

Sojag 500-9169799

Sojag Fontana 10' x 12' Pergola User Manual

Model: 500-9169799

1. PRODUCT OVERVIEW

The Sojag Fontana Pergola is designed to enhance your outdoor living space by providing a shaded area. This contemporary gazebo features a durable aluminum frame with a wood grain finish and a PVC-coated polyester canopy, offering protection from the sun and resistance to various weather conditions.

Key Features:

- **Dimensions:** 10' x 12' rectangular design, suitable for patios and backyards.
- **Frame Material:** All-weather aluminum frame with AkzoNobel's Interpon Powder Coating, providing scratch, corrosion, and rust resistance.
- **Canopy:** High-quality PVC-coated polyester canopy for ample shade and sun protection.
- **Design:** Clean, contemporary design with an attractive wood grain finish.
- **Stability:** Pre-drilled base for easy anchoring to various surfaces.



Figure 1.1: The Sojag Fontana Pergola, showcasing its wood grain finish and extended canopy.

2. SPECIFICATIONS

Attribute	Detail
Brand	Sojag
Model Number	500-9169799
Product Dimensions	144.7"L x 119.1"W x 89.6"H (10' x 12' nominal)
Item Weight	162 Pounds
Frame Material	Aluminum
Canopy Material	PVC-coated Polyester
Color	Wood Grain Finish
Water Resistance Level	Water Resistant
Assembly Required	Yes
UPC	772830169799



Figure 2.1: Detailed technical drawing showing the dimensions of the Sojag Fontana Pergola.

3. SETUP AND ASSEMBLY

The Sojag Fontana Pergola requires assembly. It is recommended to have at least two adults for the assembly process. Ensure all parts are present before beginning. Refer to the detailed assembly instructions provided in the product packaging for step-by-step guidance.

General Assembly Steps:

1. **Unpack and Identify Parts:** Carefully unpack all components and verify against the parts list in your assembly manual.
2. **Assemble Frame:** Connect the main aluminum beams and posts according to the diagrams. Ensure all connections are secure.
3. **Install Canopy System:** Attach the canopy support rails and then the PVC-coated polyester canopy.
4. **Anchor the Structure:** Utilize the pre-drilled base plates to securely anchor the pergola to a stable

surface (e.g., concrete patio, wooden deck). Anchoring hardware may vary based on surface type and is often sold separately.



Figure 3.1: Detail of the pre-drilled base plate, designed for secure anchoring to various surfaces.

