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› [Philips](#) /

› [Philips WiFi Smart Lock with Handle \(Model 1HBG-L-SN\) Instruction Manual](#)

Philips 1HBG-L-SN

Philips WiFi Smart Lock with Handle (Model 1HBG-L-SN) Instruction Manual

INTRODUCTION

The Philips WiFi Smart Lock with Handle offers advanced keyless entry, app control, and seamless smart home integration for your front or back door. This manual provides detailed instructions for installation, operation, and maintenance to ensure optimal performance and security.

WHAT'S IN THE BOX

Before beginning installation, please verify that all components are present:

- Exterior Keypad Assembly
- Interior Assembly
- Mounting Plate
- Latch Bolt
- Drive-In Collar
- Mechanical Keys (2)
- AA Batteries (4)
- Strike Reinforcement Plate
- Screws
- Drilling Template
- User Manual
- Quick Start Guide
- Door Position Sensor
- Door Position Sensor Cap
- WiFi Bridge

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Image: All components included in the Philips WiFi Smart Lock with Handle box, laid out for inspection.

SETUP AND INSTALLATION

Follow these steps carefully for proper installation of your Philips Smart Lock.

1. Check Door Compatibility

Ensure your door meets the following specifications for proper installation:

- **Door Thickness:** 1-3/8 inches to 2 inches (35mm to 50mm)

- **Cross Bore:** 1-1/2 inches or 2-1/8 inches (38mm or 54mm)
- **Backset:** 2-3/8 inches or 2-3/4 inches (60mm or 70mm)

The lock is suitable for both left-handed and right-handed doors. It is compatible with chiseled doors but not with mortise, integrated, or rim cylinder lock types.

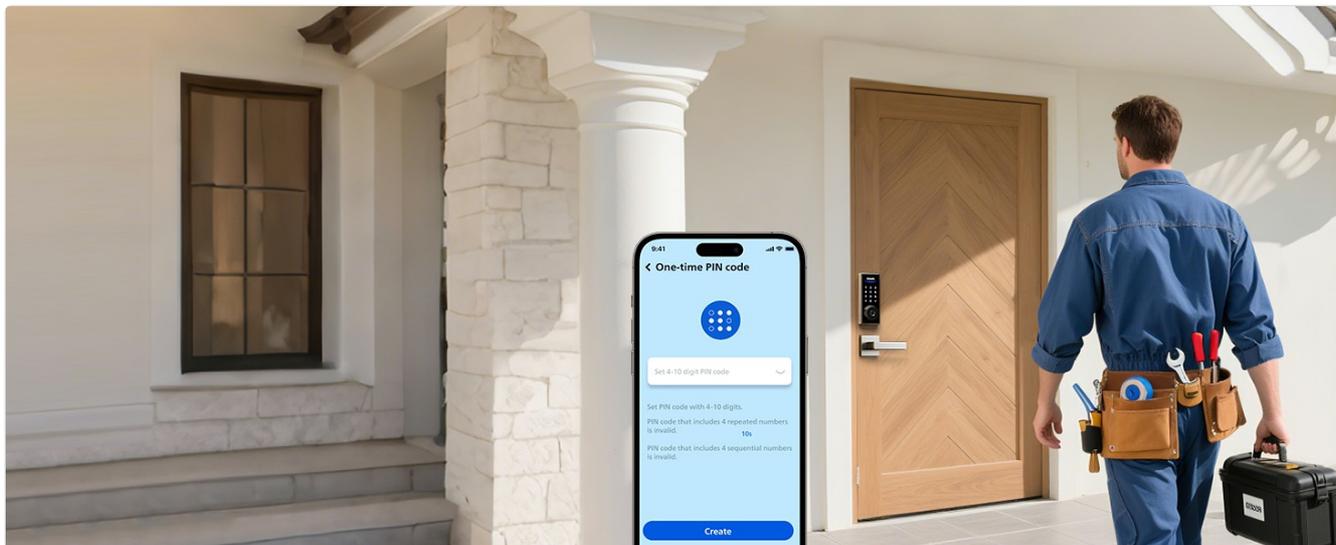


Image: A diagram illustrating the required door dimensions (thickness, cross bore, backset) and compatible lock types for installation.

2. Install the Latch

Insert the latch into the door edge. Ensure the latch face is flush with the edge of the door. Secure it with the provided screws.

