

IFB Neptune VX15

IFB Neptune VX15 Dishwasher User Manual

Model: Neptune VX15

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, installation, and maintenance of your IFB Neptune VX15 Freestanding Dishwasher. Please read these instructions carefully before using the appliance and retain them for future reference.

The IFB Neptune VX15 is a 15-place freestanding dishwasher designed for effective cleaning of various utensils, including Indian cookware. It features DeepClean® Technology, a 70°C hot water wash, Turbo Drying, and an Anti-Bacterial Filter.

2. SAFETY INFORMATION

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, or injury to persons.

- Ensure the dishwasher is properly grounded.
- Do not operate the dishwasher if it is damaged or malfunctioning.
- Keep children away from the dishwasher, especially when it is operating.
- Use only detergents and rinse aids specifically designed for dishwashers.
- Do not touch the heating element during or immediately after use.
- Sharp items should be loaded with points down to prevent injury.

3. INSTALLATION AND SETUP

The IFB Neptune VX15 is a freestanding dishwasher. Proper installation is crucial for optimal performance

and safety. It requires a dedicated water inlet, a wastewater outlet, and a power socket.

3.1 Dimensions and Placement

Ensure adequate space for the dishwasher. The dimensions are approximately 59.8 cm (Depth) x 85 cm (Height) x 59.8 cm (Width).



Image: Front view of the IFB Neptune VX15 Dishwasher with approximate dimensions (59.8 cm depth, 85 cm height, 59.8 cm width) indicated. The image also highlights features like Hot Water Wash, Health Safe Wash, and Hygienic Steam Drying.

3.2 Included Components

The following items are included in the box for installation:

- Inlet Hose
- Drain Hose
- Cutlery Baskets (including a 3rd cutlery tray)
- Salt Refill Funnel
- Outlet Pipe

3.3 Water Softening Device

The dishwasher includes a built-in water softening device. This feature is designed to prevent scaling and white deposits, particularly in areas with hard water, contributing to cleaner dishes.

4. OPERATING INSTRUCTIONS



Image: Front view of the IFB Neptune VX15 Dishwasher with its door slightly open, showing the control panel and a glimpse of the interior racks.

4.1 Loading the Dishwasher

The IFB Neptune VX15 offers 15 place settings, accommodating a full load of dishes suitable for families. Proper loading ensures effective cleaning.

Designed for Greasy Indian Cookware



360°
Spray Arm



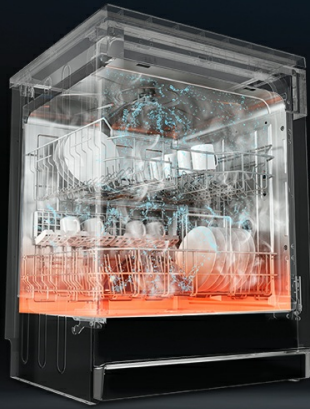
Hot Water
Wash



*TSC Apply

Image: Interior view of the IFB Neptune VX15 Dishwasher showing dishes loaded in the upper and lower racks, and the 3rd cutlery tray. This illustrates the 15 place setting capacity.

- **Upper Rack:** Designed for smaller items like 6 bowls (250 ml each), 8 glasses (300 ml each), 40 spoons/forks/knives, 6 quarter plates, and 6 tea/coffee cups.
- **Lower Rack:** Suitable for larger items such as 12 large dinner plates, 6 small dinner plates, 1 kadhai (5L capacity), 1 cooker (5L capacity), 1 tea container (2.5L capacity), 2 strainers, 6 glass bowl containers, and 1 tawa.
- **3rd Cutlery Tray:** A modular, easy-access tray for forks, spoons, serving spoons, and other small utensils.
- Ensure dishes do not block the spray arms.



70°C Hot Water Wash

High-temperature water dissolves and removes food stains, and eliminates 99.99% of germs for sparkling, sanitized dishes.

Image: The interior of the IFB Neptune VX15 Dishwasher, specifically showing Indian cookware like a kadhai and plates loaded, demonstrating its suitability for various utensil types. Features like 360° Spray Arm and 70°C Hot Water Wash are highlighted.

4.2 Wash Programmes

Select the appropriate wash program based on the soil level and type of dishes. The dishwasher features push-button controls and an LED display.

- **Pots & Pans:** For heavily soiled items, often at 65°C.
- **Hygiene:** A high-temperature wash, typically 70°C, for sanitization.
- **Light Soiled:** For lightly soiled dishes, often at 30°C.
- **Eco Wash:** An energy-efficient program for normal soil levels.
- **Super 50':** A quick wash cycle for lightly soiled dishes.

