

## ZYSKABQ ESi3XYrQ0CUxwbOBwy

# ZYSKABQ Smart Electronic Door Lock User Manual

Model: ESi3XYrQ0CUxwbOBwy

## 1. PRODUCT OVERVIEW

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This manual provides detailed instructions for the installation, operation, and maintenance of your ZYSKABQ Smart Electronic Door Lock. This advanced lock offers multiple unlocking methods including facial recognition, biometric fingerprint, password, IC card, mechanical key, and mobile application control, ensuring enhanced security and convenience for your home or office.



Figure 1: ZYSKABQ Smart Electronic Door Lock with accompanying gateway module.

## 2. PRODUCT FEATURES

- **Multiple Unlocking Methods:** Supports biometric fingerprints, password, IC card, mechanical key, and multiple cell phone unlocking methods (facial recognition, application key).
- **Integrated Smart Doorbell:** Built-in smart doorbell automatically captures photos and videos when pressed.
- **Automatic Unlocking and Locking:** Fully automatic operation for ease of use.
- **HD 1080P Smart Cat Eye Surveillance Camera:** Built-in camera for real-time monitoring.
- **Long Battery Life:** Powered by a 7.4V 4200mAh rechargeable lithium battery, providing approximately 5 months of operation on a full charge.
- **Emergency Power:** Micro USB port for emergency charging.
- **Low Battery Alarm:** Alerts when battery power is low.



Figure 2: Overview of supported unlocking methods including fingerprint, mechanical key, IC card, smartphone, and password.



## HD 1080P 160° WIDE-ANGLE VIDEO SURVEILLANCE



Full HD 1080P  
160° ultra-wide-angle HD camera



Auto focus, clear image  
Indoor real-time browsing video



After ringing the doorbell  
Automatically video or snapshot.

Figure 3: Detail of the integrated HD 1080P 160° wide-angle video surveillance camera.

### 3. PRODUCT SPECIFICATIONS

Parameter	Value
Unlocking Methods	Facial recognition, Biometric fingerprint, Password, IC card, Key, Application
Fingerprint Capacity	100
Password Capacity	100
IC Card Capacity	100
Alarm Type	Low battery alarm / Lever door alarm
Backup Power	Micro USB
Power Supply	7.4V 4200mA lithium battery
Operating Temperature	-20 to +50 °C
Working Humidity	40% to 85% (No condensation)

Package Size

393 x 70 x 27 mm

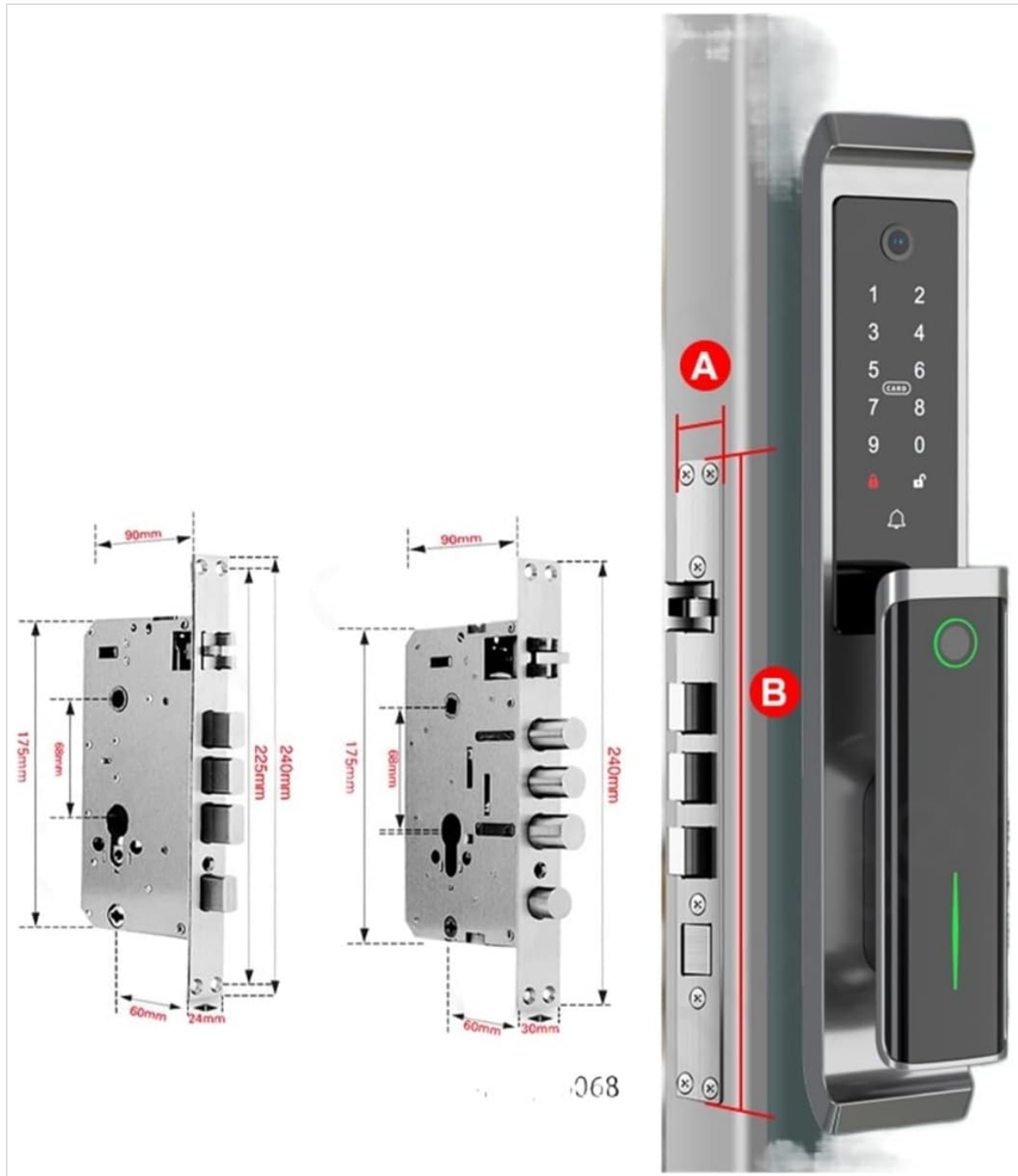


Figure 4: Mechanical dimensions and internal components of the lock for installation reference.