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Video: Visual guide on how to properly install the latch into the door frame, ensuring it is flush with the door edge.

3. Install Exterior Assembly

With the latch fully retracted, route the cable below the latch. Secure the mounting plate to the door, ensuring not to overtighten the screws.

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Video: Demonstrates routing the cable and securing the exterior assembly and mounting plate to the door.

4. Install Interior Assembly

Insert the cable connector into the socket on the interior assembly. Keep the thumb turn in the vertical position and install the interior assembly by sliding up and down the side buttons. Attach the interior assembly to the mounting plate and fasten using the 2 screws.

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Video: Shows how to connect the cable, position the thumb turn, and attach the interior assembly to the door.

5. Install Batteries and Perform Door Handing

Install 4 AA batteries into the interior assembly. Press and hold the reset button for 5 seconds to initiate the lock-handing process. This calibrates the lock to your door's orientation.

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Video: Guide on installing AA batteries and performing the lock-handing process using the reset button.

6. Door Position Sensor Mounting

The door position sensor helps monitor if your door is open or closed. Choose between surface mount (recommended) or flush mount (optional).

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Video: Instructions for mounting the door position sensor, including both surface and flush mount options.

OPERATING INSTRUCTIONS

Your Philips Smart Lock offers multiple convenient ways to lock and unlock your door.

1. Unlock by Fingerprint

Place your registered finger on the fingerprint sensor for a quick 0.3-second unlock. The lock can store up to 50 unique fingerprints.

