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Sony WF-C710N

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Model: WF-C710N

Block out distractions or stay connected with WF-C710N earbuds. Dual mics boost noise canceling for crystal-clear, uninterrupted sound. Switch to Ambient Sound Mode and hear the world around you. These earbuds are lightweight, comfortable, and packed with premium audio, designed for everyday adventures.

WHAT'S IN THE BOX

- Earbuds
- Charging Case
- Charging Cord
- Earbud Tips
- Quick Setup Guide
- Operating Instructions

WATER RESISTANT

With an IPX4 rating, splashes and sweat won't stop these earbuds*



*Protection assured against water splashes from any angle, excluding the sound tube (sound outlet) of the headphones. The charging case is not water resistant.

Figure 1: Included components of the Sony WF-C710N package.

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. Connect the charging case to a USB power source using the supplied charging cord. The indicator light on the case will show charging status.

AMBIENT SOUND MODE

Stay connected to your environment



Figure 2: Earbuds in charging case, illustrating battery life and quick charge capabilities.

2. Initial Pairing

1. Open the charging case with the earbuds inside.
2. On your device (smartphone, tablet, etc.), enable Bluetooth.
3. Select "WF-C710N" from the list of available Bluetooth devices.
4. Once connected, a voice guide will confirm the connection.

3. Sony | Sound Connect App

For enhanced control and customization, download the Sony | Sound Connect app from your device's app store. The app allows you to adjust ambient sound levels, customize equalizer settings, and manage touch controls.

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Video 1: An overview of the Sony | Sound Connect app features for the WF-C710N earbuds, demonstrating ambient sound control, equalizer settings, and touch sensor customization.

OPERATING THE EARBUDS

Noise Canceling and Ambient Sound Mode

The WF-C710N earbuds feature advanced Noise Canceling and Dual Noise Sensor technology to filter exterior sound. You can switch to Ambient Sound Mode to stay aware of your surroundings. These modes can be toggled via the Sony | Sound Connect app or through the customizable touch controls.

