EUHOMY DM001-26BL

EUHOMY Commercial Ice Crusher User Manual

Model: DM001-26BL

Product Overview

The EUHOMY Commercial Ice Crusher (Model: DM001-26BL) is an ETL-approved snow cone machine designed for commercial and home use. Featuring dual blades and advanced chilling technology, it efficiently produces crushed ice for various frozen beverages. This manual provides essential information for setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your machine.



Figure 1: EUHOMY Commercial Ice Crusher with its clear ice storage container.

Safety Instructions

- Always unplug the machine before cleaning or performing any maintenance.
- Do not immerse the main unit in water or other liquids.
- Keep hands and utensils out of the container during operation to prevent injury.
- Ensure the machine is placed on a stable, level surface.
- This appliance is not intended for use by persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

What's in the Box

Upon opening your EUHOMY Commercial Ice Crusher package, you should find the following components:

- Slushie Machine (Main Unit)

- Removable Drip Tray
- Transparent Container with Lid
- Stirring Paddle/Auger
- User Manual

Setup

Initial Preparation

1. Unpack all components from the box.
2. Place the main unit on a clean, dry, and stable countertop.
3. Before first use, clean all removable parts (container, lid, stirring paddle, drip tray) with warm soapy water. Rinse thoroughly and dry completely.
4. Wipe the main unit with a damp cloth. Do not submerge the main unit in water.

Assembly

1. Insert the stirring paddle into the cooling cylinder inside the main unit.
2. Carefully place the transparent container onto the main unit, ensuring it locks securely into place.
3. Attach the lid to the transparent container.
4. Slide the removable drip tray into its designated slot at the base of the machine.

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Video 1: Detailed instructions on how to install and clean the EUHOMY Slushie Machine.

Operating Instructions

Making a Slushie

1. Ensure the machine is properly assembled and plugged into a grounded electrical outlet.
2. Pour your desired liquid (juice, soda, syrup mixture) into the transparent container. The machine does not require ice cubes as it uses advanced chilling technology.
3. Close the lid securely.
4. Press the "On/Off" button to power on the machine.
5. Select your desired preset from the control panel (e.g., "Slushie", "Frappe", "Milk Shake", "Cocktail", "Wine"). You can also adjust the thickness using the "+" and "-" buttons.
6. Press "Start/Stop" to begin the freezing process. The 360° rotating cooling cylinder will continuously mix and freeze the liquid.
7. The machine will typically take 15-60 minutes to reach the desired consistency, depending on the liquid and desired thickness.
8. Once ready, pull the comfortable handle to dispense your frozen beverage into a cup.



Figure 2: The EUHOMY Ice Crusher operating at 1450 RPM with a 500 Lbs/H crushing ice output.

Maintenance

Daily Cleaning

1. After each use, especially with sugary or dairy-based drinks, perform an automatic cleaning cycle.
2. Pour clear water into the container up to the MAX line.
3. Select the "Clean" preset on the control panel and press "Start/Stop".
4. Once the cycle is complete, dispense the water into a separate container.
5. Remove the drip tray and empty any collected liquid.

Deep Cleaning (Weekly/As Needed)

1. Unplug the machine.
2. Remove the transparent container, lid, stirring paddle, and drip tray.
3. Wash these removable parts thoroughly with warm soapy water. They are also dishwasher safe.

4. Wipe down the exterior of the main unit and the cooling cylinder with a damp cloth. Ensure no water enters the internal components.
5. Allow all parts to air dry completely before reassembling.



Figure 3: The machine features a 34L extra-large storage capacity box for crushed ice.

Troubleshooting

Problem	Possible Cause	Solution
Machine does not turn on.	Not plugged in; power outlet issue.	Ensure the power cord is securely plugged into a working outlet. Check circuit breaker.
Liquid not freezing.	Incorrect liquid consistency; machine not running long enough.	Ensure liquid has sufficient sugar content for freezing. Allow more time for the freezing cycle (up to 60 minutes).

Problem	Possible Cause	Solution
Error Code E3 (Contents too thick).	Liquid is too thick for proper operation.	Add 1/4 cup of water per 8 oz of liquid. Press the preset button and start again.
Machine is noisy during operation.	Normal operation sound; loose parts.	Some operational noise is normal. Ensure all removable parts are securely in place.

Specifications

- **Model Number:** DM001-26BL
- **Brand:** EUHOMY
- **Product Dimensions:** 16.89 x 6.97 x 17.72 inches
- **Item Weight:** 23.15 Pounds
- **Capacity:** 86oz (approx. 2.5 Liters)
- **Features:** ETL Approval, Dual Blades, 5 Preset Modes (Slushie, Frappe, Milk Shake, Cocktail, Wine), Thickness Control, Child Lock, Automatic Cleaning.

Warranty and Support

EUHOMY products are manufactured to the highest quality standards. This product comes with a limited warranty against defects in materials and workmanship. For detailed warranty information, product support, or to purchase replacement parts, please visit the official EUHOMY website or contact customer service through your retailer. For further assistance, please refer to the contact information provided with your purchase or visit the EUHOMY Store on Amazon.

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