The Key is Always With You

Unlock in a Second with Fingerprint

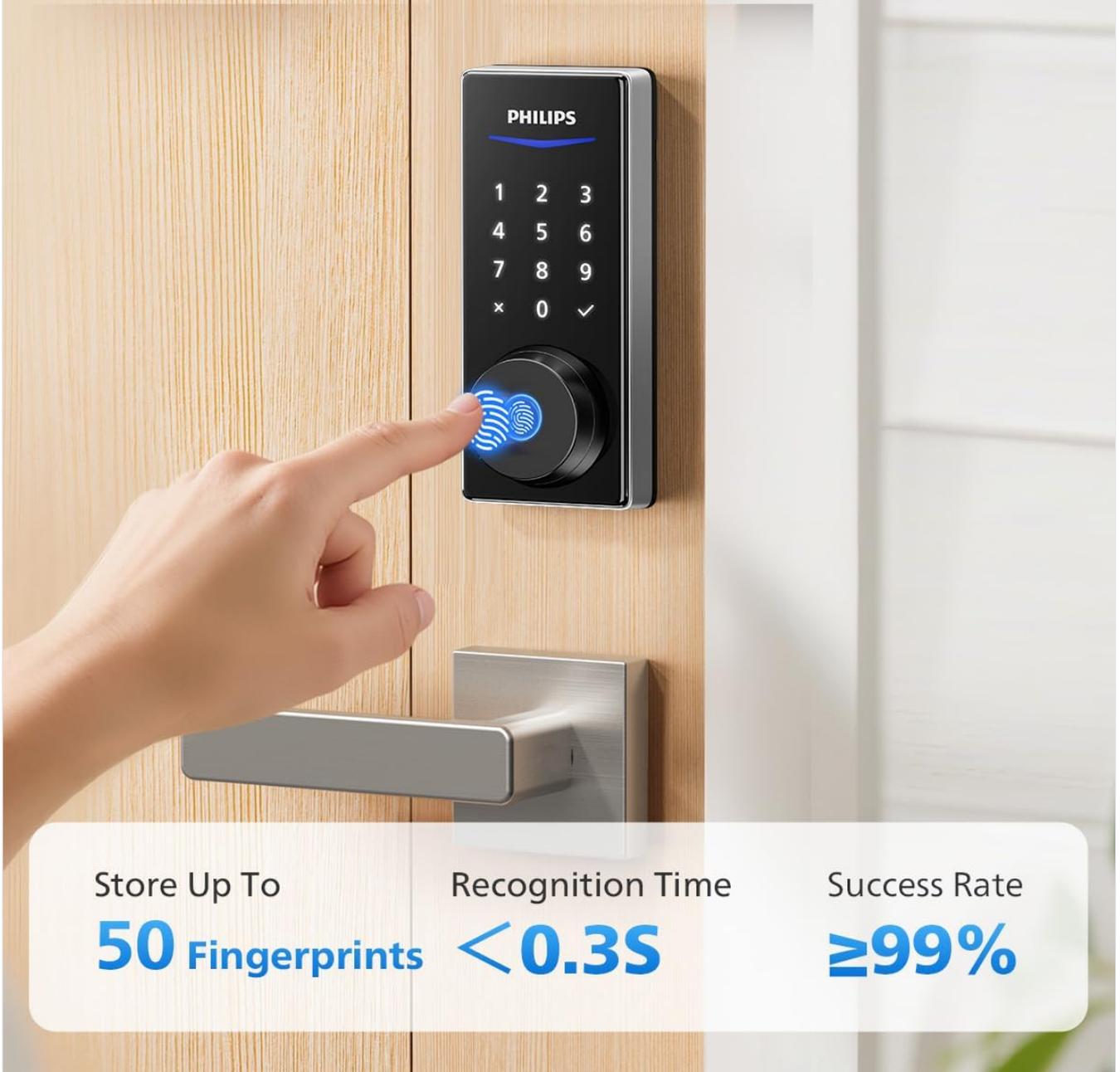


Image: A hand using the fingerprint sensor on the Philips Smart Lock for quick access.

2. Unlock by PIN Code

Wake up the keypad by touching it, then enter your 4-10 digit PIN code followed by the checkmark. You can create permanent, recurring, scheduled, or one-time passwords.



Image: A hand entering a PIN code on the illuminated keypad of the Philips Smart Lock.

3. Unlock by Mechanical Key

For traditional access or in case of emergency, use one of the two provided mechanical keys. The keyhole is located under a cover on the exterior assembly.

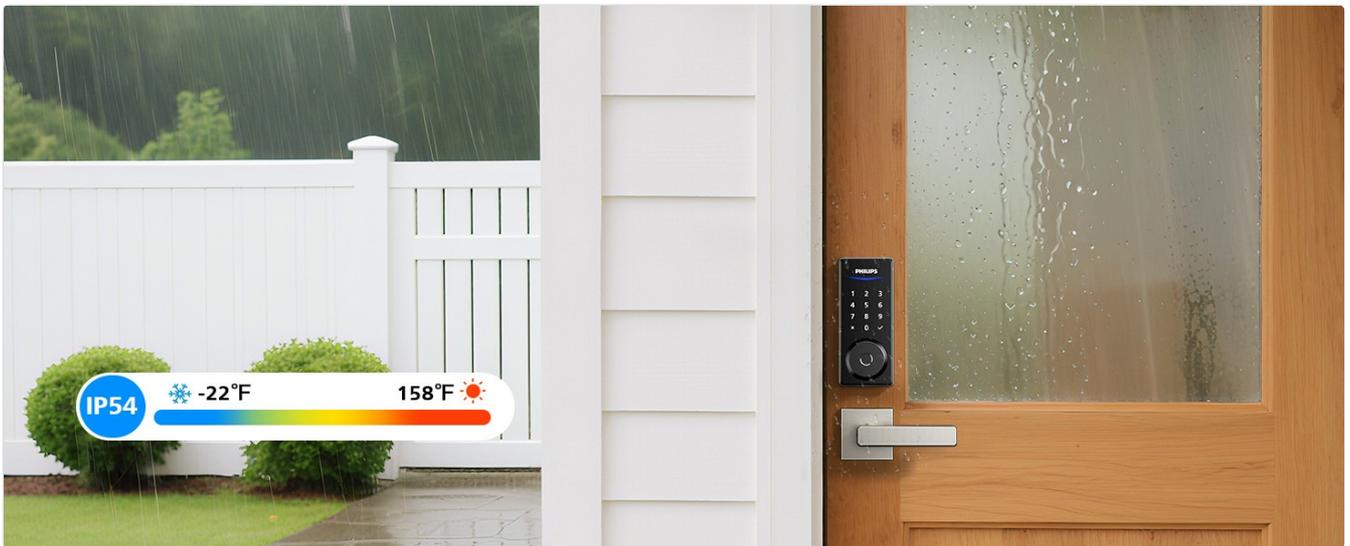


Image: A hand inserting a mechanical key into the Philips Smart Lock for backup access.

