4.9 feet) in front. Connect the power adapter to the charging base and plug it into a wall outlet. Ensure the base is on a hard, flat surface.

1.3 Initial Charging

Place the robot vacuum onto the charging base. The indicator lights will illuminate, indicating that charging has begun. Fully charge the robot before its first use, which typically takes several hours.

1.4 App Installation and Pairing

Download the HomeAloT App from your device's app store. Follow the in-app instructions to pair your Airzeen Q10 Pro with your smartphone. Ensure your Wi-Fi network is 2.4GHz, as the device is compatible only with this frequency.

2. OPERATING INSTRUCTIONS

2.1 Smart Mapping and Navigation

The Q10 Pro utilizes advanced LiDAR and SLAM technology to scan your home in 360 degrees, creating precise maps for efficient cleaning. During its first cleaning cycle, the robot will generate a detailed map of your home. This map can be viewed and customized within the HomeAloT App.



Figure 3: The robot vacuum employing LiDAR navigation to create a detailed map of its environment.

2.2 Cleaning Modes and Settings

The Q10 Pro offers 3-in-1 functionality: vacuuming, sweeping, and mopping. You can customize cleaning settings via the HomeAloT App.

- **Suction Levels:** Choose from 3 suction levels (Quiet, Standard, Max) to suit different cleaning needs. The robot automatically increases suction by 15% on carpets for deeper cleaning.
- **Water Flow Settings:** For mopping, select from 3 water flow settings. Ensure the mop holder is attached and the water tank is filled.
- **Carpet Detection:** The robot intelligently detects carpets and adjusts suction power accordingly. When mopping, remove the mop holder or establish a no-go zone to prevent wetting carpets.

Q How can I reduce tangling of hair in the main brush?

A

To maximize the performance of your Q10 pro and reduce hair buildup, follow these steps:

① Adjusting Suction and Brush Maintenance Cleaning

- Use Standard/Maximum suction mode for sweeping tasks to remove hair before it becomes tangled.
- Clean the main brush **at least weekly (ideally after each sweep)**.
- Remove the main brush and clean the hair from both ends to prevent tangles. Use the included cleaning tool or scissors to cut away tangled hair.

② Clean the filter regularly

- Clean the filter every two weeks (weekly for pets or long-haired individuals). A clogged filter reduces suction, forcing the brush to work harder, which accumulates more hair.
- Tap the filter to remove dust. If the filter becomes damp, let it dry for 24 hours before reinstalling it.
- To maintain optimal airflow, replace the filter every 3-6 months and keep the dust bag below 80% full.

Q What self-help resources are available?

A

Airzeen offers 24/7 support tools, including:

- Video Tutorials - Step-by-step setup and feature guides.
- Knowledge Base - FAQs, troubleshooting articles, and user manuals.(available in the instruction manual and app).
- Quick Start Guide - Included in the package.

Figure 4: The robot vacuum's anti-drop, anti-collision, and no-go zone capabilities.

2.3 Scheduling and No-Go Zones

Use the HomeIoT App to set cleaning schedules, define specific rooms for cleaning, and create virtual boundaries or no-go zones to restrict the robot from certain areas.

