

## NUKI 221147

# Nuki Smart Lock Pro User Manual

Model: 221147 | Brand: NUKI

## INTRODUCTION

The Nuki Smart Lock Pro is an advanced electronic door lock designed for seamless integration into your smart home system. It offers remote locking capabilities and is engineered for easy retrofit installation without requiring cylinder replacement. This manual provides essential information for the safe and effective use of your Nuki Smart Lock Pro.

## SAFETY INFORMATION

- Read all instructions carefully before installation and use.
- Ensure the door and existing lock cylinder are in good working condition before installing the Smart Lock.
- Do not expose the device to extreme temperatures or moisture.
- Use only the charging cable provided by Nuki for recharging the integrated battery.
- Keep the device out of reach of children.

## PACKAGE CONTENTS

Verify that all components are present in your Nuki Smart Lock Pro package:

- 1 x Nuki Smart Lock Pro
- 1 x Charging Cable
- Mounting Plate (for adhesive or screw mounting)
- Various adapters for different cylinder types
- Installation Guide

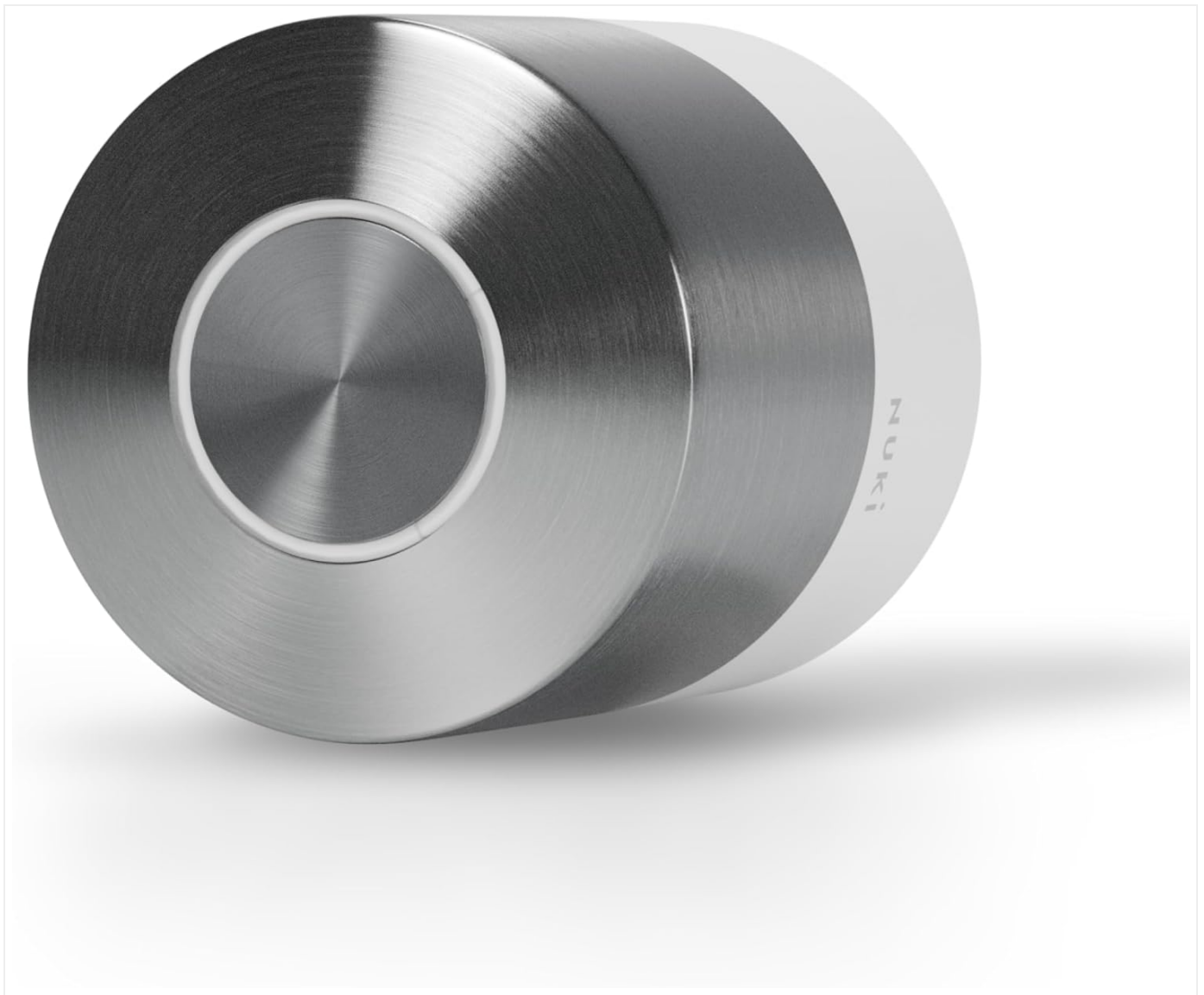


Image: The Nuki Smart Lock Pro device, featuring a sleek silver brushed metal finish on the front and a white casing. The Nuki logo is subtly visible on the side. This image illustrates the compact and modern design of the smart lock.

## SETUP AND INSTALLATION

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The Nuki Smart Lock Pro is designed for easy DIY installation on the inside of your door. No drilling or cylinder replacement is typically required.

1. **Compatibility Check:** Before installation, ensure your door and lock cylinder are compatible. Nuki provides an online compatibility checker on their official website. Your existing lock must allow key operation from the outside even when a key is inserted on the inside.
2. **Mounting:** The Smart Lock mounts over your existing cylinder and key. Depending on your cylinder's protrusion, you may use an adhesive mounting plate or a screw-on plate. Follow the detailed instructions in the included Installation Guide.
3. **Key Preparation:** Your key must be inserted into the Smart Lock. In some cases, if your key is too long, it may need to be trimmed slightly to fit within the device's specifications (e.g., less than 37mm protrusion from the cylinder).
4. **Initial Setup:** Once physically mounted, download the Nuki app on your smartphone and follow the on-screen instructions to pair and calibrate your Smart Lock.

