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Nordmende ND40S405QM

Nordmende ND40S405QM 40-inch Smart TV User Manual

Model: ND40S405QM

1. INTRODUCTION

Thank you for choosing the Nordmende ND40S405QM 40-inch Smart TV. This manual provides essential information for the safe and efficient operation of your television. Please read these instructions thoroughly before using the product and retain them for future reference.

This television features a 40-inch QLED display, HD Ready resolution (1366 x 768 pixels), and integrated Smart TV capabilities powered by the Vidaa operating system. It supports DVB-T2 and DVB-S2 digital signal formats, offering a wide range of entertainment options.

2. SAFETY INFORMATION

Always observe the following safety precautions to prevent electric shock, fire, or injury.

- **Power Supply:** Connect the TV only to an AC 220-240V, 50/60Hz power outlet. Ensure the power cord is not damaged or pinched.
- **Ventilation:** Do not block ventilation openings. Allow adequate space around the TV for proper airflow to prevent overheating.
- **Water and Moisture:** Do not expose the TV to rain or moisture. Do not place objects filled with liquids, such as vases, on the TV.
- **Cleaning:** Unplug the TV before cleaning. Use a soft, dry cloth. Do not use liquid cleaners or aerosol cleaners.
- **Placement:** Place the TV on a stable, level surface. Avoid placing it in direct sunlight or near heat sources.
- **Children:** Supervise children to ensure they do not climb on the TV or furniture.
- **Servicing:** Do not attempt to service this product yourself. Refer all servicing to qualified service personnel.

3. PACKAGE CONTENTS

Please check that all items are present upon unpacking:

- Nordmende ND40S405QM 40-inch Smart TV

- Remote Control (with batteries)
- Power Cord
- TV Stand and Screws
- User Manual (this document)
- Quick Start Guide

4. SETUP

4.1 Attaching the TV Stand

1. Carefully place the TV face-down on a soft, clean surface to prevent screen damage.
2. Align the stand bases with the corresponding slots on the bottom of the TV.
3. Secure the stand bases using the provided screws. Ensure they are tightened firmly.

4.2 Connecting External Devices

Your TV offers various connection ports:

- **HDMI Ports (x3):** For connecting Blu-ray players, game consoles, set-top boxes, etc.
- **USB 2.0 Ports (x2):** For connecting USB storage devices to play media files.
- **RF Input (x2):** For connecting a terrestrial antenna (DVB-T/T2) and a satellite dish (DVB-S/S2).
- **Ethernet LAN (RJ-45) Port (x1):** For a wired internet connection.
- **Common Interface (CI) Slot:** For inserting a CAM module and smart card for encrypted channels.
- **Digital Coaxial Audio Output (x1):** For connecting to an external audio system.
- **Headphone Output (x1):** For connecting headphones.
- **RCA Ports (x2):** For connecting older analog devices.

4.3 First-Time Setup

1. Connect the power cord to the TV and then to a wall outlet.
2. Press the Power button on the remote control or TV.
3. Follow the on-screen instructions to select your preferred language, country, and time zone.
4. **Network Setup:** Choose to connect via Wi-Fi or Ethernet. If Wi-Fi, select your network and enter the password.
5. **Channel Scan:** The TV will prompt you to scan for available digital (DVB-T2, DVB-S2) and analog channels. Select your preferred broadcast type and start the scan.
6. Complete the remaining setup steps as guided by the TV.

5. OPERATING YOUR TV

5.1 Basic Operations

- **Power On/Off:** Press the **Power** button on the remote control.
- **Volume Control:** Use the **VOL +/-** buttons.
- **Channel Selection:** Use the **CH +/-** buttons or enter channel numbers directly.
- **Input Source:** Press the **SOURCE** button to select between HDMI, AV, TV, Media, etc.

- **Menu Navigation:** Use the arrow keys and **OK** button to navigate menus.

5.2 Smart TV Features (Vidaa OS)

Your Nordmende Smart TV runs on the Vidaa operating system, providing access to various applications and online content.

- **Home Screen:** Press the **HOME** button to access the main Smart TV interface.
- **Applications:** Popular apps like Netflix, YouTube, and Prime Video are pre-installed. Select an app icon to launch it.
- **App Store:** Access the Vidaa App Store to download and install additional applications.
- **Screen Mirroring:** Use the screen mirroring function to display content from your compatible smartphone or tablet on the TV.
- **Internet Browser:** Use the built-in web browser to surf the internet.

5.3 Digital TV (DVB-T2/S2)

After completing the channel scan, you can access digital terrestrial (DVB-T2) and satellite (DVB-S2) channels.

- **EPG (Electronic Program Guide):** Press the **EPG** button to view program schedules.
- **Teletext:** Press the **TEXT** button to access teletext services on compatible channels.
- **CI Module:** If you have a CI module and smart card for encrypted channels, insert it into the CI slot.

6. MAINTENANCE

6.1 Cleaning the TV

- Always unplug the TV from the power outlet before cleaning.
- **Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a specialized screen cleaner (apply to cloth, not directly to screen).
- **Cabinet:** Wipe the cabinet and stand with a soft, dry cloth. Do not use abrasive cleaners, waxes, or solvents.

6.2 Software Updates

Your TV may receive software updates to improve performance and add new features. You can usually check for updates via the TV's settings menu (e.g., *Settings > System > Software Update*). Ensure your TV is connected to the internet for this function.

7. TROUBLESHOOTING

Before contacting support, try the following solutions for common issues:

Problem	Possible Cause / Solution
No power	Check if the power cord is securely plugged into the TV and the wall outlet. Try a different outlet.
No picture, but sound is present	Ensure the correct input source is selected (e.g., HDMI 1, TV). Check cable connections to external devices.
No sound, but picture is present	Check volume level. Ensure Mute is not active. Check audio cable connections if using external speakers.

Problem	Possible Cause / Solution
Remote control not working	Replace batteries. Ensure there are no obstructions between the remote and the TV's IR sensor.
Cannot connect to Wi-Fi	Ensure Wi-Fi is enabled on the TV. Check Wi-Fi password. Restart your router.
Smart TV apps not loading	Check internet connection. Try restarting the TV. Clear app cache if available in settings.

If the problem persists after trying these solutions, please contact customer support.

8. SPECIFICATIONS

Feature	Detail
Model	ND40S405QM
Screen Size	101.6 cm (40 inches)
Display Type	QLED
HD Type	HD Ready
Resolution	1366 x 768 pixels
Aspect Ratio	16:9
Brightness	220 cd/m ²
Contrast Ratio	3000:1
Response Time	8 ms
Viewing Angle	178° x 178°
Smart TV OS	Vidaa
Digital Tuner	DVB-T2, DVB-S2
Wi-Fi	Yes
Ethernet LAN	Yes (1x RJ-45)
HDMI Ports	3
USB 2.0 Ports	2
VESA Mounting	200 x 200 mm
Power Output (RMS)	2x8W
Energy Class	E (old scale F)
Dimensions (with stand)	892.6 mm (W) x 207 mm (D) x 559 mm (H)
Weight	5.27 kg

9. WARRANTY AND SUPPORT

Your Nordmende ND40S405QM Smart TV is covered by a manufacturer's warranty. Please refer to the warranty card included in your package for specific terms and conditions, including the warranty period and coverage details.

For technical support, service inquiries, or to report a problem, please contact Nordmende customer service. Contact details can typically be found on the Nordmende official website or on your warranty documentation.

Please have your model number (ND40S405QM) and serial number ready when contacting support.