

## RCA SRG32HQ1C

# RCA SRG32HQ1C Smart TV 32-inch Google TV User Manual

Model: SRG32HQ1C

## INTRODUCTION

This manual provides essential information for the setup, operation, and maintenance of your RCA SRG32HQ1C 32-inch Google TV. Please read it thoroughly before using the product to ensure proper functionality and safety.

## SAFETY INFORMATION

Always follow basic safety precautions when using this television to reduce the risk of fire, electric shock, and injury.

- Do not expose the TV to rain or moisture.
- Do not block ventilation openings.
- Ensure proper grounding for the power cord.
- Unplug the TV during lightning storms or when unused for long periods.
- Refer all servicing to qualified service personnel.

## PACKAGE CONTENTS

Verify that all items are included in the package:

- 1 x RCA SRG32HQ1C 32-inch Google TV
- 1 x Remote Control
- 1 x TV Table Stand (Middle Foot)
- 1 x User Manual (this document)
- 1 x Batteries (for remote control)



Image: The RCA SRG32HQ1C 32-inch Google TV, showing the screen displaying the Google TV interface, with the included remote control and the central stand.

## SETUP

### 1. Attaching the Stand

1. Carefully place the TV screen-down on a soft, clean surface to prevent scratches.
2. Align the TV table stand (middle foot) with the mounting holes on the bottom of the TV.
3. Secure the stand using the provided screws. Do not overtighten.

### 2. Wall Mounting (Optional)

This TV supports VESA 100 x 100 mm wall mounts. Refer to your wall mount's instructions for installation. Ensure the wall mount can support the TV's weight (approximately 5.25 kg).

### 3. Connecting Devices

The TV offers various connectivity options:

- **HDMI:** Connect up to three HDMI devices (e.g., Blu-ray player, game console). Use HDMI-ARC for simplified audio connection to a soundbar.
- **USB:** Two USB ports for media playback or connecting USB devices.
- **CI/CI+:** One slot for a CI+ module with an HD+ card for pay-TV services.

- **RF:** Two RF inputs for antenna (DVB-T/T2) or cable (DVB-C) connections.
- **LNB IN:** One input for satellite (DVB-S/S2) connection.
- **RJ45 (Ethernet):** For a wired internet connection.
- **AV:** One AV input for older devices.
- **Headphone Jack:** One 3.5mm headphone output.

## 4. Power Connection

Connect the power cord to the TV and then to a suitable power outlet (220 Volt). The TV will enter standby mode.

## 5. Initial Setup

1. Press the power button on the remote control to turn on the TV.
2. Follow the on-screen instructions to select your language, country, and connect to a Wi-Fi network or use the Ethernet connection.
3. Sign in with your Google account to access Google TV features, including the Google Play Store and Google Assistant.
4. Perform a channel scan for DVB-T/T2, DVB-C, or DVB-S/S2 signals as prompted.

## OPERATING INSTRUCTIONS

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### Remote Control Functions

The included remote control uses infrared technology. Ensure a clear line of sight to the TV's IR receiver.

- **Power:** Turns the TV on/off or to standby.
- **Google Assistant:** Activates voice control for searching content, controlling smart home devices, and more.
- **Navigation Pad:** Up, Down, Left, Right to navigate menus.
- **OK/Enter:** Confirms selections.
- **Back:** Returns to the previous screen.
- **Home:** Accesses the Google TV home screen.
- **Volume +/-:** Adjusts volume.
- **Channel +/-:** Changes channels.
- **App Buttons:** Dedicated buttons for popular streaming services (e.g., Netflix, Prime Video, Disney+).

### Google TV Interface

The Google TV interface organizes content from your apps and subscriptions. It features personalized recommendations and easy access to streaming services.

- **For You:** Personalized content recommendations.
- **Live:** Access to live TV channels (if configured).
- **Apps:** Access to all installed applications from the Google Play Store.
- **Library:** Your purchased or rented movies and shows.

### Using Google Assistant

Press the Google Assistant button on your remote and speak into the microphone to issue commands or ask questions. Examples:

- "Open Netflix"

- "Find action movies"
- "What's the weather like?"
- "Turn off the lights" (if smart home devices are linked)

### Casting Content (Chromecast Built-in)

The TV has Chromecast built-in, allowing you to cast content from compatible apps on your smartphone, tablet, or computer directly to the TV screen.

1. Ensure your mobile device and TV are on the same Wi-Fi network.
2. Open a compatible app (e.g., YouTube, Netflix) on your device.
3. Tap the Cast icon ► (a rectangle with a Wi-Fi symbol in the corner) and select your RCA TV.

## MAINTENANCE

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### Cleaning the TV

- Always unplug the TV before cleaning.
- Use a soft, dry cloth to wipe the screen and cabinet.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive screen cleaner. Do not spray liquid directly onto the screen.
- Avoid using harsh chemicals or abrasive materials.

### Software Updates

The TV may receive automatic software updates to improve performance and add new features. Ensure your TV is connected to the internet for these updates.

