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> Veken Stainless Steel Pet Water Fountain Instruction Manual

## Veken PFC3V331

# Veken Stainless Steel Pet Water Fountain Instruction Manual

Brand: Veken | Model: PFC3V331

## 1. INTRODUCTION AND OVERVIEW

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The Veken Stainless Steel Pet Water Fountain is designed to provide fresh, filtered water for your cats and small dogs. Recognized as a 2024 Pet Innovation Awards winner, this fountain features a durable stainless steel construction, a large water capacity, and an advanced filtration system to ensure optimal hydration for your pets.



Figure 1: The Veken Stainless Steel Pet Water Fountain, showcasing its sleek design and the Innovation Award seal.

## 2. PRODUCT FEATURES

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- **Award-Winning Design:** Recognized with a 2024 Pet Innovation Award for its forward-thinking features.
- **Upgraded Stainless Steel:** Constructed from durable, hygienic, and BPA-free stainless steel for easy cleaning and longevity.
- **Large Capacity Water Tank:** Features a 95oz (2.8L) water reserve, reducing the frequency of refills.
- **Advanced 5-Stage Filtration:** Utilizes silver, scale inhibitors, and activated carbon to deliver clean water for up to 3 weeks.
- **LED Light Feature:** Optional on/off LED light for assisted visibility of water level and fountain location, especially in low light.
- **Ultra-Quiet Operation:** Designed with a quiet pump, operating at  $\leq 30$  dB.
- **Two Flow Modes:** Offers a 'flower waterfall' mode for picky pets and a 'gentle fountain' mode for larger pets or those needing more space.
- **24/7 Flowing Water:** Continuous circulation increases oxygenation for fresh, cool water.

# Large Capacity 95oz Tank

FOR MULTI-PET FAMILIES  
WORRY LESS ABOUT REFILLING



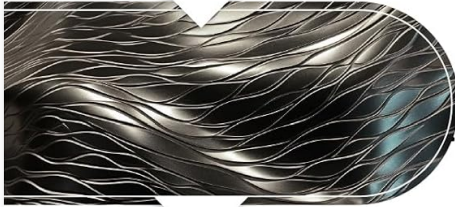
Figure 2: Illustration of the fountain's 95oz (2.8L) large capacity tank.

# 5-STAGE FILTRATION SYSTEM FOR PURE DRINKING WATER



## HIGH-DENSITY POLYESTER FABRIC I

- *FILTERS OUT DEBRIS*



## HYGIENE-PROMOTING SILVER PARTICLES

- *INHIBITS UNWANTED GROWTH*



## COCONUT SHELL ACTIVATED CARBON

- *PREVENTS BIOFILMS AND DEEPLY PURIFIES*



## COMPOSITE SCALE INHIBITOR

- *REDUCE SCALE FORMATION*



## HIGH-DENSITY POLYESTER FABRIC II

- *KEEPS WATER FRESH*

Figure 3: Detailed breakdown of the 5-stage filtration system.

# 2 flow modes



Figure 4: Visual representation of the two available water flow modes.

## 3. INCLUDED COMPONENTS

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Your Veken Pet Water Fountain package includes the following items:

- 1 x Pet Water Fountain unit (8.3 x 8.3 x 4.9 inches)
- 1 x DC Pump (with a 6ft power cord)
- 1 x Adapter (100-120V)
- 1 x Silicone Mat
- 2 x Filters
- 2 x Pre-filter Sponges

## 4. SETUP INSTRUCTIONS

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Follow these steps to set up your Veken Pet Water Fountain:

1. **Clean All Parts:** Before first use, thoroughly wash all components of the fountain (except the adapter and pump) with mild soap and water. Rinse thoroughly.

2. **Install Pump:** Place the DC pump securely at the bottom of the stainless steel reservoir. Ensure the power cord is routed through the designated channel.
3. **Place Pre-filter Sponge:** Install one of the pre-filter sponges onto the pump intake.
4. **Add Water:** Fill the stainless steel reservoir with water up to the 'MAX' indicator line. It is recommended to use softened or filtered water for optimal performance and your pet's health.
5. **Place Filter Tray:** Position the stainless steel filter tray on top of the reservoir, ensuring the pump's spout aligns with the opening.
6. **Insert Filter:** Place a filter into the designated slot on the filter tray.
7. **Attach Top Piece:** Secure the top piece (with the flower bubbler or gentle fountain attachment) onto the filter tray.
8. **Connect Power:** Connect the pump's power cord to the adapter, and then plug the adapter into a wall outlet. Ensure the outlet is in good condition.
9. **Position Mat:** Place the included silicone mat under the fountain to protect your floor from any splashes.