4. Unlock/Lock via Philips Home Access App

Use the Philips Home Access app to remotely lock or unlock your door from anywhere. The app also provides real-time notifications and access monitoring.

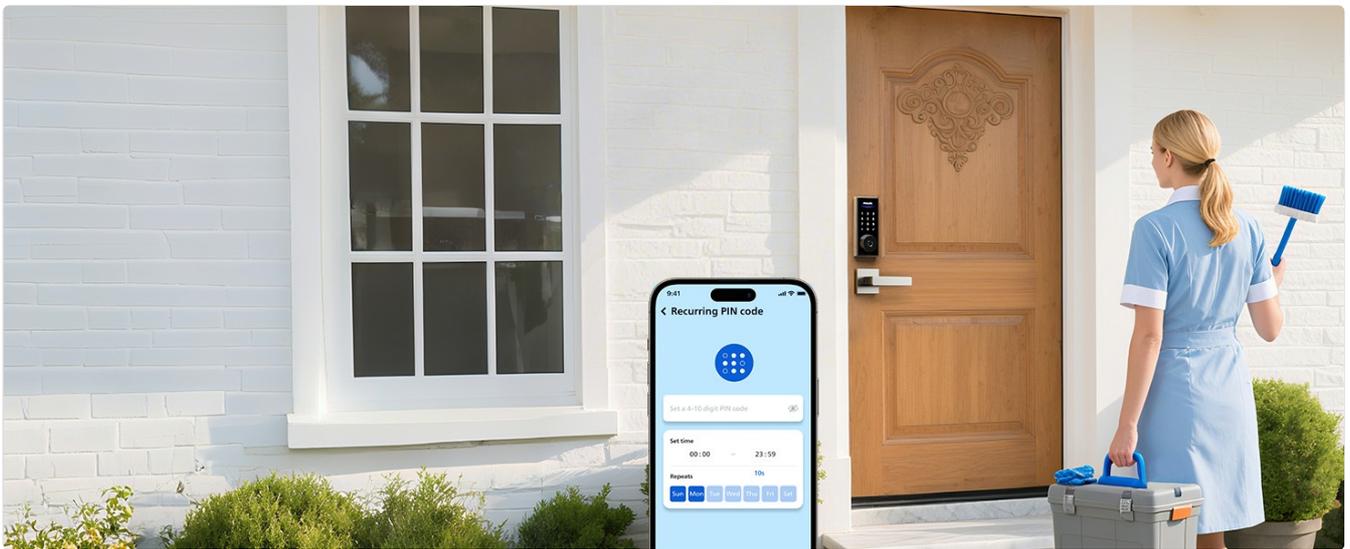


Image: A smartphone screen showing the Philips Home Access app with an unlock button, demonstrating remote access.

5. Auto-Lock & One-Touch Lock

The lock features an auto-lock function that secures your door automatically after closing. Alternatively, press the one-touch lock button for instant locking.

A Code for Everyone

Give family and guests scheduled PIN access through a clean, illuminated glass keypad that fits any lifestyle.

- Store Up To 100 PIN Code
- Unlimited Schedule Passcode
- Anti-Fingerprint Glass Touch Screen
- Backlit Keypad
- APP Management



Image: A family leaving their home, illustrating the convenience of auto-lock and one-touch lock features.

6. Voice Control (Alexa & Google Assistant)

Integrate your smart lock with Amazon Alexa or Google Assistant for hands-free control. Use simple voice commands to lock, unlock, or check the status of your door. (Requires Philips WiFi Gateway, included).



Image: A family interacting with a smart speaker to unlock their door via voice command, highlighting Alexa and Google Assistant compatibility.

APP FEATURES AND CONNECTIVITY

The Philips Home Access app provides comprehensive control and monitoring capabilities:

- **Remote Control:** Lock/unlock your door from anywhere.
- **Real-time Notifications:** Receive instant alerts on door activity.
- **Event Logging:** View a history of who accessed your door and when.
- **Share Device:** Easily manage access for family, guests, or service providers.
- **PIN Code Management:** Create and manage various types of PIN codes (permanent, recurring, scheduled, one-time).
- **Fingerprint Management:** Add, edit, or delete up to 50 fingerprints.

