Aiwa AWTWSGPRO

Aiwa AWTWSGPRO TWS Earbuds User Manual

Model: AWTWSGPRO

Introduction

Thank you for choosing the Aiwa AWTWSGPRO True Wireless Stereo (TWS) Earbuds. These earbuds feature Active Noise Cancellation (ANC) and a convenient touch screen on the charging case, providing an immersive audio experience with intuitive control. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your new earbuds to ensure optimal performance and longevity.

Package Contents

Please check the package contents carefully. If any items are missing or damaged, please contact your retailer.

- Aiwa AWTWSGPRO TWS Earbuds (Left and Right)
- Charging Case with Touch Screen
- USB Charging Cable
- Multiple Sizes of Ear Tips (S, M, L)
- User Manual (this document)

Product Overview

Familiarize yourself with the components of your Aiwa AWTWSGPRO earbuds and charging case.



Figure 1: Aiwa AWTWSGPRO TWS Earbuds placed inside their charging case, showing the top view of both earbuds and the case's interior.



Figure 2: A detailed view of the charging case's integrated touch screen, showing battery percentages for both left and right earbuds, the case's battery level, time, and media playback controls (previous, play/pause, next).



Figure 3: The Aiwa AWTWSGPRO charging case, closed, with its front-facing touch screen displaying a vibrant landscape image, highlighting its visual capabilities.



Figure 4: Top-down perspective of the Aiwa AWTWSGPRO charging case, with the touch screen active, showing media controls overlaid on a landscape background, indicating its interactive display features.

Earbud Features:

- **Touch Control Area:** For playback, call management, and ANC modes.
- **Microphone:** For calls and voice assistant.
- **Charging Contacts:** For charging inside the case.

Charging Case Features:

- **Touch Screen Display:** Shows battery status, music controls, and other information.
- **Charging Port:** USB-C port for charging the case.
- **Earbud Charging Slots:** Securely holds and charges the earbuds.

Setup Guide

1. Initial Charging

Before first use, fully charge both the earbuds and the charging case.

1. Place the earbuds into the charging case. Ensure they are correctly seated in their respective slots.
2. Connect the USB charging cable to the charging port on the case and the other end to a USB power source (e.g., computer, wall adapter).
3. The touch screen on the case will display the charging status. The earbuds have 30mAh batteries, and the case has

a 250mAh battery.

4. Allow approximately 1-2 hours for a full charge.

2. Bluetooth Pairing

Pair your Aiwa AWTWSGPRO earbuds with your device (smartphone, tablet, etc.) via Bluetooth 5.4.

1. Open the charging case. The earbuds will automatically enter pairing mode.
2. On your device, go to Bluetooth settings and ensure Bluetooth is enabled.
3. Search for available devices. You should see "Aiwa AWTWSGPRO" in the list.
4. Select "Aiwa AWTWSGPRO" to connect. Once connected, the touch screen on the case may indicate a successful connection, and you will hear an audio prompt.
5. If pairing fails, place the earbuds back in the case, close the lid, wait a few seconds, and then repeat the steps.

Operating Instructions

Wearing the Earbuds

Choose the ear tips that provide the best fit for comfort and sound quality. Insert the earbuds gently into your ear canal and twist slightly to secure them.

Touch Controls (Earbuds)

The touch-sensitive area on each earbud allows for various functions:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud.
- **Reject Call:** Press and hold either earbud for 2 seconds.
- **Activate Voice Assistant:** Triple tap on either earbud.
- **Toggle ANC/Transparency Mode:** Press and hold the right earbud for 2 seconds.

Active Noise Cancellation (ANC)

The Aiwa AWTWSGPRO features Active Noise Cancellation to reduce ambient noise. You can toggle ANC on/off or switch to Transparency Mode (if available) using the touch controls on the earbuds or via the charging case's touch screen.

Charging Case Touch Screen Functions

The touch screen on the charging case provides additional control and information:

- **Battery Status:** View the individual battery levels of the left and right earbuds, as well as the charging case's battery level.
- **Music Playback Control:** Play, pause, skip tracks directly from the case's screen.
- **Settings:** Access various settings and modes (e.g., ANC modes, equalizer presets) directly from the screen.

Battery Life

- **Music Playback:** Up to 4.5 hours on a single charge.
- **Talk Time:** Up to 3 hours on a single charge.
- The charging case provides multiple additional charges, extending total usage time significantly.

Maintenance and Care

Proper care will ensure the longevity and optimal performance of your earbuds.

- **Cleaning:** Regularly clean the earbuds, ear tips, and charging contacts with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Water Resistance:** The earbuds are IPX4 water-resistant, meaning they are protected against splashing water from any direction. They are suitable for workouts and light rain but should not be submerged in water. Dry them thoroughly before placing them back in the charging case.
- **Storage:** When not in use, store the earbuds in their charging case to protect them and keep them charged. Store in a cool, dry place away from extreme temperatures.
- **Avoid Impacts:** Do not drop or expose the earbuds or charging case to strong impacts.

Troubleshooting

If you encounter any issues, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Earbuds not pairing with device.	Bluetooth is off; earbuds are not in pairing mode; interference.	Ensure Bluetooth is enabled on your device. Place earbuds back in case, close, then reopen to re-enter pairing mode. Try pairing again. Move closer to your device.
No sound from one or both earbuds.	Low battery; not properly connected; volume too low.	Charge the earbuds and case. Reconnect the earbuds to your device. Increase the volume on both your device and the earbuds.
Charging case not charging.	Faulty cable or power source; dirty charging port.	Try a different USB cable and power adapter. Clean the charging port gently.
ANC not working effectively.	Improper fit; ANC mode not activated.	Ensure earbuds are properly seated in your ears with a good seal. Verify ANC is activated via touch control or case screen.

Specifications

Feature	Detail
Brand	Aiwa
Model	AWTWSGPRO
Color	White
Ear Placement	In-Ear (Canal Auditivo)
Form Factor	True Wireless
Impedance	80 Ohm
Bluetooth Version	5.4

Feature	Detail
Earbud Battery Capacity	30mAh (each)
Charging Case Battery Capacity	250mAh
Music Playback Time	Up to 4.5 hours
Talk Time	Up to 3 hours
Water Resistance Rating	IPX4
Key Features	Active Noise Cancellation (ANC), Touch Screen Charging Case

Warranty and Support

For warranty information and technical support, please refer to the warranty card included in your product packaging or visit the official Aiwa website. If you experience any issues not covered in this manual, please contact Aiwa customer service or your local retailer for assistance.

Website: www.aiwa.com

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Name

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question