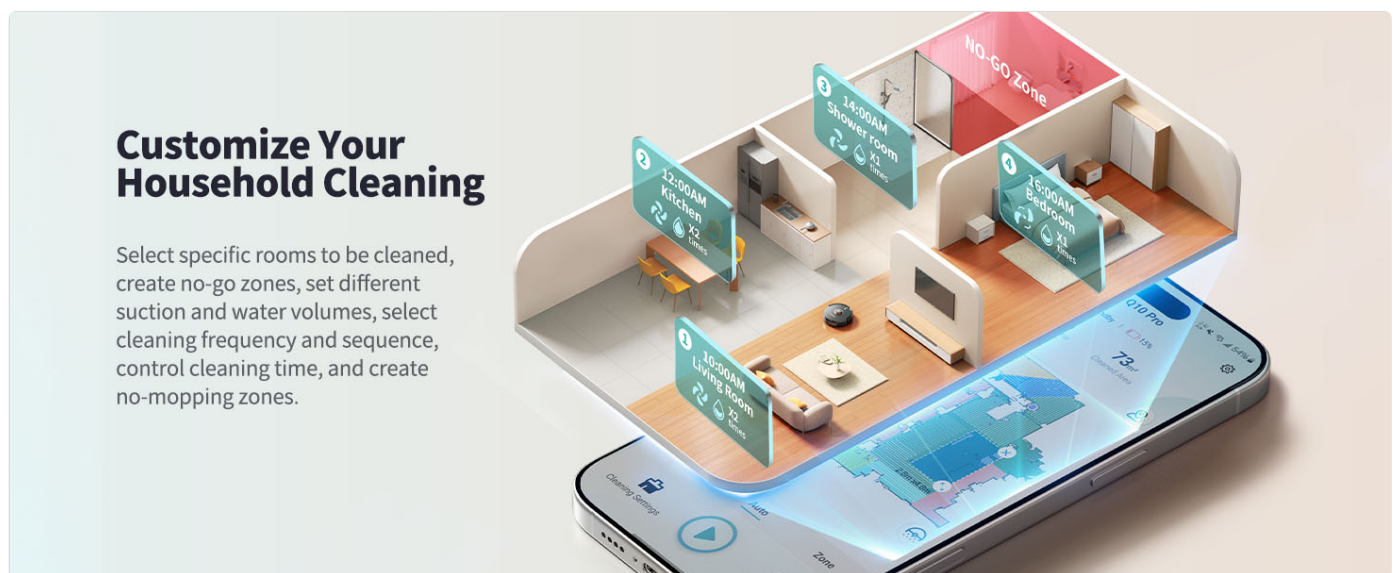


Figure 5: The HomeIoT app displaying options for customizing cleaning tasks and managing mapped areas.

2.4 Voice Control

The Q10 Pro is compatible with Alexa and Google Assistant for hands-free voice commands. Ensure your robot is connected to a 2.4GHz Wi-Fi network and linked to your smart home assistant account.

2.5 Auto-Recharge and Resume

When the battery level is low, the robot will automatically return to its charging base. After recharging, it will resume cleaning from where it left off to complete the task.



Figure 6: The robot vacuum automatically returning to its charging station and resuming its cleaning path.

3. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your Airzeen Q10 Pro.

3.1 Self-Emptying Station and Dust Bag

The 3.3L self-emptying station automatically collects debris from the robot's dustbin. The dust bag typically needs replacement every 60 days, depending on usage.

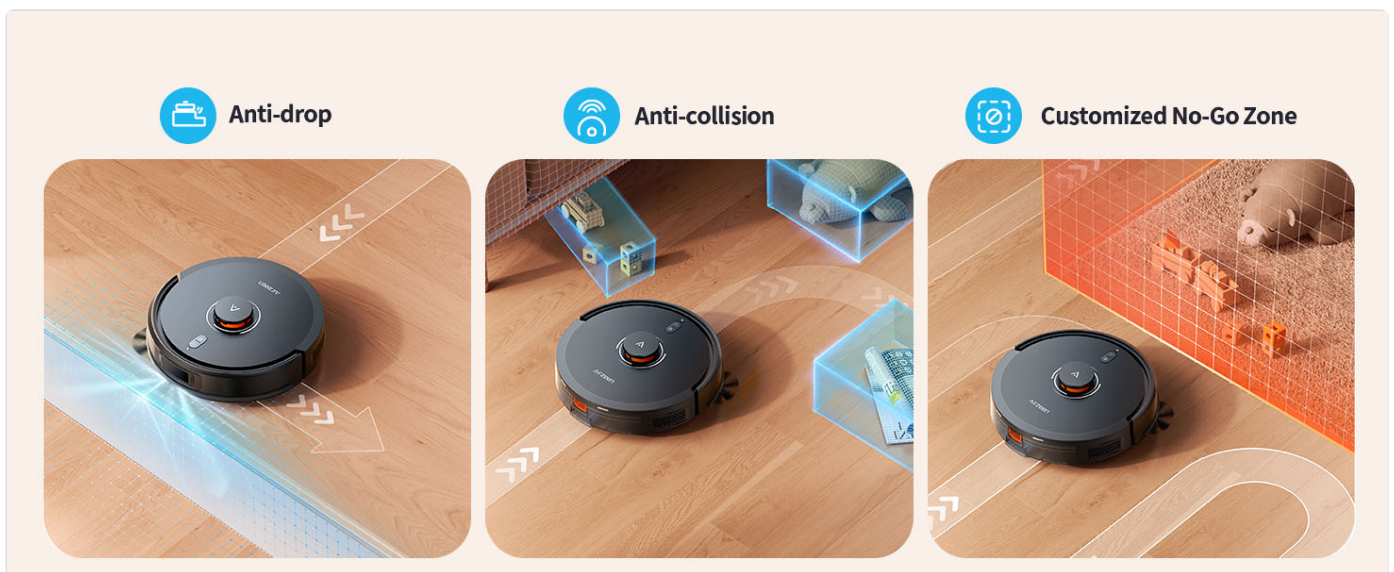


Figure 7: The automatic self-emptying process and how to replace the dust bag.