The **Flexi Wash** feature allows for efficient cleaning of both large and small loads.

4.3 Special Features

- **DeepClean® Technology:** Enhances cleaning performance.
- **360° Unique Spray Arm:** Ensures comprehensive water coverage for thorough cleaning.
- **70°C Hot Water Wash:** High-temperature wash for dissolving food stains and eliminating germs.
- **Active Drying System / Turbo Drying:** Facilitates efficient drying of dishes.
- **Hygienic Steam Drying:** Facilitates spotless and dry utensils without manual drying.
- **Delay Start:** Allows you to postpone the start of a wash cycle for up to 24 hours.



Image: Close-up of the IFB Neptune VX15 control panel, highlighting the "Delay Start" function and its display, indicating a delay of up to 1 hour 30 minutes.

5. MAINTENANCE AND CARE

5.1 Filter Maintenance

The dishwasher is equipped with an **Active Anti-Bacterial Filter** which helps reduce bacterial growth. Regularly clean the filter to maintain hygiene and performance.



Image: The IFB Neptune VX15 Dishwasher with a graphic overlay emphasizing the Anti-Bacterial Filter icon, indicating its role in maintaining hygiene.

5.2 Self-Cleaning Function

Utilize the self-cleaning feature to keep the dishwasher interior clean and free from residue.

5.3 Detergent and Salt Usage

Always use dishwasher-specific detergents and rinse aids. For areas with hard water, regularly refill dishwasher salt into the dedicated compartment to support the built-in water softening device.

6. TROUBLESHOOTING

If you encounter issues with your dishwasher, refer to the following common troubleshooting tips. For more detailed guidance, consult the full user manual available on the IFB brand website.

- **Dishes not clean:** Ensure dishes are loaded correctly, not blocking spray arms. Check detergent dispenser and ensure correct program is selected.
- **Dishes remain wet:** Verify that rinse aid dispenser is filled. Ensure the selected wash program includes a drying cycle or use the Turbo Drying/Hygienic Steam Drying features.
- **Unusual noises:** Check for any items obstructing the spray arms or pump. Ensure the dishwasher is level.
- **White deposits on dishes:** This may indicate hard water issues. Ensure dishwasher salt is adequately refilled.

7. SPECIFICATIONS

Feature	Detail
Brand	IFB
Model Number	Neptune VX15
Installation Type	Freestanding
Product Dimensions (D x W x H)	59.8D x 85W x 59.8H Centimeters
Capacity	15 Place Settings
Special Features	360° Jet Wash Double Arm Spray, 3rd Cutlery Tray, Active Anti Microbial filter, Flexi Half Load, Height Adjustable Upper Basket Loaded 2 Levels, Hot Water Wash, In Built Water Softening Device, Self Cleaning, Turbo Dry Drying System
Controls Type	Push Button
Noise Level	52 Decibels
Voltage	220 Volts
Cycle Options	Economy, Hygiene 70°C, Light Soiled 30, Pots & Pans 65°C, Super 50'
Display	LED
Energy Consumption	1900 Watts
Water Consumption	12 liters per cycle (approx. 3.17 Gallons per Hour)
Item Weight	46 kg (43500 Grams)

Feature	Detail
Material Type	Metal, Plastic, Stainless Steel
Colour	DARK SILVER
Country Of Origin	Turkey

8. WARRANTY AND SUPPORT

Your IFB Neptune VX15 Dishwasher comes with comprehensive warranty and support services.

- **Warranty:** 2-year comprehensive warranty for the machine.
- **Spare Parts Support:** 8 years of spare parts support.
- **Warranty Claim:** Brand warranty can be availed with your Amazon invoice.
- **User Manual:** The full user manual can be accessed from the IFB brand website.

8.1 Manufacturer and Importer Information

Manufacturer: IFB, Vestel Trade Co, Organize Sanayi Bolgesi, 45030, Manisa Turkey

Importer: IFB Industries Ltd., Verna Industrial Estate, Goa - 403722

8.2 Customer Support

For assistance, please contact IFB customer support:

- **Phone:** 08045845678, 9231004321
- **Email:** customerservice@ifbglobal.com



Image: IFB customer support information, including phone numbers (08045845678, 9231004321) and email (customerservice@ifbglobal.com), along with a map indicating service centers and assistance coverage.

