AsperX AX1013

AsperX Wireless Portable Charger User Manual

Model: AX1013

Introduction

Thank you for choosing the AsperX Wireless Portable Charger. This 10000mAh magnetic power bank is designed to provide convenient and efficient charging for your mobile devices, whether wirelessly or via its integrated Type-C cable. With 25W Power Delivery (PD) fast charging, it ensures your devices are powered up quickly and safely. This manual provides essential information on setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your device.

Safety Information

To ensure safe operation and prevent damage, please read and adhere to the following safety guidelines:

- Do not expose the power bank to extreme temperatures, direct sunlight, or fire.
- Avoid dropping, impacting, or disassembling the device.
- Keep away from water, moisture, and corrosive materials.
- Do not use if the device is damaged or swollen.
- Ensure proper ventilation during charging.
- This portable power bank features built-in smart chip and low-temperature ice cores to protect against overcharging, over-current, short circuits, and high temperatures.



Superior Safety Features: The power bank is equipped with multiple protection mechanisms including overcharge, over-voltage, over-discharge, short-circuit, and high-temperature protection to ensure safe and reliable operation.

Package Contents

Upon opening your AsperX Wireless Portable Charger package, you should find the following items:

- 1 x AsperX 10000mAh Magnetic Power Bank
- 1 x USB-C Charging Cable (built-in)
- 1 x User Manual