## 4. SETUP AND INSTALLATION

Proper installation is crucial for the optimal performance and security of your smart lock. It is recommended to follow the detailed installation guide provided in the product packaging. Ensure all components are accounted for before beginning installation.

### 4.1 Pre-installation Checklist

- Verify door thickness and backset compatibility.
- Ensure all parts listed in the packing list are present.
- Gather necessary tools (screwdriver, drill, measuring tape, etc.).

## 4.2 Installation Steps (General)

1. Prepare the door by drilling necessary holes according to the provided template.
2. Install the mortise lock into the door edge.
3. Mount the front panel of the lock, ensuring cables are routed correctly.
4. Connect the cables to the rear panel and secure it to the door.
5. Install the battery pack and cover.
6. Perform initial setup and calibration as per the on-screen instructions.

*Note: For detailed, step-by-step installation instructions, refer to the dedicated installation manual included in your product package. Professional installation is recommended if you are unsure about any steps.*

## 5. OPERATING INSTRUCTIONS

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Your ZYSKABQ Smart Electronic Door Lock offers multiple convenient ways to unlock and manage access.

### 5.1 Initial Setup and User Registration

1. Upon first power-on, the lock will prompt for administrator registration. Follow the on-screen instructions to set up the initial administrator fingerprint, password, or IC card.
2. Download the Tuya Smart application from your mobile app store.
3. Register an account and add your smart lock device by following the in-app instructions. This typically involves scanning a QR code on the lock or entering a device ID.
4. Once connected, you can add additional users, fingerprints, passwords, and IC cards through the lock's interface or the mobile application.

### 5.2 Unlocking Methods

- **Fingerprint Unlock:** Place your registered finger on the fingerprint sensor. The lock will automatically retract the bolt upon successful verification.
- **Password Unlock:** Enter your registered password on the keypad, followed by the '#' key.
- **IC Card Unlock:** Present your registered IC card to the card reader area on the lock.
- **Application Unlock:** Open the Tuya Smart application on your smartphone, select your lock, and tap the unlock button.
- **Mechanical Key Unlock:** In case of emergency or battery depletion, insert the mechanical key into the hidden keyhole and turn to unlock.
- **Facial Recognition Unlock:** Stand in front of the lock's camera for facial verification (if enabled and configured).

# Unlock Fully Automatically

There is no need to press down the handle to open the door  
After unlocking,click to drive the lock cylinder to rotate,the lock tongue automatically retracts without pressing down the handle,and you can enter the door by nudging.



Figure 5: Illustration of the fully automatic unlocking mechanism, requiring no handle press.

## 5.3 Locking the Door

The lock features an automatic locking mechanism. After the door closes, the bolt will automatically extend to secure the door. You can also manually lock the door from the inside by pressing the lock button or turning the thumb turn (if applicable).

## 5.4 Emergency Charging

If the battery is completely depleted, connect a power bank or a Micro USB cable to the emergency charging port located at the bottom of the outdoor unit to temporarily power the lock and gain entry using a registered method.

## 6. MAINTENANCE

Regular maintenance ensures the longevity and reliable operation of your smart lock.

- **Cleaning:** Wipe the lock surface with a soft, dry cloth. Avoid using abrasive cleaners, solvents, or harsh chemicals that may damage the finish or electronic components.
- **Battery Replacement:** Replace the 7.4V 4200mAh lithium battery when the low battery alarm is triggered. Ensure to use the specified battery type.
- **Mechanical Check:** Periodically check that all screws are tight and that the lock mechanism operates smoothly. Do not lubricate the internal electronic components.

- **Software Updates:** Keep the Tuya Smart application updated to the latest version to ensure optimal performance and access to new features.

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Lock does not respond.	Battery depleted.	Connect a Micro USB power source for emergency charging or replace the battery.
Fingerprint not recognized.	Finger wet/dirty, sensor dirty, unregistered fingerprint.	Clean finger and sensor. Re-register fingerprint if necessary. Try another registered method.
Password not accepted.	Incorrect password, keypad issue.	Ensure correct password entry. Try another registered method.
App connection issues.	Bluetooth/Wi-Fi off, app not updated, network interference.	Ensure Bluetooth/Wi-Fi is on. Update app. Check network connection. Restart lock/phone.
Lock makes unusual noises.	Mechanical obstruction, internal issue.	Check for any obstructions around the bolt or latch. If problem persists, contact customer support.

## 8. WARRANTY AND SUPPORT

Your ZYSKABQ Smart Electronic Door Lock comes with a manufacturer's warranty. Please refer to the warranty card included in your product packaging for specific terms and conditions, including warranty period and coverage details.

For technical support, troubleshooting assistance, or warranty claims, please contact ZYSKABQ customer service through the contact information provided with your purchase or on the official ZYSKABQ website. When contacting support, please have your product model number (ESi3XYrQ0CUxwbOBwy) and purchase date available.