

[Manuals.plus](#) /

> [RSH](#) /

> RSH Smart Tag User Manual

RSH RSH-iTag13

RSH Smart Tag User Manual

Model: RSH-iTag13

1. PRODUCT OVERVIEW

The RSH Smart Tag is a compact and efficient object locator designed to help you keep track of your valuable belongings. Utilizing Apple's 'Find My' network, this device allows you to quickly locate items such as keys, wallets, bags, and even pets. Its robust design includes IP67 water resistance and a user-replaceable battery, ensuring long-term reliability.



Image: A single pink RSH Smart Tag, a compact, circular device with a small loop for attachment.

2. PACKAGE CONTENTS

Please ensure all items are present in your package:

- RSH Smart Tag (1 unit)
- CR2032 Battery (pre-installed + 1 spare)
- Battery Replacement Tool
- User Manual

3. SETUP GUIDE

3.1. Battery Activation

The RSH Smart Tag comes with a pre-installed CR2032 battery. To activate it, gently pull out the small plastic tab from the side of the tag. You will hear a short beep indicating it is powered on.

3.2. Pairing with iOS Device

The RSH Smart Tag is designed exclusively for Apple's 'Find My' network and is compatible with iOS, iPadOS, and macOS devices. Android devices are not supported.

1. Ensure your iOS device is running iOS 14.5 or later.
2. Open the **'Find My'** app on your iPhone or iPad.
3. Tap the **'Items'** tab at the bottom of the screen.
4. Tap **'+'** (Add Item) and then select **'Add Other Item'**.
5. Place the RSH Smart Tag near your iOS device. The device will detect the tag within approximately 30 seconds.
6. Follow the on-screen instructions to name your tag and assign an emoji.
7. Confirm the pairing. Your RSH Smart Tag is now ready to use.



Image: A collection of RSH Smart Tags in various colors, with a smartphone showing the 'Find My' application interface, indicating multiple tracked items.

4. OPERATING INSTRUCTIONS

4.1. Locating Your Item

To find an item attached to your RSH Smart Tag:

- Open the **'Find My'** app.
- Select the RSH Smart Tag associated with the lost item from the 'Items' tab.
- Tap **'Play Sound'**. The tag will emit a loud 100dB beep to help you locate it.
- Alternatively, you can ask Siri: "Hey Siri, find my [item name]."



Image: A set of house keys with a pink RSH Smart Tag attached to the keyring, demonstrating a common use case.

4.2. Lost Mode and Global Tracking

If your item is far away or lost, you can enable Lost Mode:

- In the **'Find My'** app, select your RSH Smart Tag.
- Scroll down and tap **'Enable'** under Lost Mode.
- Follow the prompts to enter a contact phone number or email address.
- If your item is detected by another iOS device on the 'Find My' network, you will receive a notification of its location. The network is encrypted and anonymous, ensuring your privacy.



Image: A black RSH Smart Tag securely attached to the handle of a white hardshell suitcase, illustrating its use for tracking luggage.

4.3. Location Sharing

For enhanced convenience, you can share the location of your RSH Smart Tag with up to 5 other individuals. This feature requires your device to be updated to iOS 17 or later.

- In the **'Find My'** app, select your RSH Smart Tag.
- Scroll down to the 'Share This Item' option and tap it.
- Select the contacts you wish to share the tag's location with.

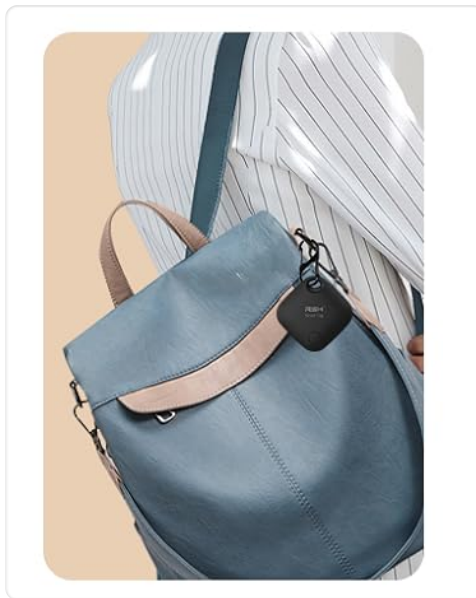


Image: A black RSH Smart Tag clipped to the strap of a blue backpack, demonstrating its versatility for tracking personal bags.

5. MAINTENANCE

5.1. Battery Replacement

The RSH Smart Tag uses a standard CR2032 coin cell battery, which provides up to one year of standby life. The 'Find My' app will notify you when the battery level is low, prompting you to replace it.

1. Locate the small groove on the side of the RSH Smart Tag.
2. Insert the provided battery replacement tool (or a similar flat, thin object) into the groove.
3. Gently twist the tool to open the tag's casing.
4. Remove the old CR2032 battery.
5. Insert a new CR2032 battery with the positive (+) side facing up.
6. Align the two halves of the tag and press firmly until they click securely into place.

5.2. Water Resistance

The RSH Smart Tag is IP67 certified, meaning it is protected against dust and can withstand immersion in water up to 1 meter (3.3 feet) for up to 30 minutes. While it is water-resistant, it is not waterproof. Avoid prolonged submersion or exposure to high-pressure water jets.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Tag not pairing with iPhone	Battery not activated; Tag out of range; iOS version too old.	Ensure plastic tab is removed; Bring tag closer to iPhone; Update iOS to 14.5 or later.
Sound is too low or not playing	Tag is covered or obstructed; Battery is low.	Ensure tag is not deeply buried; Replace battery if low.
Location not updating	'Find My' network not active in the area; Tag out of range of any iOS device.	Move to an area with more iOS devices; Check battery level.

Problem	Possible Cause	Solution
Cannot share location	iOS version is too old.	Update your iOS device to iOS 17 or later.

If you encounter persistent issues, please refer to the Apple 'Find My' app's help section or contact RSH customer support.

7. SPECIFICATIONS

- **Brand:** RSH
- **Model Number:** RSH-iTag13
- **Color:** Pink
- **Material:** Plastic
- **Dimensions (L x W x H):** 36 x 36 x 8 mm (1.4 x 1.4 x 0.3 inches)
- **Weight:** 7.6 Grams
- **Battery Type:** CR2032 Lithium Metal (replaceable)
- **Battery Life:** Up to 1 year (standby)
- **Water Resistance:** IP67 (up to 1 meter for 30 minutes)
- **Sound Level:** 100dB (reminder beep)
- **Compatible Devices:** iOS Smartphones, iPads, Macs (iOS 14.5 or later for basic functions, iOS 17 or later for sharing)
- **Control Method:** Application (Apple Find My app)

8. WARRANTY AND SUPPORT

8.1. Manufacturer's Warranty

The RSH Smart Tag comes with a **180-day manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

8.2. Data Privacy

RSH prioritizes your data security. The 'Find My' network used by the RSH Smart Tag is encrypted and anonymous. Location data and historical records are not stored on the RSH Smart Tag itself, ensuring your privacy.

8.3. Customer Support

For any questions, technical assistance, or warranty claims, please contact RSH customer support. Contact information can typically be found on the product packaging or the official RSH website. Please have your model number (RSH-iTag13) and proof of purchase ready when contacting support.