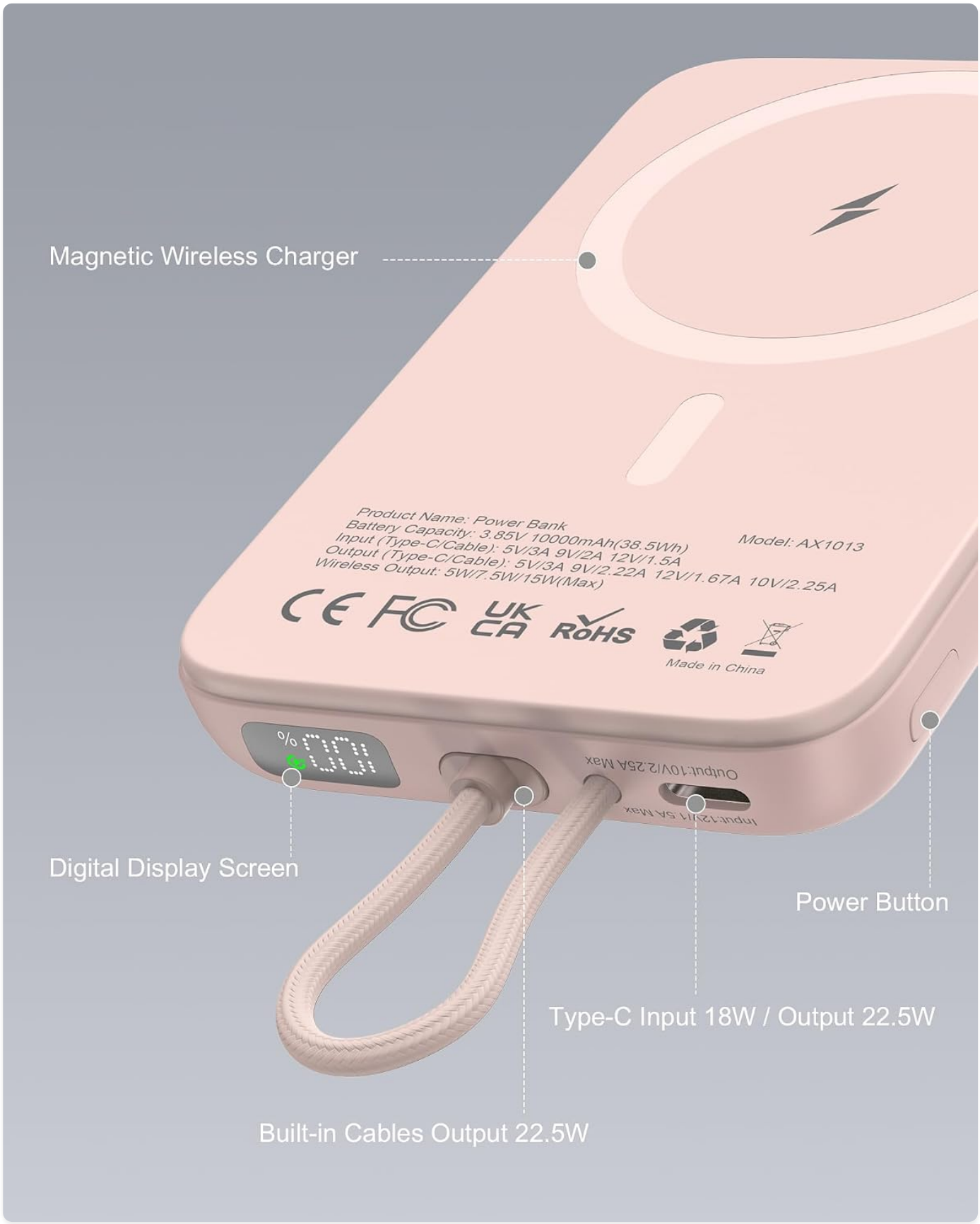
Product Overview

Familiarize yourself with the components of your AsperX Wireless Portable Charger:





Front View: The main surface features the magnetic charging area, indicated by a lightning bolt symbol, for wireless charging compatible devices.



Key Components:

Magnetic Wireless Charger: For MagSafe-compatible devices.

Digital Display Screen: Shows exact remaining power percentage.

Power Button: Activates the digital display and charging function.

Type-C Input/Output Port: Supports 18W input and 22.5W output.

Built-in USB-C Cable: Provides 22.5W output for wired charging.



Compact Design: The power bank measures 4.33 x 2.72 x 0.63 inches and weighs 0.4 lb, designed to be pocket-sized and not obstruct your phone's camera.

Setup

Before first use, it is recommended to fully charge your AsperX Wireless Portable Charger.

Charging the Power Bank

Connect the built-in USB-C cable or an external USB-C cable to the power bank's Type-C input port and plug the other end into a compatible USB power adapter (not included). The digital display will show the charging progress. The power bank is fully charged when the display shows 100%.

Preparing for Wireless Charging

For optimal magnetic attachment and wireless charging efficiency, ensure your iPhone 12/13/14/15/16 Series device is either used without a case or with a MagSafe-compatible phone case. Non-magnetic cases may prevent proper alignment and charging.



Magnetic Case Compatibility: For best results, use the power bank with a MagSafe-compatible phone case or without a case to ensure strong magnetic adhesion and efficient wireless charging.

Operating Instructions

Charging Your Devices

The AsperX power bank offers both wireless and wired charging options.

- **Wireless (Magnetic) Charging:** Align your MagSafe-compatible iPhone (12/13/14/15/16 Series) or other Qi-enabled device to the magnetic charging area on the power bank. The power bank will automatically begin charging. Wireless charging supports 5W, 7.5W, and 15W output.
- **Wired (USB-C) Charging:** Use the built-in USB-C cable or an external USB-C cable connected to the Type-C port to charge your device. The USB-C ports support Power Delivery up to 22.5W, allowing for fast charging of compatible devices and Quick Charge 3.0 for legacy devices.