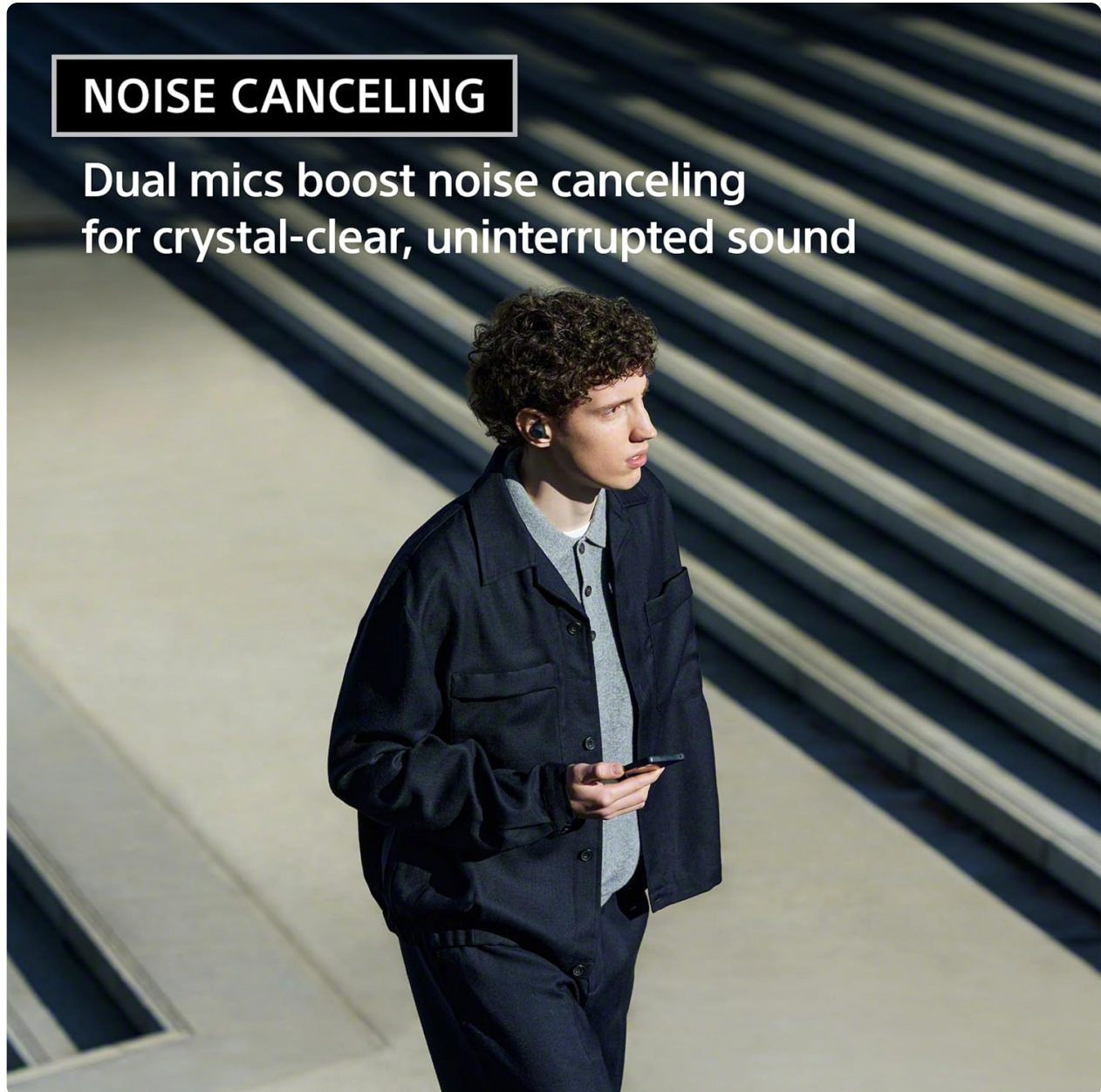


Figure 3: Demonstrates the noise canceling capability of the earbuds in an outdoor setting.