## OPERATING INSTRUCTIONS

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The Nuki Smart Lock Pro offers various ways to control your door.

## Using the Nuki App

- **Lock/Unlock:** Use the Nuki app to remotely lock or unlock your door from anywhere, thanks to the built-in Wi-Fi module.
- **Access Management:** Grant temporary or permanent access permissions to family, friends, or service providers directly through the app.
- **Activity Log:** View a detailed log of who entered or exited and when.
- **Smart Features:** Activate features like Auto-Unlock (door unlocks automatically when you approach) and Auto-Lock (door locks automatically after a set time).

## Manual Operation

- **One-Touch Lock:** Press the button on the Nuki Smart Lock Pro to lock or unlock your door.
- **Manual Turn:** You can still manually turn the knob on the Smart Lock to operate the door, similar to a traditional thumb-turn lock.

## Smart Home Integration

The Nuki Smart Lock Pro supports integration with popular smart home platforms:

- **Amazon Alexa:** Control your lock with voice commands.
- **Google Home:** Integrate with your Google Assistant ecosystem.
- **Apple HomeKit:** Seamlessly manage your lock within the Apple Home app.
- **Homey:** Connect to your Homey smart home hub for advanced automation.
- **Matter:** Effortless integration into Matter-enabled smart home systems.

## CHARGING AND BATTERY

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The Nuki Smart Lock Pro features a built-in rechargeable Lithium-Ion battery.

- **Battery Life:** A fully charged battery can last for several months, depending on usage.
- **Charging Time:** The battery fully charges in approximately 2 hours.
- **Charging Method:** Charge the lock directly on the door using the included charging cable. The lock can also be disassembled for charging if preferred.
- **Battery Indicator:** The Nuki app provides a battery indicator to monitor the charge level.

## MAINTENANCE

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- **Cleaning:** Wipe the device with a soft, dry cloth. Do not use abrasive cleaners or solvents.
- **Software Updates:** Regularly check for and install firmware updates via the Nuki app to ensure optimal performance and security.
- **Battery Care:** Avoid completely draining the battery frequently to prolong its lifespan.

## TROUBLESHOOTING

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- **Lock Not Responding:** Check the battery level in the Nuki app. If low, recharge the device. Ensure Bluetooth and Wi-Fi connections are active.