3.2 Dustbin and Water Tank

The 2-in-1 dustbin and water tank should be cleaned regularly. Empty the dustbin after each cleaning session if not using the self-emptying station. Refill the water tank as needed for mopping.

3.3 Roller Brush and Side Brushes

Clean the main roller brush at least weekly to remove tangled hair and debris. Use the included cleaning tool or scissors. Inspect side brushes for wear and replace if necessary.

3.4 HEPA Filter

Clean the HEPA filter every two weeks. Tap it gently to remove dust. If it becomes damp, let it dry for 24 hours before reinstalling. Replace the filter every 3-6 months to maintain optimal airflow.

3.5 Mop Holder and Cloth

After each mopping session, remove the mop cloth and wash it. Replace mop cloths every three months for optimal cleaning results.

4. TROUBLESHOOTING

This section addresses common issues you might encounter with your Airzeen Q10 Pro.

4.1 Mop Holder Installation

To install the mop holder, align the four clips on the holder with the four clips on the water tank. Gently press until you hear a click on both sides. If clips are not correctly installed, the mop holder may tilt, affecting charging and mopping performance.

4.2 Improving Mopping Performance

- For larger homes or deep cleaning, multiple cleaning passes may be necessary.
- Use the single sweep mode only before mopping to remove dust and hair.
- Increase the water level setting in the HomeAloT app.
- After mopping, remove and wash the mop cloth.
- Replace the mop cloth every three months.

4.3 Preventing the Robot from Getting Stuck

- **Under Furniture:** Ensure there is at least 10 cm (4 inches) of clearance. If not, set a "Virtual Boundary" in the app.
- **On Carpet:** When cleaning carpets, use only the sweeping mode and remove the mop holder. Mop holders can get stuck and stain carpets due to friction. Set a "NO-GO Zone" in the app to prevent the vacuum from entering carpeted areas during mopping.

4.4 Water Dispensing Issues During Mopping

- Clean tangled hair from the roller brush promptly, at least once a week. Excessive tangled hair increases the brush's operating current, triggering carpet boost mode and causing water leaks.
- Avoid turning the water tank upside down after filling. This can cause water droplets to flow back into the solenoid valve's air inlet, blocking it and causing a water leak. If this occurs, shake the water tank horizontally to dislodge the water droplets.

4.5 Reducing Hair Tangling in the Main Brush

- Use Standard/Maximum suction mode for sweeping tasks before hair becomes tangled.
- Clean the main brush at least weekly (ideally after each sweep).
- Remove the main brush and clean the hair from both ends to prevent tangles. Use the included cleaning tool or scissors.

5. SPECIFICATIONS

Feature	Specification
Brand	Airzeen
Model Name	Q10 Pro
Suction Power	5000Pa

Navigation Type	Precision Laser Mapping & Navigation (LiDAR)
Cleaning Functions	Vacuuming, Sweeping, Mopping, Automatic Dust Collection
Battery Life	Up to 150 minutes (in quiet suction mode)
Coverage Area	Up to 2000 sq. ft. (180)
Dust Bag Capacity (Self-Emptying Station)	3.3L (up to 60 days hands-free)
Water Tank Capacity	260ml (integrated with dustbin)
Dustbin Capacity	300ml (integrated with water tank)
Filter Type	HEPA Filter
Connectivity	2.4GHz WiFi only, HomeAloT App, Alexa/Google Assistant
Product Dimensions	13.6"L x 12.9"W x 13.6"H
Item Weight	15.12 pounds
Voltage	14.4 Volts

6. WARRANTY AND SUPPORT

6.1 Warranty Information

The Airzeen Q10 Pro includes a 12-month warranty from the date of purchase. Please retain your proof of purchase for warranty claims.

6.2 Customer Support

Airzeen offers 24/7 professional customer service and lifetime technical support. If you experience any problems with your device, please contact Airzeen's official after-sales support department immediately.

To effectively assist you, please provide:

- Order number or proof of purchase to confirm service coverage.
- Device serial number located on the bottom of the Q10 Pro.
- Description of the problem, including any error messages and steps performed.
- Photos or screenshots (if available) to help diagnose the problem.

6.3 Self-Help Resources

Additional resources are available to assist you:

- **Video Tutorials:** Step-by-step setup and feature guides.
- **Knowledge Base:** FAQs, troubleshooting articles, and user manuals (available in the instruction manual and app).
- **Quick Start Guide:** Included in the package.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Where can I find the HomeAloT app for the Airzeen Q10 Pro Robot Vacuum Cleaner?

The official manual for the Airzeen Q10 Pro specifies the use of the HomeAloT App for smart features and mapping. If you are unable to find it by searching the name directly in the...

[Read full answer](#)