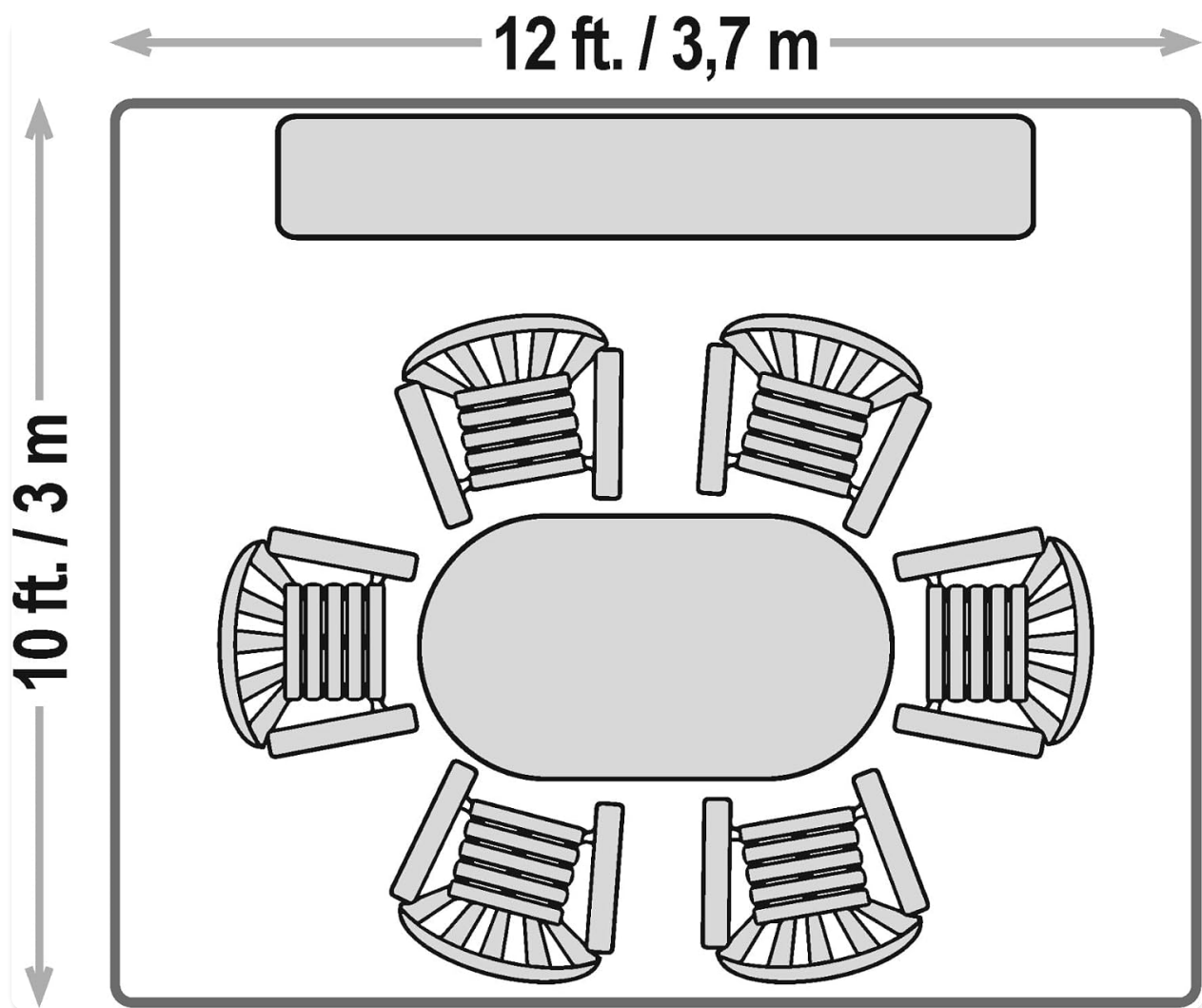


Figure 3.2: Another view of the base plate, showing the corner design and anchoring points.

4. OPERATION

The Sojag Fontana Pergola is designed for static outdoor use. Its primary function is to provide shade and a defined outdoor living area.

Canopy Usage:

- The PVC-coated polyester canopy is designed to be extended for shade during sunny conditions.
- Ensure the canopy is properly secured when extended to prevent flapping in windy conditions.
- During periods of strong winds, heavy rain, or snow, it is recommended to retract or remove the canopy to prevent damage to the fabric and structure.



Figure 4.1: The pergola providing shade over an outdoor seating area, demonstrating its operational use.



Figure 4.2: The pergola creating a comfortable shaded space for outdoor dining.

5. MAINTENANCE

Regular maintenance will extend the life and appearance of your Sojag Fontana Pergola.

General Care:

- **Cleaning the Frame:** Clean the aluminum frame periodically with a mild soap and water solution. Rinse thoroughly with clean water and dry with a soft cloth. Avoid abrasive cleaners or scrubbers.
- **Canopy Care:** The PVC-coated polyester canopy can be cleaned with mild soap and water. Allow it to air dry completely before retracting or storing.
- **Winter Storage:** During the winter months, the canopy should be removed completely from the pergola to prevent damage from snow accumulation and ice. Store the canopy in a dry, protected area.
- **Hardware Inspection:** Periodically check all bolts, screws, and connections to ensure they remain tight and secure. Tighten as necessary.



Figure 5.1: Detail of the canopy material and its attachment to the frame, highlighting areas for cleaning and inspection.