“Alexa, Unlock the Door”

Come home hands full—your voice is the key.

 works with Google Assistant

 WORKS WITH amazon alexa

 Philips WiFi Gateway **Included**



Image: A smartphone showing real-time notifications from the Philips Home Access app, indicating door auto-lock and unlock events.

WiFi Bridge Setup

The included Philips WiFi Gateway enables remote control and smart assistant integration. Plug the gateway into an outlet and follow the in-app instructions to pair it with your lock and home Wi-Fi network (2.4G Wi-Fi only).

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Video: A step-by-step guide on how to set up and connect the Philips WiFi Gateway to your home network.

MAINTENANCE

Battery Replacement

The lock uses 4 AA batteries, providing approximately 10 months of battery life. The Philips Home Access app will send low battery alerts when replacement is needed.

Vacation Mode

Heading out of town? Vacation Mode locks down everything until you're back.



Image: An illustration highlighting the 10-month battery life and the battery compartment of the Philips Smart Lock.

TROUBLESHOOTING

If you encounter any issues with your Philips Smart Lock, please refer to the Philips Home Access app for diagnostic tools and helpful voice prompts during setup or use. For persistent problems, contact customer support.

Wide Application

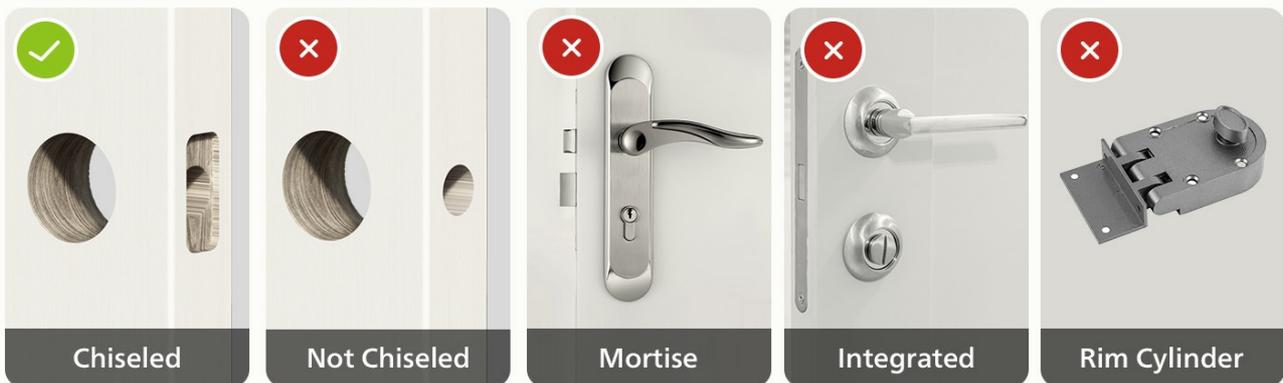


Image: An elderly man interacting with the Philips Smart Lock, with voice prompts guiding him through the process.

SPECIFICATIONS

Feature	Description
Brand	Philips
Model Number	1HBG-L-SN
Lock Type	Biometric, Deadbolt, Keypad, WiFi Smart Lock with Handle

Special Features	APP Remote Control, Fingerprint Unlock, PIN Code, Keys, Auto-Lock, Anti-Peeping, WiFi Gateway Included, Work with Alexa & Google Assistant
Material	Aluminum, Metal
Item Dimensions (L x W x H)	15.7 x 7 x 4.5 inches
Connectivity Protocol	Bluetooth, Wi-Fi
Controller Type	APP, Amazon Alexa, Android, Google Assistant, Hand Control
Control Method	App, Remote, Touch, Voice
Recommended Uses	Home, Apartment, Small Office, Front Door, Back Door, Garage Door
Included Components	1 * Door Lever Handle Set, 1 * Philips Smart Door Lock, 1 * WiFi Gateway, 4 * Batteries
GTIN / UPC	850071183078

WARRANTY AND SUPPORT

Philips is committed to providing excellent customer service and support for your smart lock.

- **2-Year Quality Protection:** Enjoy peace of mind with a 2-year warranty.
- **Lifetime Phone Support:** Our support team is available Monday to Friday, 8 AM–8 PM EST, and Saturday, 9 AM–5 PM EST. Calls outside these hours will be returned the next business day.
- **24/7 Email Support:** For assistance anytime, email us at support@homeaccess.philips.



Image: A customer service representative at a desk, illustrating the available support options including phone and email.