- You can manually check for updates in the TV's settings menu: **Settings > System > About > System update**

## TROUBLESHOOTING

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### Common Issues and Solutions

Problem	Possible Cause / Solution
No power / TV won't turn on	<ul style="list-style-type: none"><li>• Check if the power cord is securely plugged into the TV and the wall outlet.</li><li>• Ensure the wall outlet is functioning (test with another device).</li><li>• Try pressing the power button on the TV itself, not just the remote.</li></ul>
No picture, but sound is present	<ul style="list-style-type: none"><li>• Check the input source. Press the "Input" button on the remote to cycle through sources.</li><li>• Ensure external devices (e.g., cable box) are powered on and connected correctly.</li><li>• Adjust brightness/contrast settings.</li></ul>

Problem	Possible Cause / Solution
No sound, but picture is present	<ul style="list-style-type: none"><li>• Increase the volume.</li><li>• Check if the TV is muted.</li><li>• Verify audio cables for external devices are connected properly.</li><li>• Check audio output settings in the TV menu.</li></ul>
Remote control not working	<ul style="list-style-type: none"><li>• Replace the batteries.</li><li>• Ensure there are no obstructions between the remote and the TV's IR sensor.</li><li>• Point the remote directly at the TV.</li></ul>
Cannot connect to Wi-Fi	<ul style="list-style-type: none"><li>• Ensure your Wi-Fi router is on and working.</li><li>• Check the Wi-Fi password.</li><li>• Move the TV closer to the router or use a wired Ethernet connection.</li><li>• Restart the TV and the router.</li></ul>

## SPECIFICATIONS

Feature	Detail
Model Name	SRG32HQ1C
Brand	RCA
Screen Size	32 Inch (80 cm)
Display Technology	LED
Resolution	720p HD
Refresh Rate	60 Hz
Operating System	Google TV
Special Features	Intelligent Voice Control, Integrated Chromecast, Borderless Design, Triple Tuner (DVB-T2/C/S2)
Connectivity	3x HDMI, 2x USB, 1x CI/CI+, 2x RF, 1x Headphone Jack, 1x RJ45 (Ethernet), 1x AV, 1x LNB IN, Bluetooth, Wi-Fi
VESA Compatibility	100 x 100 mm
Power Voltage	220 Volt
Product Dimensions (with stand)	Approximately 10 x 78 x 51 cm (D x W x H)
Weight	Approximately 5.25 kg
Energy Efficiency Class	F

Feature	Detail
Energy Consumption	27 kWh/1000h



**ENERG** 



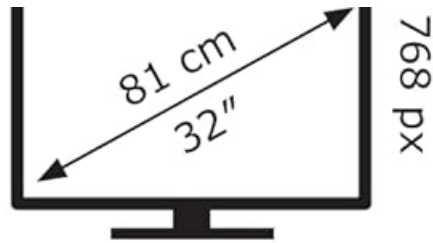
**RCA**

SRG32HQ1C



**27** kWh/1000h

1366 px



2019/2013

Image: The energy efficiency label for the RCA SRG32HQ1C TV, showing an F rating and 27 kWh/1000h consumption. A QR code is visible, linking to the EPREL database.  
For detailed energy information, scan the QR code on the energy label or visit the [EPREL database](#).

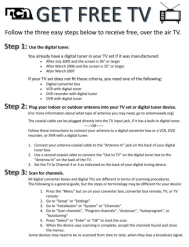
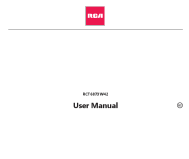
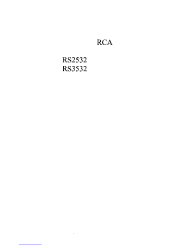

## WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation provided with your purchase or contact the manufacturer directly. Keep your proof of purchase for warranty claims.  
**Manufacturer:** INNO TECHNOLOGY BV  
For further assistance, visit the official RCA support website or contact their customer service.

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## Related Documents - SRG32HQ1C

	<p><a href="#">RCA Ultra HD Smart TV Safety Precautions and Getting Started Guide</a></p> <p>Comprehensive safety precautions, important instructions, accessories list, and getting started guide for RCA Ultra HD Smart TVs, including remote control and battery information.</p>
	<p><a href="#">RCA Studio II Teardown Guide: History, Components, and Analysis</a></p> <p>A comprehensive teardown of the RCA Studio II home video game console, detailing its history, technical specifications, internal components, and reasons for its market failure. Includes step-by-step disassembly and analysis of its 1970s electronics.</p>

	<p><a href="#">How to Get Free Over-the-Air TV with a Digital Tuner</a></p> <p>Learn three easy steps to receive free over-the-air television using a digital tuner, including antenna connection and channel scanning instructions for various TV and converter box setups.</p>
	<p><a href="#">RCA RCT6873W42 Tablet User Manual</a></p> <p>Comprehensive user manual for the RCA RCT6873W42 Android tablet, covering safety precautions, setup, navigation, connections (Wi-Fi, Bluetooth, USB, MicroSD), basic operation, preinstalled apps, troubleshooting, and warranty information.</p>
	<p><a href="#">RCA RS2532/RS3532 Audio System User Manual</a></p> <p>Comprehensive user manual for the RCA RS2532 and RS3532 audio systems, detailing installation, controls, features, operation of tuner, tape player, and CD player, troubleshooting, maintenance, safety, and warranty information.</p>
	<p><a href="#">RCA DRC279 DVD Player User Manual</a></p> <p>User manual for the RCA DRC279 DVD Player, covering basic connections, playback operations, menu system, troubleshooting, and warranty information.</p>