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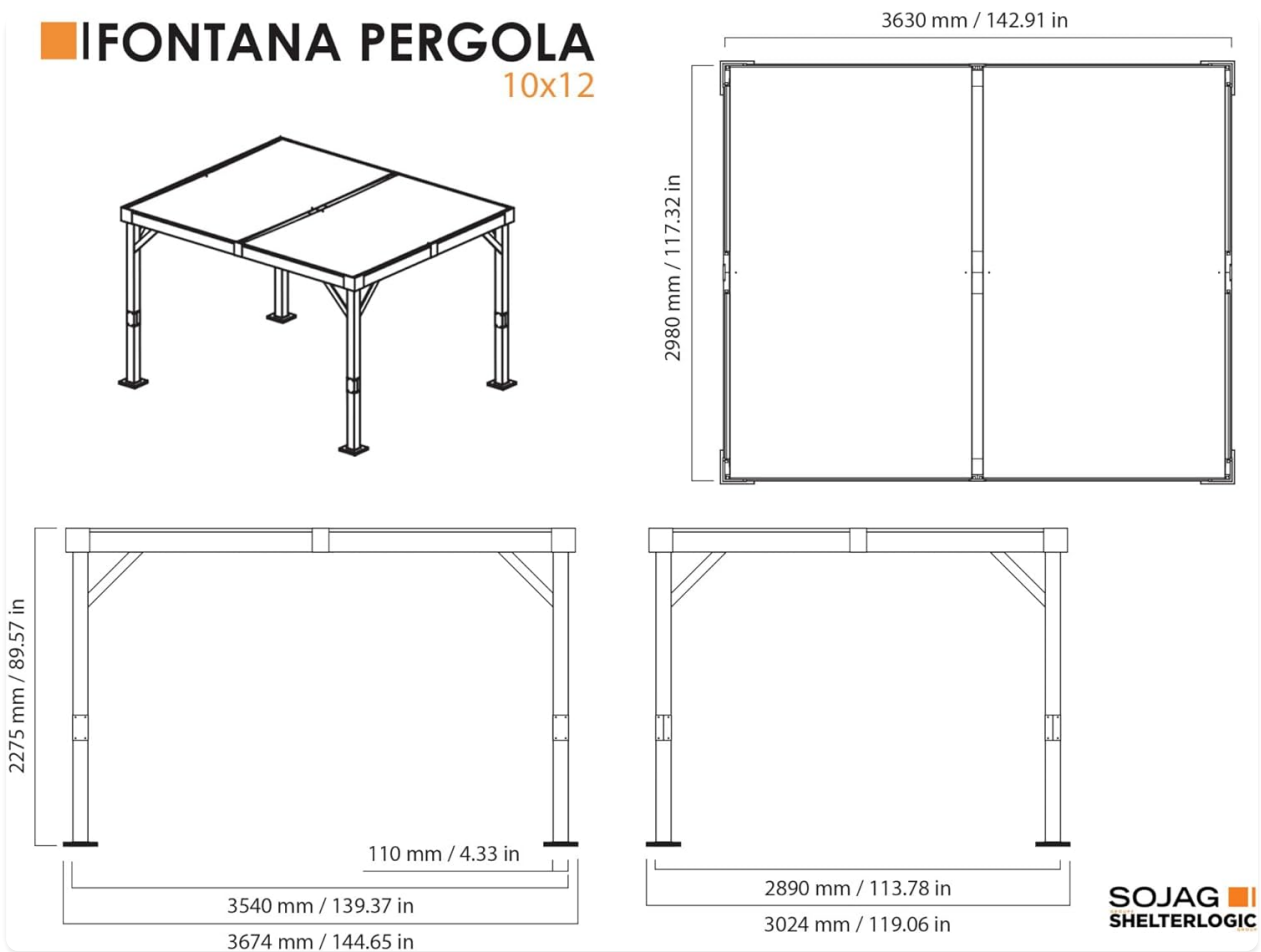


Figure 5.2: View of a corner joint, showing the wood grain finish and metal bracket, important for structural integrity checks.

6. TROUBLESHOOTING

This section provides solutions to common issues you might encounter with your Sojag Fontana Pergola.

Common Issues and Solutions:

- **Issue:** Canopy sags or collects water.
Solution: Ensure the canopy is properly tensioned and secured. Check for any obstructions or debris on the canopy. In heavy rain, retract the canopy to prevent water pooling.
- **Issue:** Pergola feels unstable or wobbly.
Solution: Verify that all frame connections are securely tightened. Re-check the anchoring to the ground surface. Ensure the ground surface is level.
- **Issue:** Frame shows signs of wear or corrosion.
Solution: While the frame is corrosion-resistant, prolonged exposure to harsh conditions without cleaning can affect it. Clean regularly as per maintenance instructions. For minor scratches, touch-up paint may be available from the manufacturer.

7. WARRANTY AND SUPPORT

Sojag products are designed for durability and quality. For specific warranty details and customer support, please refer to the information below.

Warranty Information:

The Sojag Fontana Pergola typically comes with a **1-Year Limited Warranty**. This warranty covers manufacturing defects and material flaws under normal use and service conditions. Please retain your proof of purchase for warranty claims.

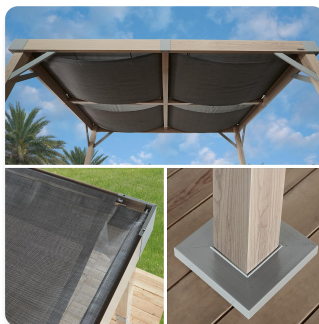


Figure 7.1: Visual representation of the 1-Year Limited Warranty.

Customer Support:

For technical assistance, replacement parts, or warranty claims, please contact Sojag customer support. You can often find contact information on the manufacturer's website or through the retailer where the product was purchased.

Visit the official Sojag Store for more information and support: [Sojag Store on Amazon](#)

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