## EASY TO CLEAN

### HAND WASH ONLY



Figure 5: Visual guide for disassembling and cleaning the fountain, which can also aid in assembly.

## 5. OPERATING INSTRUCTIONS

Once assembled and filled with water, plug in the fountain. The pump will immediately begin circulating water. The LED light will illuminate, indicating the water level and adding visibility. You can switch the LED light on or off using the control on the power cord, depending on your preference.

Ensure the water level remains above the minimum mark to prevent the pump from running dry, which can cause damage.

## 6. MAINTENANCE

Regular maintenance is crucial for the longevity of your fountain and your pet's health:

- **Daily Water Check:** Monitor the water level daily and refill as needed to ensure continuous operation and fresh water.
- **Weekly Cleaning:** Disassemble and clean all stainless steel parts with mild soap and water. The stainless steel components are dishwasher safe. Clean the pump thoroughly, including disassembling its internal parts (refer to the included instruction leaflet for pump cleaning details).
- **Filter Replacement:** Replace the 5-stage filter every 2-3 weeks, or more frequently if you have multiple pets or notice reduced water flow/quality. Replace the pre-filter sponge every 2-3 weeks as well.

# MEGA FILTER, MAX PERFORMANCE

150% MORE DEBRIS TRAPPED, 2X LONGER LIFESPAN

### VEKEN



3.9 \* 3.9 \* 0.4 in

✓	Filter Media Weight	5g
✓	Filter Area	80cm <sup>2</sup>
✓	Purification Efficiency	●●●●●○ (5/6)
✓	Filter Lifespan	●●●●●○ (5/6)

### OTHERS



3.0 \* 1.8 \* 0.4 in

✗	Filter Media Weight	2g
✗	Filter Area	31cm <sup>2</sup>
✗	Purification Efficiency	●●○○○○ (2/6)
✗	Filter Lifespan	●●●○○○ (3/6)

1. Purification efficiency refers to the removal rate of common contaminants and chlorine residues.
2. Independent testing of market samples. Individual results may differ.

Figure 6: The advanced Veken filter design ensures superior performance and longevity.

## 7. TROUBLESHOOTING

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If you encounter issues with your Veken Pet Water Fountain, consider the following:

- **No Water Flow:** Check if the fountain is properly plugged in. Ensure the water level is sufficient. Disassemble and clean the pump, as debris or pet hair can obstruct it.
- **Loud Noise:** A loud pump often indicates low water level or a dirty/obstructed pump. Refill water or clean the pump thoroughly.
- **Water Quality Issues:** Ensure filters are correctly installed and replaced regularly. Use softened or filtered water to minimize mineral buildup.
- **LED Light Not Working:** Check the power connection and the on/off switch on the cord. If the issue persists, contact customer support.

## 8. SPECIFICATIONS

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Attribute	Detail
Brand	Veken
Model Name	PFC3V331
Material	Stainless Steel
Capacity	95oz (2.8L)
Product Dimensions (L x W x H)	8.3" x 8.3" x 4.9"
Item Weight	2.42 pounds
Power Adapter	100-120V
Target Audience	Cats, Small Dogs
Usage Environment	Indoor Use Only

# VEKEN 95oz WATER FOUNTAIN FOR CATS & SMALL DOGS













Example	Weight	Shoulder Height	Daily Water Intake	Applicability
 Small cat	5.5 to 8.8 lb	7.9 to 9.8 in	5~8 oz	
 Medium-sized cat	8.8 to 13 lb	9.8 to 11.8 in	8~10 oz	
 Large cat	13 to 17.6 lb	11.8 in or more	12~16 oz	
 Small dog	<20 lb	6 to 13 in	<18 oz	
 Mini pet	<5 lb	<6 in	1~4 oz	 TOO BIG FOR MINI PETS
 Large dog	>50 lb	>20 in	50~100 oz	 FREQUENT REFILLS FOR LARGE DOGS

Figure 7: Pet compatibility guide for the Veken 95oz water fountain.

## 9. WARRANTY AND SUPPORT

The Veken Stainless Steel Pet Water Fountain comes with a **2-Year Warranty** on the pump. For any product inquiries, technical assistance, or warranty claims, please contact Veken's U.S.-based 24/7 customer support. Please ensure you use only the original Veken adapter with a wall outlet in good condition.