- **Installation Issues:** If the Smart Lock does not fit correctly, re-verify your cylinder's compatibility using the Nuki compatibility checker. Ensure the key is inserted correctly and not too long.
- **App Connectivity Problems:** Ensure your smartphone's Bluetooth is enabled and you are within range. For remote access, verify your home Wi-Fi network is active and the Smart Lock is connected.
- **Slow Operation:** Ensure the lock mechanism of your door is well-maintained and operates smoothly without the Smart Lock. A stiff door lock can affect performance.
- **Resetting the Device:** Refer to the Nuki app or official Nuki support documentation for instructions on how to reset your Smart Lock if persistent issues occur.

## SPECIFICATIONS

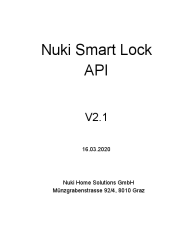

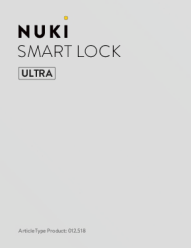



Feature	Detail
Model Number	221147
Manufacturer	Nuki Home Solutions GmbH
Colour	Silver
Finish	Brushed
Material	Stainless Steel
Product Dimensions (L x W x H)	5.7 x 5.7 x 7 cm
Weight	250 Grams
Batteries	1 Lithium Ion battery (included)
Special Features	Auto-Lock, Battery Indicator, One-Touch Lock, Rechargeable, Resettable
Connectivity	Bluetooth, Wi-Fi, Matter
Recommended Use	Door lock inside

## WARRANTY AND SUPPORT

For detailed warranty information and technical support, please refer to the official Nuki website or contact Nuki customer service. Keep your proof of purchase for warranty claims.

**Online Resources:** Visit the official Nuki support page for FAQs, video tutorials, and further assistance.



 <p>Nuki Smart Lock API</p> <p>V2.1</p> <p>16.03.2020</p> <p>Nuki Home Solutions GmbH Münzgrabenstrasse 52A, 9010 Gießen</p>	<p><a href="#">Nuki Smart Lock API v2.1 Developer Documentation</a></p> <p>Comprehensive technical guide for the Nuki Smart Lock API v2.1, detailing Bluetooth GATT services, message formats, encryption, commands, error codes, and usage examples for seamless integration.</p>
 <p>NUKI SMART LOCK ULTRA</p> <p>Article Type Product 01218</p>	<p><a href="#">Nuki Smart Lock Ultra Quick Start Guide and Safety Instructions</a></p> <p>This document provides a quick start guide and essential safety instructions for the Nuki Smart Lock Ultra. Learn about product features, proper usage, installation, and important warnings to ensure safe and effective operation.</p>
 <p>NUKI SMART LOCK ULTRA</p> <p>Article Type Product 01218</p>	<p><a href="#">Nuki Smart Lock Ultra Quick Start Guide</a></p> <p>This guide provides essential information for setting up and using the Nuki Smart Lock Ultra, including product features, safety instructions, and technical specifications.</p>
 <p>NUKI SMART LOCK 3.0</p> <p>Welcome home.</p>	<p><a href="#">Nuki Smart Lock 3.0 Installation and User Guide</a></p> <p>This document provides installation, usage, safety, and warranty information for the Nuki Smart Lock 3.0, a smart electronic door lock that motorizes existing door locks and creates a digital access system when combined with a smartphone.</p>
 <p>NUKI SMART LOCK GO</p> <p>Article Type 01218</p>	<p><a href="#">Nuki Smart Lock Go: Quick Start Guide and Operating Instructions</a></p> <p>Explore the Nuki Smart Lock Go with this comprehensive guide. Learn about installation, operation, safety, technical specifications, and warranty for your smart home security device.</p>
 <p>NUKI • INSTALLATION GUIDE</p> <p>1. PREPARE THE LOCK FOR INSTALLATION</p> <p>2. CONNECT THE LOCK AND SET UP YOUR SMARTPHONE</p> <p>3. CONNECT TO AIRBNB AND SET UP YOUR HOST KEY</p>	<p><a href="#">Nuki Smart Lock Installation Guide for Airbnb Hosts</a></p> <p>Comprehensive guide for Airbnb hosts on installing and configuring the Nuki Smart Lock for seamless guest access and smart rental management. Learn to connect with Airbnb, manage guest communication, and troubleshoot common issues.</p>