22.5W Max Wired or 7.5W Wireless Charging



Wireless Convenience

7.5W

compatible with iPhone16/15/14/13/ 12 Series/ AirPods



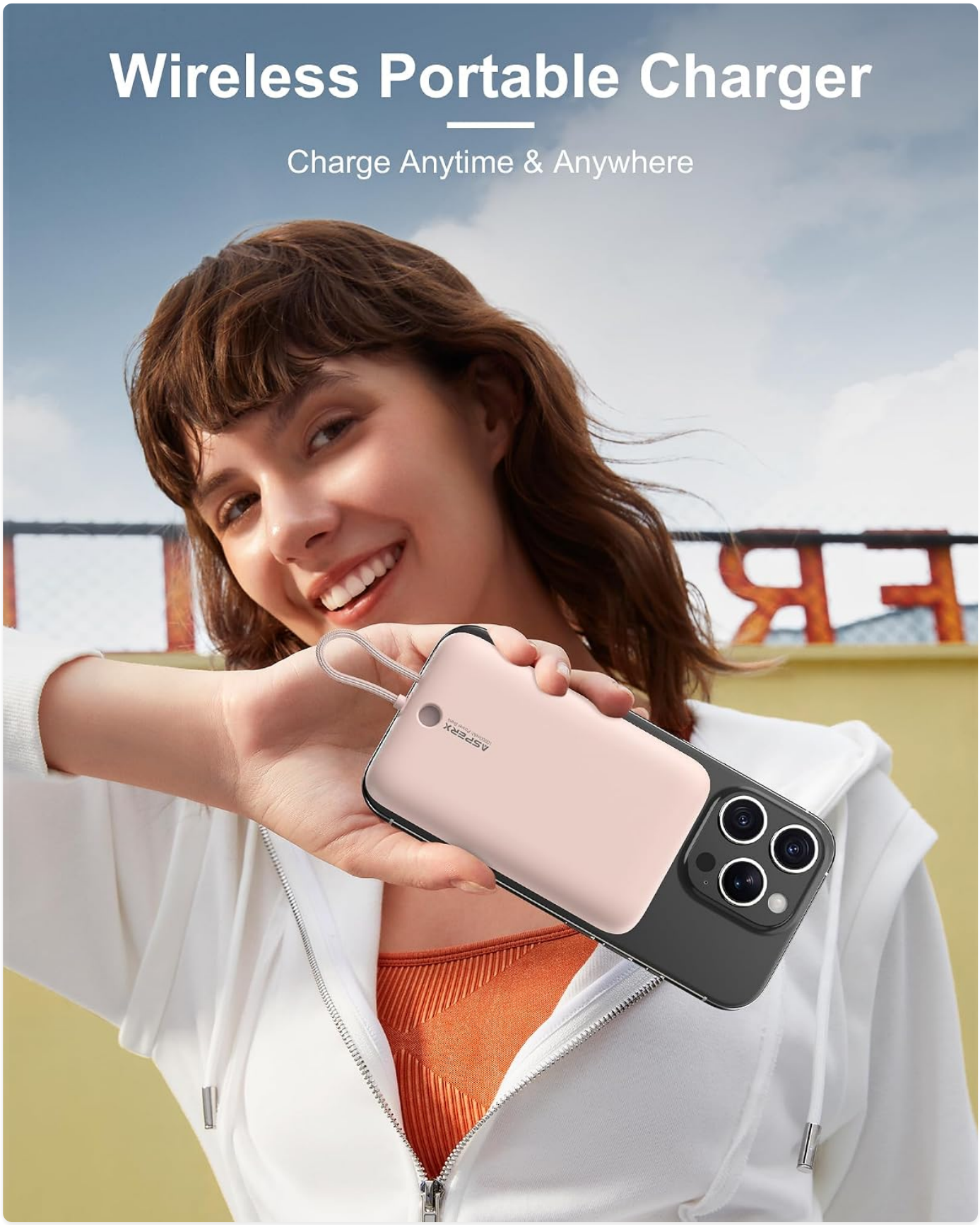
Wired Fast Charging

22.5W Max

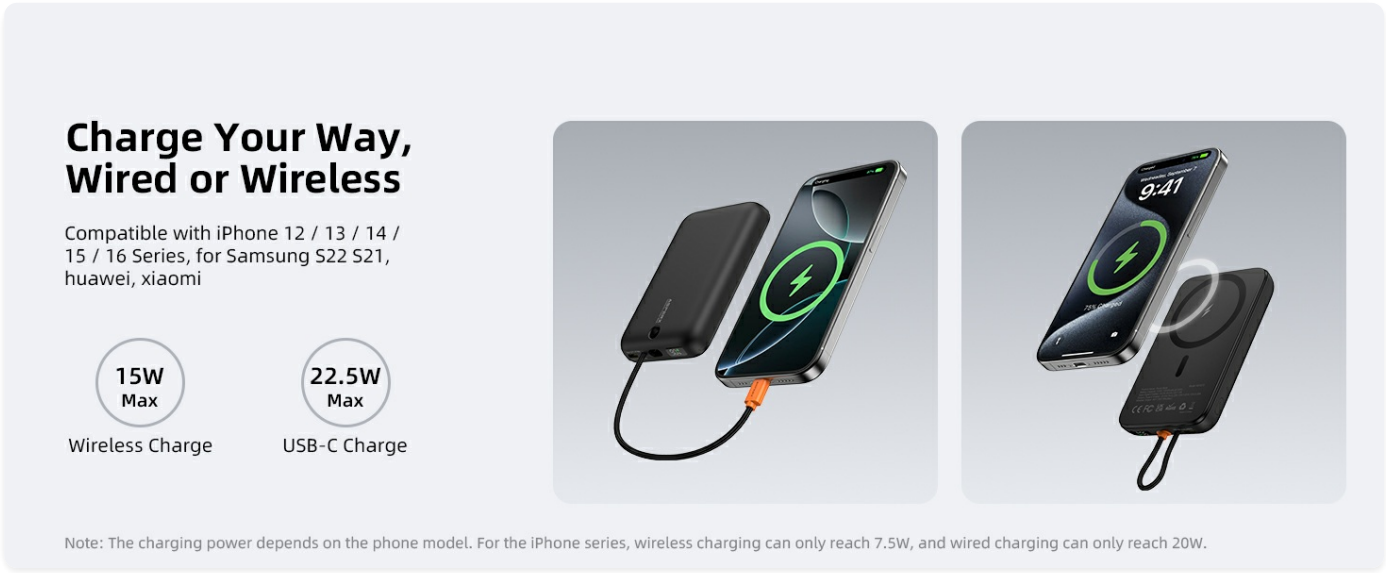
30 Min Charge	50%
	iPhone 16

Note: Data based on internal lab testing. Actual charging times may vary.
The maximum wired charging power of the iPhone series is 20W.

Versatile Charging: Enjoy the convenience of 7.5W wireless charging for iPhone 16/15/14/13/12 Series and AirPods, or utilize the 22.5W wired fast charging via the built-in USB-C cable for rapid power delivery.



Charge Anytime & Anywhere: The magnetic attachment allows for single-handed use while charging, perfect for on-the-go activities.



Charge Your Way: The power bank supports both 15W Max wireless charging and 22.5W Max USB-C wired charging, compatible with iPhone 12-16 Series, Samsung S22/S21, Huawei, Xiaomi, and more.

Digital Display

The clear smart LED digital power display shows the exact remaining power percentage of the power bank. A green PD fast charging symbol will illuminate when fast charging is active.

Maintenance

Proper care will extend the life of your power bank:

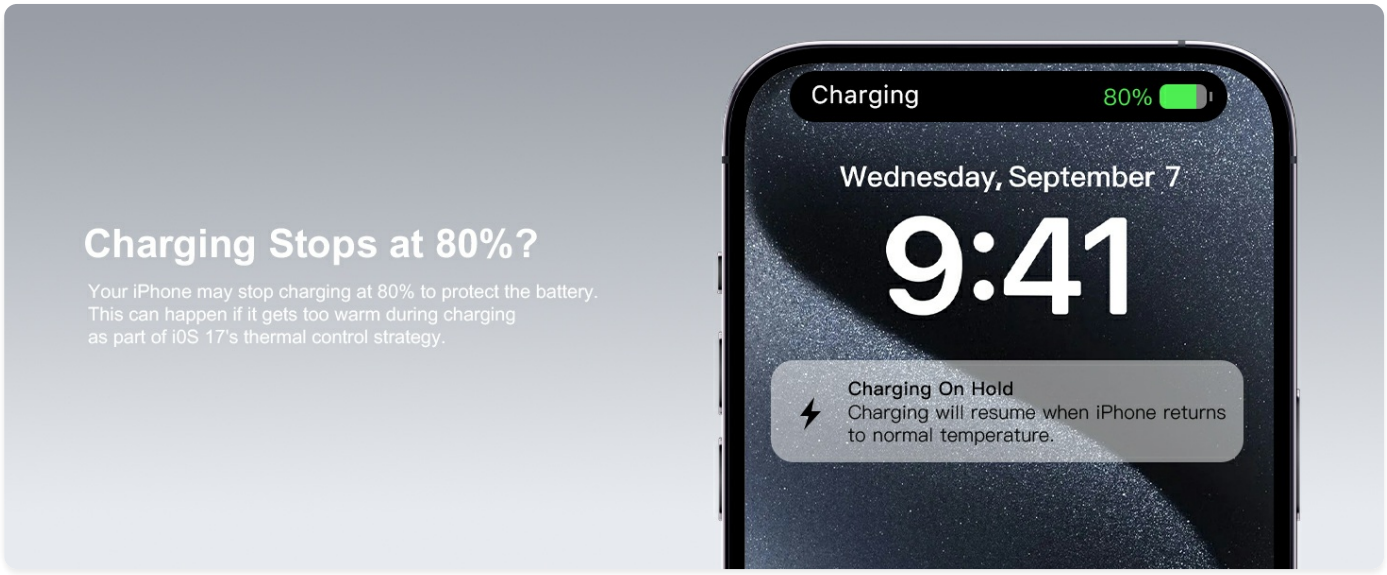
- **Cleaning:** Use a soft, dry cloth to clean the surface of the power bank. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** For optimal battery health, fully charge the power bank at least once every three months if not in regular use.

Troubleshooting

If you encounter issues with your AsperX Wireless Portable Charger, refer to the following common problems and solutions:

- **Power bank not charging:** Ensure the charging cable is securely connected to both the power bank and the power adapter. Try a different cable or adapter.
- **Device not charging from power bank:** Press the power button to activate the power bank. Ensure your device is properly aligned for wireless charging or the cable is securely connected for wired charging. Check if your device is compatible with the charging method.
- **Slow charging:** Ensure you are using a compatible fast charging adapter for the power bank. For device charging, verify your device supports the power bank's output specifications. Note that slight heating during charging is normal due to efficiency losses.

- **Magnetic attachment is weak:** Ensure your phone case is MagSafe-compatible or remove the case for direct attachment.
- **iPhone charging stops at 80%:** Your iPhone may stop charging at 80% to protect the battery. This can happen if it gets too warm during charging as part of iOS 17's thermal control strategy. Charging will resume when the iPhone returns to normal temperature.



Charging On Hold: If your iPhone stops charging at 80%, it is likely due to thermal control. Charging will resume once the device cools down.

Specifications

Feature	Detail
Model Number	AX1013
Battery Capacity	10000 mAh (38.5 Wh)
Product Dimensions	4.33 x 2.72 x 0.67 inches
Item Weight	6.4 ounces
Type-C Input	5V/3A, 9V/2A, 12V/1.5A (18W Max)
Type-C Output	5V/3A, 9V/2.22A, 12V/1.67A, 10V/2.25A (22.5W Max)
Wireless Output	5W/7.5W/15W (Max)
Special Features	Digital Display, Pocket Size, Fast Charging, Built-in Cable, Wireless Charging
Color	Pink
Manufacturer	AsperX
Country of Origin	China

Warranty and Support

AsperX is committed to providing high-quality products and excellent customer service.

- **Warranty:** Your AsperX Wireless Portable Charger comes with a 2-year technical support warranty.
- **Customer Service:** For any technical assistance or inquiries, please contact AsperX professional technical support. We are always ready to provide friendly customer service.



Comprehensive Support: AsperX provides 2-year technical support for your portable charger, ensuring peace of mind.

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Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question