ALL DAY COMFORT

- Small & lightweight
- Ergonomic surface design for a more stable fit

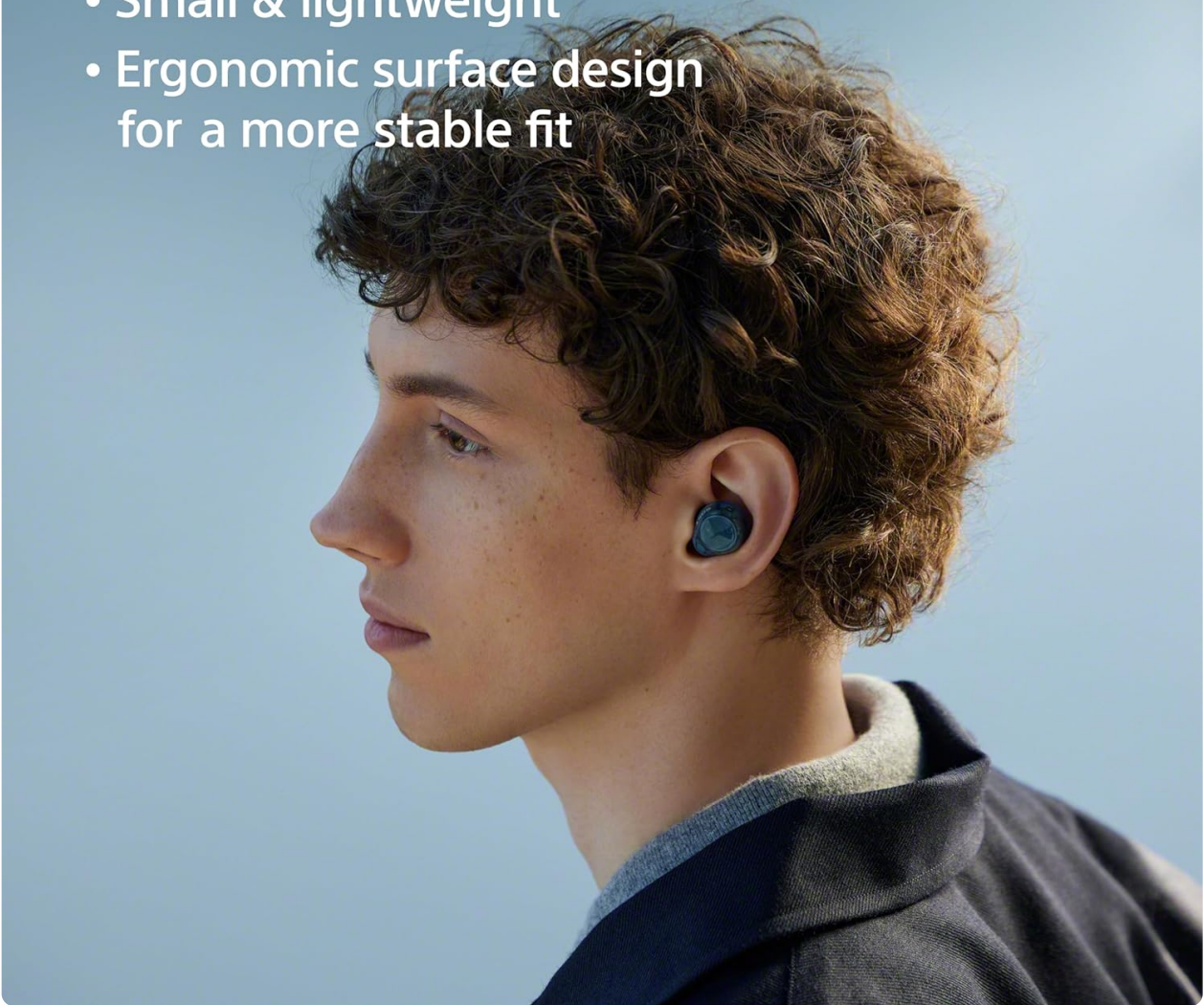


Figure 4: Illustrates the Ambient Sound Mode, allowing users to stay connected to their environment.

Call Quality

Equipped with Precise Voice Pickup Technology and an AI machine learning noise reduction algorithm, these earbuds ensure crystal-clear conversations even in noisy environments.

CRYSTAL-CLEAR CALLS

Precise Voice Pickup
that utilizes
AI technology



Figure 5: Showcases the clear call quality feature of the earbuds.

Digital Sound Enhancement Engine (DSEE)

Experience powerful bass and clear vocals with Sony's DSEE processing and unique 5mm driver, which restores quality to compressed music files.

Touch Controls

The earbuds feature touch sensors for various functions. These can be customized via the Sony | Sound Connect app. Default functions include:

- **Single Tap:** Play/Pause (Right earbud), Noise Canceling/Ambient Sound toggle (Left earbud).
- **Double Tap:** Next Song (Right earbud).
- **Triple Tap:** Previous Song (Right earbud).
- **Long Press:** Launch Voice Assist function (Right earbud), Quick Attention (Left earbud).
- **Repeat Tap:** Raise Volume (Right earbud), Lower Volume (Left earbud).

Multipoint Connection

The WF-C710N supports Multipoint Connection, allowing you to pair with two Bluetooth devices

simultaneously. This enables seamless switching between devices, for example, from a laptop to a smartphone for a call.

IN THE BOX

- Wireless earbuds
- Charging case
- USB cable
- Hybrid silicone earbuds tips



Figure 6: Demonstrates the multipoint connection feature, allowing simultaneous connection to two devices.

Water Resistance

With an IPX4 rating, the earbuds are protected against splashes from any angle. This makes them suitable for use during workouts or in light rain. Note: The charging case is not water resistant.



Figure 7: Close-up of the earbuds showing their water-resistant design.

Single Earbud Mode

You can use either the left or right earbud independently. Simply place the unused earbud in the charging case and close the lid. The active earbud will continue to function for calls or audio playback.

Spatial Audio

For compatible devices, the earbuds support Spatial Audio, providing a more immersive audio experience. This feature can typically be enabled in your device's Bluetooth settings.

MAINTENANCE

Cleaning

- Wipe the earbuds and charging case with a soft, dry cloth.
- Do not use alcohol, benzene, thinner, or other chemical cleaners.
- Regularly clean the earbud tips and mesh to prevent wax buildup, which can affect sound quality.

Storage

Always store the earbuds in their charging case when not in use to protect them and ensure they remain charged.

Battery Care

To prolong battery life, avoid exposing the earbuds and case to extreme temperatures. Charge them regularly, even if not used frequently.

TROUBLESHOOTING

No Sound or Intermittent Sound

- Ensure earbuds are charged.
- Check Bluetooth connection on your device. Try re-pairing.
- Move closer to your device to avoid interference.
- Clean earbud mesh if sound is muffled.

Earbuds Not Charging

- Ensure the charging cable is securely connected to both the case and power source.
- Verify the power source is active.
- Clean the charging contacts on both the earbuds and the case.

Touch Controls Not Responding

- Ensure your fingers are clean and dry.
- Check the Sony | Sound Connect app to ensure touch functions are enabled and assigned.
- Restart the earbuds by placing them in the case and closing the lid for a few seconds.

SPECIFICATIONS

Feature	Detail
Model Name	WF-C710N/B
Connectivity Technology	Wireless (Bluetooth)
Noise Control	Active Noise Cancellation
Battery Life (Earbuds)	Up to 8.5 hours
Battery Life (with Case)	Up to 30 hours
Quick Charge	5 min charge for up to 1 hour playback
Water Resistance Level	IPX4 (Earbuds only)
Item Weight	5.2 Grams (each earbud)
Control Method	App, Touch
Manufacturer	Sony
Product Dimensions	3.43 x 1.5 x 4.75 inches

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official Sony website or contact Sony customer service. Keep your proof of purchase for warranty claims.

Official Sony Support: www.sony.com/electronics/support